

#4F4F4F
#F0BA00
#414141
#606060





MAKE IT ALL

Login

Enter username:

 Username

Enter password:

 Password

forgot password? [reset here](#)

Login



User
Dilip

FAQs

Create Ticket

View MY
Logs

Logout

How Can We Help You?



Type in key words to help find answers

You can browse questions below to find what you're looking for

Frequently Asked Questions (FAQs)

Hardware

Some Random Question im too stupid to think of? ▲

A random answer you were too stupid to think of you stupid idiot baka. Plus some extra detail if your dumass was too STUPID to get the first part of this answer

Some Random Question im too stupid to think of? ▼

Some Random Question im too stupid to think of? ▼

Software

Some Random Question im too stupid to think of? ▼

Some Random Question im too stupid to think of? ▼

Some Random Question im too stupid to think of? ▼

Network

Some Random Question im too stupid to think of? ▼



Todo

Requested 90 Days Ago
Type - Network

Requested 14 Days Ago
Type - Network

Requested 2 Days Ago
Type - Network

Requested 1 Day Ago
Type - Network

Requested 90 Days Ago
Type - Network

Requested 14 Days Ago
Type - Network

Requested 2 Days Ago
Type - Network

Requested 1 Day Ago
Type - Network

Similar problems

Sort

Filter

Ticket Details

Problem ID: 325

Employee: George Formby from Cleaning Dept., ext 23456

Software: Windows 8

Hardware: HP Laptop

Problem description: Laptop running very slowly

Notes: Initial suggestion to re-boot.

Oct 3, 9.30am – caller phoned back to say rebooting didn't work. Clara assigned to problem.

Oct 5, 4.00pm – Clara called to say Windows CleanUp used to tidy up disc space and delete unused temporary files. User can access Windows more easily and speedily.

Ticket Details

Notes:

Resolved

Submit

Request External

Transfer Ticket



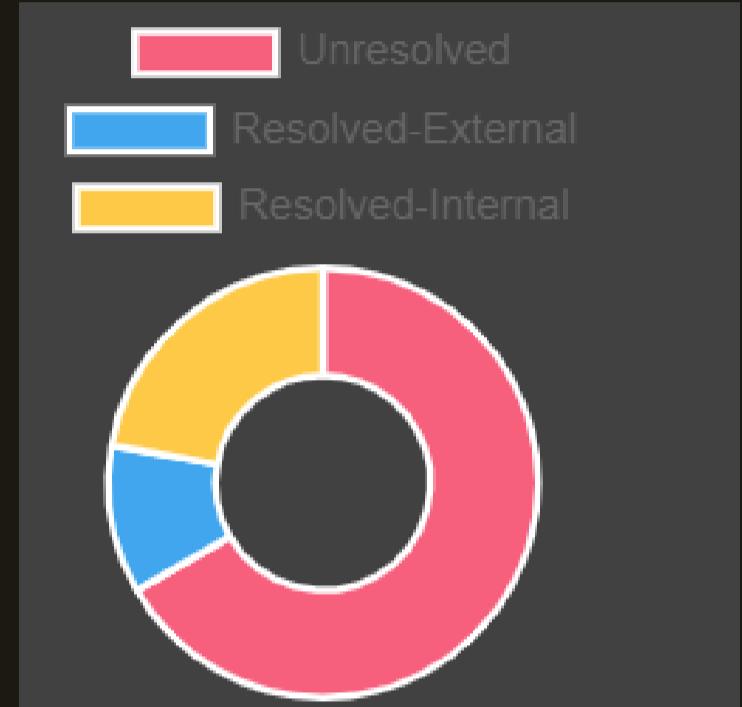
Admin

Manage

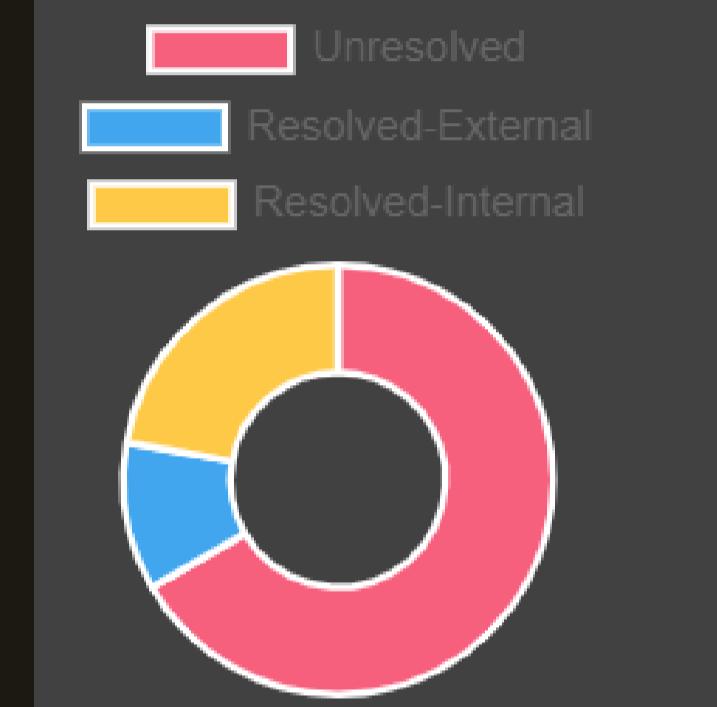
Analysis

Logout

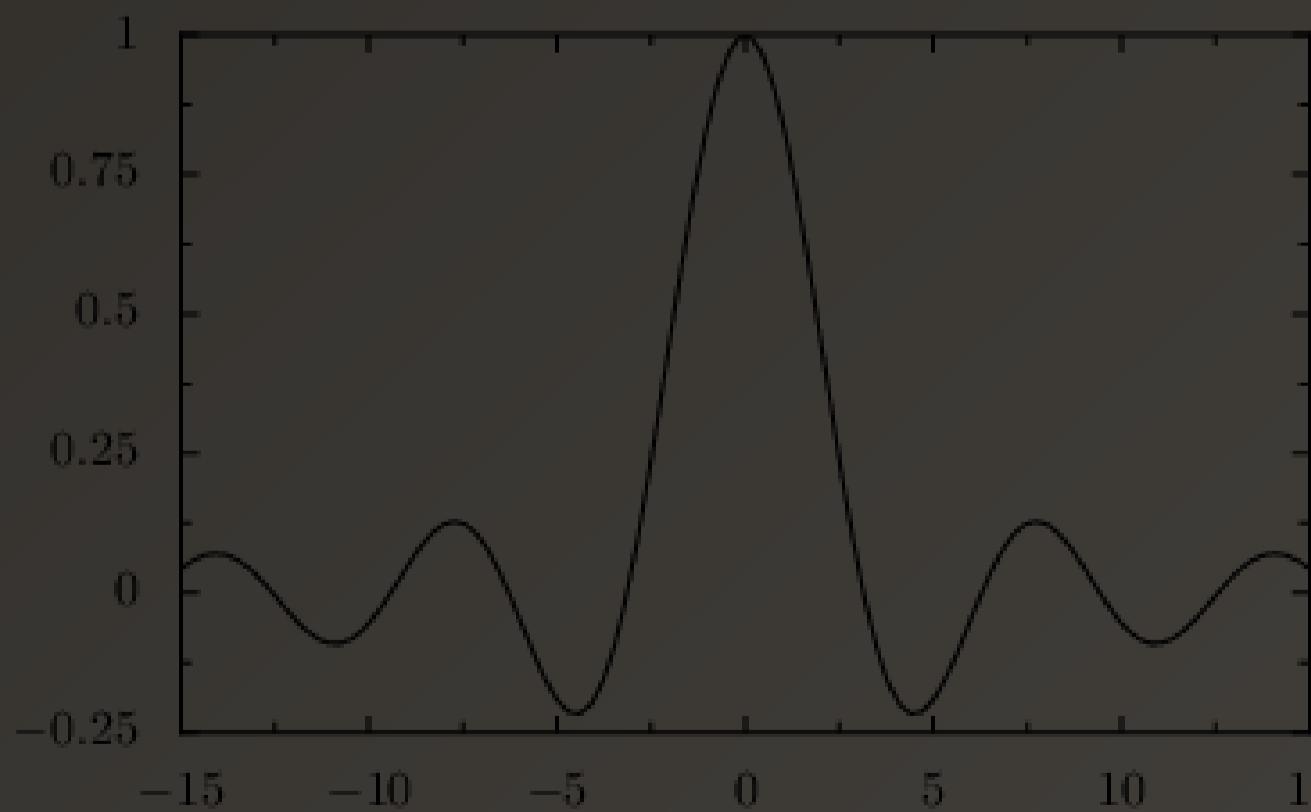
Software



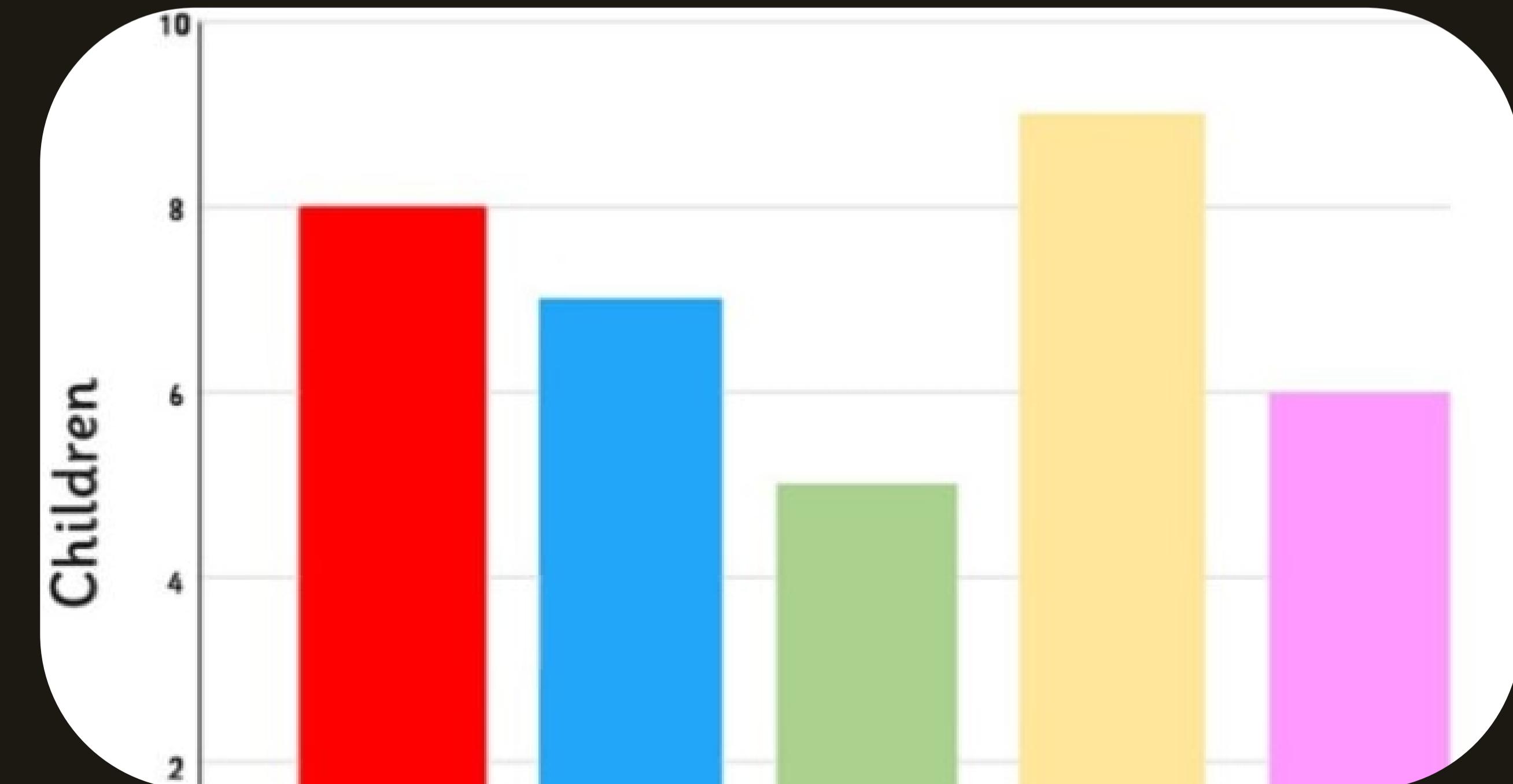
Hardware



Total users registered



Most common problems





MAKE IT ALL

Login

Enter username:

 Username

Enter password:

 Password

Login



Request a New Password

Enter username:

 Username

forgot password? [reset here](#)

Request Password



User
Dilip

FAQs

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Problem Type

Example

Problem Urgency

Problem Urgency

Problem Description

Problem Description...

Operating System

Operating System in use

Software

Software in use (License No.)

Equipment

Equipment in use

Suggest Solution

Log Ticket

Quick solution button that takes prob type, soft, hard, flacid etc and returns all suitable solutions

If not applicable leave empty

If not applicable leave empty

If not applicable leave empty



Specialist Bert

Bert

Ticket Details

View All Logs

Completed Assignments

Logout



Search

Filter



Problem ID	Caller's Name	Problem Description
1234	Jonny Test	something sometging sometging someting s someting something s something sometging sometging someting
1235	Mahnames Jeff	something sometging sometging someting s someting something s something sometging sometging someting
1236	Benjamin Twenenny son	something sometging sometging someting s someting something s something sometging sometging someting
1237	Jack n Jill	something sometging sometging someting s someting something s something sometging sometging someting
1238	Dora Dexplorer	something sometging sometging someting s someting something s something sometging sometging someting

Advanced Options

Filter Options

Priority

- Low
- Medium
- High
- Resolved

Problem Type

Select Type ▼

Date

01/05/2020 to --/--/----

Status

- Open
- Pending
- Solved

Clear **Submit**

Software	Initial Date	Status
-	10.03.2022	Resolved
System	08.03.2022	Unresolved
-	07.03.2022	Unresolved
rosoft Word	02.03.2022	Unresolved
-	25.02.2022	Unresolved



Admin

Manage

Analysis

Logout

Software

FAQs

HARDWARE

SOFTWARE

EMPLOYEES

USERS



Search...

ADD



User Dilip

FAQs

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Search

Filter



Problem ID	Specialist's Name	Problem Description	Problem Type	Hardware	Software	Initial Date	Status
1234	Jonny Test	something sometging someting something sometging someting something sometging someting something sometging someting something someting something someting	Network	-	-	10.03.2022	Resolved
1235	Mahnames Jeff	something sometging someting something sometging someting something sometging someting something sometging someting something someting something someting	Software	-	OS System	08.03.2022	Unresolved
1236	Benjamin Twenenny son	something sometging someting something sometging someting something sometging someting something sometging someting something someting something someting	Hardware	HP Lenovo Laptop	-	07.03.2022	Unresolved
1237	Jack n Jill	something sometging someting something sometging someting something sometging someting something sometging someting something someting something someting	Software	<u>Macbook Trash users</u>	Microsoft Word	02.03.2022	Unresolved
1238	Dora Dexplorer	something sometging someting something sometging someting something sometging someting something sometging someting something someting something someting	Hardware	HP Lenovo Laptop	-	25.02.2022	Unresolved



Specialist

Bert

Ticket Details

View All Logs

Completed Assignments



Filter



Admin

Manage

Analysis

Logout

Users

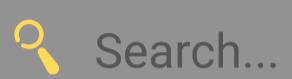
FAQs

HARDWARE

SOFTWARE

EMPLOYEES

USERS



Search...

ADD

Name

Email

Type

Edit



User
Bert

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Ticket - 325

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Ticket Details

Notes:

Submit

Request Re-Open
Ticket



Admin

Manage

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FAQs

FAQs

HARDWARE

SOFTWARE

EMPLOYEES

USERS

Search...

ADD

Name

Email

Type

Edit