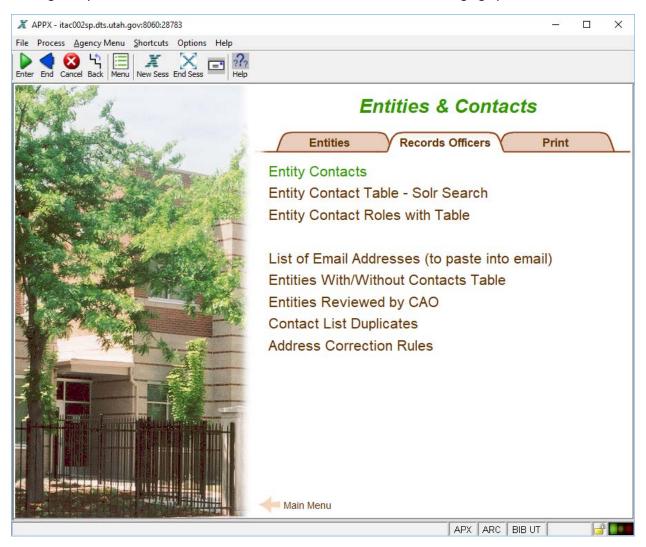
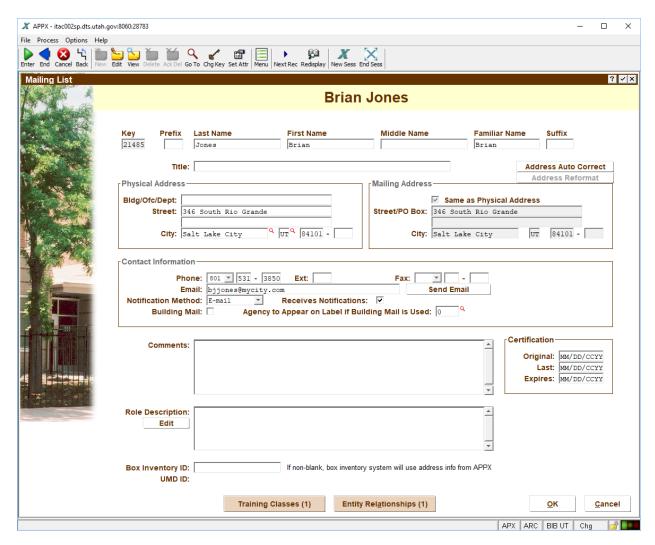
Entity Contacts

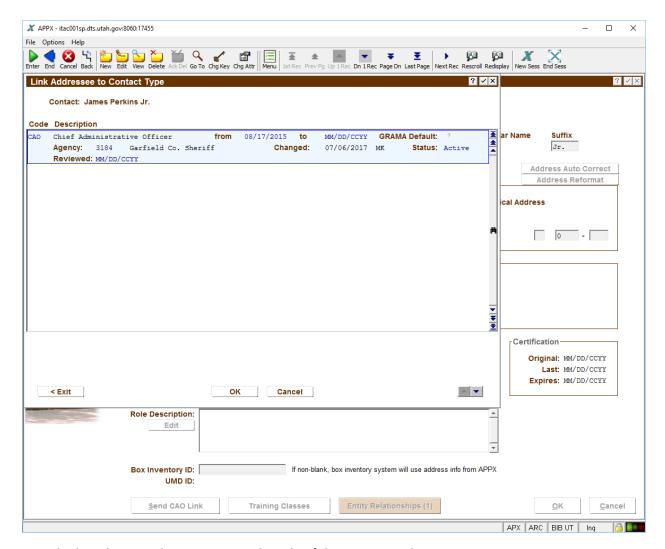
June 7, 2018

The way to edit records in our mailing list has changed. You may access the mailing list directly by clicking Entity Contacts on the Entities Menu, Records Officers tab, and bringing up a name as usual:





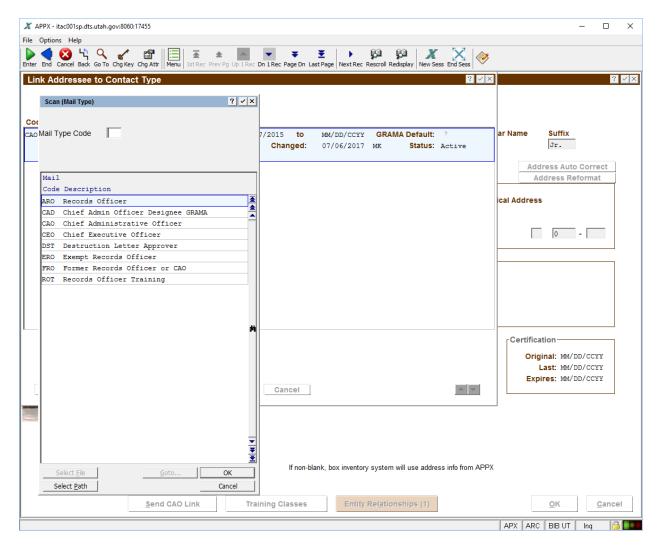
To navigate to the next record, click on the Next Rec button on the toolbar. To view the roles and entity relationships this person has, click Entity Relationships:



Provide the 3-letter code representing the role of the person, such as:

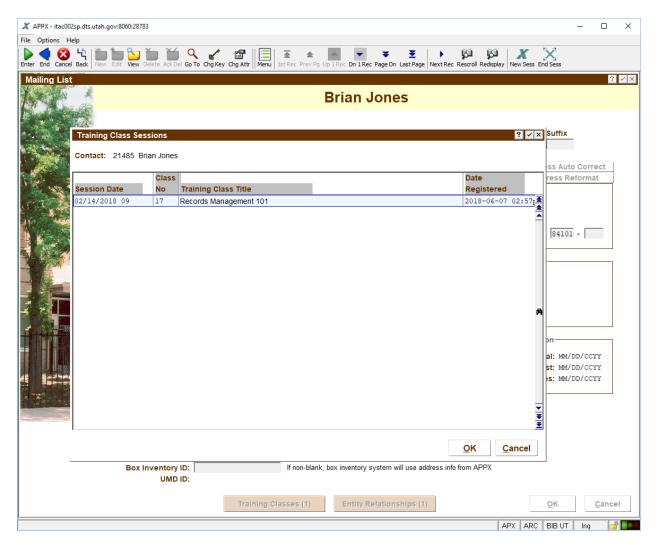
- ARO
- CAD
- CAO
- CEO
- DST
- ERO
- FRO
- ROT

Or click the Scan option (red magnifying glass) to lookup available values:



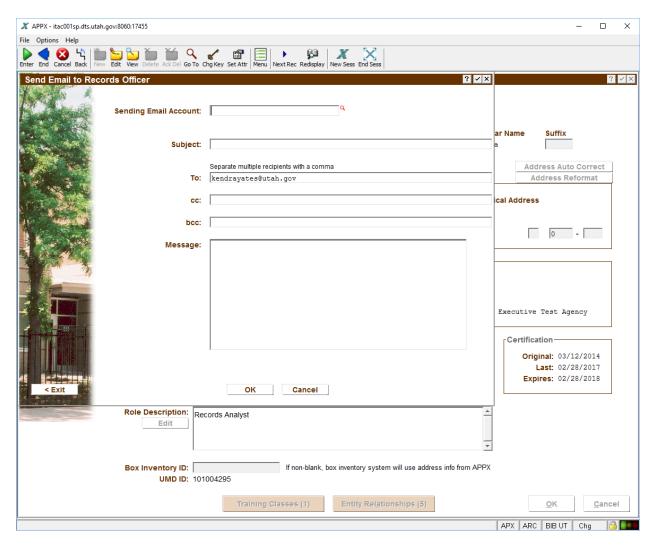
Click OK to bring back a value. If you are adding a new role, the start date will be filled in automatically. The GRAMA Default field is used to identify if the person has a primary responsibility of answering public records requests, in which case they will automatically receive messages from the Open Records Portal when new requests are submitted. The Agency field is for identifying the entity number, which is also a lookup value. The Status field impacts certain website functions, and should be set to Active if the person is still acting in that role. The Reviewed date identifies the last time the CAO reviewed his/her agencies for accuracy in setting records officer assignments. It is only set if the person is a CAO and that CAO submitted the CAO Review web form.

Click Cancel to return to the previous screen. Click Training Classes:



If this individual has registered for training classes, they will be listed here. Click Cancel to return to the previous screen.

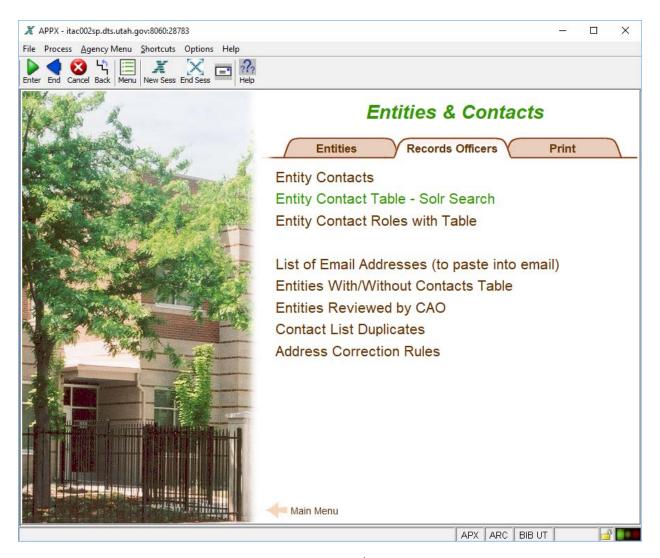
To email a records officer, click on the Send Email button.



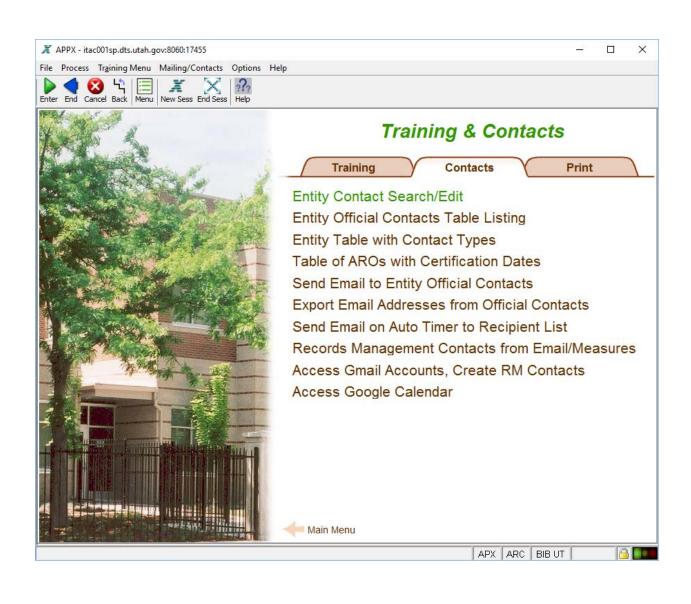
Choose from the list of sending email accounts that have been set up to work with the Gmail API. Compose your message and click OK to send.

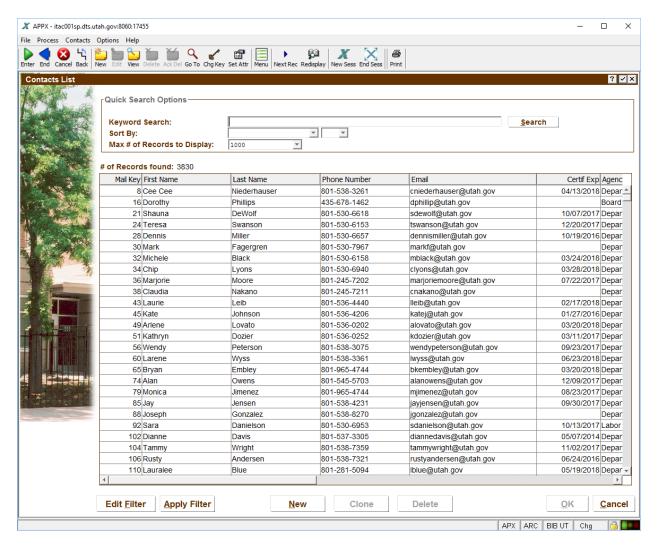
Click Cancel to return to the menu.

Click on the Entity Contact Table – Solr Search option on the menu:



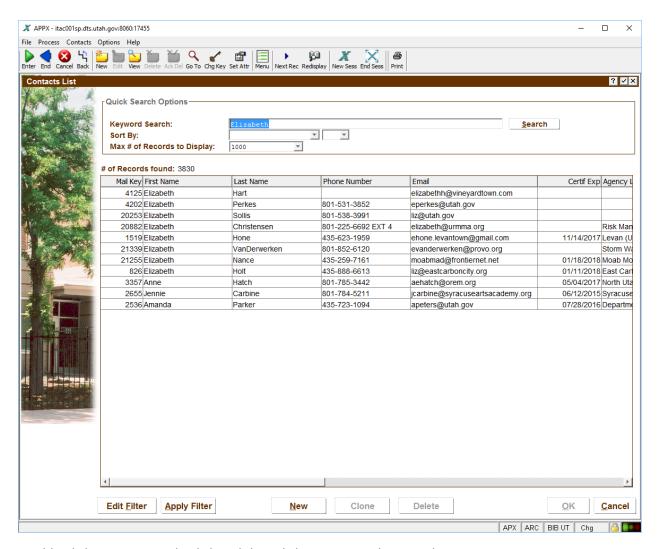
Note that this same option is called Entity Contact Search/Edit on the Training Menu, Contacts tab:



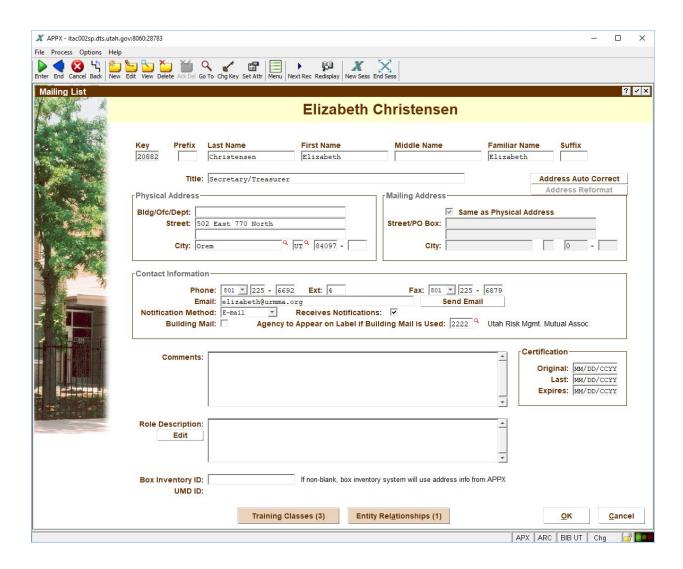


There are several important things to note about this screen. The first one is the "Max # of Records to Display" field at the top, where it limits the search results to a certain number of hits. You may edit the filter to change this setting. In the screen above, it is set to 1,000, which is fewer than the number of names in the database, so if you start sorting the table by columns, realize that you don't have the whole set of names in front of you.

You may do a simple keyword search at the top. Add a search term and click Search.

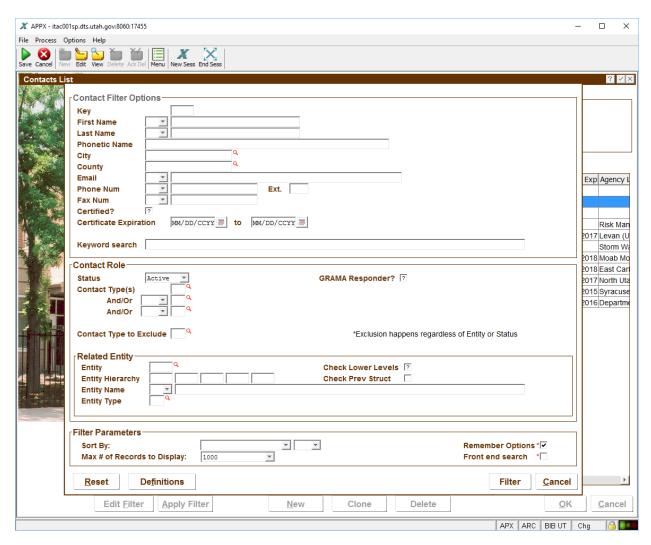


Double-click a row, or single-click and then click OK to view the record:

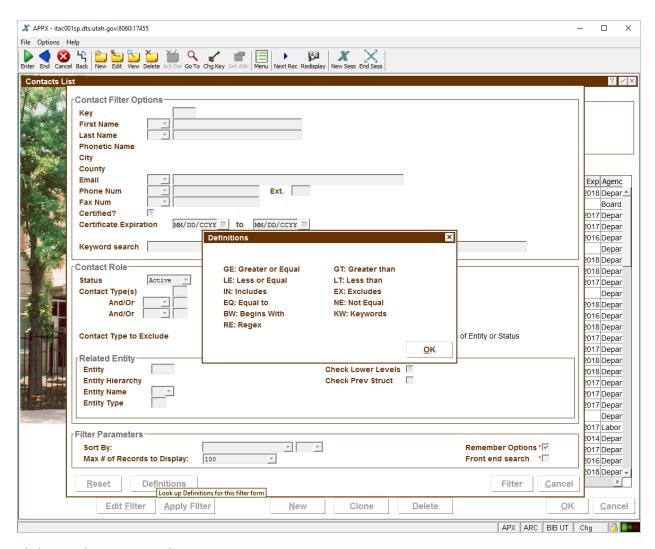


Click Cancel to go back to the previous screen.

Click Edit Filter.

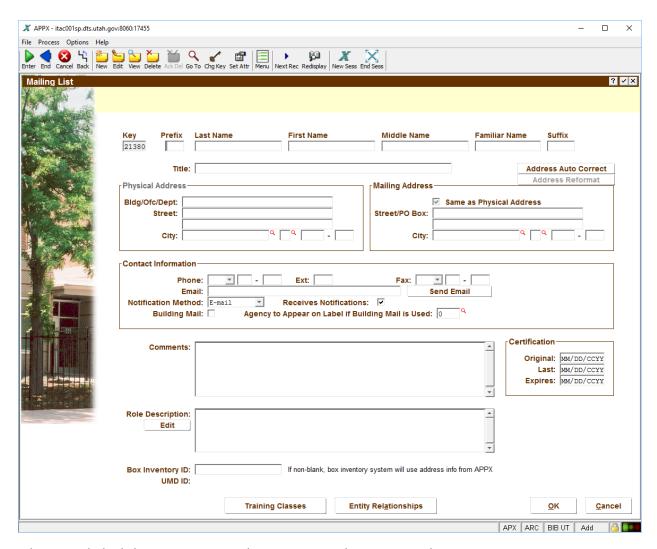


This screen allows you to do advanced searching, including some level of phonetic searching (not perfect, but better than nothing). You may filter by any combination of values and set it to remember those options. If you always want the filter screen to display instead of the simple search/table after clicking on the menu item, check the Front End Search checkbox. Click Reset to undo your filter choices back to the default, or click Filter to save them. If you set the max number of records to display to a smaller number, the table view will display faster when accessing it from the menu. The Definitions button offers a reminder of what the logical operators mean:



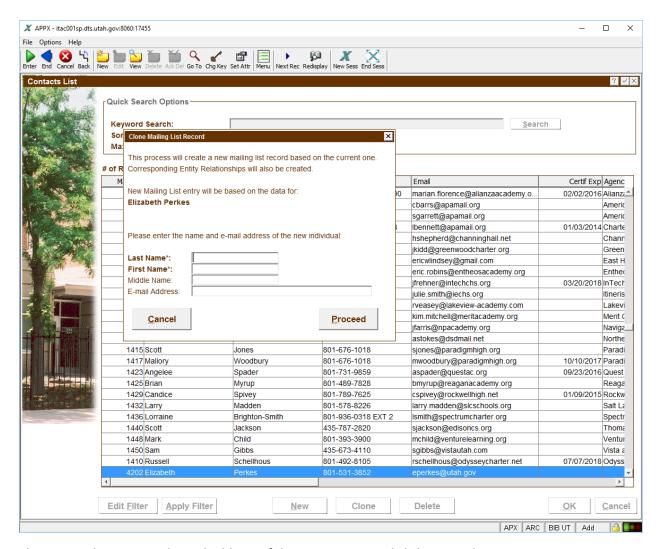
Click Cancel to return to the previous screen.

Click New to add a new record.

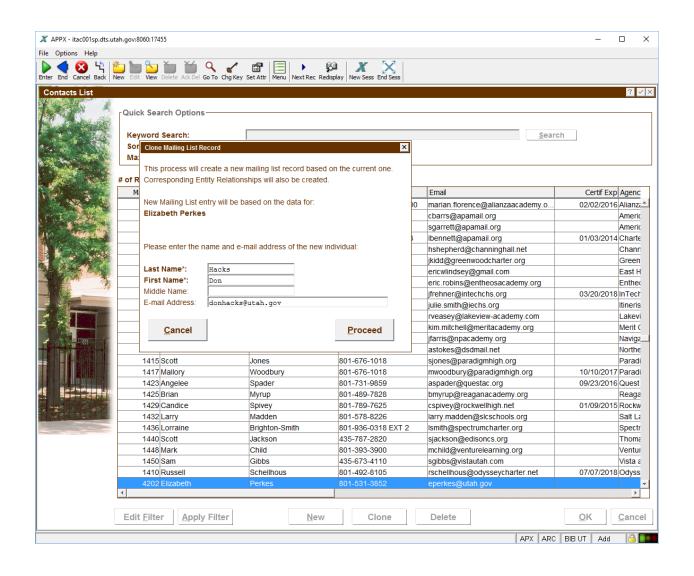


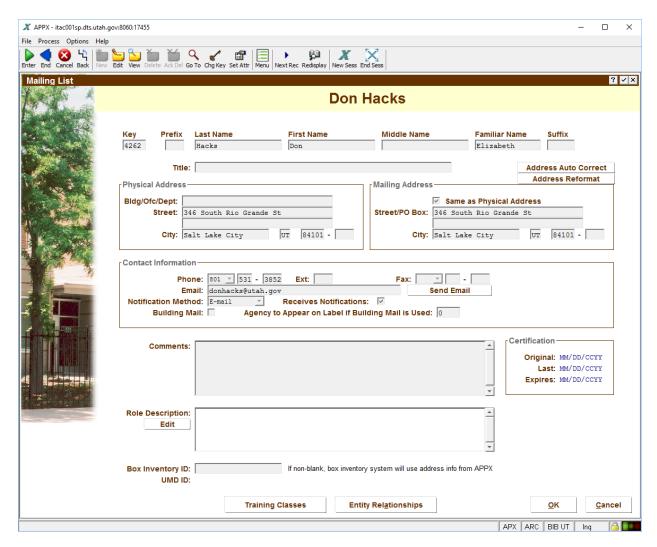
Edit as needed. Click OK to save your changes or Cancel to return to the previous screen.

If you want an existing record to serve as a model for a new mailing list record (such as a new records officer replacing an old one, tied to the same agencies), do not just type over the original person's name. Instead, select a record from the table and click Clone:



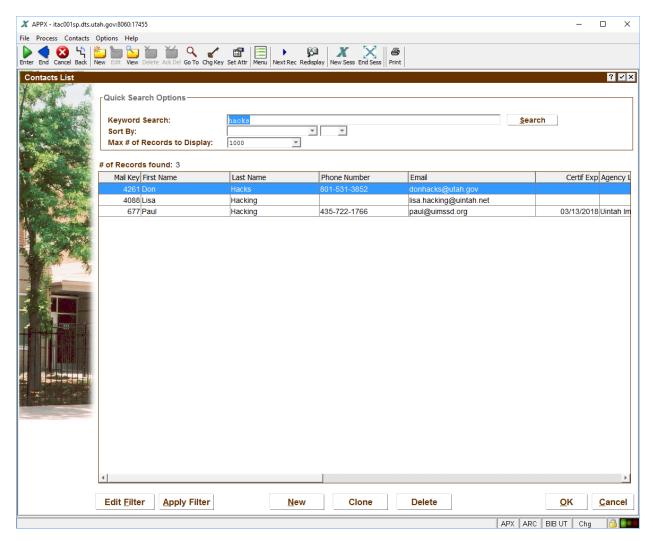
Then enter the name and email address of the new person and click Proceed:



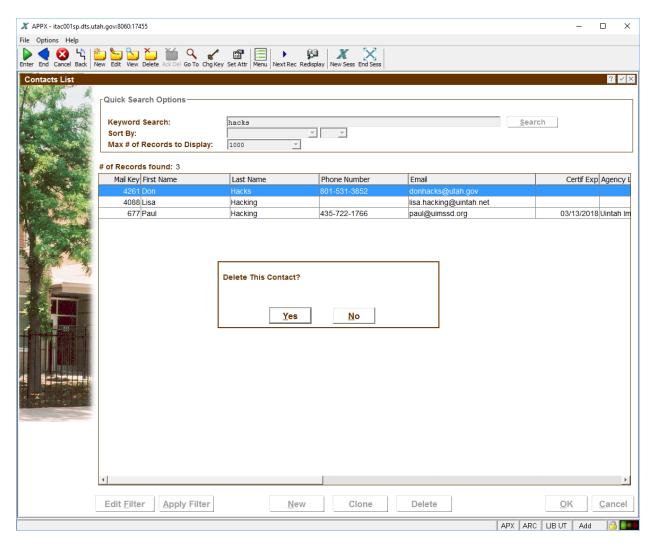


Edit this entry as needed. If the name being cloned has entity relationships, they will be the same in the new record.

To delete this entry, search for the name from the table list and click Delete:

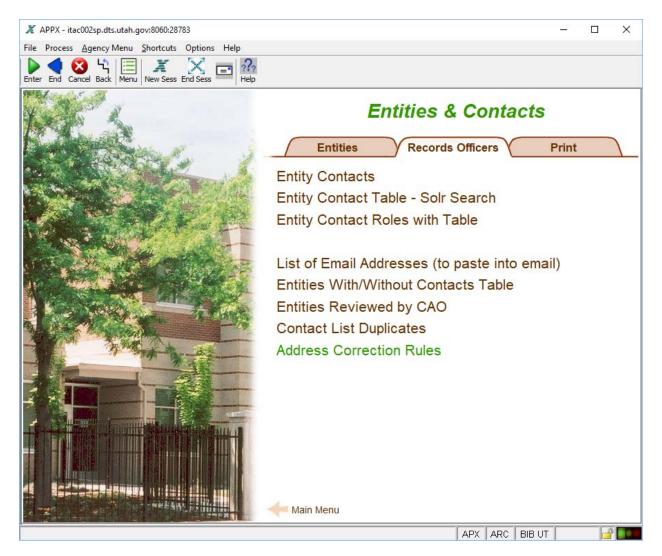


Indicate that the deletion is intended:

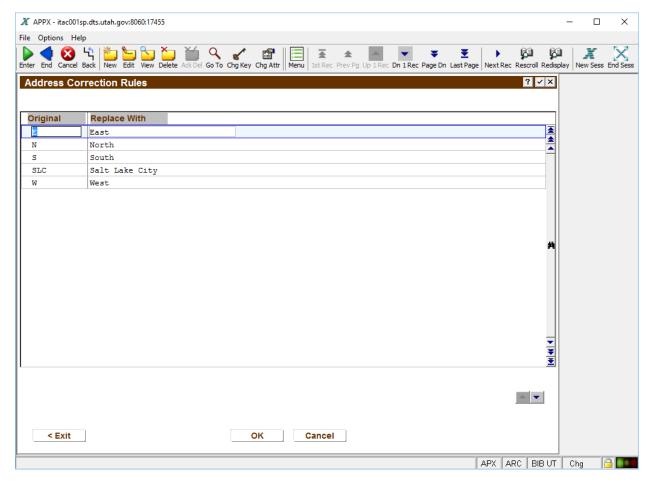


Click Yes and the name will be gone. Click Cancel to go back to the previous screen and Cancel again to go back to the menu.

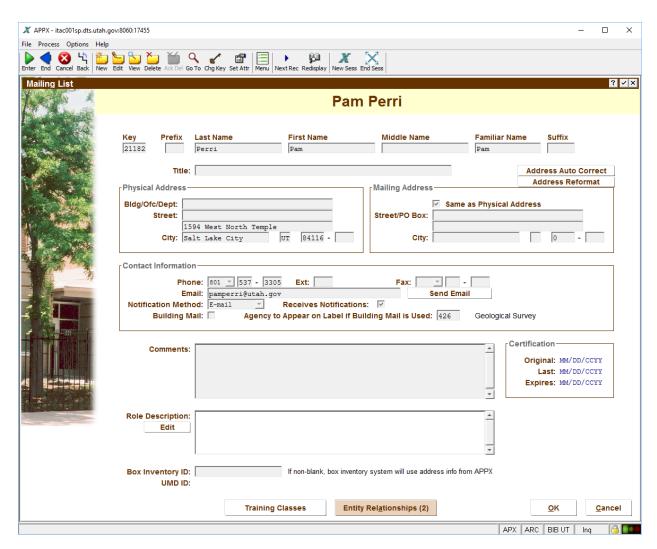
Click Address Correction Rules:



For any address element, the system will look for patterns as expressed here and replace them with the preferred term as names are added to the mailing list (whether through the client or the website), meaning ADD MODE ONLY. It will not auto-correct existing records (CHANGE MODE) without user action:



Add any useful terms needed. Note that address elements will automatically be changed to Title Case even if someone adds them all lower case or all caps. Click Cancel and return to Entity Contacts:



The Address Auto Correct button will apply the auto-correct rules to this existing record. The Address Reformat option will move address elements perceived to being a mailing address rather than a physical address to the Mailing Address set of fields, and place the physical address elements in their preferred spot:

