

**Report Title:** Incident Details  
**Run Date and Time:** 22.10.2021 08:05 Central European Summer Time  
**Run by:** Yngve Urdal  
**Table name:** incident

**Incident**

## Short description:

Notification of visitor - Frode Nyrud, Tlf: +47 321 35 630, Firma: Eurowater

Event Type:	Help/Inquiry	Number:	INC0036224
Site:	DHAS Campus	Opened:	11.01.2021 08:39
Customer:		Opened by:	Per Arne Mustorp
Reported by:	Per Arne Mustorp	Assignment group:	Security
Category:	Access	Assigned to:	Security DHAS
Business Service:		State:	Closed
Technical Service:		Log reason:	
Location Location Hierarchy:		Cancel Reason:	
Location:		On hold reason:	
Affected CI:		Watch list:	
Post RFS Defect:	false	Work notes list:	
Defect time:		Urgency:	
		Impact:	
		Priority:	4 - Low

## Description:

Visiting: Per Arne Mustorp, Digiplex

Visitors: Frode Nyrud, Tlf: +47 321 35 630, Firma: Eurowater

Visitor will arrive on: 2021-01-12

## Additional information:

## Probable cause:

## Mitigated:

false

## Description of mitigation:

## Root Cause:

## Additional comments:

## Work notes:

**Notes**

## Additional comments:

## Work notes:

**Related Records**

Parent Incident:

Change Request:

Problem:

Work Order (Nuvolo):

Caused by Change:

### Closure Information

Problem Candidate:	false	Contact type:	Self-service
Problem description:		Invoice Status:	Not Required
Knowledge:	false	AVS Number:	
Call out:		Closed by:	Security DHAS
Close code:	Closed/Resolved by Caller	Closed:	13.01.2021 09:00

Close notes(Information in this field is visible to Caller):

Visitor has finished his visit and left the building, 12.01.2020

### Vendor

Vendor:

Vendor ticket:

Vendor point of contact: