## ASTHA SINGH THAKUR

+1-469-819-7543 | asthasingh220697@gmail.com linkedin.com/in/astha-t | astha22.github.io

#### **SUMMARY**

Data Scientist with expertise in CRM analytics, AdTech, targeted campaigns, & eCommerce. Proven success with Fortune 500 companies in enhancing digital presence, driving sales, & streamlining processes through advanced analytics

#### **EDUCATION**

University of Texas at Dallas | Master of Science, Computer Science (Data Science) | GPA: 3.7/4

Dec 2023

**SKILLS** 

**Analytics**: CRM, A/B Testing

Database: MySQL, MS SQL, Google BigQuery

ML: Python, R, Tensorflow, PyTorch Big Data: Spark, Kafka, Hadoop

**Project Management**: Confluence, Jira, Git **Automation & Testing**: Postman, VBA, Macros **Frontend**: HTML, CSS, JavaScript, React, Figma

**Cloud Computing:** Google Cloud Platform (GCP)

Data Visualization: Google Data Studio, Advanced Excel

**PROFESSIONAL EXPERIENCE** 

### Data Scientist & Tech Lead, Think Round Inc

**Backend**: Python, Java, C, C++, Node.js, JDBC

Jun 2023 - Present

- Designed dashboards that boosted decision-making & contributed to a 5% annual income growth
- Executed social media campaigns with 80% engagement, driving traffic with 7K impressions
- Achieved a 400% increase in followership through data-driven strategies & a 50% guest turn-in ratio
- Led tech stack overhaul & website migration from Squarespace to GitHub & Docker, boosting user engagement by 15%

# Data Scientist, HotelKey

Feb 2023 - May 2023

- Automated Postman API collections for clients using JavaScript, transitioning from manual to automated testing of the Property Management System, which increased testing efficiency by 90%
- Created UI/UX mock-ups in Figma, improving user satisfaction based on usability testing
- Optimized SQL databases, using Jira and Confluence to reduce data processing errors significantly

### Data Scientist & Assistant Manager, Angel One Ltd. (formerly Angel Broking Ltd.)

Sep 2021 - Dec 2021

- Led team in projecting incentives for contest campaigns, resulting in a ~14% month-on-month surge in client acquisition
- **Developed predictive financial algorithms** using GCP's BigQuery & machine learning with R & Python, including regression models, leading to a **15% boost in ROI** through data-driven insights
- Analyzed campaigns using Google Data Studio, enhancing decision-making processes by 20% for incentivization
- Revamped NPS rating system with NLP techniques, increasing customer participation by 25%

## Senior Data Scientist, Cartesian Consulting

Jun 2019 - Jul 2021

- Scaled Fortune 500 brands (Retail: Vero Moda, Jack & Jones, ONLY, Selected, Titan; QSR: McDonald's) using CRM analytics and targeted campaigns, generating 20M INR (~\$275K) in monthly incremental sales
- Achieved a **perfect 10 NPS rating** & drove a **6-7% increase in monthly revenue** by utilizing A/B testing, cross-sell strategies, market basket analysis, & customer segmentation
- Built ML models including Linear & Logistic Regression, XGBoost, & Naïve Bayes, using R, Python, SQL, & advanced Excel
- Boosted digital presence & personalized recommendations for a Fortune 100 QSR using Cosine Similarity algorithm

#### **PUBLICATIONS & PROJECTS**

## Intelligent Framework for Driver Fatigue Detection - IEEE ICIRCA

Aug 2023

Real-time drivers' drowsiness detection system based on a hybrid model of Gradient Boost Decision Tree-CNN-LR

CRM Analytics Mar 2024

Developed a CRM analytics solution in Python for RFM segmentation & CLTV prediction with BG/NBD

### **Exploring ML Techniques potentially preferable for Breast Cancer diagnosis**

Aug 2022 - Dec 2022

• Exploring ML techniques for breast cancer diagnosis, aiming to improve early detection of cancer

#### **ACHIEVEMENTS**

- Employee of the Month Nov 2021 Angel One Ltd. (formerly Angel Broking Ltd.)
  Recognized for outstanding performance
- 'More than expected' Award Jun 2021 Cartesian Consulting
   Awarded for creating the Bestseller Life Document, providing a comprehensive view of the business
- 'Extra Mile' Award Jan 2021 Cartesian Consulting
  Acknowledged for exceptional performance & significant contributions to the organization