

SOC2/ISAE3402 Audit DigiPlex

Questionnaires for DigiPlex Copenhagen 1 Aps (DC1)

SEP-OCT/2021

Control number # CA.17

Control Activity #	Requirements
Digiplex operations team monitors and evaluates current processing capacity and use of system components on a continuous basis. Alerts are triggered when capacity thresholds are reached and mitigating actions are initiated.	<ol style="list-style-type: none">1. Screenshot of capacity management console/ dashboard/ monitoring system2. Screenshot of the alerts configured to raise alarms in case of anomalies3. Deloitte team to inspect monitoring of the BMS console physically at the site location

DigiPlex Copenhagen 1 Aps responds:

The Datacenter is 24/7/365 power monitored by a **Schneider PME** system.
The PME picks up power and energy readings in the Main Switchboard, the UPS output Switchboard & Battery Switchboards

List of Screenshots;

Figure 1 – Screenshot of the PME Main Switchboard

Figure 2 – Screenshot of the PME Sub Switchboard

Figure 3 – Screenshot of PME alarm setup

Figure 4 – Screenshot of PME trends

Other meter-readings are monitored daily and recorded weekly in the site power readings report scheme. The site capacity is reviewed continuous related to the monthly OPS reporting to corporate.

Figure 1 – PME MSWB

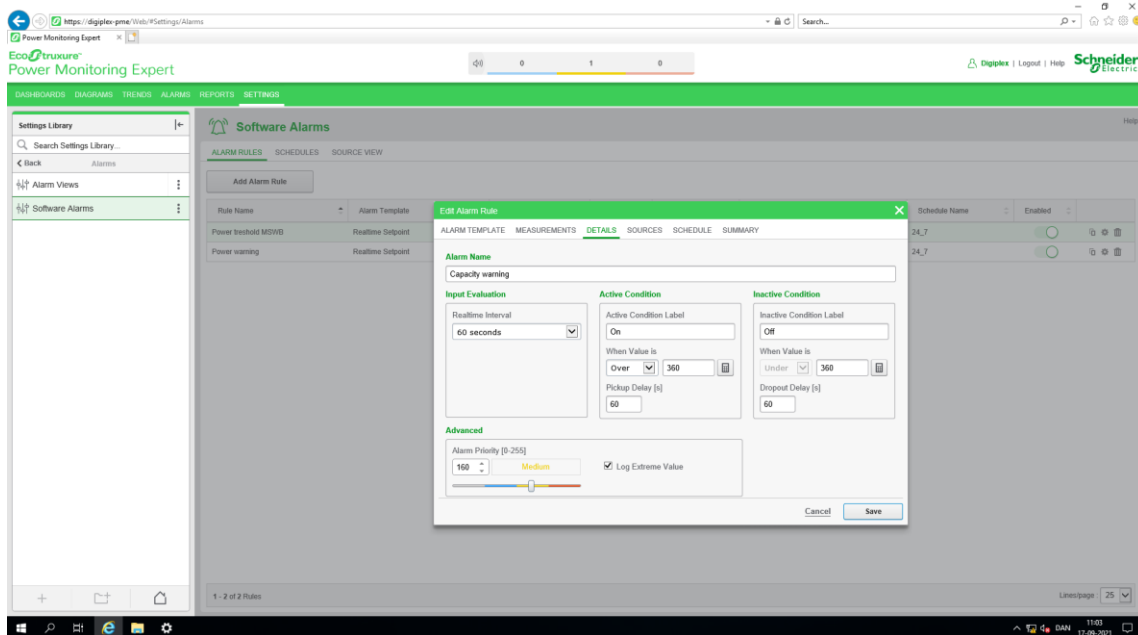


Figure 1 – PME SWB

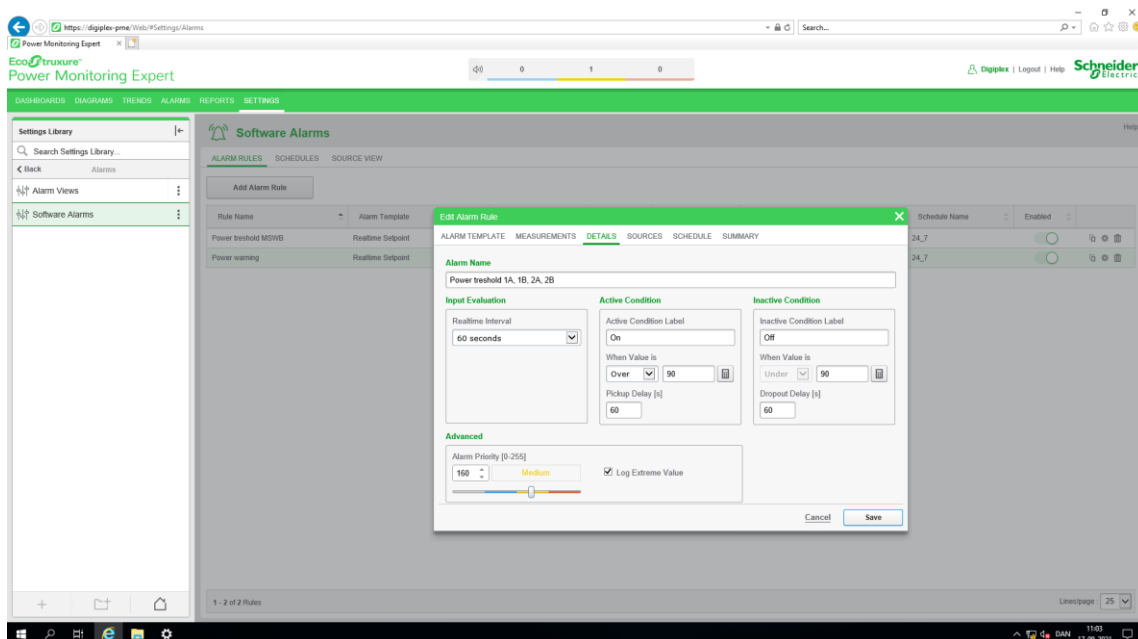


Figure 3 – Alarm threshold setup

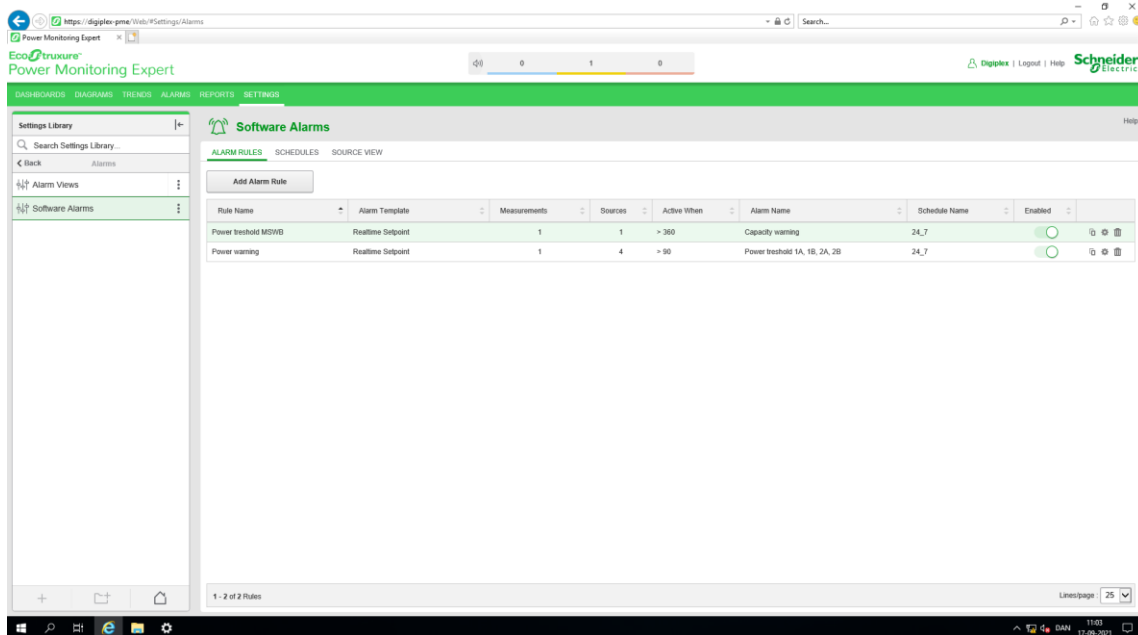


Figure 4 – Overview Capacity trends

