

# Software Requirements Specification (SRS)

## for Online Shopping and Cart System

**Version:** 1.0

**Prepared by:** < Ümmügülsüm Utlu >

**Date:** 19.12.2025

### 1. Introduction

#### *1.1 Purpose*

The purpose of this document is to define all software requirements for the **Online Shopping and Cart System**. It aims to clearly describe the goals, functionalities, and scope of the system to ensure a common understanding among developers and stakeholders.

#### **1.2 Document Conventions**

This document follows the IEEE SRS standard format. Section numbering and headings are used to organize information logically.

#### **1.3 Intended Audience and Reading Suggestions**

This document is intended for software developers, project managers, and testers. Developers should focus on system features and interfaces, while testers may review nonfunctional requirements.

#### **1.4 Product Scope**

The system is a web-based platform that allows users to browse products, manage shopping carts, and complete secure payments. It integrates AI for smart inventory forecasting and personalized user recommendations.

### 2. Overall Description

#### **2.1 Product Perspective**

The Online Shopping System is an independent, web-based application. It interacts with a backend database for order processing and integrates with external **Payment Systems** via APIs.

## 2.2 Product Functions

The main functions include:

- Providing a product catalog with search and filter capabilities.
- Executing secure payment transactions.
- Tracking user orders and shopping history.
- AI-driven demand forecasting for administrators.
- Managing inventory and stock levels in real-time.

## 2.3 User Classes and Characteristics

- **Visitors:** Unregistered users who can browse products and sign up.
- **Customers:** Registered users who manage carts and place orders.
- **Administrators (Admin):** Users responsible for maintaining stock and monitoring sales reports.

## 2.4 Operating Environment

The system will operate on standard web browsers (Chrome, Firefox, Safari) and will be fully responsive for mobile devices.

# 3. External Interface Requirements

## 3.1 User Interfaces

The interface includes a landing page, product details, a shopping cart dashboard, and an admin management panel. The design will be intuitive for both beginners and experienced users.

## 3.2 Software Interfaces

The system connects to a backend database (MySQL/PostgreSQL) for query execution. It uses REST APIs for external payment gateway integration.

## 3.3 Communications Interfaces

The system will communicate over **HTTPS** for secure data transfer.

## 4. System Features

### 4.1 Cart and Order Processing

This feature allows customers to add items to a cart, calculate totals, and finalize orders.

- **Priority:** High.
- **Logic:** The system evaluates stock availability and processes payments through the integrated gateway.

### 4.2 AI-Enhanced Admin Tools

Administrators can view AI-generated reports for stock prediction and sales analysis.

- **Priority:** Medium.

## 5. Other Nonfunctional Requirements

### 5.1 Performance Requirements

The system should load pages within 3 seconds and process transactions in under 2 seconds.

### 5.2 Security Requirements

- All communications must use HTTPS encryption.
- User authentication will be handled via secure tokens (JWT/OAuth2).
- Role-based access control (RBAC) will restrict access between Students, Admins, and Visitors.

### 5.3 Software Quality Attributes

The system emphasizes reliability, usability, and maintainability.

## Appendix B: Analysis Models

The following diagrams describe the structural and functional relationships within the system:

**Class Diagram:** Defines the inheritance between User, Customer, and Admin, as well as associations between Order, Product, and Payment.

**Use Case Diagram:** Describes the interactions between actors (Customer, Admin, Visitor) and the core system functions like "Place Order" and "Update Stock".



