

Says

What have we heard them say?
What can we imagine them saying?

generate
accuate
statements

insurance details track medical service **Thinks**

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

manage patients

manage patients bills and invoicing

maintain financial

continuous

care

maintain
financial
transparency

efficie billing processes healthhub medical clinic

help all patients reports

integrated
health
management
support by
small solutions

insight driven environment

Does

What behavior have we observed? What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

