# Relevance feedback and query expansion: tuning the query

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### Agenda

- What if results for the query are not satisfactory?
  - Local methods of improvement
  - Global methods
- How to suggest continuation

Based on chapter 9

### Relevance feedback

Relevance feedback is using explicit or implicit user's input to improve search results. Idea is to use this input as a navigator in vector space to drift towards better results.

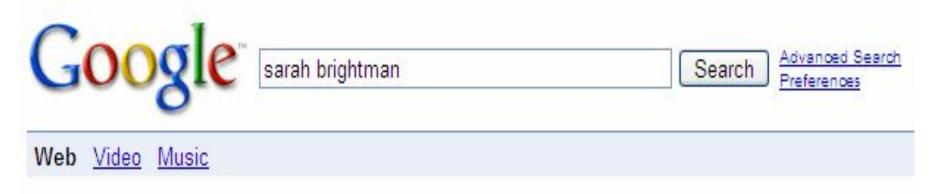
### Relevance feedback

User **feedback** on relevance of docs in initial set of results:

- 1. User issues a (short, simple) query
- 2. The user marks some results as relevant or non-relevant.
- The IR system computes a better representation of the information need based on feedback.
- 4. Relevance feedback can go through one or more iterations.

Idea: it may be difficult to formulate a good query when you don't know the collection well, so iterate

# Similar pages IRL 2009

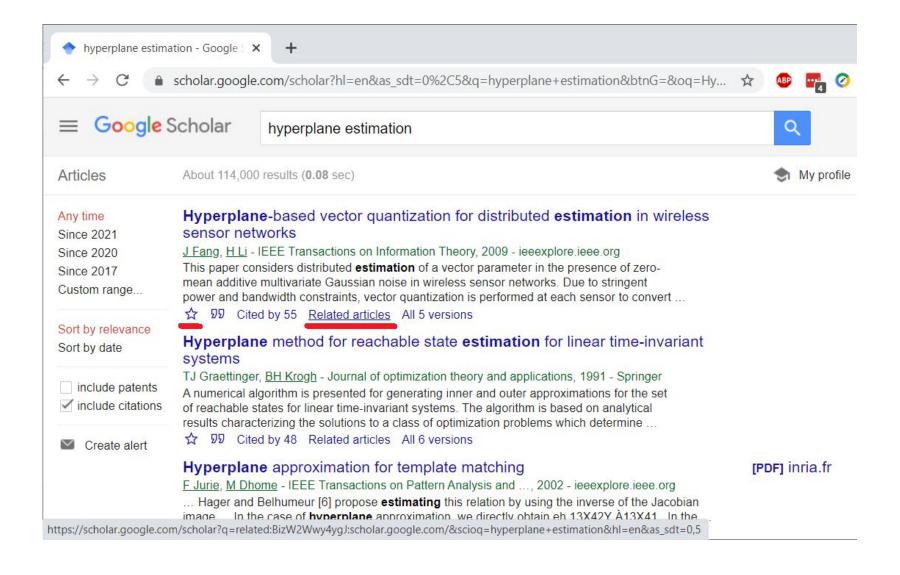


### Sarah Brightman Official Website - Home Page

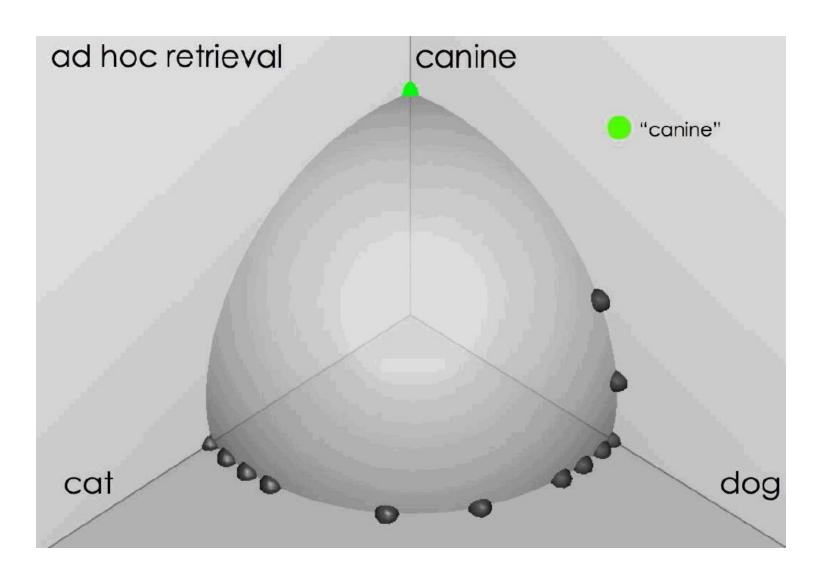
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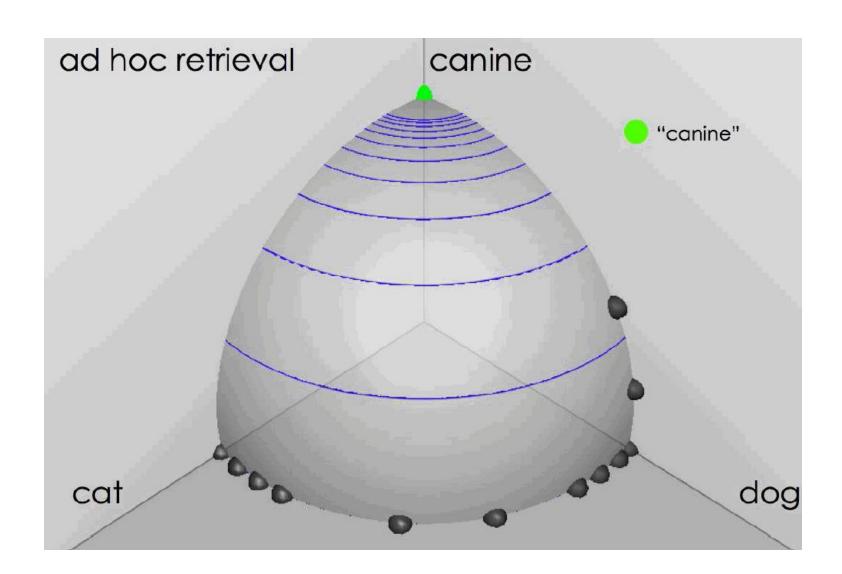
### Similar pages IRL 2021



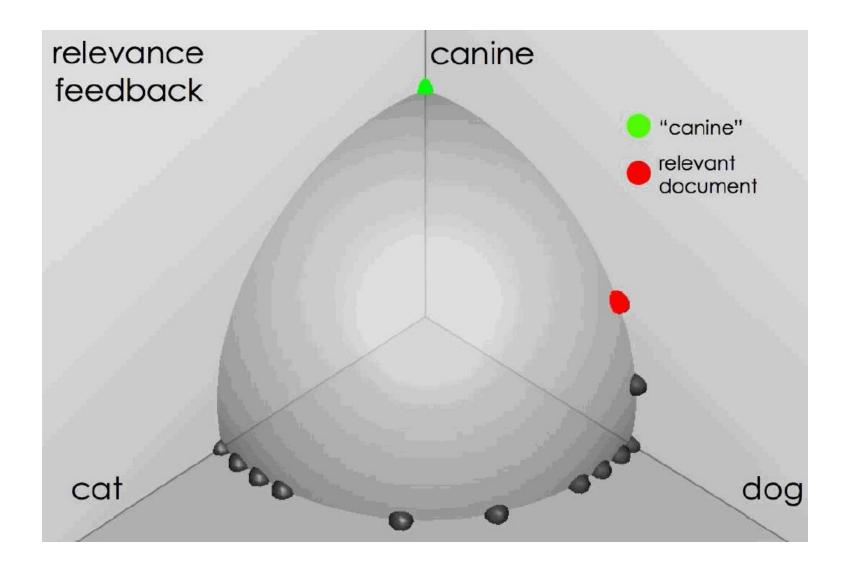
# Ad hoc results for query canine



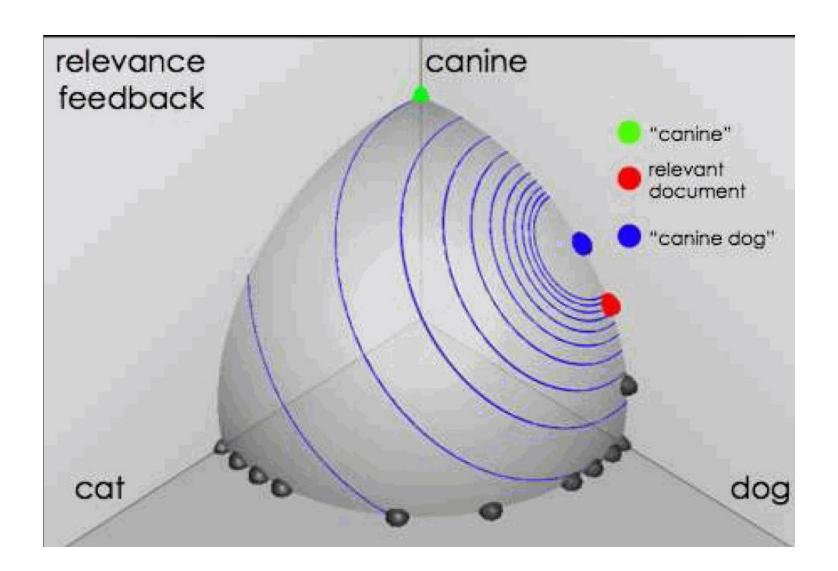
# Ad hoc results for query canine



### User feedback: Select what is relevant



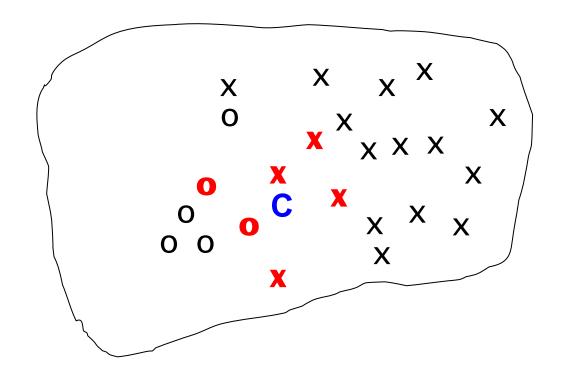
### Results after relevance feedback



### Sec. 9.1.1

## Key concept: Centroid

 The <u>centroid</u> is the center of mass of a set of points (average vector)



### Relevance feedback idea

- Uses the vector space model to pick a relevance feedback query
- Idea: move towards relevant and away from non-relevant
- Seek the query  $q_{opt}$  that maximizes

$$\vec{q}_{opt} = \underset{\vec{q}}{\operatorname{arg\,max}} [\sin(\vec{q}, C_r) - \sin(\vec{q}, C_{nr})]$$

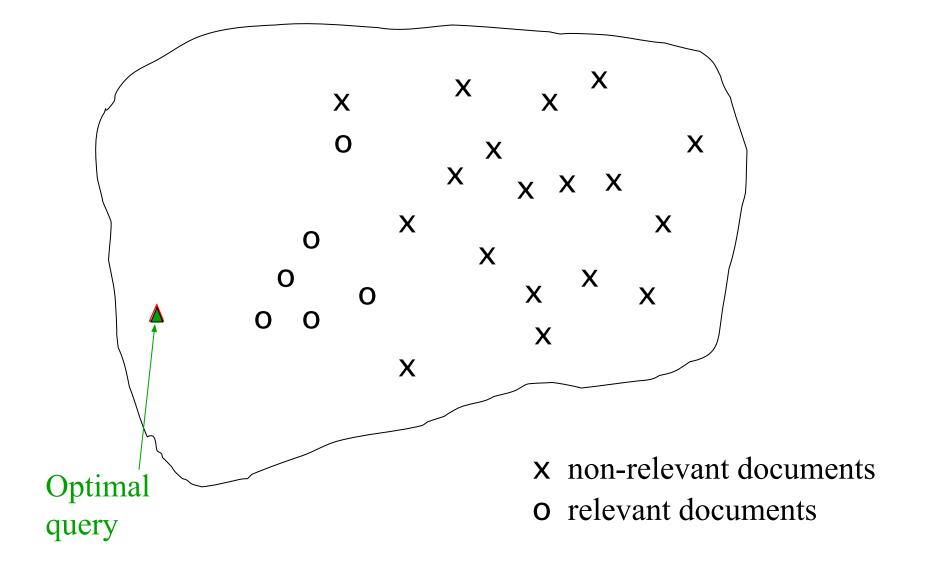
How? 
$$\vec{q}_{opt} = \frac{1}{|C_r|} \sum_{\vec{d}_j \in C_r} \vec{d}_j - \frac{1}{|C_{nr}|} \sum_{\vec{d}_j \in C_{nr}} \vec{d}_j$$

How?

Here C should be understood as a set of vectors described by a centroid (D later in book)

### Sec. 9.1.1

## The Theoretically Best Query



### **Problems**

- 1. We don't know all relevant documents
- 2. We excluded **original query** out of consideration (*q*)
- 3. Will it bring us closer to relevant (*average relevant*), or we will jump over and leave a desired cluster (*average irrelevant*)?

## Rocchio explicit algorithm

Kind of regularization for relevance feedback, which preserves from running away from relevant subspace and original query. Has recommended parameter values.

### Rocchio 1971 Algorithm as a framework

Used in practice:

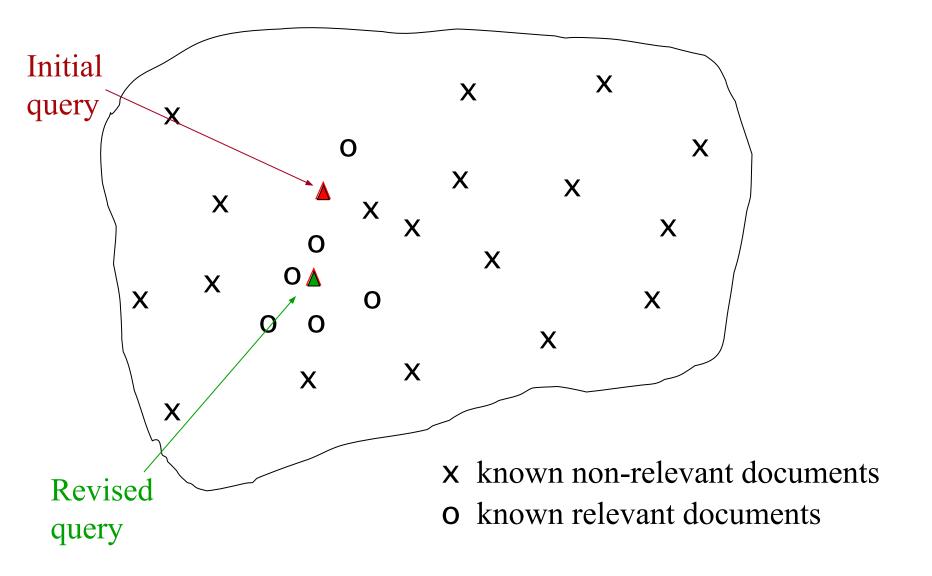
$$\vec{q}_{m} = \alpha \vec{q}_{0} + \beta \frac{1}{|D_{r}|} \sum_{\vec{d}_{j} \in D_{r}} \vec{d}_{j} - \gamma \frac{1}{|D_{nr}|} \sum_{\vec{d}_{j} \in D_{nr}} \vec{d}_{j}$$

- $D_r$  = set of known relevant doc vectors
- $D_{nr}$  = set of <u>known</u> irrelevant doc vectors
  - Different from  $C_r$  and  $C_{nr}$
- $q_m$  = modified query vector;  $q_0$  = original query vector;  $\alpha, \beta$ ,  $\gamma$ : weights (hand-chosen or set empirically to **1**, .**75**, .**15**)
- New query moves toward relevant documents and away from irrelevant documents

### Practical comments to framework

- Tradeoff  $\alpha$  vs.  $\beta/\gamma$ : If we have a lot of judged documents, we want a higher  $\beta/\gamma$ .
- We can consider single most similar irrelevant document
- Mostly in practice improves recall, not precision

### Relevance feedback on initial query



### Sec. 9.1.1

### Relevance feedback overview

- We can modify the query based on relevance feedback and apply vector space model.
- Use only the docs that were marked.
- Relevance feedback can improve recall and precision
- Relevance feedback is most useful for increasing recall in situations where recall is important
  - Users can be expected to review results and to take time to iterate

### Sec. 9.1.3

### Relevance feedback assumptions

- A1: User has sufficient knowledge for initial query.
- A2: Relevance prototypes are "well-behaved".
  - Term distribution in relevant documents will be similar.
  - Term distribution in non-relevant documents will be different from those in relevant documents
    - Either: All relevant documents are tightly clustered around a single prototype.
    - Or: There are different prototypes, but they have significant vocabulary overlap.
    - Similarities between relevant and irrelevant documents are small

### Violation of A1

- User does not have sufficient initial knowledge.
- Examples:
  - Misspellings (Brittany Speers).
  - Cross-language information retrieval (гиперповерхность).
  - Mismatch of searcher's vocabulary vs. collection vocabulary
    - Cosmonaut/astronaut

### Violation of A2

- There are several relevance prototypes.
- Example:
  - Pop stars that worked at Burger King
  - Kiev / Kyiv
  - Different vocabularies

### Relevance feedback problems

- Long queries are inefficient for typical IR engine.
- Users are often lazy to provide explicit feedback
- It's often harder to understand why a particular document was retrieved after applying relevance feedback

### Evaluation of relevance feedback

- Use  $q_0$  and compute precision-recall graph
- Use  $q_m$  and compute precision-recall graph
  - Assess on all documents in the collection
    - Spectacular improvements, but ... it's cheating!
    - Partly due to known relevant documents ranked higher
    - Must evaluate with respect to documents not seen by user
  - Use documents in residual collection (set of documents minus those assessed relevant)
    - Measures usually then lower than for original query
    - But a more realistic evaluation
    - Relative performance can be validly compared

### Evaluation of relevance feedback

- Most satisfactory use two collections each with their own relevance assessments
  - $\mathbf{q}_0$  and user feedback from first collection
  - $\mathbf{q}_m$  run on second collection and measured
- **Empirically**, one round of relevance feedback is often very useful. Two rounds is sometimes marginally useful.

# Pseudo and implicit feedbacks

User is lazy. Use **top search results** or **user search history** instead of explicit input to improve a query.

### Pseudo relevance feedback

- Pseudo-relevance feedback automates the "manual" part of true relevance feedback.
- Pseudo-relevance algorithm:
  - Retrieve a ranked list of hits for the user's query
  - Assume that the top k documents are relevant.
  - Do relevance feedback (e.g., Rocchio)
- Works very well on average
- But can go horribly wrong for some queries.
- Several iterations will cause query drift.

### Implicit (indirect) relevance feedback

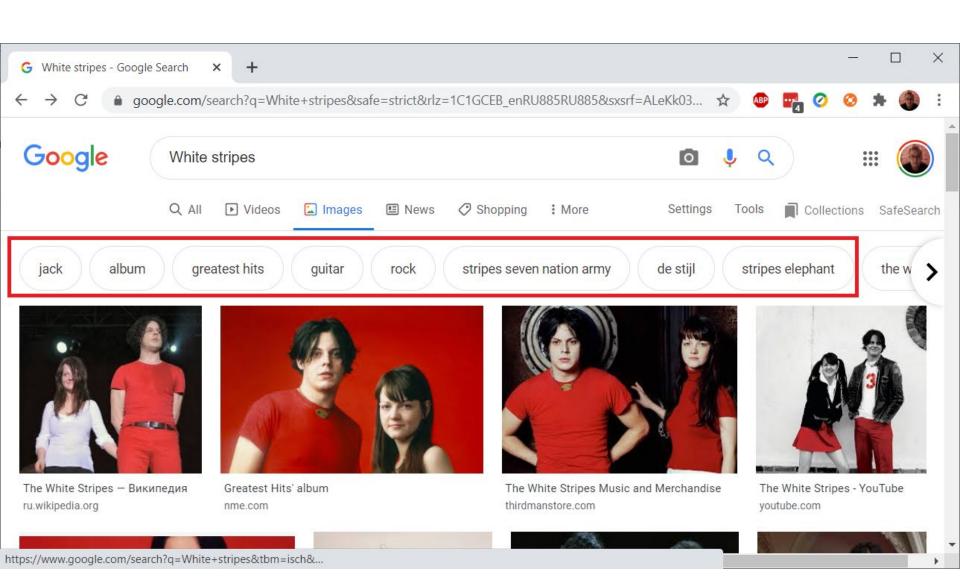
- Ok, we don't know the actual feedback
- But we know which documents user or users clicked for other queries
  - For a single user consider his/her preferences via CTR of the documents through other queries (e.g. "How to trim a string" for C++ developer)
  - For overall community select "relevant"
     based on high CTR

# Query expansion and suggest

### Sec. 9.2.2

### **Query Expansion**

- In relevance feedback, users give additional input (relevant/non-relevant) on documents, which is used to reweight terms in the documents
- In query expansion, users give additional input (good/bad search term) on words or phrases



### Sec. 9.2.2

## How do we augment the user query?

- Manual thesaurus
  - E.g. MedLine: physician, syn: doc, doctor, MD, medico
  - Can be query rather than just synonyms
- Global Analysis: (static; of all documents in collection)
  - Automatically derived thesaurus
    - (co-occurrence statistics)
  - Refinements based on query log mining
    - Common on the web
- Local Analysis: (dynamic)
  - Analysis of documents in result set

# Thesaurus-based auto query expansion

- For each term t in a query, expand the query with synonyms and related words of t from the thesaurus, maybe weighted
  - feline  $\rightarrow$  feline +cat
- Generally increases recall
- Widely used in many science/engineering fields
- May significantly decrease precision, particularly with ambiguous terms.
  - "interest rate" → "interest rate +fascinate +evaluate"
- There is a high cost of manually producing a thesaurus
  - And for updating it for scientific changes

### **Automatic Thesaurus Generation**

- Attempt to generate a thesaurus automatically by analyzing the collection of documents
- Fundamental notion: similarity between two words
- Definition 1: Two words are similar if they co-occur with similar words.
- Definition 2: Two words are similar if they occur in a given grammatical relation with the same words.
  - Co-occurrence based is more robust,
  - grammatical relations are more accurate.

# Automatic Thesaurus Generation Discussion

- Quality of associations is usually a problem.
- Term ambiguity may introduce irrelevant statistically correlated terms.
  - "Apple computer" → "Apple +red +fruit computer"
- Since terms are highly correlated anyway,
   expansion may not retrieve many additional documents.

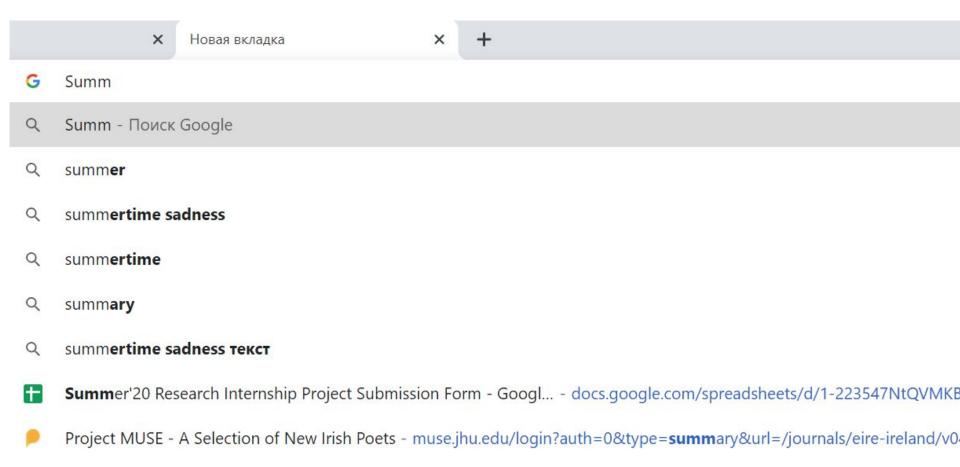
### Suggest

... query feature used in computing to show the **searcher shortcuts**, while the query is typed into a text box. Before the query is complete, a drop-down list with the **suggested completions** appears to provide options to select [wiki]

- Blacklist of what can be a "bad" suggest
- Complaints on certain suggestions (bots, law violations, insults)
- Trie is the most useful data structure to Implement suggestions



### Suggest



# Thanks for your attention!