

#### Service and Maintenance Contract K1051

#### ULTRA - 4 hour

Between

Digiplex Norway AS Vat Reg. No 981 663 322

And

Schneider Electric IT Norway AS Vat Reg. No NO 976 305 000 MVA



This agreement certifies that Schneider Electric IT Norway AS will provide to the customer the services sta in this contract.

#### Description of service

- Support hotline 24/7
- Response time:

4 hours (24/7)

- Periodic preventive maintenance (PM)
  - Inspection of the system and control of functions during normal operation
  - Control of batteries by discharging with normal load
  - UPS function in normal operation and power surge
  - Cleaning
  - · Control of alarms if any
  - · Adjustment of parameters
  - Extensive servicereport according to MGE specifications
- Expenses in relation to periodic replacement of wearing parts (cooling- and filter-modules) included
- Expenses in relation to repair of the equipment included
- Subscription to Remote Monitoring Service included
- Rebate when changing batteries (20%)

The contract is invoiced once per: Year

Payment terms:

Netto pr 30 dager

Contract date:

01.07.11

Contract is valid from:

01.07.11 and is automatically renewed annually

Attachments:

Document for general terms

For:	7	For:	Schneider Electric IT Norway AS
Name:		Name:	Kjell Evil Michaelsen
Date:	26/11/12	Date:	03.01.2013
Sign:	1. Boshan	Sign:	
			MIMMU
			ew -



# Addresses and contacts for contract K1051

## Contract partner information

Company Name

Address

Digiplex Norway AS

Ulvenveien 89B

0581 OSLO

Contact Name

Phone Email Dan Oldham

### Invoicing information

Company Name

Address

Digiplex Norway AS

Ulvenveien 89B

Contact Name

Phone Email 0581 OSLO Dan Oldham

Invoice reference

### **SE Contact Information**

Merchantile contact name

Phone Email Bertel Lundgaard

23 00 55 84

bertel.lundgaard@schneider-electric.com

## Technical support / FSE on Duty

Phone number during office hours (08:00 - 16:00):

Phone number outside office hours (24/7):

**APC Hotline** 

23 00 55 50

23 00 55 85

800 10 436



# **Equipment under contract K1051**

#### Location

Site code Site name Address

IB1C11124 Digiplex - Ulvenvelen

Ulvenveien 89B

Contact Name

Phone

0581 Oslo 22 37 20 08

Serial no. 2Q4K50005001 Galaxy 7000 400 k' 2Q4K52002001 Galaxy 7000 400 k' 2Q4L31016001 Galaxy 7000 400 k' 2Q4L30039001 Galaxy 7000 400 k' 2Q4L48022001 Galaxy 7000 400 k' 2Q4L48022001 Galaxy 7000 400 k' 2Q4M0101100 Galaxy 7000 400 k' 2Q4M0501100 Galaxy 7000 400 k' 2Q4L51026001 Galaxy 7000 400 k' QD1133240088 Symmetra PX 500 QD1130140133 Symmetra PX 500	VA Modular 1Y	Response time (hours)  4  4  4  4  4  4  4  4  4	Value 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 45 000,00	discount %	Amount 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57 44 103,57
QD1130140133 Symmetra PX 500	1Y	4	65 000,00		65 000,00 65 000,00

571 035,70

Total

571 035,70

