To the EMIMEO Consortium, and whomever it may concern,

In recent weeks a number of issues have arisen for students of the third intake regarding residency and proper access to medical facilities in Brescia. Multiple students are experiencing significant issues receiving affordable and timely medical care. In addition to this, students are reporting issues regarding fiscal codes and residency permits.

The cohort feels that solutions to these problems and others has been met with too little information and insufficient haste.

We strongly urge you to please expedite the solution of these issues and provide more direct communication and speedier resolution in the future. We also firmly request that for future cohorts and as soon as physically possible for this group that the protocols and services found below be adopted.

Signed, The Third Intake of the EMIMEO Programme.

(Our signatures will be attached here)

**Requested Protocols and Services for Current and/or Future Students**

* In each mobility track (Limoges, Brescia, Bilbao, Jena), the required number of patient positions are reserved at a local GP who speaks English for incoming students. These positions and personal details of the students shall be given by the students on their arrival pending their (the students’) approval.
* The student handbook includes up-to-date information regarding access to not only emergency medical care, but general medical care. This includes:
  + The name and phone number of the GP who speaks English
  + The procedure one must follow in order to secure an appointment with the GP.
  + Should the student need to be absent from a class or examination, the necessary information and documents a student will need to request in order to justify their absence.
* Detailed and up to date information in the student handbook regarding obtaining visas and residency permits in each mobility
* Clearer, more direct, and more timely communication in general with regards to the programme. No more “maybes, mights, perhaps” particularly when the information pertains to necessary travel (i.e. for mobility, industrial weeks, conferences, etc.), residence permits, visas, etc.