

Velkommen til

Network Management using Mostly Open Source

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Slides are available as PDF





Network and Internet is an integral part of our everyday lives, but how does one ensure that the network works perfectly.

Introduce essential tools for network management

Prove that open source is critical for network management

Present resources for others to follow

Expect you to be administrators of IP networks, in some way

Scenario



Presentation is based on the experience from an ISP viewpoint Walk through of the essential tools and skills you need to acquire

Contents

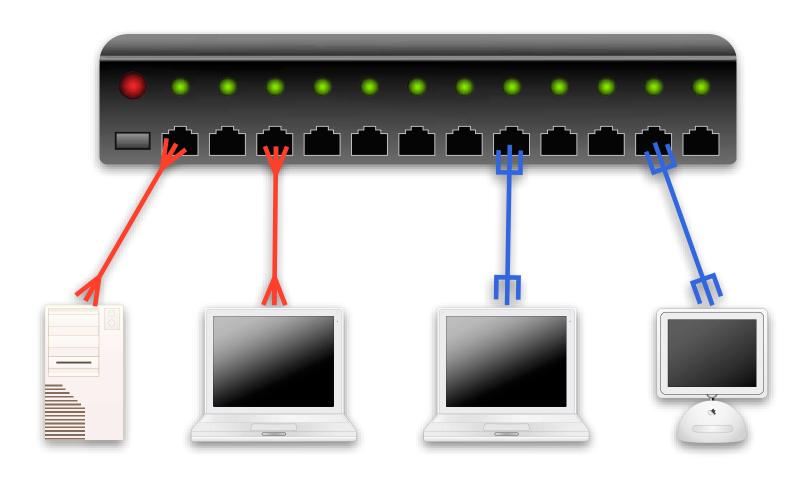
The problem: what is network management

Components of a solution

The solution embrace, extend and proliferate :-)

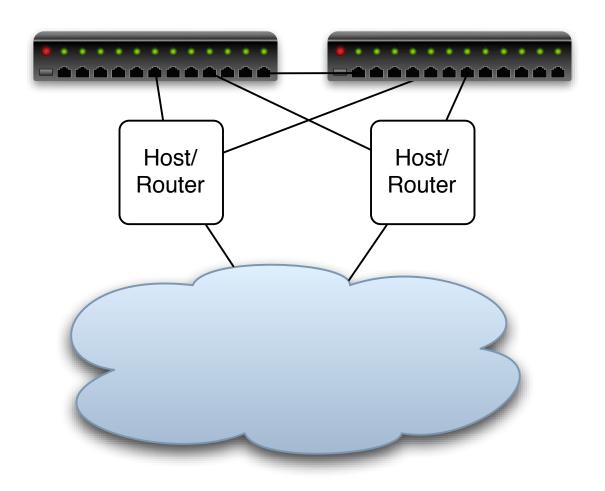
The problem: what is network management





Growing





Solido Networks AS12617



Core routers at Interxion in Ballerup

Second major site in Luxembourg

Internet connections multiple 10Gbit at each site

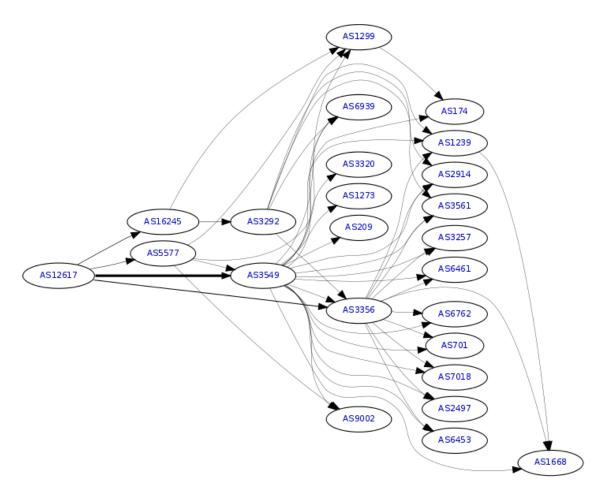
New servers - every week, new switches - every month

Support systems, APC ATS, APC PDU, routers, switches, jump hosts, monitoring, logging servers, support system, ...

Scheduled down time or outages is not an option anymore

AS12617 - high level BGP





Source: http://bgp.he.net/AS12617

Step 1: configure devices properly



You should always configure your devices properly

Turn on SNMP, probably SNMPv2

Turn on LLDP Link Layer Discovery Protocol, like CDP but vendor-neutral

http://en.wikipedia.org/wiki/Link_Layer_Discovery_Protocol

Syslog - you know this, nuff said

And updated firmware, HTTPS and SSH only etc. the usual stuff

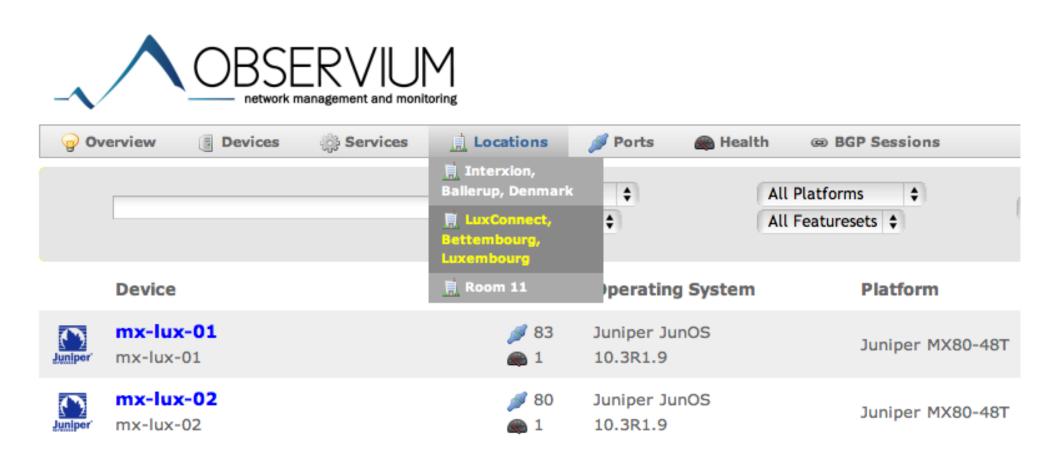
Config example: SNMP



```
snmp
    description "Solido Networks SRX-CPH-02";
    location "Interxion, Ballerup, Denmark";
    contact "noc@solido.net";
    community yourcommunitynotmine {
        authorization read-only;
        clients {
            10.1.1.1/32;
            10.1.2.2/32;
```

Location, location



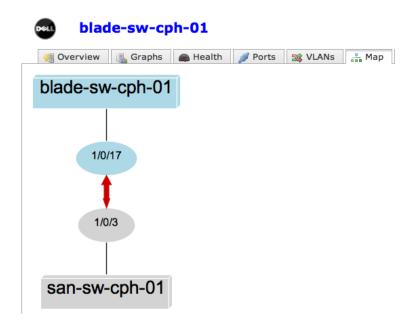


Observium picks up the location from SNMP :-)

Config example: LLDP



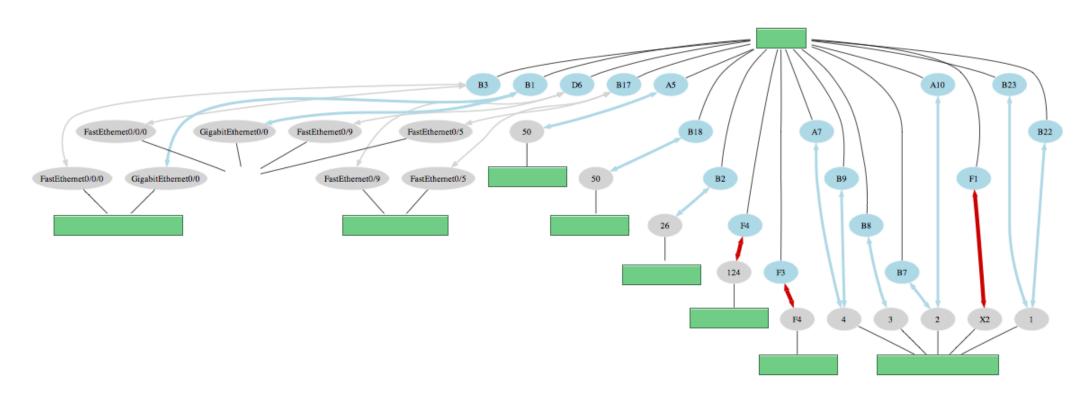
Dell 8024F switch LLDP



interface ethernet 1/xg17
mtu 9216
lldp transmit-tlv port-desc sys-name sys-desc sys-cap
lldp transmit-mgmt
exit

LLDP spaghetti?





LLDP is needed!

LLDP trick using tcpdump



I know for sure that this server is in Unit 1 port 31!

Components of a solution



The internet is a collaborative experiment, hippies connecting their routers and liberally exchanging information - sometime money is exchanged also :-)

Main points

Configure your network equipment

Monitor your network

Control your network, react to events

Troubleshoot your network

Learn the basics



Before running in production, and when troubleshooting

Ping traceroute - you know these, but remember that Unix traceroute can do both ICMP and UDP

Nping, Nmap, Mtr, TCP traceroute, hping, icmpush ...

Download Backtrack Linux now, it is your network toolbox Huge number of goodies on Backtrack for network management! http://backtrack-linux.org/

Learn Unix - yes, Linux/Unix is needed when working with networks You need skills in sed/awk, cut, **expect**, grep, sort, Perl/Python/Ruby at least one scripting language

Basic stuff - consoles



Conserver is an application that allows multiple users to watch a serial console at the same time. It can log the data, allows users to take write-access of a console (one at a time), and has a variety of bells and whistles to accentuate that basic functionality.

Watch the console!

A network device rebooted - what happened?

I accidently the whole network, what now?

Serial consoles are not dead, and still very useful

http://www.conserver.com/

Hardware and software





Soekris, 4-port serial card EUR59 / 430DKK + OpenBSD + conserver

Conserver is easy



```
### set the defaults for all the consoles
# these get applied before anything else
default * {
        # The '&' character is substituted with the console name
        logfile /var/consoles/&;
        # timestamps every hour with activity and break logging
        timestamp 1hab;
        # include the 'full' default
        include full;
        # master server is localhost
       master localhost;
console portS1 {
       type device;
        device /dev/cua02; parity none; baud 57600;
        idlestring "#";
        idletimeout 5m;
                             # send a '#' every 5 minutes of idle
        timestamp "";
                                # no timestamps on this console
```

You will actually be able to say what happened at that device

Monitor your network



MRTG The Multi Router Traffic Grapher - simple, great, fast

http://oss.oetiker.ch/mrtg/

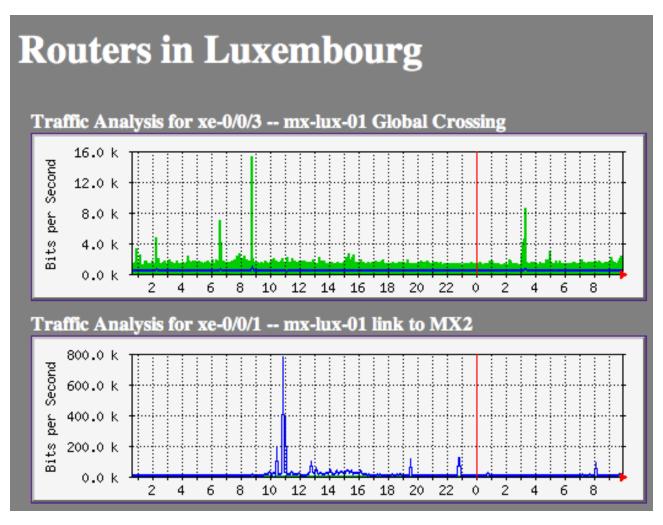
Smokeping Network Latency measurements - network quality http://oss.oetiker.ch/smokeping/

NFsen Netflow monitoring - turn on at selected routers/switches

Manual tools, my traceroute, Nping

MRTG SNMP monitoring made easy

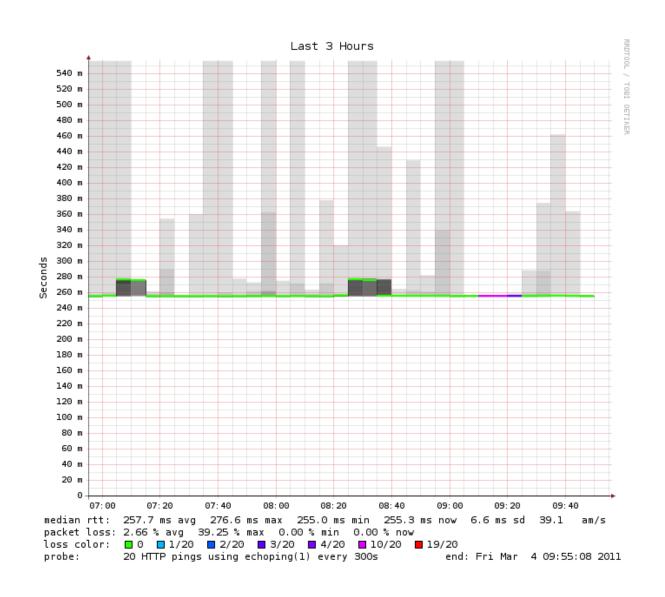




Run configmaker, indexmaker - almost done

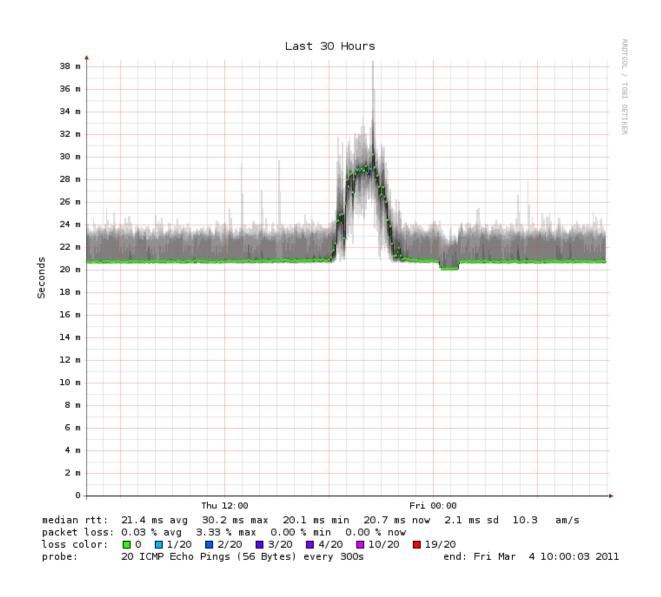
Smokeping packet loss





Smokeping latency changed





Netflow



Netflow is getting more important, more data shares the links

Accounting is important

Detecting DoS/DDoS and error is essential

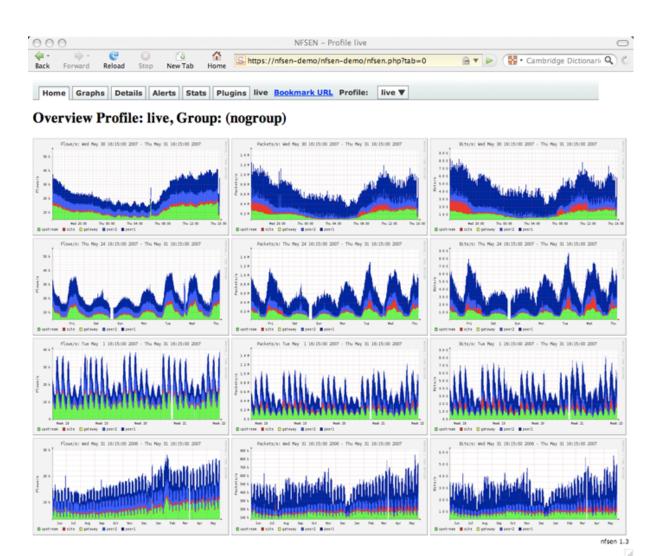
Netflow sampling is vital information - 123Mbit, but what kind of traffic

We use mostly NFSen, but are looking at various software packages http://nfsen.sourceforge.net/

Currently also investigating sFlow - hopefully more fine grained

Netflow





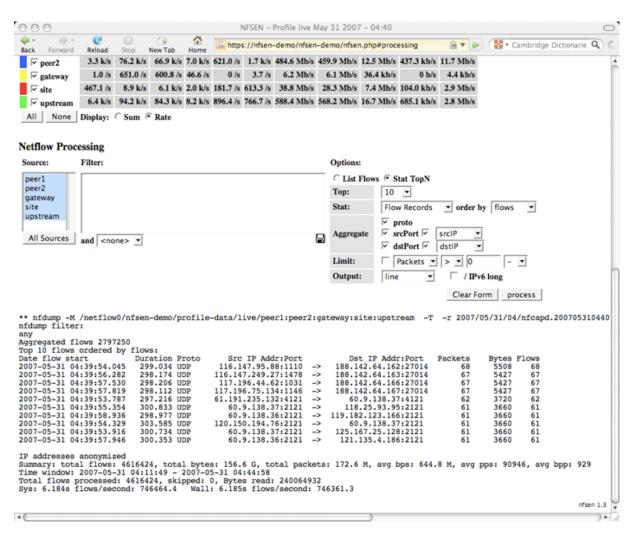
Netflow - nfdump



```
nfdump -R /.../2010/10/27/nfcapd.201010271200:nfcapd.201010271300 -o extended
-s record/bytes -s record/bytes -A srcip 'dst ip 91.102.88.xxx'
Aggregated flows 6
Top 10 flows ordered by bytes:
Date flow start Duration Proto Src IP Addr:Port Dst IP Addr:Port Packets
                     Bpp Flows
Bytes
        pps
                bps
2000
953000 2890 11.0 M 476 1
2010-10-27 12:06:36.591 3055.298 TCP 212.242.xxx.112:24914 -> 91.102.88.xxx:80 0
                                                                     5000
230000
             602 46
                          5
       1
2010-10-27 12:14:41.381 482.014 TCP 67.228.xxx.159:46479 -> 91.102.88.xxx:80 0
                                                                     3000
156000 6 2589 52
1000
52000
                    52
2010-10-27 12:50:02.608 0.000 TCP 66.249.xxx.176:35555 -> 91.102.88.xxx:80 0
                                                                     1000
52000 0
                    52 1
               ()
2010-10-27 12:22:09.706
                     0.000 TCP 212.10.xxx.190:61182 -> 91.102.88.xxx:80 0
                                                                     1000
46000
                    46
                       1
Summary: total flows: 12, total bytes: 1.5 M, total packets: 13000, avg bps: 3898,
avg pps: 4, avg bpp: 114
Time window: 2010-10-27 12:06:36 - 2010-10-27 12:57:31
Total flows processed: 129732, Blocks skipped: 0, Bytes read: 6746428
Sys: 0.012s flows/second: 9981688.1 Wall: 0.009s flows/second: 13389617.1
```

Netflow Processing from the web interface





Bringing the power of the command line forward

My Traceroute



My traceroute [v0.74]pumba.kramse.dk (::) Fri Mar 4 10:22:08 2011 Order of fields Help Display mode Restart statistics Keys: quit Packets Pings Loss% Host Snt Last Avq Best Wrst StDev 1. 2001:16d8:dd0e:1::100 0.08 0.1 0.1 0.1 0.0 0.1 13.6 0.1 2. gw-26.cph-01.dk.sixxs.net 0.08 13.7 13.7 13.9 3. 3229-sixxs.cr0-r72.qbl-cph.dk.ip6.p80.net 0.08 14.3 14.3 14.3 14.4 0.0 4. te4-3-r72.cr0-r70.tc2-ams.nl.ip6.p80.net 0.08 25.4 51.0 25.3 178.6 62.5 25.7 1.7 5. 20gigabitethernet1-3.core1.ams1.ipv6.he.net 0.0% 25.8 26.5 29.9 6. ge-0.ams-ix.amstnl02.nl.bb.gin.ntt.net 0.0% 26.3 32.0 26.3 13.8 60.2 7. as-0.r25.tokyjp01.jp.bb.gin.ntt.net 0.0% 284.1 306.1 283.6 372.8 37.1 8. po-2.a15.tokyjp01.jp.ra.gin.ntt.net 0.0% 298.4 298.3 298.1 298.5 0.2 301.2 301.2 300.9 301.7 0.3 9. ge-8-2.a15.tokyjp01.jp.ra.gin.ntt.net 0.0% 0.1 10. ve44.foundry6.otemachi.wide.ad.jp 0.0% 300.9 300.9 300.8 301.0 0.2 11. ve42.foundry4.nezu.wide.ad.jp 0.0% 301.0 301.0 300.9 301.3 0.0% 6 301.1 301.0 300.9 301.1 0.1 12. cloud-net1.wide.ad.jp 13. 2001:200:dff:fff1:216:3eff:feb1:44d7 0.0% 301.3 301.2 301.0 301.3 0.1

Nping new kid on the block



hlk@pumba:nmap-5.51\$ nping www.solidonetworks.com Starting Nping 0.5.51 (http://nmap.org/nping) at 2011-03-04 10:18 CET SENT (0.0059s) Starting TCP Handshake > www.solidonetworks.com:80 (91.102.95.20:80) RECV (0.0067s) Handshake with www.solidonetworks.com:80 (91.102.95.20:80) completed SENT (1.0093s) Starting TCP Handshake > www.solidonetworks.com:80 (91.102.95.20:80) RECV (1.0105s) Handshake with www.solidonetworks.com:80 (91.102.95.20:80) completed SENT (2.0193s) Starting TCP Handshake > www.solidonetworks.com:80 (91.102.95.20:80) RECV (2.0201s) Handshake with www.solidonetworks.com:80 (91.102.95.20:80) completed SENT (3.0293s) Starting TCP Handshake > www.solidonetworks.com:80 (91.102.95.20:80) RECV (3.0302s) Handshake with www.solidonetworks.com:80 (91.102.95.20:80) completed SENT (4.0393s) Starting TCP Handshake > www.solidonetworks.com:80 (91.102.95.20:80) RECV (4.0402s) Handshake with www.solidonetworks.com:80 (91.102.95.20:80) completed Max rtt: 1.193ms | Min rtt: 0.781ms | Avg rtt: 0.932ms TCP connection attempts: 5 | Successful connections: 5 | Failed: 0 (0.00%) Tx time: 4.03457s | Tx bytes/s: 99.14 | Tx pkts/s: 1.24 Rx time: 4.03550s | Rx bytes/s: 49.56 | Rx pkts/s: 1.24 Nping done: 1 IP address pinged in 4.04 seconds

Nping is sexy too



```
hlk@pumba:nmap-5.51$ nping -6 www.solidonetworks.com
Starting Nping 0.5.51 (http://nmap.org/nping) at 2011-03-04 10:18 CET
SENT (0.0061s) Starting TCP Handshake > 2a02:9d0:10::9:80
RECV (0.0224s) Handshake with 2a02:9d0:10::9:80 completed
SENT (1.0213s) Starting TCP Handshake > 2a02:9d0:10::9:80
RECV (1.0376s) Handshake with 2a02:9d0:10::9:80 completed
SENT (2.0313s) Starting TCP Handshake > 2a02:9d0:10::9:80
RECV (2.0476s) Handshake with 2a02:9d0:10::9:80 completed
SENT (3.0413s) Starting TCP Handshake > 2a02:9d0:10::9:80
RECV (3.0576s) Handshake with 2a02:9d0:10::9:80 completed
SENT (4.0513s) Starting TCP Handshake > 2a02:9d0:10::9:80
RECV (4.0678s) Handshake with 2a02:9d0:10::9:80 completed
Max rtt: 16.402ms | Min rtt: 16.249ms | Avg rtt: 16.318ms
TCP connection attempts: 5 | Successful connections: 5 | Failed: 0 (0.00%)
Tx time: 4.04653s | Tx bytes/s: 98.85 | Tx pkts/s: 1.24
Rx time: 4.06292s | Rx bytes/s: 49.23 | Rx pkts/s: 1.23
Nping done: 1 IP address pinged in 4.07 seconds
```

Are you running IPv6? Please do not buy devices or connections without asking for IPv6!

Control your network



RANCID - Really Awesome New Cisco conflg Differ
+ Juniper, Dell, ... http://www.shrubbery.net/rancid/

Expect, script etc. great for installing devices with common settings http://expect.sourceforge.net/the expect home page

Self discovering: Observium, new and not perfect, but very useful

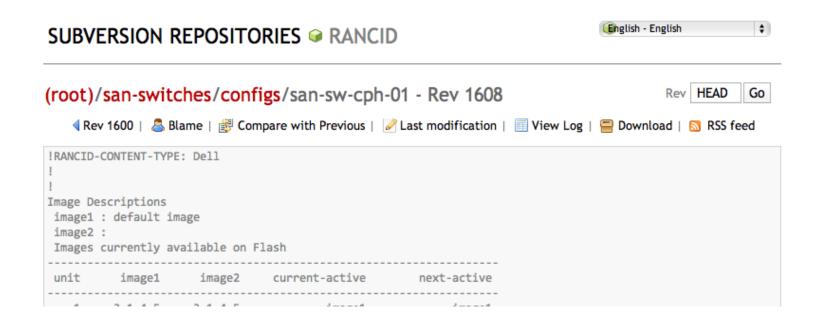
RANCID



```
[rancid@ljh routers]$ cat router.db
mx-lux-01:juniper:up
mx-lux-02:juniper:up
...
[rancid@ljh routers]$ crontab -l
# run config differ hourly
07 0-23/2 * * * /usr/local/rancid/bin/rancid-run
# clean out config differ logs
50 23 * * * /usr/bin/find /usr/local/rancid/var/logs -type f -mtime +2 -exec rm {}
```

RANCID hints





Hints:

Use rancid user on server and devices, preferably read-only

Use SSH keys to avoid clear text passwords in ~rancid/.cloginrc

Expose the Subversion to others in the organization using websvn

Expect



Me: Why does it take that long to change this setting?

Them: Because we log into each router manually

RANCID uses Expect, for example in the clogin script

Using the clogin script it is possible to perform a command on - say 60 routers in less than 10 minutes ...

Sure, you should watch over the process, but typing your loooong and complex network password 60 times?!

Are you fucking mental?!

Expect example



```
expect {
    -re "(Connection refused|Secure connection \[^\n\r]+ refused)" {
        catch {close}; catch {wait};
        if !$progs {
            send_user "\nError: Connection Refused ($prog): $router\n"
            return 1
    -re "(Connection closed by | Connection to \[^\n\r] + closed)" {
        catch {close}; catch {wait};
        if !$progs {
            send_user "\nError: Connection closed ($prog): $router\n"
            return 1
    -re "(Host key not found | The authenticity of host .* be established) .*\(yes\/no\)\?"
        send "yes\r"
        send user "\nHost $router added to the list of known hosts.\n"
        exp_continue
```

Observium



Observium is an autodiscovering PHP/MySQL based network monitoring system focused primarily on Cisco and Linux networks but includes support for a wide range of network hardware and operating systems.

Tested it at The Camp summer 2010 not ready

Tested it again Fall 2010, not finished, but useful enough

http://observium.org/

Easy up and running

http://www.observium.org/wiki/CentOS_SVN_Installation

Why makes Observium great?





```
[root@wiseguy observium]# ./addhost.php
Add Host Tool
Usage: ./addhost.php <hostname> [community] [v1|v2c] [port]
```

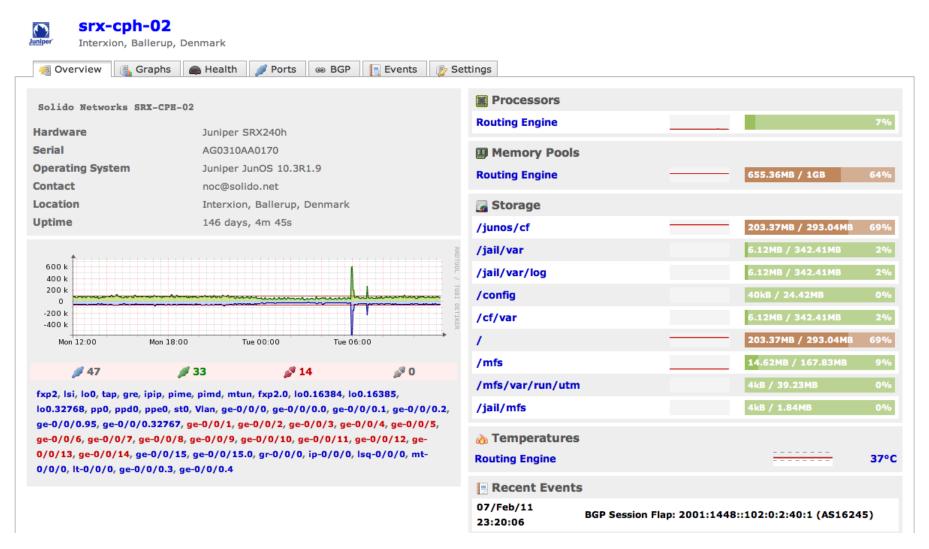
Configure your devices in a consistent way

Add host and discover the rest using Observium - done

Surf your network data, including BGP sessions

Observium example router overview





More useful information than default vendor interface! (flash)

Sort customers and transit

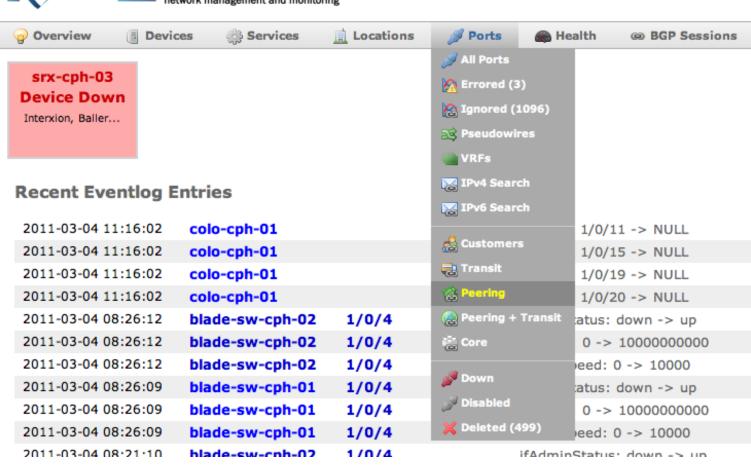


```
--- JUNOS 9.6R2.11 built 2009-10-06 20:09:34 UTC
hlk@ ...> show configuration interfaces
xe-2/0/0 {
    description "Transit: Netgroup (AS16245)";
ge-4/0/0 {
    description "Cust: xxx (200Mbit contract)";
Another router:
ge-1/0/1 {
    unit 0 {
        description "Peering: LU-CIX Exchange";
```

Overview ports

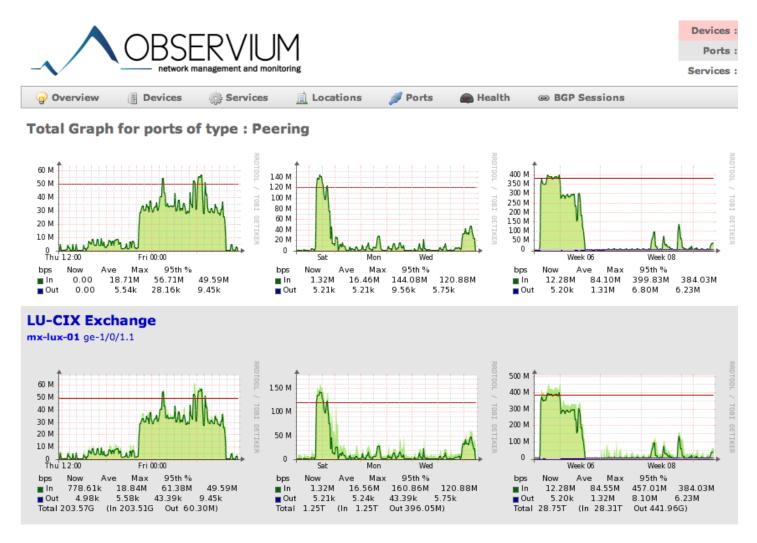






Overview peering ports





(does not show all peerings we have)

Overview ports

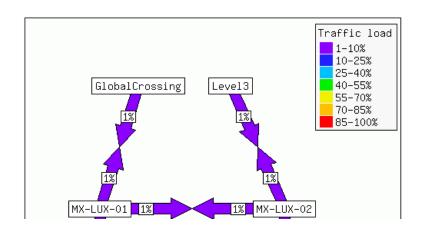




Drill down and hyperlinks everywhere

Combine tools





Reuse data - google: mrtg weathermap will show multiple tools

We use: http://netmon.grnet.gr/weathermap/

Many tools use RRDtool - recreate specific graphs

Gather links and create overview pages with important

A virtual NOC with Open Source IMHO better than any commercial tool

Embrace, extend and proliferate



We have shown a number of high quality tools

Use them and keep the flame burning

Open Source is critical and we need more network skills

Checklist



Get tools, start downloading BT4 now

Learn Unix

Configure devices, Hint: expect and/or RANCID clogin

Web sites



Dont forget about the nice websites that work to your advantage:

http://www.ripe.net Routing Information Service and Whois

http://www.traceroute.org traceroutes to your network



Rancid, syslog, grep, Perl, PHP, NetFlow, and proprietary scripting.

Disclaimer: commercial tools



Questions?



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http://www.solidonetworks.com

You are always welcome to send me questions later via email

Networks tools are here already - use them

Contact information





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- 2010 owner and partner in Solido Networks ApS