

Antonio Torpea

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WORK EXPERIENCE

Southeast Missouri State University Residence's life

Aug. 2021 – Present

Resident Assistant

Cape Girardeau MO

- Manage the co-existence of diverse residents to promote a comfortable, cohesive living environment.
- Maintain bulletin boards and fliers with accurate, up-to-date, and useful information.
- Assist residents with the resolution of interpersonal disagreements and issues.
- Perform customer service desk operations by utilizing phone etiquette and upholding resident satisfaction.
- Created, promoted, and executed programming in accordance with university guidelines.
- Instilled a sense of personal and community growth in residents while facilitating a welcoming floor environment.

Goodwill

Sept. 2019 – May 2021

Retail Associate

Cape Girardeau MO

- Cashier, handling cash and helping customers.
- Customer Service
- Making sales and managing the sales floor

Incredible Pizza Company

Aug. 2018 – Sept. 2019

Entertainment Trainer

St. Louis MO

- Trained new employees, customer service, and assumed management responsibilities.

EDUCATION (for early-career candidates with less work experience, you can put this section first before WORK)

Southeast Missouri State University

Aug 2020 - May 2024

B.S. Cybersecurity Minor Computer Science

Cape Girardeau, MO

- Residence's Hall Association

SKILLS

Skills (Cybersecurity • Computer Networking • Problem Solving • Communication • English • Presentations • Training • Information Technology)