



## Business Continuity Statement

Digiplex is committed to its stakeholders and managing the risks to facilitate the smooth running of our operations, by ensuring that the business and services we deliver can continue in the event of disruption. This policy provides the framework for improving our resilience to interruption so that key business systems and process can be recovered while at the same time ensuring we can provide business critical functions and vital services.

Our reputation and capability to grow our business depends on our ability to provide products and services that are resilient and reliable. DigiPlex's response to an emergency or crisis event will have the following objectives:

- preservation of life and relief of suffering
- protection of property and the environment
- maintenance of business continuity
- minimisation of financial and reputational losses
- restoration of public and customer confidence
- restore normality (or the best that can be achieved) as soon as possible

### We will:

- identify potential crisis scenarios associated with all our business activities and take appropriate action to prepare for these and other unforeseen events as part of our risk management process.
- prepare appropriate site plans to manage crisis events that could affect our business where appropriate, support our customers in preparing for, and responding to, emergency and crisis events that affect their operations and activities.
- Ensure regulatory, legislative and Customer requirements will be met.
- train key management staff in the principles of crisis management and undertake appropriate exercises to test and evaluate our plans.
- regularly review our business Continuity management plans to ensure that they remain relevant, robust and effective
- work closely with our customers, our supply chain, the emergency services and other government organisations in the development and execution of our response to emergency and crisis events.
- evaluate our response to exercises and incidents and identify lessons to be learned, so that improvements can be made.
- Regularly review the suitability and effectiveness of our systems to identify improvements that we need to make to be more able to meet our needs and those of our customers and people who have an interest in our work.

DigiPlex recognises the importance of a comprehensive Business Continuity Planning Program to ensure the safety, health and continued availability of employment of its employees and quality services for those we serve. We expect the commitment of each employee, department and vendor in support of the objectives required to protect DigiPlex assets, mission and business sustainability.

  
**Gisle Eckhoff**  
**CEO DigiPlex**  
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