



# AB

# AUSTIN BENNETT

IT PROFESSIONAL

## OBJECTIVE

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Professional Systems Analyst with more than 4 years' experience providing cradle-to-grave management of mid-level E-Commerce projects

Experienced in merging customer and support needs with business requirements, technical considerations and budgetary restrictions to meet project deliverables

## PERSONAL SKILLS

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- Excellent written and oral communication skills
- Data-driven strategies
- Consumer-centric vision
- Adaptive approach
- Detail oriented
- Ability to quickly pick up new skills and programs
- Experience managing 3rd party partners

## EXPERIENCE

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### **BUSINESS SYSTEMS ANALYST • MOOD MEDIA • 2013 – 2018**

Responsible for ongoing development and support of ecommerce projects, as well as low-level Oracle ERP support

- Excelled in data migration for Global ERP Project
- Created and developed the Mood Sales Portal, a tool to automate, simplify and reduce costs associated with Sales Executives onboarding customers
- Managed re-implementation of Magento 2.0 with a focus on open-ended, modular designs to reduce costs of future improvements and evolving business requirements

### **HEAD TRAINER • LANDRY'S, INC • 2010 – 2013**

Responsible for training individuals from across the world in standards and practices for customer centric roles in a fast-paced service environment

### **MANAGER • PIZZA HUT • 2006 – 2010**

Responsible for recruitment and employee evaluation, inventory management and adapting staffing efforts to match projected sales goals for a group of 50 employees

## TECHNICAL SKILLS

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Fluent in Structured Query Language for custom reporting and data migration between systems

Skilled in managing and supporting Linux desktop and server variants, as well as Windows operating systems

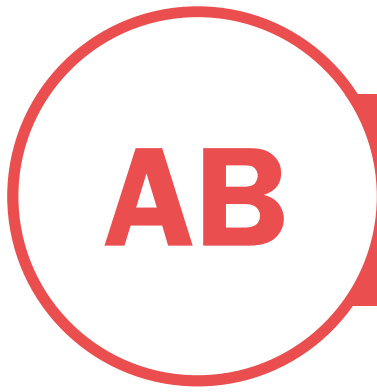
Able to read and debug code for most major programming languages



AUSTIN.BENNETT.ATX@GMAIL.COM



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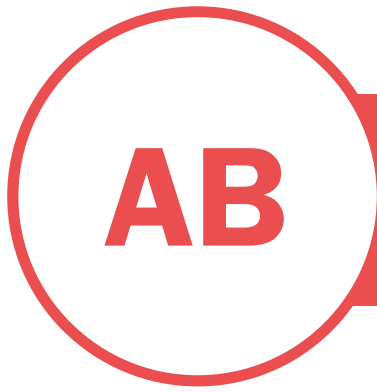
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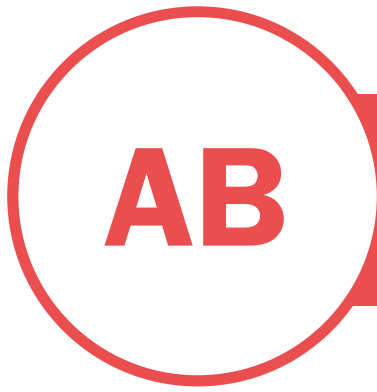
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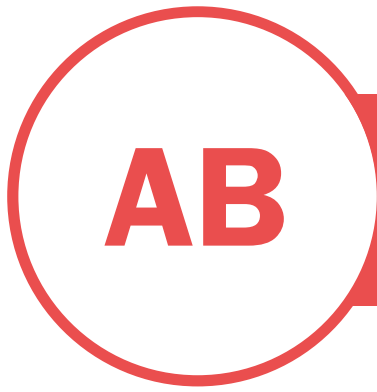
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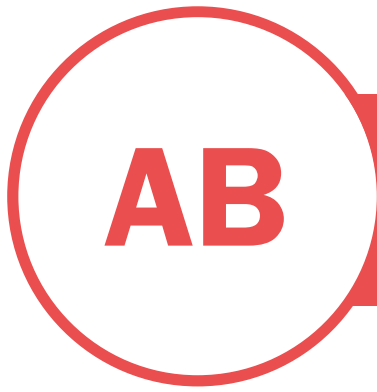
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