

# Alex Christensen

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## Technical Skills

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### Network and Design

JavaScript/HTML 5

NodeJS

UI/UX

Photoshop

### Programming

Python 3.0

MySQL

Java 8

### Office Systems

Windows Operating Systems

Microsoft Office Suite

## Interpersonal Skills

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- Able to negotiate in a positive manner and handle problem resolution activities proactively
  - Responsible attitude aimed at ensuring positive outcomes of assigned projects
  - Exceptional relationship building skills targeted at ensuring teamwork and customer service
  - Active listening skills targeted at handling problems and taking improvement advice
  - Committed to employ diplomacy to ward off adversity in difficult situations

## Education

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Computer Information Technology (September 2016 – Present)

*British Columbia Institute of Technology, Vancouver, BC*

- As part of a team, designed a wearable device with companion app, created a presentation, website, and a business plan for this wearable device
- Designed and created a relational database in MySQL of a Regional Library System

High School Diploma (September 2008 – June 2010)

*G.P Vanier Secondary, Courtenay, BC*

## Professional Experience

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*Mount Washington Alpine Resort, Courtenay, BC (January 2008-January 2017)*

### Lift Operations Assistant Supervisor (2013-2017)

- Interviewed, hired, and trained 300+ employees
- Supervised day to day operation, with 80+ employees on any given day
- Handled customer complaints and assisted guests
- Developed staff schedules

### Lift Maintenance Assistant (April 2013-July 2013)

- Aided Millwrights with the process of inspecting towers for a ropeway carrier
- Tested the durability of various ropeway machinery mechanisms
- Constructed chair lift grips on ropeway conveyers with over 160 chairs

### Ticket Validator/Lift Operator/Lead Hand (2008-2010/2011/2011-2013)

- Loaded and unloaded guests on a ropeway conveyer
- Helped guests familiarize themselves with the area and near by attractions

## References

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### **Peter Tongue**

Lift Operations Supervisor

*Mount Washington Alpine Resort*

Courtenay, BC

250-702-4096

liftops@mountwashington.ca

### **Lisa Eskilsson**

Lift Operations Supervisor (until 2013)

*Mount Washington Alpine Resort*

Courtenay, BC

250-702-4093