

# **Terms and Conditions**

Welcome to the SkillVibes store. These Terms and Conditions ("Terms") govern your access to and use of our platform as a home service vendor. By registering as a vendor and using our platform, you agree to comply with these Terms.

**Vendor Eligibility:** To register and operate as a vendor on our platform, you must:

- Be at least 18 years old.
- Provide accurate and complete registration information.
- Hold all necessary licenses, permits, and certifications to perform your services.
- Comply with all applicable local, state, and federal laws.

### **Vendor Responsibilities**

- **Service Quality:** Vendors must provide services professionally, reliably, and to the satisfaction of the user.
- Timeliness: Vendors must adhere to the agreed-upon schedules and service durations.
- **Communication:** Vendors must communicate promptly and courteously with users and the platform support team.
- **Equipment and Supplies:** Vendors are responsible for providing their own equipment, tools, and supplies unless agreed otherwise with the user.
- **Compliance:** Vendors must comply with all platform policies, including safety and conduct guidelines.

### **Vendor Account Management**

Vendors are responsible for maintaining the confidentiality of their account credentials

• The platform reserves the right to review and approve or reject any service listing.

#### **Termination**

- The platform reserves the right to suspend or terminate vendor accounts for violations of these Terms or any other platform policies.
- Vendors may terminate their accounts by providing written notice to the platform.
- Upon termination, vendors must fulfil all outstanding service commitments and financial obligations.

## **Payment Terms**

- Vendors will receive payments in cash directly from users after service completion.
- Vendors are required to pay an 8% service fee to the platform for each transaction facilitated through the platform.
- Vendors are responsible for all taxes applicable to their earnings.