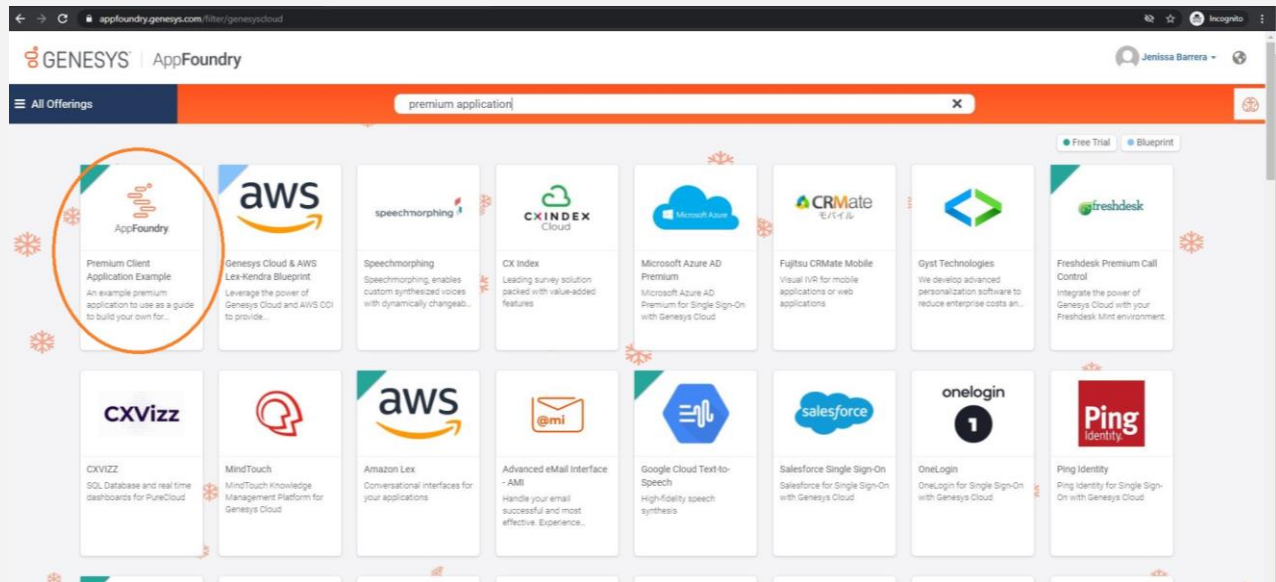# How to Enable Premium Application & Transition to an Actual Premium Application

How to Enable Premium Application

How to Enable Premium Application

1. Go to
https://appfoundry.genesys.com/ and
sign in.

2. On the search bar, type in Premium
Application. Then, click on the Premium
Application Example card.

How to Enable Premium Application

3. Click the Free Trial button to enable the Premium Application on your Genesys Cloud Org.

How to Enable Premium Application

4. On your Genesys Cloud Org, go to Admin.

5. On the Integrations section, click Integrations.

Overview / Admin Home

Genesys Cloud Admin

| Search | 🔍 |

Account Settings

Subscription

Genesys Add Ons

Organization Settings

People & Permissions

Authorized Organizations

People

Roles / Permissions

Divisions

Directory

External Contacts

Groups

Locations

Profile Fields

Integrations

Bridge

Integrations

Actions

Single Sign-on

OAuth

Authorized Applications

Documents

Workspaces

Telephony

Topology

Genesys Cloud Voice

Number Management

Contact Center

Analytics

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How to Enable Premium Application

6. The Premium Client Application should be added in the list of Integrations.

7. Click the Premium Client Application to see how it is configured.

How to Enable Premium Application

8. **(Optional)** Click the Configuration tab, then click on the Select Groups button on the Group Filtering section. Then, select a group and click Save once done.

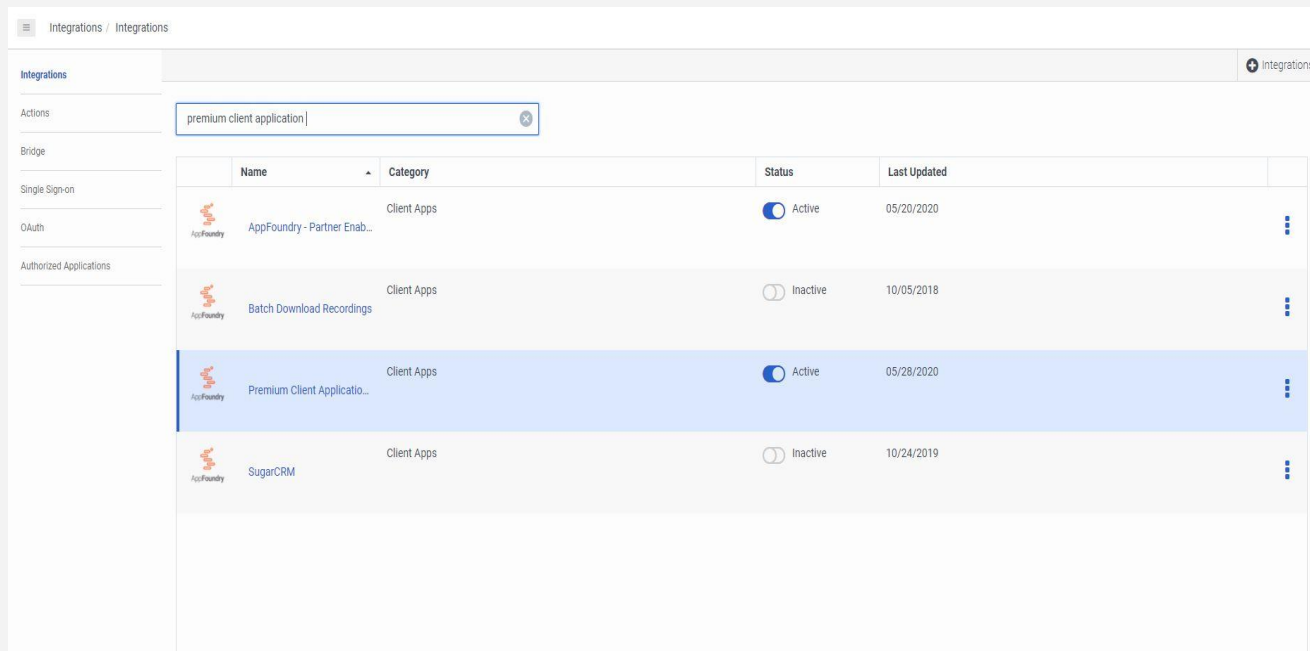9. Click the Save button on the lower left side to save the configuration.

Note: Please make sure that this group only consists of members permitted to access the Premium Client Application Example. Don't forget to include yourself.

How to Enable Premium Application

10. Go back to Integrations and search for Premium Client Application Example.

11. The Premium Client Application Example tab should be available on the integration list. Make sure to toggle the status to Active to see the Premium Application on the integration list. Refresh the page once done.
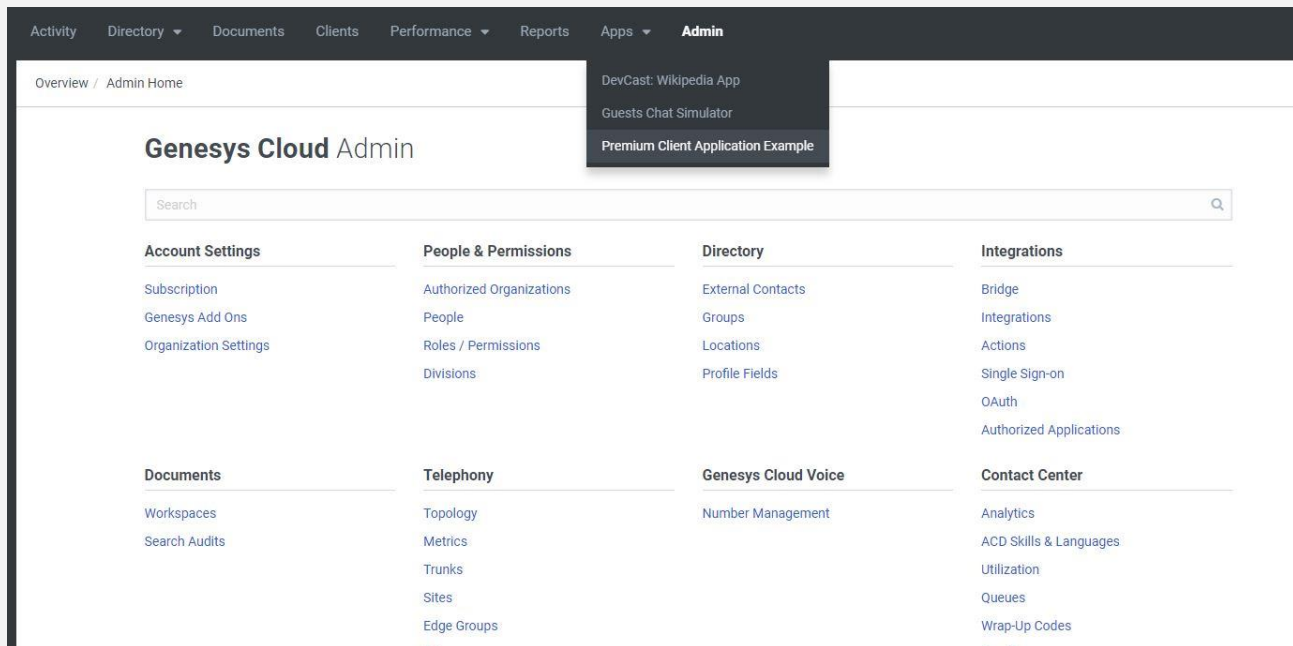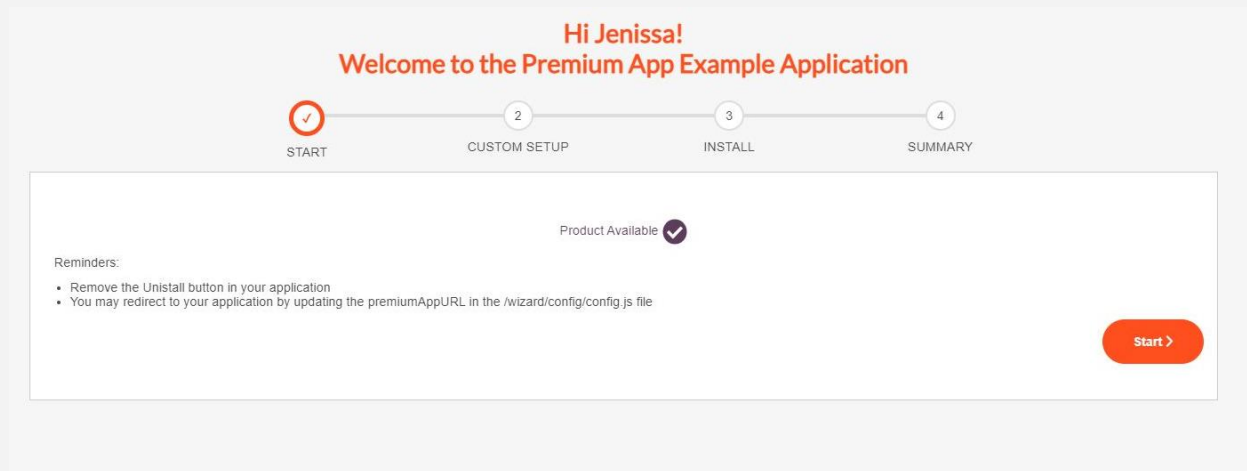
How to Enable Premium Application

12. On the Apps menu, click on the Premium Client Application Example for the installation of the Premium Application.

How to Enable Premium Application

13. Click the Start button and proceed to the next steps until the installation is done.

How to Transition from Using the Premium Example App to an ACTUAL Premium App

How to Transition from Using the Premium Example App to an ACTUAL Premium App

1. Go to Genesys Cloud Admin and click Integrations on Integrations section. Once done, click on the + Integrations button on the upper right side.

Overview / Admin Home

Genesys Cloud Admin

`Search`

Account Settings	People & Permissions	Directory	Integrations
Subscription	Authorized Organizations	External Contacts	Bridge
Genesys Add Ons	People	Groups	Integrations
Organization Settings	Roles / Permissions	Locations	Actions
	Divisions	Profile Fields	Single Sign-on
			OAuth
			Authorized Applications

Documents	Telephony	Genesys Cloud Voice	Contact Center
Workspaces	Topology	Number Management	Analytics

How to Transition from Using the Premium Example App to an ACTUAL Premium App

2. The list of available integrations will be displayed. Click Install on the Premium Client Application Example card.

How to Transition from Using the Premium Example App to an ACTUAL Premium App

5. On the Configuration tab, look for the Application URL field. Then, put in the URL where your application is hosted. Make sure to select standalone as the Application Type.

Details	Configuration	Support

Properties
Advanced
Credentials

Properties

⊕ Add Property

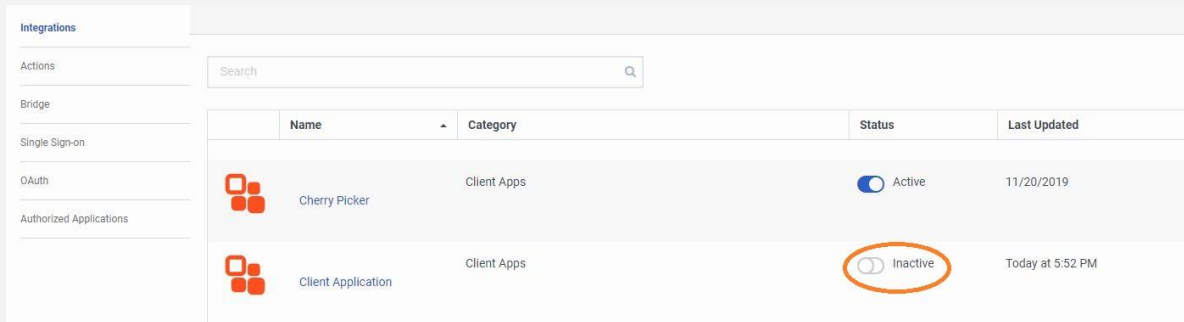| Property Name	Value
Application URL * The URL of the Application PureCloud should load.	https://genesysappfoundry.github.io/partner-enablement-tools/org-provisioning/index.html
Application Type * Dictates the way the application will appear and function inside of PureCloud	standalone
Application Category Tailors application behavior to a specialized purpose.	
Iframe Sandbox Options Comma-separated list of limited HTML5 iframe sandbox options to control application permissions	allow-scripts,allow-same-origin,allow-forms,allow-modals
Group Filtering List of Groups whose members can see this application. Hidden if no group is selected.	Select Groups

Save   Cancel

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How to Transition from Using the Premium Example App to an ACTUAL Premium App

6. (Optional) On the Group Filtering section, click the Select Groups button. Then, choose a group and click Save once done.

7. Click the Save button on the lower left side to save the configuration.

Note: Please make sure that this group only consists of members permitted to access the Sample Application. Don't forget to include yourself.

How to Transition from Using the Premium Example App to an ACTUAL Premium App

8. On the Integrations, select the Client Application on the list and toggle the status to Active.
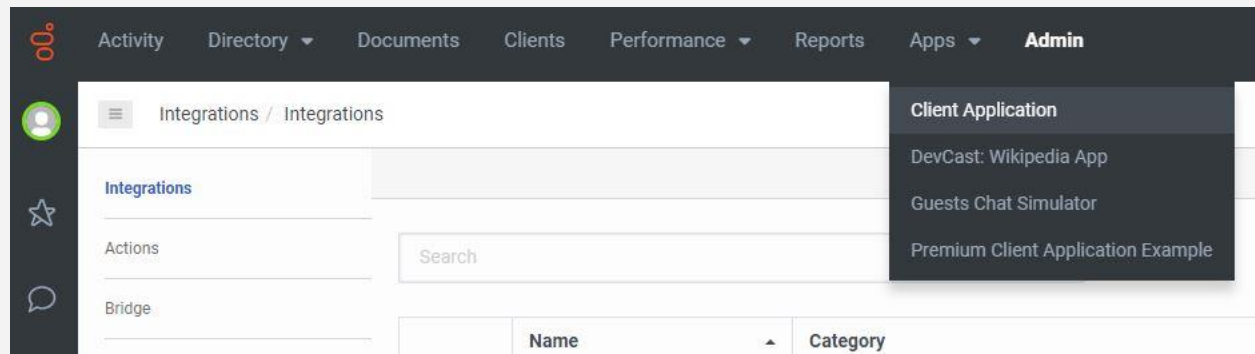
9. Refresh the page once done.

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How to Transition from Using the Premium Example App to an ACTUAL Premium App

10. The name of the application should now reflect on the Apps menu.

FAQs

Why Can't I See the Apps Menu?
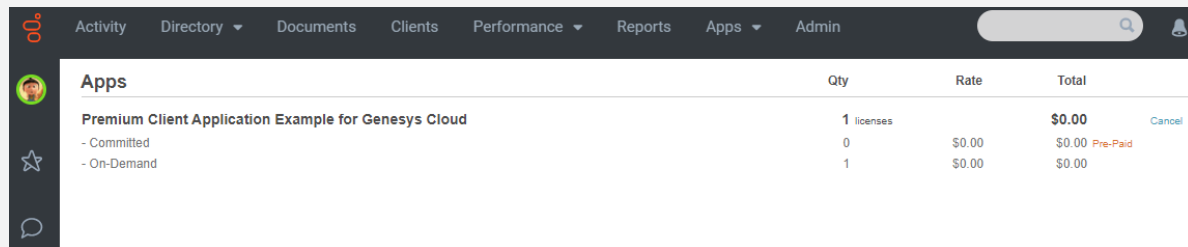
✓ Make sure to refresh your browser after your Premium Application has been activated.

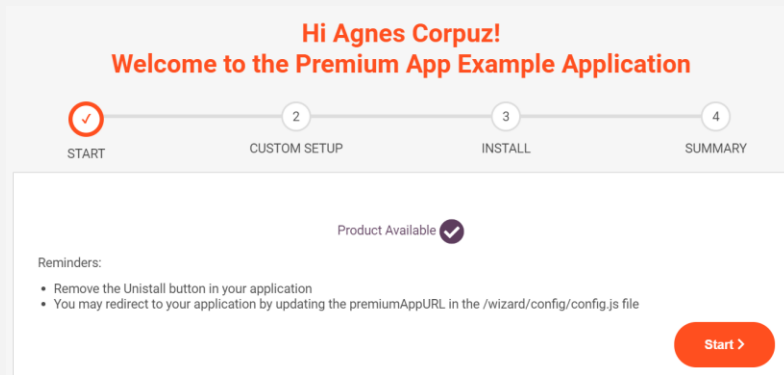✓ You should have the integration > examplePremiumApp > All Permissions assigned to your Role.

How to Check if the Product is Available?

✓ Go to Admin > Account Settings > Subscription and scroll down to the Apps section. You should be able to see Premium Client Application Example for Genesys Cloud.

How to Change the Premium Application Example URL to my Product?

✓ Go to Admin > Integrations and select the Premium Client Application Example.

✓ Go to the Configuration tab and replace the Application URL to your hosted application and make sure to follow the format:

https://myapp/wizard/index.html?langTag={{pcLangTag}}&environment={{pcEnvironment}}