Frequent Sources of Error

- Use of special characters such as Æ, Ø, and Å in titles
  - In this case, the program will not be able to run, and a message will appear stating that the selected file is empty.
- Incorrect drive – "I can't select my files"
  - You can switch between drives when starting one of the programs. This is done under input file or input directory by clicking on the small black arrow to the left of your input. By default, the 'Home' drive is often selected, but it is rare that you have placed your files there.
- Use of folder structure
  - If you have many audio files that need to be transcribed, it may be beneficial to choose input directory instead of input file. However, you should be aware that the files are actually located in a folder in a drive. The programs require a recognizable folder structure as input.
- "Where can I find the transcription?"
  - If you have not chosen a specific location for your output, it will default to your 'Home drive'. Here, it will be located under, for example, 'Whisper Transcription' in an 'Out' folder. The easiest way to find your completed transcriptions is via the homepage. Here, you can access all your runs under 'Recent Runs', where they are located in an 'Out' folder.
- Incorrect language - "The transcription is in a different language than the language of my audio file"
  - It can occasionally happen that the programs cannot decode which language your audio file is in (this is often related to audio quality). In this case, the programs guess, which can result in your transcription being in, for example, Norwegian instead of Danish. You can advantageously select Danish under the 'Language' parameter before starting the transcription. This way, the program will attempt to transcribe the audio file into Danish.
- Poor transcription – "The transcription is filled with errors and noise"
  - Whisper and Transcriber have not been trained on much Danish language data compared to, for example, English language data. This is often reflected in the results. English transcriptions tend to be much more successful than

the Danish ones. The programs are still in development and will be continuously updated to provide better results. Questionable results can also be a direct result of a poor audio file – that is, a file of low quality with, for example, a lot of background noise. Poor input leads to poor output.