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Certificate of Achievement

Congratulations

Aadi Nema

for successfully completing **Telephone Etiquette** a course that covers

Objectives | First Impression | Guidelines for Telephone Etiquette | Do's and Don'ts of Telephone Etiquette | Phrases for Making and Receiving Phone Calls | Taking Messages | Placing a Call on Hold Voice Mail Etiquette

Mehul Mehta

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Global Delivery Head – TCS iON, Tata Consultancy Services Start Date: 07 Sep 2024

End Date: 07 Oct 2024

