ROBERT L. AVERY

Systems & Operations Builder
Louisville, KY • (502) 530-2637 • ravery966@gmail.com

PROFESSIONAL SUMMARY

Systems-focused operator with over 10 years of experience across logistics, operations, and business execution. Founder of AVRYai, where I build and manage practical software systems that improve customer communication, scheduling, and internal workflows. Strong background in process improvement, automation, and data-driven decision making, with hands-on experience building practical tools used in real operating environments.

SKILLS

Python | FastAPI / REST APIs | PostgreSQL
React / Vite | Docker / Docker Compose | Linux (Ubuntu)
AWS (ECS) | Workflow Automation | Data Analysis
Process Improvement | Logistics Operations | Customer Communication

EXPERIENCE

AVRYai - Founder & Operations Lead
Oct 2025 – Present | Louisville, KY
- Built and deployed systems that improved customer communication and internal workflows
- Designed scheduling, intake, follow-up, and reporting processes
- Implemented automation and integrations to improve reliability and visibility

Performance Food Group - Order Selector / Equipment Operator / Loader
Feb 2023 – Oct 2025 | Louisville, KY
- Processed 100+ customer orders weekly in a high-volume environment
- Maintained accuracy using digital tracking and inventory systems
- Supported workflow consistency by coordinating with team leads

Sysco Foods - Order Selector / Loader / Equipment Operator / Driver
Aug 2019 – Feb 2023 | Louisville, KY
- Exceeded productivity and accuracy benchmarks by 15–20%
- Delivered to 50+ customer locations daily with a perfect on-time record
- Used internal systems to maintain order accuracy and routing efficiency

Avery's Lawn Care - Business Manager
Mar 2019 – Sep 2019 | Louisville, KY
- Managed scheduling, customer communication, and daily operations
- Handled invoicing, payments, and basic expense tracking
- Coordinated routing, equipment, and job planning

Estes Express Lines - Outbound Operations Manager
Jun 2014 – May 2019 | Louisville, KY
- Increased revenue per linehaul mile by over 400%
- Managed outbound operations with 100% on-time shipment performance
- Reduced data entry errors through process improvements

SELECTED PROJECTS

Automated Crypto Trading System (Beary)
- Built automated trading system using Python and real-time market data across multiple cryptocurrency markets
- Implemented risk controls and persistent database storage

AI Receptionist & Business Platform (AVRYai)
- Built system for call handling, scheduling, and client intake

- Deployed using Docker and AWS

Personal AI Assistant (Chatty)
- Built AI assistant with persistent memory across sessions
- Integrated with GitHub for project-aware conversations

EDUCATION & CERTIFICATIONS

HarvardX - CS50: Introduction to Computer Science (2025)
HarvardX - Intro to AI for Digital Marketing (2025)
Spline Course: 3D Modelling, Animating and Web Integration
Complete Figma Megacourse: UI/UX Design
Fern Creek Traditional High School - Diploma