

USB Serial Communication Activation Instructions

MU6000 and MU7000 2017 Ultra HDTVs.

Overview:

All Samsung 2017 Ultra HDTVs support RS232 Serial Control. The MU8 and above Series of TVs feature the well-known “Ex-Link” 3.5mm Stereo Mini (F) connector port. Legacy systems and devices using the DB9 connector will require the dongle accessory most CI dealers and distributors currently stock.

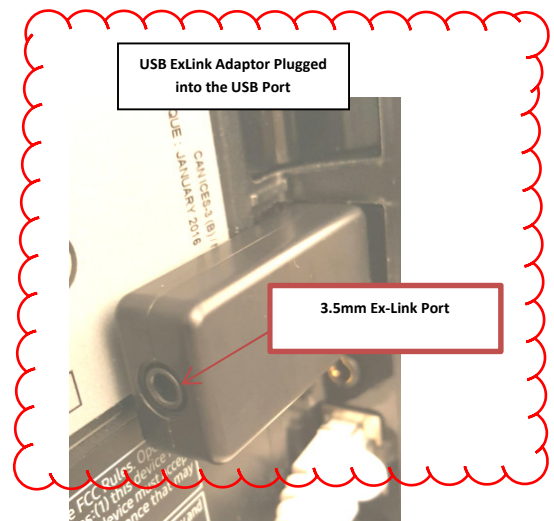
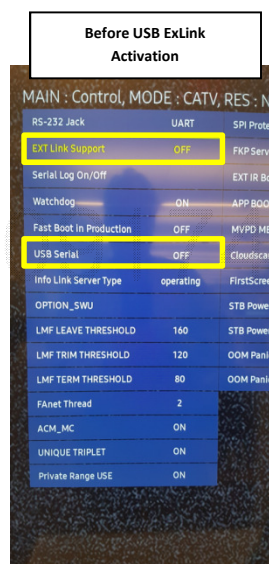
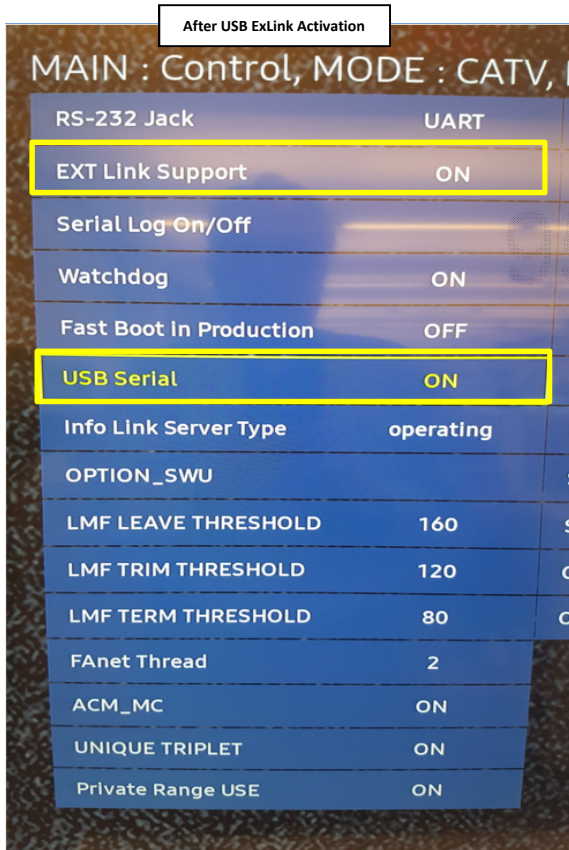
The MU6 and MU7 2017 Series of Ultra HDTVs will require a proprietary USB to Ex-Link Adaptor. This adaptor will be provided at NO CHARGE. Samsung will provide each distributor with an ample supply of adaptors. Since these two series of TVs require the USB port activation for serial control, the instructions below will help facilitate the USB Serial Control feature port activation.

Samsung’s MU6000 and MU7000 TVs – Activating Serial Control – Requires access to the SERVICE MENU

What you will need:

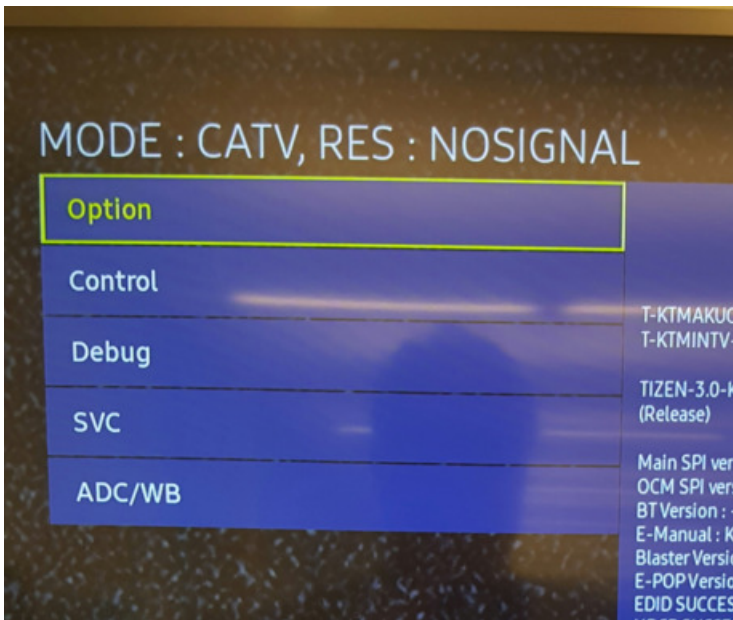
- 1) 1 – USB to ExLink (3.5mm Female) Adaptor... Free from your Distributor / Supplier
- 2) A Samsung **IR** Remote (the new remotes are Blu-tooth, lack numerical, mute, & navigation keys).
- 3) Old Samsung or universal remote controllers that will support MUTE, NUMBER KEYS, NAVIGATION, and of course IR command for POWER will work too. We provide a FREE IR remote via your distributor.
- 4) About 3-5 minutes of your time ☺

When finished with activation: The service menu screen below will look like this - “ON” selections for both the “EXT Link Support” and the “USB Serial” menu selections.



How to access the MU6 and MU7 Series USB Serial Activation Screen:

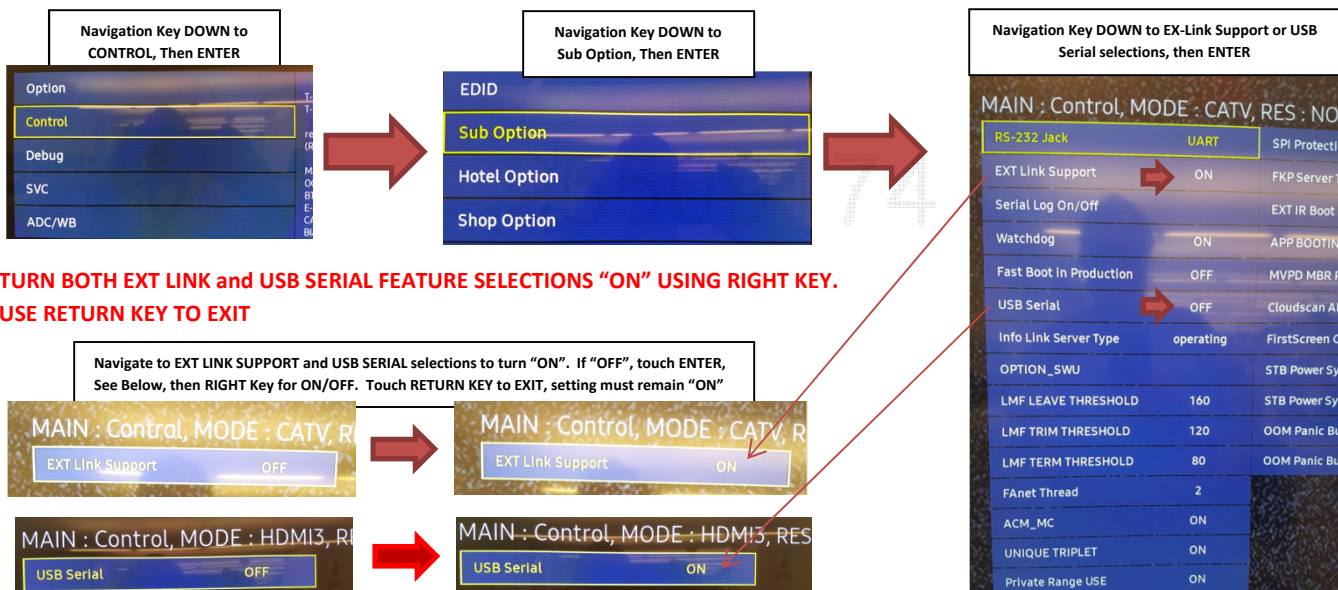
- 1) TV POWER must be "OFF"
- 2) Select this sequence on the Samsung IR Remote: MUTE, 1, 8, 2, POWER
 - a. Must aim the IR remote at the TV
- 3) About 10-20 seconds, this menu is displayed (Cropped):



Next, you must navigate to access the MU6/MU7 Series USB activation screen via these steps:

- 1) Use the navigation keys to move DOWN (or UP)
- 2) Use the ENTER key to access a sub menu or selection
- 3) Use the RIGHT navigation button to toggle a feature selection between "ON" and "OFF"
- 4) Use the RETURN key when finished with a MENU, SUB MENU, or feature SELECTION

Navigation Key DOWN to
CONTROL



LAST STEP: PRESS ON/OFF BUTTON TO RESTART THE TV... **or** PULL THE AC CORD OUT, THEN BACK INTO WALL SOCKET. **PLUG IN ADAPTOR. TEST WITH SYSTEM. SWITCH USB PORT IF NO RESPONSE - VARIES BY MODEL.**