

Idea by Design / Customer Support Evalu...

EvaluationsLibraryLogsMonitorConfiguration

asthasinghthakurast@gmail.com-1744320292DiffReviewPrivate

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1

model: customer-support-assistant-v1

2

system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

ID 3278f598-1dd7-4ba6-8503-37298affc...

Experiment created 10m ago by Astha Thakur

All rows+FilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Levenshtein	Duration	LLM dura
						100%AVG	0.025sSUM	Cached
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00%	0s	-
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00%	0s	-
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00%	0s	-
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00%	0s	-
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00%	0s	-

braintrustHomeDocsPricingBlogCareersChat with usDiscordChangelogStatusPrivacyTerms

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Evaluations

Library

Logs

Monitor

Configuration

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All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace

58f8896e-26a6-48c5-8bd7-01cb27e14552

eval0.01s

task0.00s

Levenshtein0.00s

Span

eval

Start10m ago

Offset0s

Duration0.01s

% Scores

Levenshtein100.00%

Input

YAML

1

query: How can I contact customer support?

Output

Markdown

You can contact our customer support team via email at support@example.com, through live chat on our website, or by calling 1-800-EXAMPLE during business hours

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	Name	Input	Output	Expected	Tags	% Leve
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3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace

58f8896e-26a6-48c5-8bd7-81cb27e14552

eval0.01s

task0.00s

Levenshtein0.00s

support@example.com through live chat on our website, or by calling 1-800-EXAMPLE during business hours.

Expected

Text

1 You can contact our customer support team via email at support@example.com, through live chat on our website, or by calling 1-800-EXAMPLE during business hours.

Metadata

YAML

1 {}

Activity

Leave a comment...

API user created the span · 10m ago

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Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1

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2

system_message:

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Description

Enter experiment description

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

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58f8896e-26a6-48c5-8bd7-01cb27e14552

Trace

eval0.01s

task0.00s

Levenshtein0.00s

Span

Add span to dataset

% Levenshtein

Start12m ago

Offset0.01s

Duration0s

% Scores

Levenshtein100.00%

Input

YAML

1

expected: You can contact our customer support team via email at support@example.com, through live chat on our website, or by calling 1-800-EXAMPLE during business hours.

2

input:

3

query: How can I contact customer support?

4

metadata: {}

5

output: You can contact our customer support team via email at support@example.com

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

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Enter experiment description

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query": "How...	You can conta...	You can conta...	-	100.00
2	eval	{"query": "Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query": "How...	You can canc...	You can canc...	-	100.00
4	eval	{"query": "Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query": "How...	To reset your...	To reset your...	-	100.00

Trace

58f8896e-26a6-48c5-8bd7-01ch27e14552

eval0.01s

task0.00s

Levenshtein0.00s

email at support@example.com, through live chat on our website, or by calling 1-800-EXAMPLE during business hours.

Output

YAML

1score: 1

Expected

YAML

1null

Metadata

YAML

1{}

Activity

Leave a comment...

API user created this span - 11m ago

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Changelog

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EvaluationsLibraryLogsMonitorConfiguration

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

id 3278f598-1dd7-4ba6-850...

Experiment created 13m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace

eval0.01s

task0.00s

Levenshtein0.00s

Span

Add span to dataset

task

Start13m ago

Offset0s

Duration0s

Input

YAML

1query: Do you offer a free trial?

Output

Markdown

Yes, we offer a 14-day free trial for all our plans. No credit card required to start your trial.

Expected

YAML

1null

Metadata

YAML

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%

50%

100%

Metadata

YAML

1

model: customer-support-assistant-v1

2

system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

3278f598-1dd7-4ba6-850...

Experiment created 13m ago by Astha Thakur

All rows+FilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace

eval0.01s

task0.00s

Levenshtein0.00s

Levenshtein

Start14m ago

Offset0.01s

Duration0s

% Scores

Levenshtein100.00%

Input

YAML

1

expected: Yes, we offer a 14-day free trial for all our plans. No credit card required to start your trial.

2

input:

3

query: Do you offer a free trial?

4

metadata: {}

5

output: Yes, we offer a 14-day free trial for all our plans. No credit card required to start your trial.

Output

YAML

1

score: 1

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

id 3278f598-1dd7-4ba6-858...

Experiment created 13m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace7dc2ed69-abb7-4efb-95d1-b92c364248bb

eval0.01s

task0.00s

Levenshtein0.00s

task

Start14m ago

Offset0s

Duration0s

Input

YAML

1query: How do I cancel my subscription?

Output

Markdown

You can cancel your subscription by going to Account Settings > Billing > Cancel Subscription. Your service will continue until the end of the current billing period.

Expected

YAML

1null

Metadata

YAML

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

3278f598-1dd7-4ba6-850...

Experiment created 14m ago by Astha Thakur

All rows+FilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query": "How...	You can conta...	You can conta...	-	100.00
2	eval	{"query": "Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query": "How...	You can canc...	You can canc...	-	100.00
4	eval	{"query": "wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query": "How...	To reset your...	To reset your...	-	100.00

Trace7dc2ed69-abb7-4efb-95d1-b92c304240bb

eval0.01s

task0.00s

Levenshtein0.00s

Levenshtein

Start14m ago

Offset0.01s

Duration0s

% Scores

Levenshtein100.00%

Input

YAML

1expected: You can cancel your subscription by going to Account Settings > Billing > Cancel Subscription. Your service will continue until the end of the current billing period.

2input:

3query: How do I cancel my subscription?

4metadata: {}

5output: You can cancel your subscription by going to Account Settings > Billing > Cancel Subscription. Your service will continue until the end of the current billing period.

Output

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DiffReviewPrivate

Upgrade

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

id 3278f598-1dd7-4ba6-850...

Experiment created 14m ago by Astha Thakur

All rows+FilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query": "How...	You can conta...	You can conta...	-	100.00
2	eval	{"query": "Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query": "How...	You can canc...	You can canc...	-	100.00
4	eval	{"query": "Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query": "How...	To reset your...	To reset your...	-	100.00

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Trace

594173a4-9527-4db9-a40e-a31eb0256362

eval0.01s

task0.01s

Levenshtein0.00s

task

Start15m ago

Offset0s

Duration0.01s

Input

YAML

1query: What are your pricing plans?

Output

Markdown

We offer three pricing plans: Basic (\$10/month), Pro (\$25/month), and Enterprise (custom pricing). Each plan includes different features and usage limits.

Expected

YAML

1null

Metadata

YAML

Idea by Design / Customer Support Evalu...

EvaluationsLibraryLogsMonitorConfiguration

asthasinghthakurast@gmail.com-1744320292DiffReviewPrivate

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

id 3278f598-1dd7-4ba6-850...

Experiment created 15m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query": "How...	You can conta...	You can conta...	-	100.00
2	eval	{"query": "Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query": "How...	You can canc...	You can canc...	-	100.00
4	eval	{"query": "Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query": "How...	To reset your...	To reset your...	-	100.00

Trace

eval0.01s

task0.01s

Levenshtein0.00s

Levenshtein

Start15m ago

Offset0.01s

Duration0s

% Scores

Levenshtein100.00%

Input

YAML

1expected: 'We offer three pricing plans: Basic (\$10/month), Pro (\$25/month), and Enterprise (custom pricing). Each plan includes different features and usage limits.'

2input:

3query: What are your pricing plans?

4metadata: {}

5output: 'We offer three pricing plans: Basic (\$10/month), Pro (\$25/month), and Enterprise (custom pricing). Each plan includes different features and usage limits.'

Output

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DiffReviewPrivate

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

ID 3278f598-1dd7-4ba6-850...

Experiment created 15m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace

eval0.01s

task0.01s

Levenshtein0.00s

5output: 'We offer three pricing plans: Basic (\$10/month), Pro (\$25/month), and Enterprise (custom pricing). Each plan includes different features and usage limits.'

Output

YAML

1score: 1

Expected

YAML

1null

Metadata

YAML

1{}

Activity

Leave a comment...

API user created the span · 15m ago

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Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1model: customer-support-assistant-v1

2system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
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3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

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40a8dbec-5578-4a59-8ef8-76ed6c7c68d7

task

Trace

eval0.01s

task0.01s

Levenshtein0.00s

Start16m ago

Offset0s

Duration0.01s

Input

YAML

1query: How do I reset my password?

Output

Markdown

To reset your password, click on the 'Forgot Password' link on the login page and follow the instructions sent to your email.

Expected

YAML

1null

Idea by Design / Customer Support Evalu...

Evaluations

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asthasinghthakurast@gmail.com-1744320292

DiffReviewPrivate

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%50%100%

Metadata

YAML

1. model: customer-support-assistant-v1

2. system_message: You are a helpful customer support assistant. Provide clear and concise answers to customer questions.

Description

Enter experiment description

3278f598-1dd7-4ba6-850...

Experiment created 16m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
1	eval	{"query":"How...	You can conta...	You can conta...	-	100.00
2	eval	{"query":"Do...	Yes, we offer ...	Yes, we offer ...	-	100.00
3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace48a8dbec-5578-4a59-8ef8-76ed6c7c68d7

eval0.01s

task0.01s

Levenshtein0.00s

Levenshtein

Start17m ago

Offset0.01s

Duration0s

% Scores

Levenshtein100.00%

Input

YAML

1. expected: To reset your password, click on the 'Forgot Password' link on the login page and follow the instructions sent to your email.

2. input:

3. query: How do I reset my password?

4. metadata: {}

5. output: To reset your password, click on the 'Forgot Password' link on the login page and follow the instructions sent to your email.

Output

YAML

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DiffReviewPrivate

Dataset

Rows not attached to a dataset

Scorers and distribution

% Levenshtein

0%

50%

100%

Metadata

YAML

1model: customer-support-assistant-v1

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Description

Enter experiment description

103278f598-1dd7-4ba6-850...

Experiment created 16m ago by Astha Thakur

All rowsFilterColumnsListHeight

	Name	Input	Output	Expected	Tags	% Leve
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3	eval	{"query":"How...	You can canc...	You can canc...	-	100.00
4	eval	{"query":"Wha...	We offer three...	We offer three...	-	100.00
5	eval	{"query":"How...	To reset your...	To reset your...	-	100.00

Trace40a8dbec-5578-4a59-8ef8-76ed6c7c68d7

eval0.01s

task0.01s

Levenshtein0.00s

4metadata: {}

5output: To reset your password, click on the 'Forgot Password' link on the login page and follow the instructions sent to your email.

Output

YAML

1score: 1

Expected

YAML

1null

Metadata

YAML

1{}

Activity

Leave a comment...

API user

created the span - 16m ago

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