

Report Title: Incident Details
Run Date and Time: 22.10.2021 11:43 Central European Summer Time
Run by: Yngve Urdal
Table name: incident

Incident

Short description:

Notification of visitor - Jarle Andreassen, Anthony Wong, Xien Wu, Lasse Haetta, Thomas Brevik - Stanley

Event Type:	Help/Inquiry	Number:	INC0038037
Site:	DFAS Campus	Opened:	08.03.2021 08:45
Customer:		Opened by:	Atle Torp
Reported by:	Atle Torp	Assignment group:	Security
Category:	Access	Assigned to:	Security DFAS
Business Service:		State:	Closed
Technical Service:		Log reason:	
Location Location Hierarchy:		Cancel Reason:	
Location:		On hold reason:	
Affected CI:		Watch list:	
Post RFS Defect:	false	Work notes list:	
Defect time:		Urgency:	
		Impact:	
		Priority:	4 - Low

Description:

Visiting: John Petter Jahr - DigiPlex
Visitors: Jarle Andreassen, Anthony Wong, Xien Wu, Lasse Haetta, Thomas Brevik - Stanley
Visitor will arrive on: 2021-03-08
Additional information: Need access until 12.04.2021 for A2-2 project

Probable cause:

Mitigated:

false

Description of mitigation:

Root Cause:

Additional comments:

Work notes:

Notes

Additional comments:

Work notes:

Related Records

Parent Incident:

Change Request:

Problem:

Work Order (Nuvolo):

Caused by Change:

Closure Information

Problem Candidate:	false	Contact type:	Self-service
Problem description:		Invoice Status:	Not Required
Knowledge:	false	AVS Number:	
Call out:		Closed by:	Security DFAS
Close code:	Resolved Permanently	Closed:	15.04.2021 10:00

Close notes(Information in this field is visible to Caller):

This task has been completed. Closing ticket.

Vendor

Vendor:

Vendor ticket:

Vendor point of contact: