

# DATABASE MANAGEMENT SYSTEM MINI PROJECT

## Title: Voice-Based Transport Enquiry System

Group Members: -

Roll No	Name	Semester
B-62	Vedant Ghodmare	6 <sup>TH</sup>
B-63	Yash Soni	6 <sup>TH</sup>
B-64	Atharva Rathi	6 <sup>TH</sup>
B-65	Shrinit Jichkar	6 <sup>TH</sup>
B-66	Vivek Ghosh	6 <sup>TH</sup>

**Problem Statement:** The increasing demand for quick, hands-free access to real-time transport information highlights the need for a user-friendly solution beyond traditional web or mobile interfaces. This project aims to develop a Voice-Based Transport Enquiry System that allows users to retrieve schedules, routes, and availability for buses, trains, or flights using voice commands. By integrating speech recognition, text-to-speech, and a relational database, the system ensures accurate, real-time responses, making transport information more accessible, especially for users with disabilities or in hands-busy situations.

### Objectives

- To provide real-time transport information using voice commands.
- To create an interactive and accessible interface for all users.
- To allow admin-based management of transport routes and data.
- To implement a relational database for reliable, structured storage.
- To reduce dependency on manual systems and support digital transport services

### Introduction:

The Voice-Based Automated Transport Enquiry System offers a practical and efficient way to assist users in travel planning by providing real-time schedule

updates through voice interaction. It eliminates the need for human-operated help desks and operates without constant monitoring, making it a cost-effective solution. Public transport services can benefit from improved efficiency and user engagement. Especially for visitors unfamiliar with local routes or language, the system offers an accessible and user-friendly interface to find transport options and plan their journeys with ease.

### **Functionality:**

The system provides two distinct login modes: one for general users and another for administrators. Administrators have full control over the transport database, including the ability to add, modify, or delete bus route information. General users, on the other hand, have read-only access to view schedules and routes.

Users can interact with the system using voice commands by specifying the source and destination. These voice inputs are converted into database queries, and relevant transport details are retrieved and provided both audibly and visually on the screen.

The system also allows users to reserve or cancel tickets based on availability. Additionally, users can access details such as available routes, fares, estimated time of arrival (ETA), and distance. Real-time bus location tracking is also supported for better journey planning.

### **Modules**

- Administrator Login
- Transport Info Entry
- Transaction Report
- Customer Registration
- Customer Login
- Result in Text-to-Speech and UI Display

Development Platform: - MySQL Workbench

### **SQL Input Codes:**

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```
1 CREATE DATABASE dbms1;
2 USE dbms1;
3 CREATE TABLE UserTable (
4     ID INT AUTO_INCREMENT,
5     Email VARCHAR(40) NOT NULL UNIQUE,
6     Name VARCHAR(30),
7     Password VARCHAR(15) NOT NULL,
8     Usertype VARCHAR(10) NOT NULL,
9     PRIMARY KEY (ID)
10 );
11 CREATE TABLE NonAdmin (
12     ID INT,
13     Gender VARCHAR(7),
14     Phone NUMERIC(10,0) NOT NULL UNIQUE CHECK (Phone > 999999999),
15     Address VARCHAR(100),
16     PRIMARY KEY (ID),
17     FOREIGN KEY (ID) REFERENCES UserTable(ID) ON DELETE CASCADE
18 );
19
20 CREATE TABLE Admin (
21     ID INT,
22     AgencyName VARCHAR(35) NOT NULL,
23     AgencyPhone VARCHAR(10) NOT NULL UNIQUE CHECK (AgencyPhone > 999999999),
24     AgencyOffice VARCHAR(50),
25     PRIMARY KEY (AgencyName),
26     FOREIGN KEY (ID) REFERENCES UserTable(ID) ON DELETE CASCADE
27 );
28 CREATE TABLE BusInfo (
29     BusRegnNo VARCHAR(15) NOT NULL,
30     AgencyName VARCHAR(35) NOT NULL,
31     TotalSeats INT DEFAULT 40,
32     AC TINYINT DEFAULT 0,
33     LocationName VARCHAR(20),
34     Latitude DECIMAL(17,10),
35     Longitude DECIMAL(17,10),
36     PRIMARY KEY (BusRegnNo),
37     FOREIGN KEY (AgencyName) REFERENCES Admin(AgencyName) ON DELETE CASCADE
38 );
39
```

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```
39
40 CREATE TABLE AgencyDetails (
41     AgencyName VARCHAR(35) NOT NULL,
42     AgencyAddress VARCHAR(50) NOT NULL
43 );
44 CREATE TABLE BusSchedule (
45     BusRegnNo VARCHAR(15) NOT NULL,
46     RouteID INT NOT NULL CHECK (RouteID > 0),
47     DriverID INT UNIQUE CHECK (DriverID > 0),
48     StartTime DECIMAL(4,2) CHECK (StartTime >= 0 AND StartTime < 2400),
49     Fare INT CHECK (Fare > 0),
50     ReservedSeats INT DEFAULT 0,
51     TravelTime DECIMAL(10,2) CHECK (TravelTime > 0),
52     PRIMARY KEY(RouteID, DriverID, StartTime),
53     FOREIGN KEY(BusRegnNo) REFERENCES BusInfo(BusRegnNo) ON DELETE CASCADE
54 );
55
56 CREATE TABLE TimeForTravel (
57     TravelTime DECIMAL(10,2) CHECK (TravelTime > 0),
58     StartTime DECIMAL(4,2) CHECK (StartTime >= 0 AND StartTime < 24),
59     EndTime DECIMAL(4,2) CHECK (EndTime >= 0 AND EndTime < 24),
60     PRIMARY KEY(TravelTime, StartTime)
61 );
62 CREATE TABLE RouteDetails (
63     RouteID INT CHECK (RouteID > 0),
64     RouteName VARCHAR(30) NOT NULL,
65     Source VARCHAR(30) NOT NULL,
66     Destination VARCHAR(30) NOT NULL,
67     AproxDistance INT CHECK (AproxDistance > 0)
68 );
69
70 CREATE TABLE BusStops (
71     RouteID INT NOT NULL CHECK (RouteID > 0),
72     IntermediateStops VARCHAR(20) NOT NULL,
73     StopNumber INT NOT NULL CHECK (StopNumber > 0)
74 );
75
```

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```
75
76 CREATE TABLE DriverDetails (
77     DriverID INT AUTO_INCREMENT,
78     DriverName VARCHAR(20) NOT NULL,
79     DriverPhone NUMERIC(10,0) CHECK (DriverPhone > 999999999),
80     Age INT CHECK (Age > 0),
81     Date_of_Join DATE,
82     PRIMARY KEY (DriverID)
83 );
84 CREATE TABLE Ticket (
85     BusRegnNo VARCHAR(15) NOT NULL,
86     TicketPNR INT AUTO_INCREMENT,
87     BookingDate DATE,
88     TravelDate DATE,
89     PRIMARY KEY(TicketPNR),
90     FOREIGN KEY(BusRegnNo) REFERENCES BusInfo(BusRegnNo)
91 );
92 DELIMITER $$
93
94 CREATE TRIGGER check_travel_date
95 BEFORE INSERT ON Ticket
96 FOR EACH ROW
97 BEGIN
98     IF NEW.TravelDate <= DATE_ADD(NEW.BookingDate, INTERVAL 2 DAY) THEN
99         SIGNAL SQLSTATE '45000'
100         SET MESSAGE_TEXT = 'TravelDate must be at least 2 days after BookingDate';
101     END IF;
102 END$$
103
104 DELIMITER ;
105 DELIMITER $$
106
107 CREATE TRIGGER check_travel_date_update
108 BEFORE UPDATE ON Ticket
109 FOR EACH ROW
110 BEGIN
111     IF NEW.TravelDate <= DATE_ADD(NEW.BookingDate, INTERVAL 2 DAY) THEN
112         SIGNAL SQLSTATE '45000'
113         SET MESSAGE_TEXT = 'TravelDate must be at least 2 days after BookingDate';
114     END IF;
115 END$$
116
```

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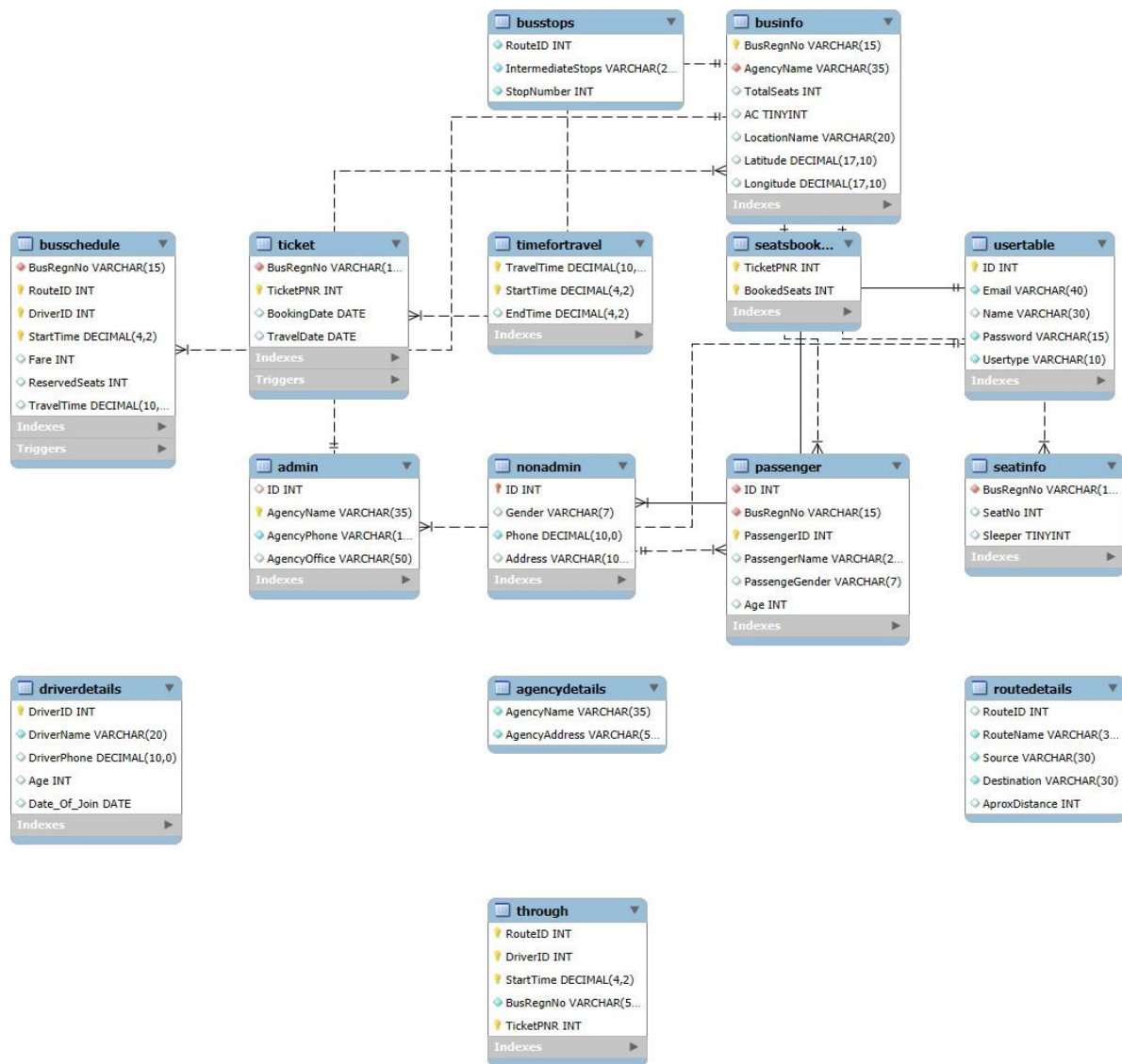
```
119
120 CREATE TABLE SeatsBooked (
121     TicketPNR INT,
122     BookedSeats INT,
123     PRIMARY KEY(TicketPNR, BookedSeats)
124 );
125
126 CREATE TABLE SeatInfo (
127     BusRegnNo VARCHAR(15) NOT NULL UNIQUE,
128     SeatNo INT CHECK (SeatNo <= 40),
129     Sleeper TINYINT DEFAULT 0,
130     FOREIGN KEY(BusRegnNo) REFERENCES BusInfo(BusRegnNo) ON DELETE CASCADE
131 );
132
133 CREATE TABLE Passenger (
134     ID INT AUTO_INCREMENT,
135     BusRegnNo VARCHAR(15) NOT NULL,
136     PassengerID INT CHECK (PassengerID > 0),
137     PassengerName VARCHAR(20),
138     PassengeGender VARCHAR(7),
139     Age INT CHECK (Age > 5),
140     PRIMARY KEY(PassengerID),
141     FOREIGN KEY(ID) REFERENCES NonAdmin(ID) ON DELETE CASCADE,
142     FOREIGN KEY(BusRegnNo) REFERENCES BusInfo(BusRegnNo)
143 );
144 CREATE TABLE Through (
145     RouteID INT,
146     DriverID INT,
147     StartTime DECIMAL(4,2),
148     BusRegnNo VARCHAR(50) NOT NULL,
149     TicketPNR INT NOT NULL CHECK (TicketPNR > 0),
150     PRIMARY KEY(RouteID, DriverID, StartTime, TicketPNR)
151 );
152
```

```
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154
155 CREATE TRIGGER TimeTravel AFTER INSERT ON BusSchedule
156 FOR EACH ROW
157 BEGIN
158     DECLARE endTime DECIMAL(4,2);
159     SET endTime = NEW.TravelTime + NEW.StartTime;
160     IF endTime >= 24 THEN
161         SET endTime = endTime - 24;
162     END IF;
163     INSERT INTO TimeForTravel (TravelTime, StartTime, EndTime)
164     VALUES (NEW.TravelTime, NEW.StartTime, endTime);
165 END$$
166
167 DELIMITER $$
168
169 CREATE PROCEDURE totalrevenue()
170 BEGIN
171     SELECT AgencyName, SUM(Fare)
172     FROM BusInfo NATURAL JOIN BusSchedule
173     GROUP BY AgencyName;
174 END$$
175
176 DELIMITER ;
177
178 CALL totalrevenue();
179
180 -- Example insert
181 INSERT INTO DriverDetails (DriverID, DriverName, DriverPhone, Age, Date_of_Join)
182 VALUES (126, 'Prithvi', 9834534565, 29, '2017-09-22');
183
184 INSERT INTO BusStops VALUES (4, 'Chennai', 7);
185
186
```

Entity-Relationship Diagram (ERD):





## Database Design (Schema)

Key DBMS Concepts Used:

- Normalization (up to 3NF to avoid redundancy)
- Primary and Foreign Keys
- 1-to-Many and Many-to-One Relationships
- Views (for filtered transport listings)
- Triggers (for logging updates)
- Stored Procedures (for booking & cancellation)



- Joins (for combining route, schedule, and booking info)

### **Entities:**

- User (UserID, Name, Email, Password, Type)
- Admin (AdminID, Name, Email, Password)
- Transport (TransportID, Type, Name)
- Route (RouteID, Source, Destination, Distance)
- Schedule (ScheduleID, TransportID, RouteID, DepartureTime, ArrivalTime, Fare)
- Booking (BookingID, UserID, ScheduleID, BookingDate, Status)

### **Relationships:**

- One Route → Many Schedules (1:M)
- One User → Many Bookings (1:M)
- One Transport → Many Schedules (1:M)
- One Schedule → Many Bookings (1:M)

### **Voice Integration Flow**

1. User speaks: “Show buses from Pune to Mumbai.”
2. Speech is converted to text via **SpeechRecognition**.
3. Query is parsed and executed on MySQL.
4. Result is converted to speech using **pyttsx3** and also shown on screen.
5. Booking/cancellation can be triggered by voice: “Book ticket from Pune to Mumbai at 9 AM.”

### **Benefits**

- Simple and easy to use interface
- Voice enabled database updation and retrieval
- No necessity of a human resource
- Software availability round the clock
- Ability to select the best possible route to optimize cost and time.

- Supports hands-free interaction.
- Reduces staffing needs at enquiry counters.
- Works 24x7 without supervision.
- Can be extended for multilingual support.
- Improves accessibility for differently abled users.

### **Future Enhancements**

- Integration with Google Maps for route visualization.
- Multi-language voice support.
- OTP verification for booking confirmation.
- Notification via SMS or email.
- Mobile app version for broader access.

### **Conclusion**

The Voice-Based Transport Enquiry System simplifies access to public transport information by using voice commands and a robust relational database. It enhances user experience by eliminating the need for manual inputs, thus providing a smarter, faster, and more accessible way of travel planning. This DBMS project demonstrates how database principles can be combined with modern voice technology to build real-time, user-friendly solutions.