Gatineau, QC J8P 7X6 | 8193197286 | angeakele@gmail.com

ANGE DANIEL AKELE

EDUCATION

Université De Québec, Gatineau, QC
Bachelor of Science, Computer Science, Expected in 01/2026
- Completed College-level Coursework: computer architecture, University of Quebec in Outaouais
- Completed College-level Coursework: Computer networks, University of Quebec in Outaouais

- Completed College-level Coursework: Database techniques, University of Quebec in Outaouais

- Completed College-level Coursework: Programming , University of Quebec in Outaouais

PROFESSIONAL SUMMARY

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

WORK EXPERIENCE

CUSTOMER SERVICE REPRESENTATIVE 03/2022 to 06/2023
Adidas Outlet, Ottawa, ON

- Participated in cross-functional initiatives aimed at enhancing overall business operations and customer satisfaction levels.
- Reduced process inconsistencies and effectively trained team members on best practices and protocols.
- Answered constant flow of customer calls with minimal wait times.
- Monitored cash drawers in multiple checkout stations and maintained adequate cash supply.

PROJECTS

ECOMMAC |
Developed a user-friendly food sales website with my team using CSS and HTML. The site allows browsing, ordering, and secure online payments. Utilized advanced CSS techniques for appealing visuals and HTML for logical structure, ensuring accessibility. Responsive design ensures smooth user experience across devices.
https://github.com/Aad77/Ecommac_projet.git

SKILLS

Technical Support

Microsoft Office Suite

Technical Support

Scripting Languages: Python, Javascript

Programming Languages: Java,C++,Swift, CSS