

Report Title: Incident Details
Run Date and Time: 22.10.2021 11:42 Central European Summer Time
Run by: Yngve Urdal
Table name: incident

Incident

Short description:

Levering Fet 21/9

Event Type:	Help/Inquiry	Number:	INC0043399
Site:	DFAS Campus	Opened:	21.09.2021 14:26
Customer:	Tietoevry Norway AS	Opened by:	Rune Bratteng
Reported by:	Rune Bratteng	Assignment group:	Security
Category:	Goods Handling	Assigned to:	Security DFAS
Business Service:		State:	Closed
Technical Service:		Log reason:	
Location Location Hierarchy:	DFAS Campus/A1	Cancel Reason:	
Location:	A1	On hold reason:	
Affected CI:		Watch list:	
Post RFS Defect:	false	Work notes list:	
Defect time:		Urgency:	
		Impact:	
		Priority:	4 - Low

Description:

Sigbjørn Nordhagen DSV kommer med en levering i dag 21/9 2021

Vennlig Hilsen

Rune Bratteng, Technical Specialist Fet datacenter
TietoEVERY, Cloud & Infrastructure
rune.bratteng@tietoevry.com<mailto:rune.bratteng@tietoevry.com>, +47 922 89 985
Heiaveien 9 1900 Fetsund

Probable cause:

Mitigated:

false

Description of mitigation:

Root Cause:

Additional comments:

21.09.2021 14:26 - Rune Bratteng (Additional comments)
received from: rune.bratteng@tietoenvry.com

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Work notes:

Notes

Additional comments:

21.09.2021 14:26 - Rune Bratteng (Additional comments)
received from: rune.bratteng@tietoenvry.com

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Work notes:

Related Records

Parent Incident:

Problem:

Work Order (Nuvolo):

Change Request:

Caused by Change:

Closure Information

Problem Candidate: false

Problem description:

Knowledge: false

Call out:

Close code: Resolved Permanently

Contact type: Email

Invoice Status: Not Required

AVS Number:

Closed by: Security DFAS

Closed: 22.09.2021 17:00

Close notes(Information in this field is visible to Caller):

Package Received by Rune.

Vendor

Vendor:

Vendor ticket:

Vendor point of contact: