

your SERVICE

■ **NEVER QUESTION. CALL.** - If you even think you smell natural gas inside your home or business, take action. Evacuate. Call 911 and Columbia Gas at **1-800-432-9515**. Columbia Gas will send someone to check on the source of the odor **FREE OF CHARGE**, whether there is a leak or not.

■ **Contact 811 Before You Dig** or submit an online ticket at **Kentucky811.org** at least two full working days before you dig. It's the law!



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Pollinator sites offer safe spaces for bees and butterflies

Just in time for National Pollinator Month in June, bees are busy buzzing on blooms at our easement pollinator sites across Central Kentucky. Columbia Gas continues to expand our pollinator program that transforms sections of utility rights of way (ROW) into special pollinator habitats. The sites reflect our longstanding commitment to environmental stewardship and our goal to mitigate maintenance costs and reduce our carbon footprint and the use of vegetation control measures like herbicides that can harm the ecosystem. Learn more about our sites at ColumbiaGasKY.com/services/work-in-your-neighborhood/vegetation-management.

Park cleanup crew



Columbia Gas employees recently joined a cleanup crew at Jacobson Park in Lexington. Volunteers joined Friends of Jacobson Park and Bluegrass Greensource to pick up litter, remove invasive plants and pick up sticks and limbs. Learn more about our volunteer efforts: ColumbiaGasKY.com/Giving.



Meter checkups



We conduct routine maintenance and testing of our meters to ensure they are operating properly and

accurately recording your usage. If you get a letter about scheduling an inspection appointment, please call as soon as possible to avoid service interruptions. More info: ColumbiaGasKY.com/Meter.



Flood relief



We recently donated several thousand dollars' worth of supplies to assist our customers and other families in Frankfort with cleanup efforts after flooding along the Kentucky River. The company also provided flooding safety tips. Learn more: ColumbiaGasKY.com/Flooding.





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Planning a home improvement project? Let us help you find a contractor

Summertime may have you thinking about your next home improvement project. The best way to stay safe is to ensure a qualified professional performs all work on the equipment inside your home and the natural gas lines that lead to it.

Visit ColumbiaGasKY.com/Contractors to find a local Trade Ally Contractor or choose your own to inspect/install your appliances and/or gas lines. Be assured that you are following the right course to stay safe this summer by choosing to let a professional contractor help you with your next project.



Fighting hunger

One in six Kentuckians don't know where they will get their next meal. That's why we proudly supported the construction of a new facility for God's Pantry Food Bank, which distributes food to more than 500 food pantries in Central and Eastern Kentucky. Learn how you can help fight hunger: GodsPantry.org.



Start. Stop. Move.

Navigating a change has never been easier. Use our online START. STOP. MOVE. service to make a change 24/7. Whether you're starting a new service, moving a current service to a new address, or want to stop your service altogether, making a change is easy. Get started now on our new mobile app or online at ColumbiaGasKY.com/Start.



Property restoration

Do you have questions or concerns about how Columbia Gas restores your property after gas line work? Find need-to-know information and connect with us directly through our Property Restoration page: ColumbiaGasKY.com/PropertyRestoration. Stay informed every step of the way.



- **Encroachments** within pipeline easements can be a safety hazard. It is important that property owners understand the significance of keeping these areas clear. Nothing should be placed within the limits of the easement area. Learn more at ColumbiaGasKY.com/Encroachments.
- **Pipeline Reliability** - Each day, the underground network of over a million miles of pipeline safely and reliably carries natural gas from supply areas to customers' homes, businesses and factories across the country. The natural gas industry has a proven record of safety. The safe delivery of natural gas to the communities and customers we serve is not only our commitment, but also a core value. ColumbiaGasKY.com/PipelineSafety.