



# Chapter 2 – Software Processes

# Topics covered

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- ✧ Software process models
- ✧ Process activities
- ✧ Coping with change
- ✧ Process improvement



✧ فرهنگ فارسی معین:

(فَ یَ) **مجموعه** عملیات و مراحل لازم برای رسیدن به یک هدف مشخص

مثال: فرایند تعویض لاستیک پنچر شده، فرایند پخت دلمه،  
فرایند ثبت نام دانشجو، فرایند تولید نرم افزار

# The software process

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- ✧ A **structured set of activities** required to develop a software system.
  
- ✧ Many different software processes but all involve:
  - Specification – defining what the system should do;
  - Design and implementation – defining the organization of the system and implementing the system;
  - Validation – checking that it does what the customer wants;
  - Evolution – changing the system in response to changing customer needs.

# Software process descriptions



- ✧ When we describe and discuss processes, we usually **talk about the activities** in these processes such as specifying a data model, designing a user interface, etc. **and the ordering of these activities.**
- ✧ Process descriptions may also include:
  - **Products**, which are the outcomes of a process activity;
  - **Roles**, which reflect the responsibilities of the people involved in the process;
  - **Pre- and post-conditions**, which are statements that are true before and after a process activity has been enacted or a product produced.

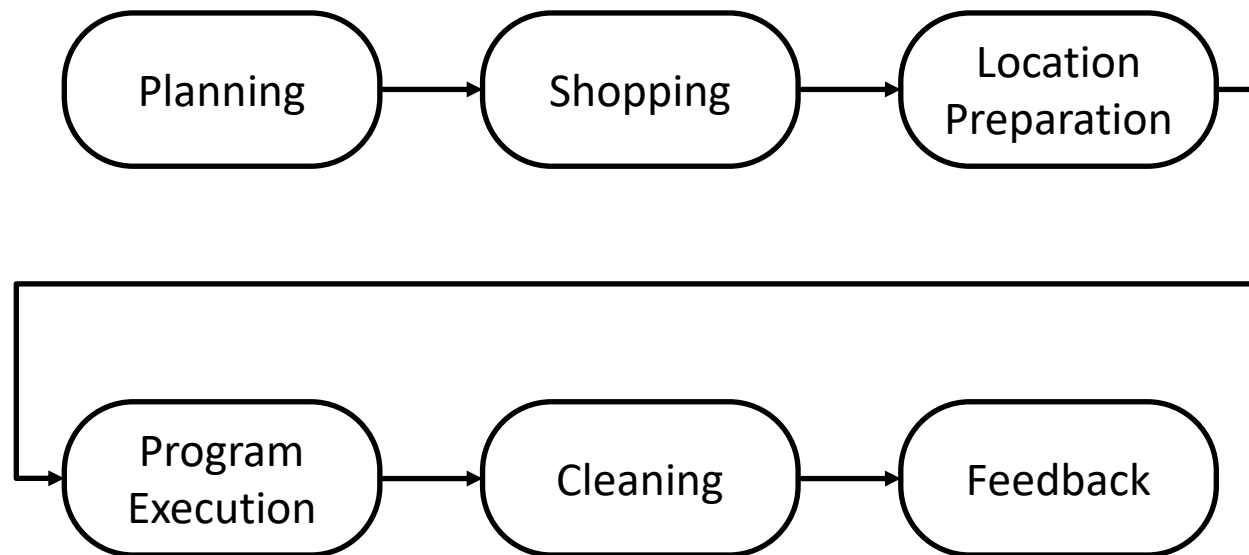
# Example of a process

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- ✧ Let's practice!
- ✧ Preparing for a birthday party

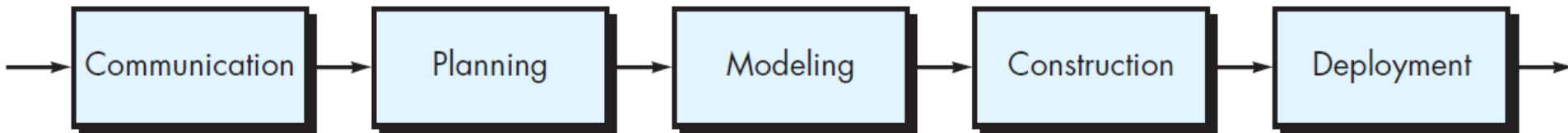
# Birthday party



# Process flow – linear process flow



✧ A *linear process flow* executes each of the activities in sequence, beginning with communication and culminating with deployment

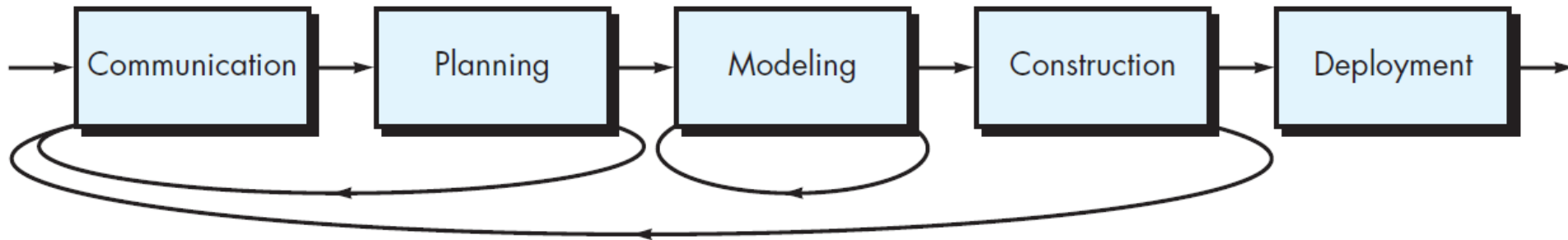




# Process flow – iterative process flow



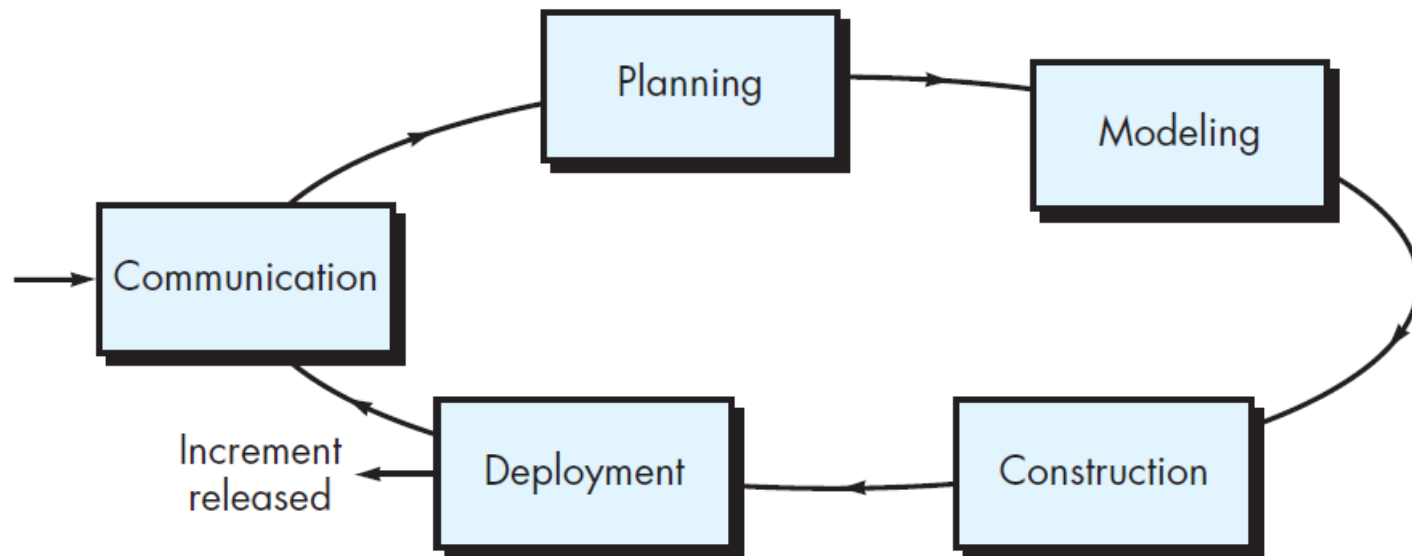
✧ An *iterative process flow* repeats one or more of the activities before proceeding to the next



# Process flow – evolutionary process flow



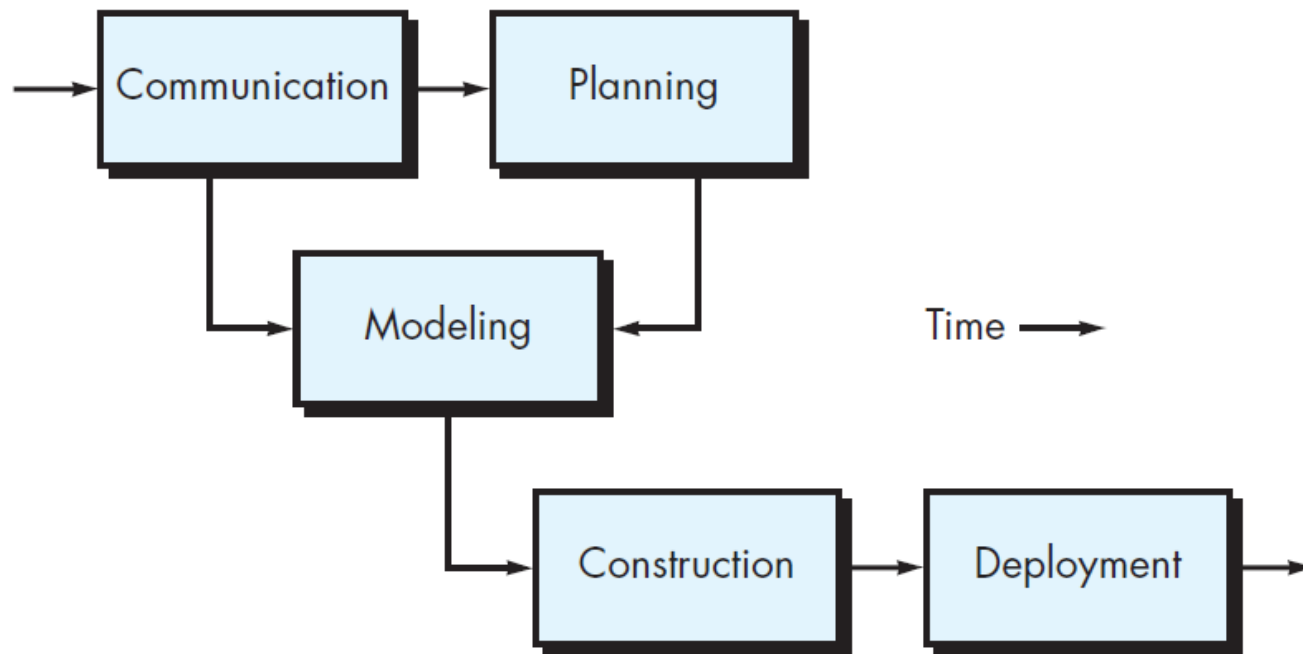
- ✧ An *evolutionary process flow* executes the activities in a “circular” manner. Each circuit through the five activities leads to a more complete version of the software.



# Process flow – parallel process flow



- ✧ A *parallel process flow* executes one or more activities in parallel with other activities



# Plan-driven and agile processes



## ✧ Plan-driven processes

- All activities are **planned in advance** and **progress is measured against this plan**.

## ✧ Agile processes

- **planning is incremental**
  - **Easier to change** the process to reflect changing customer requirements.

✧ In practice, most practical processes include elements of both plan-driven and agile approaches.

✧ There are no right or wrong software processes.



# Software process models

# Software process models



## ✧ The waterfall model

- **Plan-driven model.** Separate and distinct phases of specification and development.

## ✧ Incremental development

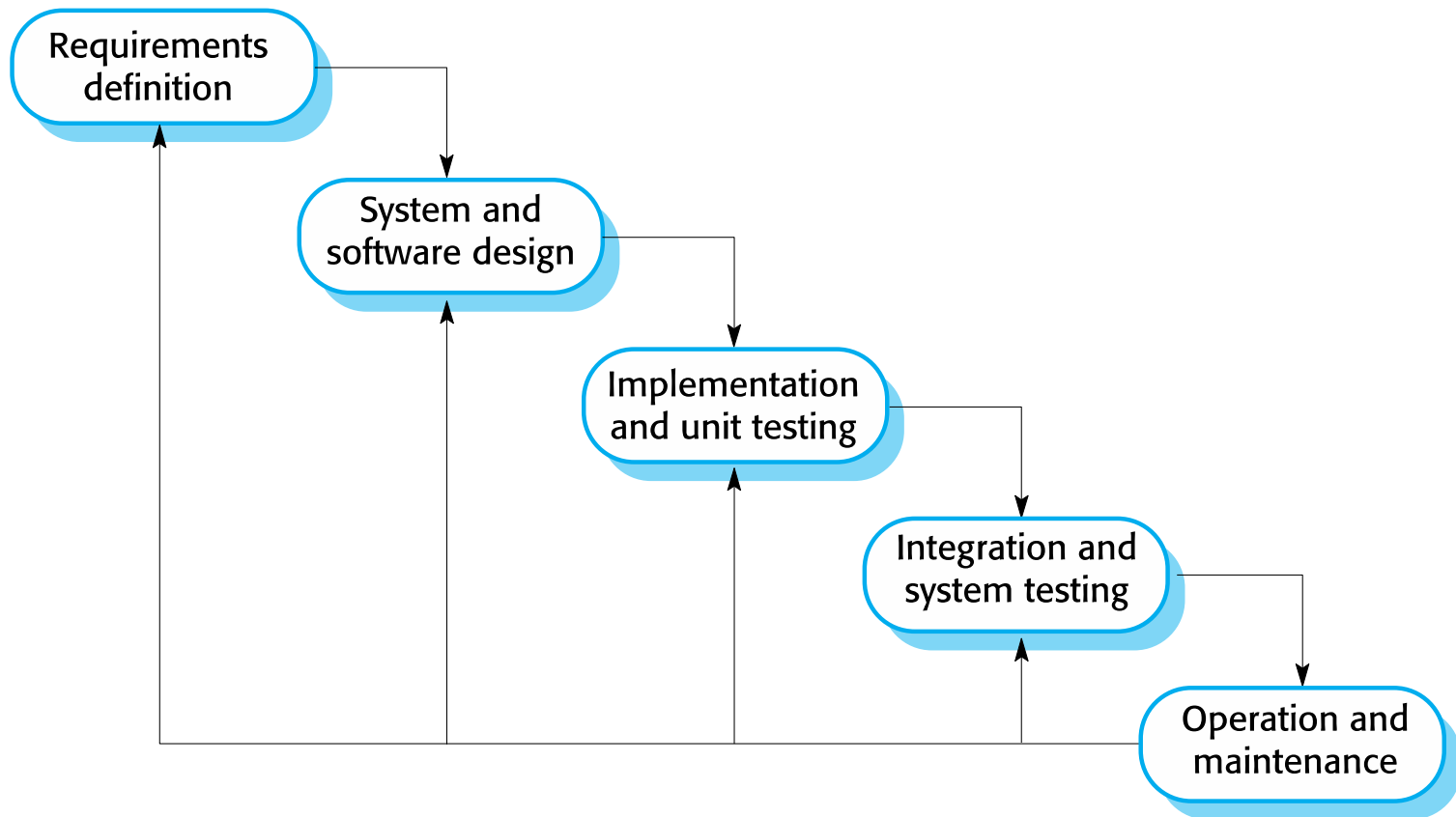
- Specification, development and validation are interleaved. May be **plan-driven or agile**.

## ✧ Integration and configuration

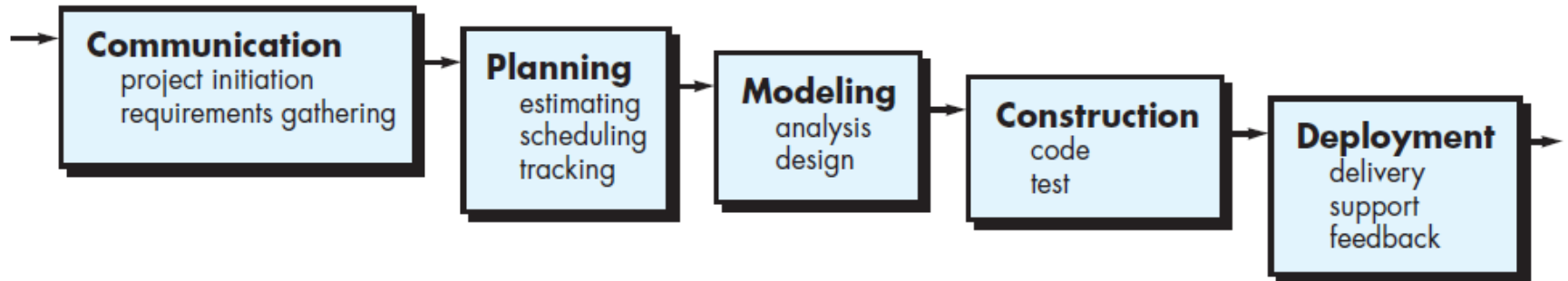
- The system is assembled from existing configurable components. May be **plan-driven or agile**.

## ✧ In practice, most large systems are developed using a process that incorporates elements from all of these models.

# The waterfall model (classic life cycle)



# The waterfall model (classic life cycle)





# Waterfall model phases



✧ There are **separate identified phases** in the waterfall model:

- Requirements analysis and definition
- System and software design
- Implementation and unit testing
- Integration and system testing
- Operation and maintenance

✧ Main drawback

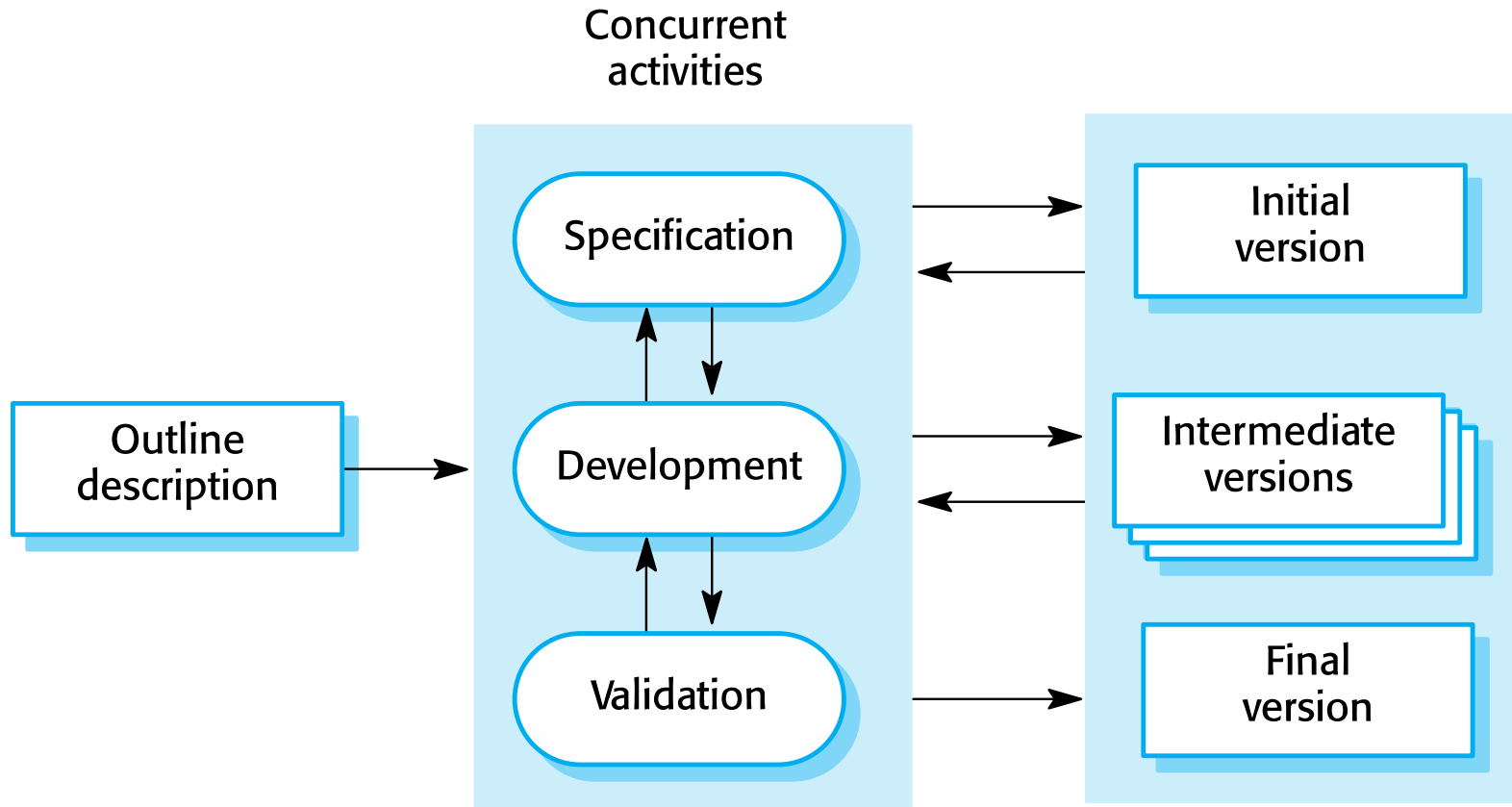
- **Difficulty of accommodating change** after the process is underway.
  - A phase has to be complete before moving onto the next phase.

# Waterfall model problems



- ✧ Inflexible **partitioning of the project into distinct stages** makes it difficult to respond to changing customer requirements.
  - Appropriate when
    - Requirements are well-understood
    - Changes will be fairly limited during the design process
  - Few business systems have stable requirements.
- ✧ Mostly used for
  - Large systems engineering projects
    - System is developed at several sites
    - The plan-driven nature of the waterfall model helps coordinate the work

# Incremental development



# Incremental development benefits

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- ✧ **Lower cost to accommodate changes.**
  - The amount of analysis and documentation that has to be redone is much less than is required with the waterfall model.
- ✧ **Easier to get customer feedback** on the development work that has been done.
  - Customers can comment on demonstrations of the software and see how much has been implemented.
- ✧ More **rapid delivery and deployment** of useful software to the customer is possible.
  - Customers are able to use and gain value from the software earlier than is possible with a waterfall process.

# Incremental development problems



✧ The process is not visible.

- Managers need regular deliverables to measure progress. If systems are developed quickly, it is not cost-effective to produce documents that reflect every version of the system.

✧ **System structure tends to degrade** as new increments are added.

- Unless time and money is spent on **refactoring to improve the software**, regular change tends to corrupt its structure. Incorporating further software changes becomes increasingly difficult and costly.

# Incremental development problems

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- ✧ Less suitable for systems that are
  - Large
  - Complex
  - Long-lifetime
  - Different teams develop different parts
  
- ✧ Large complex systems need
  - Stable framework
  - Clear division of responsibilities

# Integration and configuration

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- ✧ Based on **software reuse** where systems are integrated from **existing components or application systems** (sometimes called COTS -Commercial-off-the-shelf) systems).
- ✧ Reused **elements may be configured** to adapt their behaviour and functionality to a user's requirements
- ✧ Reuse is now the standard approach for building many types of business system.

# Types of reusable software

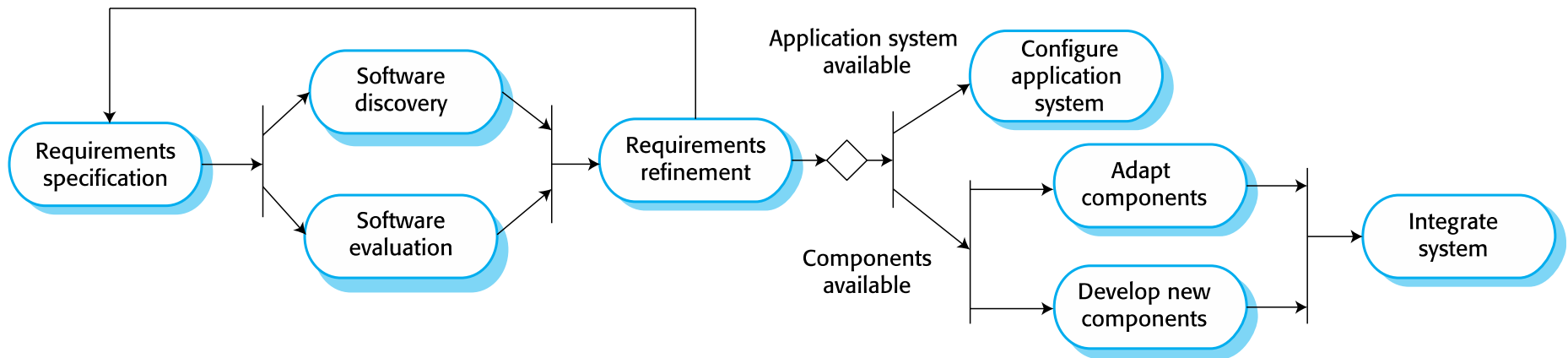
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- ✧ Stand-alone application systems (COTS) that are configured for use in a particular environment.
- ✧ Collections of objects that are developed as a package to be integrated with a component framework such as .NET or J2EE.
- ✧ Web services that are developed according to service standards and which are available for remote invocation.



# Reuse-oriented software engineering



# Key process stages

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- ✧ Requirements specification
- ✧ Software discovery and evaluation
- ✧ Requirements refinement
- ✧ Application system configuration
- ✧ Component adaptation and integration

# Reuse-oriented software engineering

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## ✧ Benefits:

- Reduces amount of software to be developed
  - Reduced cost
  - Reduced risk
  - Usually results in faster delivery of software

## ✧ Problems:

- Requirements compromises
  - Software may not meet user needs
  - No control over component evolution



# Process activities

# Process activities

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## ✧ Four basic process activities:

- Specification, development, validation and evolution are organized differently in different development processes.
- In the waterfall model, **they are organized in sequence**
- In incremental development, **they are inter-leaved**

## ✧ Real software processes are inter-leaved sequences

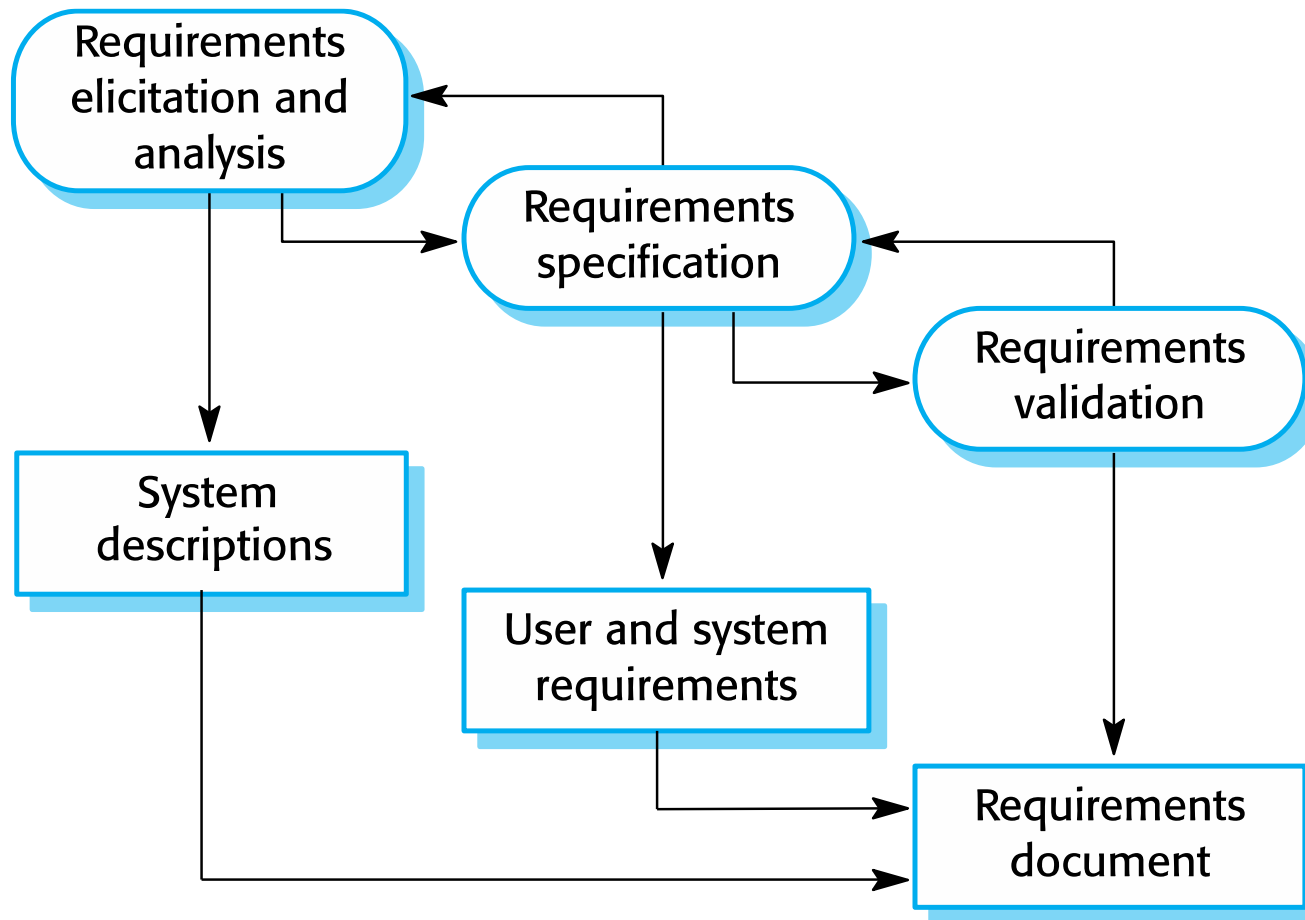
- Technical, collaborative, managerial activities
- To develop a software

# Software specification



- ✧ The process of establishing **what services are required and the constraints** on the system's operation and development.
- ✧ Requirements engineering process
  - Requirements elicitation and analysis
    - What do the system stakeholders require or expect from the system?
  - Requirements specification
    - Defining the requirements in detail
  - Requirements validation
    - Checking the validity of the requirements

# The requirements engineering process



# Software design and implementation

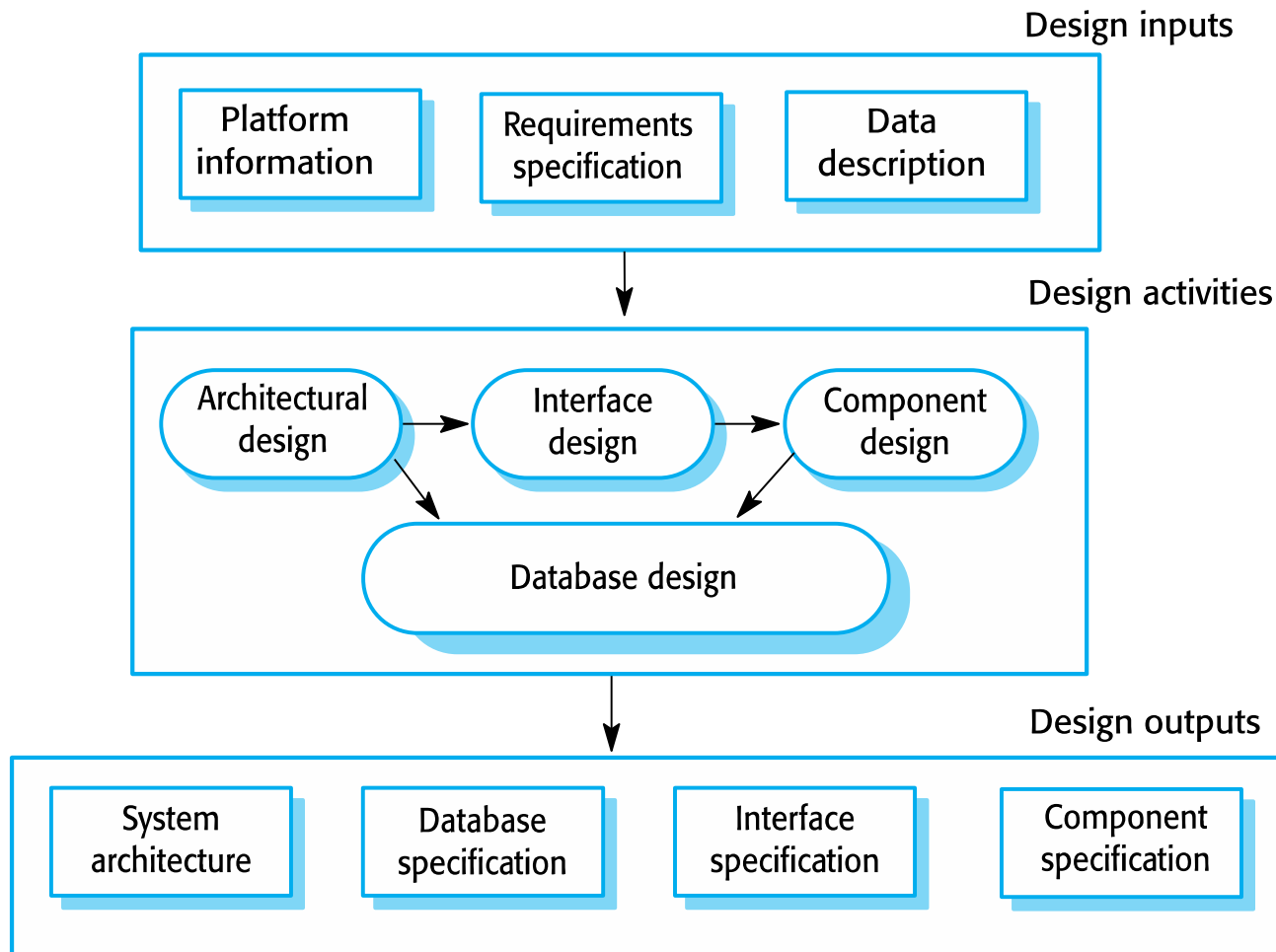
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- ✧ The process of **converting the system specification into an executable system.**
- ✧ Software design
  - Design a software structure that realises the specification;
- ✧ Implementation
  - Translate this structure into an executable program;
- ✧ The activities of design and implementation are **closely related** and may be inter-leaved.



# A general model of the design process



# Design activities

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- ✧ *Architectural design*, where you identify the **overall structure of the system**, the **principal components** (or subsystems), **their relationships** and **how they are distributed**.
- ✧ *Interface design*, where you define the **interfaces between system components**.
- ✧ *Database design*, where you **design the system data structures** and how these are to be represented in a database.
- ✧ *Component selection and design*, where you **search for reusable components**. If unavailable, you **design how it will operate**.

# System implementation



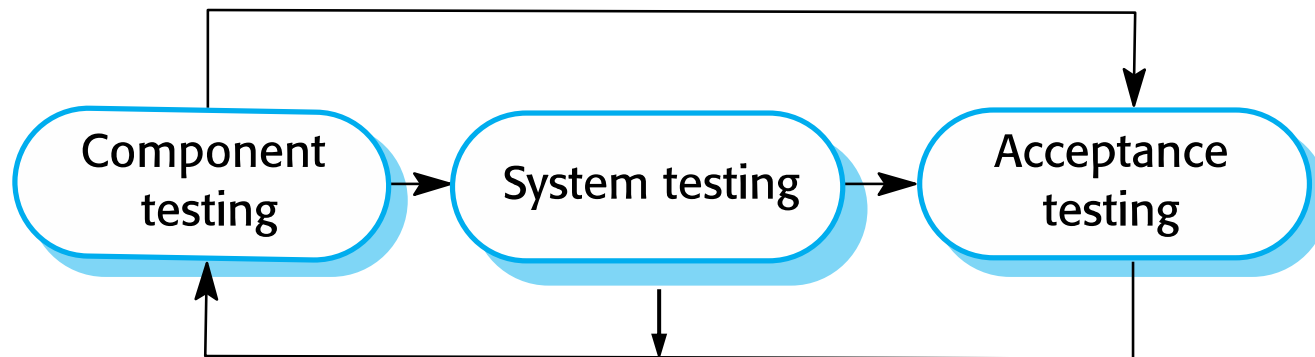
- ✧ The software is implemented either by **developing a program** or programs or by **configuring an application system**.
- ✧ Design and implementation are **interleaved activities** for most types of software system.
- ✧ Programming is an activity with no standard process.
- ✧ Debugging is the activity of **finding program faults** and **correcting these faults**.

# Software validation



- ✧ Verification and validation (V & V) is intended to show that a system **conforms to its specification** and **meets the requirements of the system customer**.
- ✧ Involves checking and review processes and system testing.
- ✧ System testing involves executing the system with test cases that are derived from the specification of the real data to be processed by the system.
- ✧ Testing is the most commonly used V & V activity.

# Stages of testing



# Testing stages

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## ✧ Component testing

- Individual components are tested independently;
- Components may be functions or objects or coherent groupings of these entities.

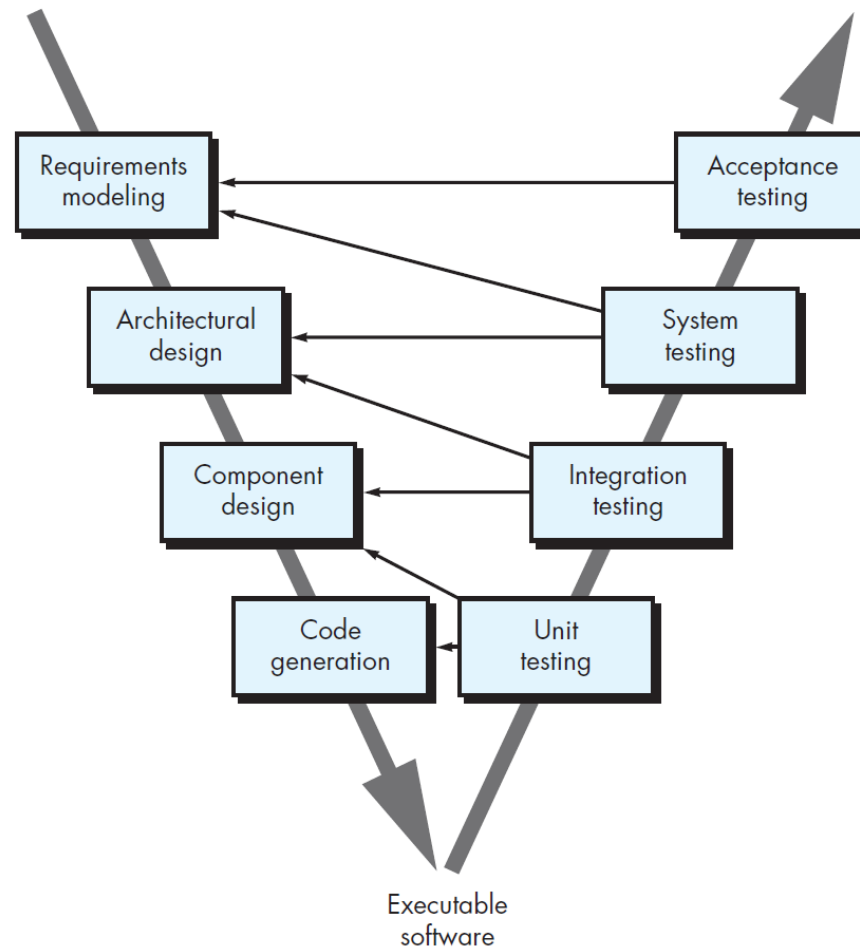
## ✧ System testing

- Testing of the **system as a whole**. Testing of emergent properties is particularly important.

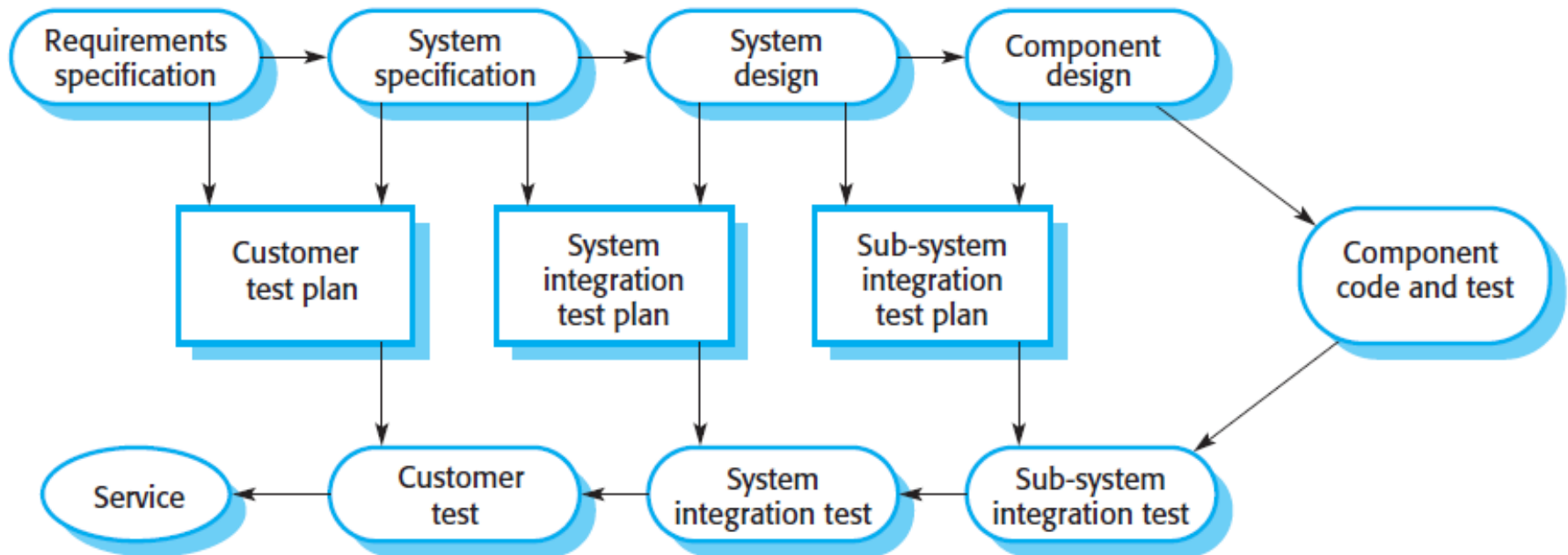
## ✧ Customer testing

- Testing with **customer data** to check that the system meets the customer's needs.

# Testing phases in a plan-driven software process (V-model)



# Testing phases in a plan-driven software process (V-model)





# Software evolution

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- ✧ Software is **inherently flexible and can change**.
- ✧ As requirements change through **changing business circumstances**, the software that supports the business must also **evolve and change**.
- ✧ Although there has been a **demarcation between development and evolution** (maintenance) this is increasingly irrelevant as fewer and fewer systems are completely new.

# System evolution

