|  |  |
| --- | --- |
| Shivam Bajaj  Product Manager | |
| |  |  | | --- | --- | |  | Profile Skilled and experienced Product Manager with experience in product marketing, product introduction, and the overall management of a product life from conception to fruition. Seeking a challenging role in product management where I can use my skills and experience to make a significant impact. |  |  |  | | --- | --- | |  | Employment HistoryProduct Manager at Infilect Technologies, Bengaluru August 2022 — Present   * Led the development and launch of InfiViz Shots, a mobile app that empowers field agents with high-fidelity visual data for real-time audits. * Migrated Analytics from Tableau to Power BI, achieving 70% faster loading times and in less than 20% of the cost for Tableau. * Integrated ELK and Mix Panel to streamline issue resolution, reducing resolution time by 30%. * Utilized on-device AI for precise product detection and image quality assessment. * Enhanced photo-taking UX, resulting in an intuitive and efficient experience. * Implemented ML and computer vision technologies, enabling realtime insights. * Led cross-functional teams to deliver configurable reporting dashboards for data-driven decisions. * Lead the team for developing the SDKs for iOS and Android, facilitating easy integration with clients' tech stacks.  Product Manager at BlueStacks Inc. (Now.gg), Gurgaon March 2021 — August 2022   * Led development of Cloud Gaming Platform (Now.gg), achieving 10% revenue growth. * Led Scrum calls and teams, fostering a collaborative and high-performing culture. * Introduced Multi-Instance Manager in BlueStacks 5, driving 3.5% increase in DAU. * Collaborated with Design team, improving user engagement by 20%. * Conceptualized game economy, resulting in 10% revenue boost. * Developed Chatbot, reducing support resolution time by 30%.  Associate Product Consultant at Dell Technologies, Gurgaon June 2019 — March 2021   * Orchestrated Sales App migration, reducing order processing time by 25%. * Led CRM tool migration, increasing sales productivity by 20%. * Enhanced Global Order Visibility, boosting user satisfaction by 30% and sales by 15%. * Automated quotation creation, saving 50% time and improving accuracy by 40%. * Provided technical guidance, ensuring product success and client satisfaction.  Senior Support Engineer at Dell Technologies, Gurgaon March 2023 — June 2019   * Designed and developed REST APIs using Python and Django frameworks resulting 5% reduction in response time. * Analyzed performance data and identified areas for optimization while improving stability with minimal downtime. * Collaborated with developers and product teams to resolve customer issues quickly and efficiently |  |  |  | | --- | --- | |  | EducationBachelor of Technology , Kurukshetra University, Kurukshetra August 2013 — June 2017 |  |  |  | | --- | --- | |  | CoursesCertified Scrum Product Owner (CSPO), UpGrad August 2021 AWS Certified Cloud Practitioner, EMC August 2020 |  |  |  | | --- | --- | |  |  | | Details Bengaluru, India, +919034442879  [sbajaj040@gmail.com](mailto:sbajaj040@gmail.com) Links [Linkedin](https://www.linkedin.com/in/shivam-bajaj-99425278/) Skills Agile Methodologies  Google Analytics  Product Management  SQL  JIRA  Leadership  Project Management  Data Analysis  SDLC  Python Django  Figma  HTML5  CSS  JS |