# **ADAM LEWIS**

# JUNIOR WEB DESIGNER | WEB CONTENT ADMINISTRATOR | DIGITAL ADMINISTRATOR

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## PROFILE SUMMARY

Dynamic and detail-oriented professional with a solid foundation in web design and development, complemented by robust technical skills and a proven track record in operational management. Possesses a comprehensive skill set spanning basic to advanced web design principles, programming languages, and cloud technologies. Demonstrates a strong aptitude for analytical thinking, problem-solving, and delivering exceptional customer service. Thrives in deadline-driven environments while maintaining a meticulous focus on quality and efficiency. Effective communicator and collaborative team player adept at leveraging technical expertise to drive organisational success.

## HARD SKILLS

Basic Web Design

## SOFT SKILLS

### TECHNICAL SKILLS

Formatting Web Pages
Tags Listing
Meta and Link Tags
Hyperlinks
Display and Create Image Maps
IFrames
Cascading Style Sheets (CSS3)
Rollover Buttons
Page Layout
Absolute & Relative Positioning
Functional Programming

Analytical & Critical Thinking Impeccable Work Ethic Time Management Strategic Planning Customer Service Problem-Solving Communication Deadline-Driven Detail-Oriented Collaborative Conscientious Organisation

Microsoft Excel
Microsoft Word
Microsoft Teams
Microsoft Outlook
Microsoft PowerPoint
Adobe Acrobat Reader
Zoom
HTML
CSS
Command Line

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# EDUCATION & TRAINING

Web & Software Development Programme | ITonlinelearning Ltd. 2024

OCR National Diploma, ICT | Waltham Forest College 2010

6 GCSEs | Highams Park Secondary School 2009

## CERTIFICATIONS

AWS Certified Cloud Practitioner Amazon Web Services 2024

## DESIGN PORTFOLIO

#### Trainee Web Developer | ITonlinelearning Ltd.

2024

- Embedded documents within the HTML documents by using Iframe tags to specify inline frames whilst creating and adding links, images, and other media to the website.
- Utilised HTML to develop the website content including a landing page with three additional pages namely contact, about, and FAQ.
- Created, edited, and manipulated web typography as well as created and embedded link lists and tables into pages.
- Maintained site formats and structural integrity by defining elements and content using the CSS3 box model.
- Kept site load times to a minimum by effectively implementing CSS3 syntax to style website pages.
- Developed a personalised website as part of the web development programme final assignment.
- Utilised multiple style attributes to set the style of HTML elements and therefore style webpages.
- Explored various website hosts taking into consideration type, security, features, and pricing.
- Determined the theme of the website in order to be eye-catching and user friendly.
- Used CSS3 Dynamic Properties using transformations, transitions, and animations.
- Created HTML webpages using HTML Editors Visual Studio and Brackets.
- Selected a subdomain in order to obtain the domain URL.

### WORK EXPERIENCE

## Records Clerk | Boult Wade Tennant

2021 - Present

- Maintained and updated physical and electronic records with accuracy and attention to detail. Ensured records were organised and easily accessible.
- Filed documents and records in accordance with established procedures, ensuring they were correctly categorised and stored.
- Input and updated information into the firm's record-keeping systems. Verified the accuracy and completeness of data.
- Responded to requests for records and documents, retrieving them in a timely and efficient manner.
- Ensured all records management practices complied with legal requirements and firm policies. Assisted with audits and inspections as needed.
- Oversaw the archiving process for older records, ensuring they were stored securely and could be retrieved if necessary.
- Provided administrative support to other departments as required, including assisting with the preparation and management of legal documentation.

### Office Clerk | Duff & Phelps

2013 - 2018

- Provided general administrative support, including answering phone calls, greeting visitors, and handling incoming and outgoing mail.
- Assisted with filing, organising, and maintaining office records and documentation, both physical and electronic.
- Monitored and maintained office supplies inventory. Ordered and restocked supplies as needed.
- Scheduled and coordinated meetings, including arranging meeting rooms, preparing materials, and managing refreshments.
- Assisted in preparing reports, presentations, and other documentation as required.
- Ensured the office environment was tidy and organised. Reported maintenance issues to the relevant personnel.
- Provided support to other administrative staff and departments as needed, including handling ad-hoc tasks and projects.

### Debrief Clerk | Reynolds Catering Supplies Ltd.

2012 - 2013

- Reviewed and processed delivery debriefs, ensuring all relevant information was accurately captured and documented.
- Entered debrief details into the company's system, verifying accuracy and completeness of information.
- Investigated and resolved any discrepancies or issues related to delivery debriefs, including liaising with drivers, customers, and other departments.
- Maintained and updated records related to delivery debriefs, including reports and documentation.
- Communicated with delivery drivers, warehouse staff, and customer service teams to ensure smooth resolution of any delivery-related issues.
- Prepared and generated reports related to delivery debriefs as required by management, highlighting trends, issues, and areas for improvement.
- Ensured all processes and documentation complied with company policies and industry regulations.

#### Static Claims Assistant Administrator | Charles Taylor Insurance

2011 - 2012

- Reviewed and processed static claims documentation, ensuring all required information was complete and accurate.
- Entered and updated claims data into the company's claims management system. Verified accuracy and completeness of entered information.
- Assisted with the management and tracking of static claims, including monitoring claim progress and ensuring timely resolution.
- Liaised with claimants, adjusters, and other relevant parties to gather information and provide updates on claims status.
- Organised and maintained electronic and physical files related to static claims. Ensured all records were stored securely and could be
  easily retrieved.
- Generated and prepared reports on static claims as required by the claims team or management. Highlighted any trends, issues, or areas for improvement.
- Ensured all claims processing activities complied with company policies and regulatory requirements.

Prior Experience Available Upon Request

Junior Print Room Assistant | Grosvenor Group, Print Services Ltd. | 2010 – 2011

REFERENCES AVAILABLE UPON REQUEST