

PARKER SHORT

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EDUCATION

B.B.A. Computer Information Systems, James Madison University

Expected May 2024

SKILLS & CERTIFICATIONS

Artificial Intelligence: Copilot Studio, ChatGPT custom agents, prompt engineering

Software Development: Python, Java, C#, .NET Framework

Web Development: HTML5, CSS, JavaScript, jQuery

Cloud Administration: AWS, Red Hat Enterprise Linux, Amazon Linux, Azure

Database Modeling: Entity Relationship Diagrams, normalization

Database Querying: SQL Server, Oracle SQL, NoSQL

Business Process Modeling: UML Activity, Use Case, and Class Diagrams

Certified Cloud Practitioner, Amazon Web Services

August 2023

Certified ScrumMaster, Scrum Alliance

November 2023

WORK EXPERIENCE

AI Data Management Intern, G2 Ops, Virginia Beach, VA

December 2023-January 2024

- Created custom AI agents to support Contracts, Program management, IT, and HR Departments
- Established standard operating procedures for AI data entry
- Researched AI solutions to automate internal processes

Information Technology Intern, G2 Ops, Virginia Beach, VA

July 2023-August 2023

- Audited and updated over 1,000 records of IT asset inventory for 3 office locations
- Managed the migration of IT inventory records from spreadsheets to FreshService
- Identified tools to securely sanitize decommissioned hard drives to maintain NIST compliance

Street Supervisor, Boucher Brothers, Virginia Beach, VA

May 2022-August 2022

- Supervised performance of around 4-7 employees per day
- Liaised with guests daily to ensure satisfaction
- Directed employee training

LEADERSHIP

Risk Management, Phi Gamma Nu Professional Fraternity

May 2023-Current

- Safeguarded chapter reputation by planning and executing risk mitigation strategies

Alumni Relations, Phi Gamma Nu Professional Fraternity

November 2020-November 2021

- Created new lines of communication with alumni via LinkedIn and GroupMe
- Organized an Alumni Panel centered on various business career paths