

Report Title: Incident Details
Run Date and Time: 08.10.2021 08:20 Central European Summer Time
Run by: Yngve Urdal
Table name: incident

Incident

Short description:

DigiPlex Staff Offboarding

Event Type:	Help/Inquiry	Number:	INC0041265
Site:		Opened:	30.06.2021 10:54
Customer:		Opened by:	Olga Skute
Reported by:	Olga Skute	Assignment group:	
Category:	Access	Assigned to:	Yngve Urdal
Business Service:		State:	Closed
Technical Service:		Log reason:	
Location Location Hierarchy:		Cancel Reason:	
Location:		On hold reason:	
Affected CI:		Watch list:	
Post RFS Defect:	false	Work notes list:	
Defect time:		Urgency:	
		Impact:	
		Priority:	4 - Low

Description:

Anders Oustad-Nordli is no longer a DigiPlex employee and no longer has authority to access DigiPlex data centre sites. Please cancel all access cards for all data centres.

Probable cause:

Mitigated:

false

Description of mitigation:

Root Cause:

Additional comments:

Work notes:

Notes

Additional comments:

Work notes:

Related Records

Parent Incident:

Problem:

Work Order (Nuvolo):

Change Request:

Caused by Change:

Closure Information

Problem Canditate:	false	Contact type:	
Problem description:		Invoice Status:	Not Required
Knowledge:	false	AVS Number:	
Call out:		Closed by:	Yngve Urdal
Close code:	Resolved Permanently	Closed:	01.07.2021 12:00

Close notes(Information in this field is visible to Caller):

Access card to DFAS has been canceled.

Vendor

Vendor:
Vendor ticket:
Vendor point of contact: