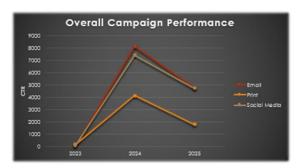
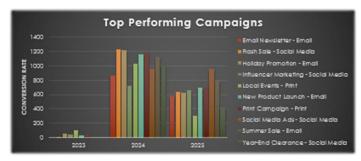
1. Which marketing channels are driving the highest CTR and Conversion Rate?

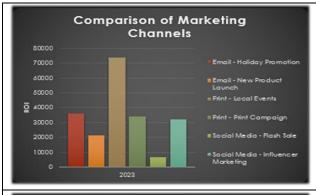


• From this line chart, Highest CTR Marketing Channel is Email in year 2024 with value of 8159.80

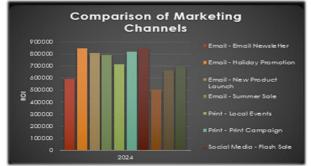


- From above chart, Highest Conversion Rate Marketing channel is Social media in year 2024.
- In Social media marketing channel, **Flash sale campaign** has achieved a highest conversion rate of value **1229.13** in year 2024.
- 2. What are the top-performing campaigns in terms of ROI, and how do they compare to others?

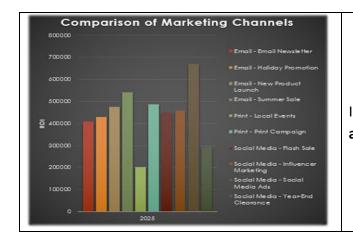
Let's compare the top-performing campaigns in terms of ROI by years,



In 2023, top performing campaign is **Local events** with value 73766.6



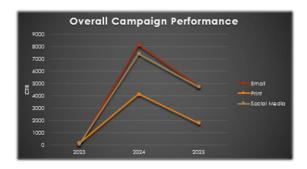
In 2024, top performing campaign is **Flash sale** with value 852260.60



In 2025, top performing campaign is **Social media ads** with value 670503.03

(Used Year slicer to get specific year chart to find the top performing campaign in terms of ROI)

3. Are there any notable trends in campaign performance over time?



From the line chart, we can able to see the notable trends,

- All the campaigns (email, print, social media) has achieved the highest performance on Year 2024.
- Highest values of campaigns in 2024 are Email 8159.80, Social Media 7442.15, Print 4144.56.
- 4. How do customer demographics influence campaign effectiveness?



Customer demographics exert a significant influence on campaign effectiveness,

- In 2024, **Young Adults** generated the highest ROI at 2954706.06, with **Email and social media** exclusively catering to this demographic.
- Notably, <u>'Flash Sale'</u> on social media and <u>'New Product Launch'</u> in email emerged as the topperforming campaigns for Young Adults in 2024, and <u>'Flash Sale'</u> maintained its lead in overall campaign performance.
- Conversely, **Senior Adults** exhibited the lowest ROI at 818812.12, with **Print** being the exclusive channel targeting them. For Senior Adults, the <u>'Print campaign'</u> on the Print channel was the sole performing campaign.
- These findings underscore the necessity of tailoring campaigns to specific customer demographics to optimize their effectiveness.