

Welcome to Cherii, the best dating app for finding your perfect match. Whether you are new to Cherii or a seasoned user, you may have some questions about how to use our app and what features we offer. That's why we have created this FAQ section to answer some of the most common questions that our users have. If you don't find what you are looking for here, you can always contact us and we will be happy to help you.

▼ How do I sign up for Cherii?

Signing up for Cherii is easy and fast. You can sign up with your email address. Just click on the sign up button below and follow the instructions. You will need to provide some basic information about yourself, such as your name, age, and preferences. You will also need to upload a profile picture and write a short bio to introduce yourself to other members. Once you sign up, you can start browsing profiles and finding your perfect match.

SIGN UP

▼ How do I edit my profile?

Editing your profile is simple and fun. You can change any information on your profile at any time. To edit your profile, go to your profile page and select edit profile. You will see a list of options to change your name, age, bio, photos, and more. You can also add more details about yourself, such as your hobbies, interests, and goals. The more you share, the more likely you are to find someone who shares your values and passions.

EDIT PROFILE

▼ How do I find matches on Cherii?

Finding matches on Cherii is fun and easy. You can browse profiles of other members and like the ones that interest you. If they like you back, you
will have a match and you can start chatting. You can also use the search function to filter profiles by age, hobbies and other criteria. You can also
see who viewed your profile and who liked you. Cherii will also suggest compatible matches for you based on your preferences, persona
lifestyle.

▼ How do I send messages on Cherii?

Sending messages on Cherii is easy and fun. You can send messages to anyone you have matched with by clicking on the chat tab on the right right corner of the screen in menu. You can send text messages and emojis.

CHAT NOW

VIEW MATCHES

▼ How do I delete my account on Cherii?

We are sorry to see you go. If you want to delete your account on Cherii, you can do so by going to settings and selecting delete account. You will be asked to confirm your decision and provide feedback. Once you delete your account, you will lose all your matches and messages. You will also not be able to log in or sign up again with the same email address. If you change your mind, you can always create a new account with a different email address.

SETTINGS

Contact Us if you have any questions or concerns.

▼ Why do my chats keep disappearing?

Cherii has a special feature where the messages disappear after reaching the chat limit of 10 messages. This is to encourage user privacy and spontaneity, encouraging you to focus on your most promising matches. There is no way to retrive these messages. Another reason why your chat may disappear is that the other person has deleted their account or unmatched you. Additionally, you can also manually delete chats that you are not interested in by clicking on the unmatch button next to the profile.

CHAT

▼ How to unblock someone



If you want to unblock someone that you have blocked before, you can do so by going to settings and selecting blocked users. You will see a list of all the users that you have blocked. You can unblock them by clicking on the unblock button next to their name. Once you unblock them, they will be able to see your profile and message you again.

SETTINGS

▼ I accidentally unliked someone, can I go back?

Don't worry, we've all been there. If you accidentally unliked someone that you were interested in, you can go back and like them again by going to settings and selecting history. You will see a list of all the profiles that you have liked or unliked in the past. You can change your like status by clicking on the like or unlike button next to their name. However, this feature is only available for premium members. If you are not a premium member, you will have to wait until their profile shows up again in your feed.

SETTINGS

▼ How can I contact admin; I have an issue with user

We are sorry to hear that you have an issue with another user. Cherii is a safe and respectful community where everyone is expected to follow our code of conduct. If you encounter a user who is abusive, offensive, or inappropriate, you can report them by contacting staff on the contact pages. You can also block them by clicking on the block icon on their profile or chat screen. Blocking a user will prevent them from seeing your profile and messaging you. Reporting a user will alert our admin team who will review the case and take appropriate action.

SETTINGS

Contact Us if you have any questions or concerns.

▼ How do I change my preferences

Changing your preferences is easy and convenient. You can change your preferences by going to profile and selecting edit. You will see a list of options to change your gender, age range and other criteria that you are looking for in a match. You can also change your bio and tags. Changing your preferences will affect the profiles that you see in your feed and the matches that you receive.

PROFILE

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