

[PAINT-51349] [Technical-UPDATE] UAPI: Map GPF Status "Inconclusive" for Status Query Outcome Created: 23/May/24 Updated: 19/Feb/25 Resolved: 11/Feb/25

Status: Resolved

Project: [Patient Access](#)

Component/s: [Universal API](#)

Affects Version/s: None

Fix Version/s: [2025 Feb 14](#)

Type:	Technical Story	Priority:	Minor
Reporter:	Jean Seguerre	Assignee:	Jean Seguerre
Resolution:	Fixed	Votes:	0
Labels:	IG_Change_Required, SQA_Required, Technical_Story, UniversalAPI, team#MC		
Σ Remaining Estimate:	Not Specified	Remaining Estimate:	Not Specified
Σ Time Spent:	Not Specified	Time Spent:	Not Specified
Σ Original Estimate:	Not Specified	Original Estimate:	Not Specified

Attachments:

51349-GPF Enrollment REQUEST-RitxforOnc_02112025.json 51349-GPF Enrollment RESPONSE-RitxforOnc_02112025.json 51349-Status Query REQUEST-GPF RitxforOnc_02112025.json image-2022-06-29-10-25-36-322.png image (23).png PAINT-51349_Technical-UPDATE UAPI Map GPF Status Inconclusive for Status Query Outcome_Bundles.zip Screenshot 2024-06-24 at 12.11.23 PM.png Template-TailorMed GPF Enrollment-Itovebi_012825.json

Issue Links:

Associated bugs and stories

related to [PAINT-55097](#) TASK: IG: Add GPF Status "Inconclusi... Resolved

Cloners

clones	PAINT-49927	[Placeholder] [Technical-UPDATE] UAPI...	Closed
is cloned by	PAINT-55097	TASK: IG: Add GPF Status "Inconclusi...	Resolved

Sub-Tasks:

Key	Summary	Type	Status	Assignee
PAINT-54997	CoverageEligibilityResponse = inconcl...	Bug (sub-task)	Closed	Divya Jammula

Story Points:	5
Epic Link:	Universal API - GET Status API
Sprint:	2025-s1.2-Motley Crew
Assigned BSA:	Olasumbo Sola-Ilori
Assigned DEV:	Juliusz Gasecki
Assigned SQA:	Divya Jammula
Approved By:	seguerre
Approved Date/Time:	11/Feb/25 8:54 PM
Team:	Motley_Crew

Description

Problem:

For GPF enrollments, vendors are only receiving "Approved" or "Denied" for GPF eligibility statuses; they're not receiving status query response if the GPF eligibility status = 'Inconclusive'. In PACT, this is the same process - HCPs are not fax'd GPF outcome if eligibility status = "Inconclusive". We mimicked this process for UAPI.

Since vendors (and HCPs submitting via vendors who are not registered PACT or MPS accounts) do not have visibility into PACT, they don't know why they're not receiving a status when they do Status Query. This is not a good customer experience for both HCP and vendors; vendors end up contacting us to find out why they are not getting responses only to find out that it's inconclusive. We will continue to advise vendors even if they receive inconclusive status, that it can be later changed to approved or denied, so they need a

mechanism to recheck statuses.

NOTE: Navify confirmed that 'inconclusive' status is a passthrough value.

Technical Requirement:

1. add 'inconclusvie' value to Coverage Value value set: <https://uapi-fhirapi-doc-root.s3.amazonaws.com/ValueSet-uapi-Coverage-Outcome.html>
2. note that it comes under CoverageEligibilityResponse extension on Status Query Response bundle.



Testing:

- Submit UAPI GPF enrollment and set GPF eligibility status on SR = Inconclusive
- Submit Status Query Request using TailorMed clientID in QA [refer to cells D19-E19](#)
- In Status Query Request: use 'usual' identifier for Organization
- use this itovebi GPF enrollment template for TailorMed GPF enrollment. TailorMed is vendor and the Organization/practitioner already has a set identifier in Navify system. Just change the uuids for bundle, patient, organization, practitioner. For patient: change patient name and email and change the numbers in the existing patient identifier. Important to make these changes so it goes to Navify as a new patient.
- Outcome value should be 'Inconclusive'. Refer to CoverageEligibilityResponse section in Status Query Response. Example below currently shows "Approved"



- Test evidence should include:
 - GPF enrollment
 - Status Query Request
 - Status Query Response
- Reference: Implementation Guide sample Status Query Response for GPF: <https://uapi-fhirapi-doc-root.s3.amazonaws.com/Bundle-uapi-query-response-1-gpf.json.html>

Follow-On Story:

[PAINT-55097](#)

Comments

Comment by [Jean Seguerre](#) [11/Feb/25]

PO Approved!

Thanks [Divya Jammula](#) Unable to render embedded object: File (One observation on the Status Query Request bundle... serviceRequest code = "patientfoundation" doesn't match serviceRequest code = "patient foundation" in the Enrollment bundle. They should always match and can be either "gpf" or "patient foundation". Looks like using TailorMed clientID in QA postman is the key in getting a response back) not found.

Jean's QA data:

PAT-1794924

SR 06884351

[51349-GPF Enrollment REQUEST-RitxforOnc_02112025.json](#)

[51349-Status Query REQUEST-GPF RitxforOnc_02112025.json](#)

[51349-GPF Enrollment RESPONSE-RitxforOnc_02112025.json](#)

cc: [Olasumbo Sola-Ilori](#) , [Aksana Shchasnaya](#)

Comment by [Divya Jammula](#) [11/Feb/25]

Hi Team,

Testing has been completed and is working as expected. Please find the attached bundles for reference
[PAINT-51349 Technical-UPDATE UAPI Map GPF Status Inconclusive for Status Query Outcome Bundles.zip](#)

cc: [Aksana Shchasnaya](#), [Olasumbo Sola-Ilori](#), [Jean Seguerre](#)

Comment by [Jean Seguerre](#) [29/Jan/25]

Hi [Divya Jammula](#),

I just remembered that I created a GPF enrollment today and processed through GE already. It has valid digital consent on it already and I validated the Required Doc for PSF. So once Norbert is done developing, this patient is ready for testing. All you need to do is change the GPF status on SR to 'inconclusive' and go from there.

In QA: PAT-1791590, SR 06876133

Thanks, Jean

[Prem Gillala](#), [Binduja Atukula](#)

Comment by [Jean Seguerre](#) [29/Jan/25]

Hi [Norbert Lesny](#) , Updated story.

Item#3 in my 2024-JUN-24 comments indicate that we're to compare the [sample status \(response\) in IG](#) to Status Query Response in production. Are you able to get a sample status query response in production? If they differ we should ask KW what is the correct format? Do you recall why we're doing this? I thought we updated everything in Q2 of last year including the IG sample.

Feel free to make updates in the story.

[Divya Jammula](#), I included how this should be tested and provided template GPF enrollment to be used. You'll need to use TailorMed clientId in QA; otherwise, you will get "Organization Not Found" error. You'll need to let [Piyush Sharma](#) know when you are ready to test this, as he will need to disable TailorMed ssl policy in QA.

[Olasumbo Sola-Ilori](#), I can provide KT on the SStatus query Request/Response process.

Thanks, Jean

Comment by [Jean Seguerre](#) [28/Jan/25]

1/28/25: Email sent to Navify & PDV team to see if new 'inconclusive' value is passthrough or if they need to update on their end.

Comment by [Jean Seguerre](#) [24/Jun/24]

Notes from 5/9/24 tech discussion:

1- add 'inconclusvie' value to Coverage Value value set:

<https://uapi-fhirapi-doc-root.s3.amazonaws.com/ValueSet-uapi-Coverage-Outcome.html>

2- note that it comes under CoverageEligibilityResponse extension

3- note to compare Status Query Response(GPF) production bundle to IG sample of Status and make sure that they are the same. If not, ask KW what it should be

4- Notify Navify of the change to make sure it's just a pass thru for them



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