[PAINT-54308] [PACT] Remove Activity Types From Dropdown Created: 10/Dec/24 Updated: 01/Apr/25 Resolved: 24/Mar/25

Status: Resolved

Project: Patient Access

Component/s: None

Affects Version/s: None

Fix Version/s: 2025 Mar 28

Type:	Story	**Priority:**	Critical
Reporter:	Eric Fitzpatrick	**Assignee:**	Eric Fitzpatrick
Resolution:	Done	**Votes:**	0

Labels: FS_Archive, PO_Approved, PO_Pre-Approved, SQA_Required, team#MC

Remaining Estimate: Not Specified

Time Spent: Not Specified

Original Estimate: Not Specified

Attachments: image-2025-03-05-13-22-15-425.png   image-2025-03-05-13-25-04-620.png   PAINT-54308_ Remove Activity Types From Dropdown.docx

Issue Links:
Cloners

is cloned by	PAINT-55582	[Update] [PACT] Remove Activity Types...	Resolved

Story Points: 3

Epic Link: Deliver Services | BI/PA

Sprint: 2025-s1.5-Motley Crew

Assigned BSA:

Olasumbo Sola-Ilori

Assigned DEV:	Kamil Ganski
Assigned SQA:	Divya Jammula
Approved By:	fitzpate
Approved Date/Time:	24/Mar/25 2:21 AM
Team:	Motley_Crew

Story updated by PAINT-55582

User Story:

As a **System,** I want specific Co-Pay activity types eliminated from the activity list so that users will not create those activities.

Current State

The following exist in the activity type list when creating a Co-Pay Assistance Task

- Referred Customer to Co-pay Card Vendor
- Referred Customer to CAF
- Send INO Letter

Future State

The following **do not exist** in the activity type list when creating a Co-Pay Assistance Task

- Referred Customer to Co-pay Card Vendor
- Referred Customer to CAF
- Send INO Letter

Text Color Guide:

- Text in red has been added as an update to a previously developed Story and AC. The previously developed story and AC should be listed in either the "Prerequisite stories" or the "As-Is state" and "To-Be state" sections.
- Text in orange has been added as a mid-sprint update during the current sprint.

Compliance Impact: This section is REQUIRED and will be completed by DEV Team (&BSA)

Any New Objects or New Fields or New Picklist added as part of this story? **No**
If Yes, complete the gSheet by filling in all the information in the TAB allocated to the Team
PACT New Fields / Objects / Picklist Inventory

Assumptions:

Acceptance Criteria:

Acceptance Criteria 1: Activity Does Not Display in Activity Type List

Given: User with GNE-CM-CR or GNE-CM-GATCF profile is creating or editing a Co-Pay Assistance Task

When: User selects the Activity Type dropdown

Then: The following activity types do not display in the dropdown

- Referred Customer to Co-pay Card Vendor
- Referred Customer to CAF
- Send INO Letter

And: User is unable to create a task with the activity types above

Or: User is unable to change an existing task to the activity types above

Comments

Comment by Eric Fitzpatrick [24/Mar/25]

PO DEMO: Approved

Comment by Divya Jammula [14/Mar/25]

Hi Team,

Testing has been completed and is working as expected, please find the attached document for reference

[PAINT-54308_ Remove Activity Types From Dropdown.docx](#)

cc: [Aksana Shchasnaya](#), [Olasumbo Sola-Ilori](#) , [Eric Fitzpatrick](#)

Comment by [Kamil Ganski](#) [05/Mar/25]

This is the only place where 'Referred Customer to CAF' and 'Referred Customer to CAF'

values are used in the code. I think, we can easily delete them from the apex code.

CC: [Norbert Lesny](#) [Agnieszka Rucinska](#)

Comment by [Olasumbo Sola-Ilori](#) [01/Mar/25]

Hi [Eric Fitzpatrick](#) ,

Kindly review / PO pre-approve story

Thanks

Comment by [Olasumbo Sola-Ilori](#) [28/Feb/25]

Thanks [Agnieszka Rucinska](#)

Comment by [Agnieszka Rucinska](#) [28/Feb/25]

- Referred Customer to Co-pay Card Vendor - not used, just in TaskService
- Referred Customer to CAF - present in code, should be deleted, but just in filter, no logic
- Send INO Letter - not used

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