📊 Conversationl ChatBot

Predefined Prompts :

1. Get All Data: Show only the data available in DB.,

2. Write All Data to File: Fetch all entries and write to a text file.,

3. Notify & Update: If 'case_status' is 'Not Completed', send email to address in 'notify' and update DB with the Information.

> 🤖 Get me all the data from DB

🤖 📋 Here's what will happen: The retrieved data includes details of relief provided and not provided monitoring cases with their respective queues, frequencies, case statuses, case owners, durations, responses, and notification emails. No changes have been made yet.

🤖 🟡 Shall I proceed with these actions? (yes/no)

> 🤖 yes

🤖 ✅ Done: Here is all the data from the database:

1. **Relief Provided Monitoring**

   - Queue: Queue1
   - Frequency: 15 mins
   - Case Status: Completed
   - Case Owner: ABC_Owner
   - Duration: 3 days
   - Response: Yes
   - Notify: xyz@mail.com

2. **Relief Provided Monitoring**

- Queue: Queue2
- Frequency: 30 mins
- Case Status: Completed
- Case Owner: XYZ_Owner
- Duration: 2 days
- Response: No
- Notify: abc@mail.com

3. **Relief Not Provided Monitoring**

- Queue: Queue3
- Frequency: 1 hour
- Case Status: Not Completed
- Case Owner: DEF_Owner
- Duration: 5 days
- Response: Yes
- Notify: notify1@mail.com

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show me the db data as it is without modifying

📋 Here's what will happen: Here is the data retrieved from the database:

1. **Record 1:**

- **Name:** Relief Provided Monitoring
- **Queue:** Queue1
- **Frequency:** 15 mins
- **Case Status:** Completed
- **Case Owner:** ABC_Owner
- **Duration:** 3 days
- **Response:** yes
- **Notify:** xyz@mail.com

2. **Record 2:**

- **Name:** Relief Provided Monitoring
- **Queue:** Queue2
- **Frequency:** 30 mins
- **Case Status:** Completed

- o **Case Owner:** XYZ_Owner
- o **Duration:** 2 days
- o **Response:** no
- o **Notify:** abc@mail.com

3. **Record 3:**

   - o **Name:** Relief Not Provided Monitoring
   - o **Queue:** Queue3
   - o **Frequency:** 1 hour
   - o **Case Status:** Not Completed
   - o **Case Owner:** DEF_Owner
   - o **Duration:** 5 days
   - o **Response:** yes
   - o **Notify:** notify1@mail.com

No actions have been taken yet; this is just a retrieval of the current data.

🟡 Shall I proceed with these actions? (yes/no)

no

❌ Cancelled the action. Let me know what to do next.

can you write the data in text file where duration is less than 5 days?

📋 Here's what will happen: The data retrieved contains entries with a duration of less than 5 days. The following actions will be taken:

- Write the retrieved entries into a text file.

🟡 Shall I proceed with these actions? (yes/no)

yes

✅ Done: The data with a duration of less than 5 days has been successfully written to a text file.

can you show which case status are not completed and if not completed then can you write them in excel and update in db and then email to those persons?

📋 Here's what will happen: The case with status "Not Completed" is:

- **Case ID:** 3
    - **Name:** Relief Not Provided Monitoring
    - **Queue:** Queue3
    - **Frequency:** 1 hour
    - **Case Owner:** DEF_Owner
    - **Duration:** 5 days
    - **Response:** yes
    - **Notify:** notify1@mail.com

Actions to be Taken:

1. **Write to Excel:** The details of the case with status "Not Completed" will be written into an Excel file.
2. **Update in Database:** The database will be updated with the status of this case.
3. **Email Notification:** An email will be sent to the person associated with the case (notify1@mail.com) to inform them about the status.

These actions will be executed once you confirm to proceed.

🟡 Shall I proceed with these actions? (yes/no)

yes

✅ Done: The case "Relief Not Provided Monitoring" has been successfully written to Excel, updated in the database, and an email notification has been sent to notify1@mail.com.

for the case owner xyz_owner, modify the case status as not completed and update to db

📋 Here's what will happen: Based on the retrieved data, the following actions will be taken for the case owned by "XYZ_Owner":

1. Modify the case status from "Completed" to "Not Completed".
2. Update the database with the new case status for the case owned by "XYZ_Owner".

No changes have been made yet; this is just a plan based on the current data.

🟡 Shall I proceed with these actions? (yes/no)

yes

✅ Done: The case status for the owner "xyz_owner" has been successfully updated to "not completed" in the database.

Say hi or give an instruction...