ASTHA SINGH THAKUR

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SUMMARY

Data Scientist with expertise in CRM analytics, AdTech, targeted campaigns, & eCommerce. Proven success with Fortune 500 companies in enhancing digital presence, driving sales, & streamlining processes through advanced analytics

EDUCATION

University of Texas at Dallas | Master of Science, Computer Science (Data Science) | GPA: 3.7/4

Dec 2023

SKILLS

Analytics: CRM, A/B Testing,

Data Visualization: Google Data Studio, Advanced Excel

Database: MySQL, MS SQL, Google BigQuery

Project Management: Confluence, Jira, Git

ML: Python, R, Tensorflow, PyTorch

Design Tools: Figma, Canva **Automation & Testing**: Postman, VBA, Macros

Big Data: Spark, Kafka, Hadoop **PROFESSIONAL EXPERIENCE**

Data Scientist & Tech Lead, Think Round Inc

Jun 2023 - Present

- Designed dashboards that boosted decision-making & contributed to a 5% annual income growth
- Executed social media campaigns with 80% engagement, driving traffic with 7K impressions
- Achieved a 400% increase in followership through data-driven strategies & a 50% guest turn-in ratio
- Led tech stack overhaul & website migration from Squarespace to GitHub & Docker, boosting user engagement by 15%

Data Scientist, HotelKey

Feb 2023 - May 2023

- Automated Postman API collections for clients using JavaScript, transitioning from manual to automated testing of the Property Management System, which increased testing efficiency by 90%
- Created UI/UX mock-ups in Figma, improving user satisfaction based on usability testing
- Optimized SQL databases, using Jira and Confluence to reduce data processing errors significantly

Data Scientist & Assistant Manager, Angel One Ltd. (formerly Angel Broking Ltd.)

Sep 2021 - Dec 2021

- Led team in projecting incentives for contest campaigns, resulting in a ~14% month-on-month surge in client acquisition
- **Developed predictive financial algorithms** using GCP's BigQuery & machine learning with R & Python, including regression models, leading to a **15% boost in ROI** through data-driven insights
- Analyzed campaigns using Google Data Studio, enhancing decision-making processes by 20% for incentivization
- Revamped NPS rating system with NLP techniques, increasing customer participation by 25%

Senior Data Scientist, Cartesian Consulting

Jun 2019 - Jul 2021

- Scaled Fortune 500 brands (Retail: Vero Moda, Jack & Jones, ONLY, Selected, Titan; QSR: McDonald's) using CRM analytics and targeted campaigns, generating 20M INR (~\$275K) in monthly incremental sales
- Achieved a **perfect 10 NPS rating** & drove a **6-7% increase in monthly revenue** by utilizing A/B testing, cross-sell strategies, market basket analysis, & customer segmentation
- Built ML models including Linear & Logistic Regression, XGBoost, & Naïve Bayes, using R, Python, SQL, & advanced Excel
- Boosted digital presence & **personalized recommendations** for a Fortune 100 QSR using Cosine Similarity algorithm

PROJECTS

CRM Analytics Mar 2024

• Developed a CRM analytics solution in Python for RFM segmentation & CLTV prediction with BG/NBD

Exploring ML Techniques potentially preferable for Breast Cancer diagnosis

Aug 2022 - Dec 2022

Exploring ML techniques for breast cancer diagnosis, aiming to improve early detection of cancer

PUBLICATIONS

Intelligent Framework for Driver Fatigue Detection – IEEE ICIRCA

Aug 2023

• Real-time drivers' drowsiness detection system based on a hybrid model of Gradient Boost Decision Tree-CNN-LR

ACHIEVEMENTS

- Employee of the Month Nov 2021 Angel One Ltd. (formerly Angel Broking Ltd.)
 Recognized for outstanding performance
- 'More than expected' Award Jun 2021 Cartesian Consulting
 Awarded for creating the Bestseller Life Document, providing a comprehensive view of the business
- 'Extra Mile' Award Jan 2021 Cartesian Consulting
 Acknowledged for exceptional performance & significant contributions to the organization