

Management Review Year Wheel

Appendix to MAN-07-01-DGS Guidance on Management Review

Management Review Year Wheel

November:

· Weekly IPC Reviews

Policy Review

Weekly Sales-

· Review of Audit Findings

· Sales Strategy

KPI Review (SLT)

August:

· Weekly IPC Reviews

KPI Review (SLT)

Opportunity Review

Findings

High Level Risk &

Review of Audit

· Sales Strategy

Findings

(SLT)

Weekly Sales-updates

updates

October:

· Weekly IPC Reviews

· Weekly Sales-

· Review of Audit

September:

· Weekly IPC Reviews

· Weekly Sales-

· Review of Audit

Management

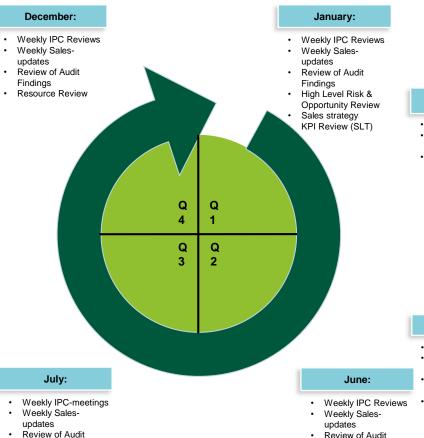
updates

Findings

Review

updates

Findings





February:

- · Weekly IPC Reviews
- · Weekly Salesupdates
- Review of Audit Findings

March:

- · Weekly IPC Reviews
- · Weekly Salesupdates
- Review of Audit Findings

April:

- · Weekly IPC Reviews
- · Weekly Salesupdates
- Review of Audit Findings
- Sales Strategy

May:

- · Weekly IPC Reviews
- · Weekly Salesupdates
- · Review of Audit Findings

Findings

KPI Review (SLT)



Management Review Agenda

Yearly; 3rd Thursday in September

- Actions from previous Management Review; status. Action owners
- Incident, Problem, Change; trends. Head of Operations
- Customer survey, complaints and feedback; trends. Head of Operations
- Accident and Near Miss Review; status. Company HSE-responsible
- IT Systems; status and plans. ICT Director
- Security; status and plans. Head of Security
- Audit Findings and Repair Ability; trends. Compliance & Assurance Director