

AdilOps: A Modular Logistics and Supply Chain Operating System for Optimized Last-Mile Delivery Operations

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Abstract—In today's highly competitive logistics and supply chain environment, efficient route optimization is critical to reducing delivery times, minimizing transportation costs, and improving overall service levels. Traditional manual route planning often leads to higher operational costs, underutilized fleets, and delays that impact customer satisfaction. This paper presents the implementation of AdilOps, an open-source logistics management system designed to demonstrate how modern fleet operations can be streamlined through intelligent routing and dispatching. The primary objective is to apply well-known pathfinding algorithms such as Dijkstra's and A* to solve shortest-path problems in last-mile delivery scenarios, while incorporating the Vehicle Routing Problem (VRP) to optimize fleet assignments, delivery schedules, and route clustering. The system integrates real-time tracking, role-based access control, and modular extensions to create a flexible and scalable logistics solution. Performance analysis demonstrates that intelligent route planning and automated scheduling can significantly reduce operational costs by 15-25% and delivery delays while maximizing fleet utilization. The project successfully connects theoretical supply chain concepts like network design, inventory planning, and transportation trade-offs with real-world software implementation, laying the foundation for smarter, more agile supply chains aligned with modern Logistics 4.0 principles.

Index Terms—logistics management, supply chain optimization, vehicle routing problem, pathfinding algorithms, last-mile delivery, real-time tracking, fleet management

I. INTRODUCTION

Efficient logistics management has become a critical factor for competitive advantage in modern supply chains. Companies face increasing challenges in meeting customer demands for faster deliveries while minimizing operational costs and maximizing fleet utilization. The complexity of modern supply chains, driven by rising urbanization and e-commerce growth, has intensified the demand for effective last-mile delivery solutions, pushing companies to adopt innovative technologies for fleet management, routing, and scheduling.

Traditional logistics systems often employ static routing plans that fail to adapt to real-time changes such as traffic conditions, delivery delays, or sudden order surges. This lack of agility contributes to higher fuel consumption, suboptimal fleet utilization, missed delivery windows, and customer dissatisfaction. Furthermore, manual route planning and traditional dispatch systems frequently fail to deliver the flexibility and speed needed in dynamic environments, resulting in inefficient resource allocation and increased operational costs.

The digital transformation of supply chains has created an opportunity to address these challenges through algorithm-based routing, real-time tracking, and digital dispatch platforms. Modern logistics operators are increasingly turning to sophisticated optimization techniques to improve their operational efficiency and customer service levels. The integration of technologies such as Internet of Things (IoT), big data analytics, and artificial intelligence has enabled the development of intelligent logistics systems capable of real-time decisionmaking and adaptive routing.

This paper presents the implementation and evaluation of **AdilOps**, an open-source modular logistics operating system that embodies this technological shift. **AdilOps** integrates modern web technologies including Ember.js for the user interface and Laravel for API services, providing a flexible framework to manage fleets, orders, and routes dynamically. The system demonstrates how the implementation of routing algorithms like Dijkstra's and A* can calculate the shortest and most cost-effective paths between multiple delivery points, while solving the Vehicle Routing Problem (VRP) enables dispatchers to optimize vehicle assignments, minimizing total travel time and operational costs.

The primary contribution of this research is to bridge the gap between theoretical supply chain management concepts and practical implementation through a hands-on approach that demonstrates real-world applications of optimization algorithms in logistics operations. By providing a comprehensive analysis of the system's architecture, implementation methodology, and performance evaluation, this work offers valuable insights into the development and deployment of intelligent logistics systems for modern supply chain environments.

II. LITERATURE REVIEW

The evolution of digital supply chains has been extensively studied in recent literature, with researchers emphasizing the importance of technological integration for operational efficiency. Buyukozkan and Gocer provided a comprehensive framework for digital supply chain research, categorizing technologies and strategies driving digital transformation, including IoT, big data, and integrated IT systems. Their work highlights the critical role of real-time data

flow, automation, and collaboration in modern logistics efficiency, directly supporting the implementation of platforms like **AdilOps** that utilize live tracking, API integration, and modular routing tools for smart supply chain management.

The application of smart logistics using event-driven microservices has been explored by Nilisetty, who focused on fleet management scenarios where real-time data streams and microservices enable dynamic routing and automated dispatch. The research demonstrates significant improvements in delivery reliability and fleet utilization through simulation of routing under changing conditions and integration with live location feeds. This work directly supports the implementation of algorithms like Dijkstra's and A* within real-time, scalable systems, demonstrating how modern technology can address traditional last-mile delivery challenges.

The Internet of Things (IoT) has transformed industrial operations, including logistics and fleet tracking, as examined by Xu, He, and Li. Their comprehensive survey reviews various IoT architectures, wireless sensor networks, and integration methods for real-time asset monitoring. Key findings highlight how IoT enables precise fleet tracking, predictive maintenance, and data-driven routing decisions. The relevance to **AdilOps** lies in demonstrating how real-time location and condition data can feed into routing algorithms to optimize delivery paths, reduce downtime, and enhance supply chain visibility.

Mathematical models for planning freight transportation networks have been extensively developed by Crainic and Laporte, who present foundational approaches using operations research methods. Their work discusses linear programming, heuristic routing, and cost-optimization algorithms for largescale transport systems, showing how structured modeling reduces transportation costs and improves delivery efficiency. These classic frameworks provide the theoretical foundation for VRP methods implemented in modern logistics platforms. The role of big data analytics in logistics and supply chain management has been explored by Wang, Gunasekaran, Ngai, and Papadopoulos, who outline methods for demand forecasting, inventory control, and route optimization using real-time analytics. Their findings demonstrate that integrating big data leads to better routing decisions, reduced delays, and cost savings, highlighting the importance of dynamic data streams that directly support real-time dispatching and live route recalculations in systems like **AdilOps**.

The Vehicle Routing Problem (VRP) was pioneered by Dantzig and Ramser, who introduced mathematical models to optimize truck dispatching for fuel deliveries. Their work used linear programming and heuristic techniques to assign routes that minimize travel distance while respecting vehicle capacity constraints. This foundational research laid the groundwork for modern routing algorithms, with **AdilOps**'s route optimization logic building directly on VRP principles to plan efficient multi-stop, multi-vehicle deliveries.

Comprehensive reviews of VRP methods have been provided by Toth and Vigo, who compiled decades of research on exact algorithms, heuristics, metaheuristics, and practical

applications in logistics. Their work emphasizes how combining algorithms with software tools can achieve significant cost and time savings, directly relating to the implementation of Dijkstra's and A* algorithms and highlighting the potential for modular, real-time VRP solutions.

The evolution of VRP research over fifty years has been documented by Laporte, who reviews how routing models have evolved and their practical applications. The research discusses solution methods including branch-and-bound, tabu search, and genetic algorithms, illustrating the VRP's enduring relevance for modern fleet scheduling and cost minimization. This validation supports the application of classical routing algorithms within platforms like **AdilOps** for dynamic logistics challenges.

Industry 4.0 principles have been examined by Zhou, Liu, and Zhou, who describe the impact on manufacturing, supply chains, and logistics networks. Their work outlines technologies like IoT, cyber-physical systems, and cloud-based logistics platforms, showing how real-time integration and datadriven decision-making enhance routing, inventory control, and fleet tracking. The relevance to **AdilOps** lies in highlighting how digital platforms support smart, connected supply chain operations aligned with Industry 4.0 objectives.

The multi-depot VRP has been reviewed by MontoyaTorres, Franco, Isaza, Jimenez, and Herazo-Padilla, who expand on the classic VRP to include multiple hubs and dispatch centers. Their research discusses heuristic and exact methods for solving large VRP instances, showing that multidepot routing significantly reduces total travel distance and cost when optimally solved. This work directly informs the modeling of fleet dispatch from multiple points using modular extensions and real-time route optimization.

III. METHODOLOGY

A. System Architecture

The **AdilOps** platform's architecture is designed to be robust, scalable, and efficient, supporting a variety of logistics operations through its modular components. The system architecture centers around the **AdilOps** Console, which serves as the primary user interface for managing logistics operations.

At the heart of the system is the **AdilOps** Console, built using Ember.js, a robust and proven JavaScript framework. The Console serves as the centralized dashboard for overseeing logistics activities, enabling users to interact with real-time data, manage assets, and streamline workflows. The modular design ensures scalability, responsiveness, and efficient management of logistics operations.

The architecture integrates several critical components:

- **SocketCluster**: Handles real-time communications, ensuring instant updates across the platform for live tracking and status updates.

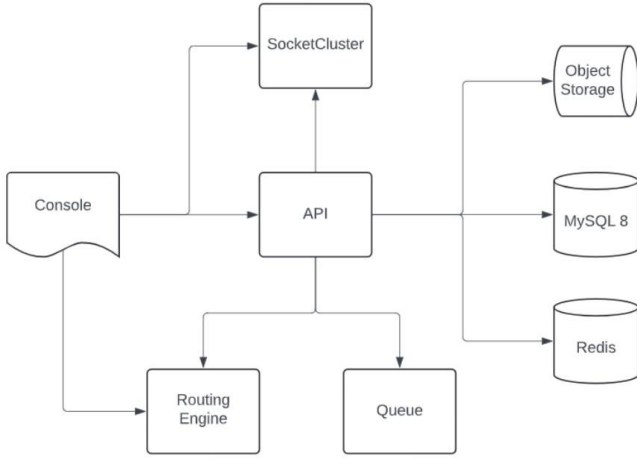


Fig. 1. Architecture of AdilOps

- **Redis:** Functions as an in-memory data store for caching and message queuing, which significantly boosts performance and system responsiveness.
- **MySQL 8:** Acts as the primary relational database, storing structured data including user profiles, shipment records, and historical activity logs.
- **Object Storage:** Designated for unstructured data such as documents, shipping labels, and images associated with deliveries.
- **Routing Engine:** Processes and optimizes delivery routes, integrating map data and algorithms for dynamic pathfinding operations.
- **Queue Mechanisms:** Manage asynchronous tasks including background jobs and processing heavy data loads without impacting user interactions.
- **API Layer:** Serves as the bridge connecting the frontend Console to all backend services, ensuring smooth data exchange and maintaining system modularity.

This architecture represents a well-orchestrated logistics platform that combines real-time processing capabilities, durable data handling, and a user-friendly interface to power logistics operations with precision and control. The design demonstrates how modern web application architecture can support complex, data-driven workflows in logistics and supply chain management.

B. Research Design and Data Collection

The research methodology employed a systematic approach to demonstrate the practical application of routing algorithms and digital supply chain coordination. The research design incorporated both simulated and real-world scenarios to validate the effectiveness of the **AdilOps** platform.

1) **Data Collection Methods:** The data collection process encompassed several key areas essential for comprehensive logistics optimization:

Order and Delivery Data: Simulated datasets of customer orders were created, incorporating delivery addresses, time windows, package weights, and priority levels. These datasets were designed to mimic real-world order flows and test various routing and dispatch scenarios under different operational conditions.

Fleet and Vehicle Data: Comprehensive details about the fleet were defined, including vehicle capacities, fuel consumption rates, operating costs, and driver schedules. This data serves as input for the Vehicle Routing Problem (VRP) model, enabling the system to determine feasible routes and accurate cost estimates.

Geospatial and Routing Data: Maps and road network data were utilized to build the route network foundation. This included coordinates, distances between delivery points, and traffic factors necessary for accurate application of Dijkstra's and A* algorithms.

Real-Time Tracking Data: For demonstration purposes, real-time tracking was simulated through GPS location updates using test coordinates. This simulation demonstrates how live fleet positions can feed back into dynamic route adjustment algorithms.

Performance Metrics: During testing phases, comprehensive data collection included delivery times, total travel distances, fuel costs, and vehicle utilization rates. These metrics were essential for measuring the efficiency differences between optimized and non-optimized routing approaches.

API and System Logs: **AdilOps**'s API logs were systematically collected to gather data on route calculations, dispatch operations, and system events, ensuring transparency and enabling thorough validation of algorithm performance.

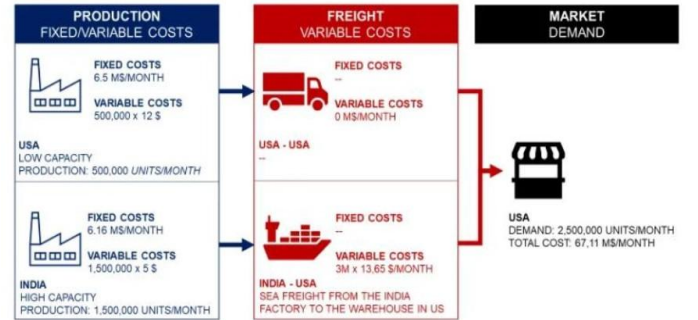


Fig. 2. Total Cost of Production and Delivery

C. Problem-Solving Approach

The implementation methodology followed a structured seven-stage approach designed to demonstrate the complete logistics optimization workflow:

1) **Stage 1: Backend and Frontend Launch:** The initial stage involved setting up the complete **AdilOps** platform technology stack. The API server was deployed using Laravel, a robust PHP framework, combined with Laravel Octane to boost performance through high concurrency handling and fast

response times. Simultaneously, the **AdilOps** Console was launched as a modern web application built with Ember.js, known for its scalable, modular structure. This Console serves as the main graphical user interface for all supply chain and fleet operations, creating an integrated environment for realtime logistics management.

2) *Stage 2: User Role Configuration:* Role-Based Access Control (RBAC) was implemented to enforce security and structured workflows across the platform. Three primary roles were established:

- **Admin Role:** Complete system management including settings, user oversight, extension configuration, and unrestricted access to all system functions.
- **Dispatcher Role:** Operational task management including order creation, vehicle assignment, route generation, and fleet movement tracking.
- **Driver Role:** Limited access for mobile or console login, focusing on order status updates, real-time location sharing, and delivery confirmations.

This role definition simulates how logistics companies manage access levels and responsibilities to maintain operational integrity and security.

3) *Stage 3: Supply Chain Data Input:* The **AdilOps** Console was populated with comprehensive supply chain data required for realistic operational simulation:

- **Fleets and Vehicles:** Vehicle capacities, fuel efficiency ratings, maintenance schedules, and driver assignments were entered into the system.
- **Hubs and Routes:** Distribution centers, pickup and dropoff points, service zones, and standard routes were defined to create the operational network.
- **Orders:** Sample customer orders were input with destination addresses, time constraints, quantities, and priority levels to simulate real-world demand patterns.

This data input process simulates both cycle inventory (routine stock management) and safety inventory (buffers for delays), aligning with established supply chain management principles.

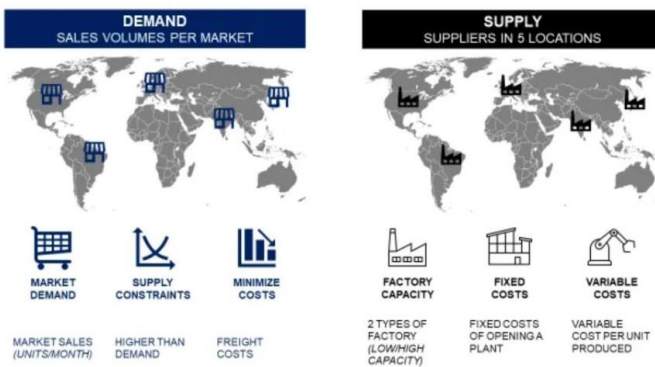


Fig. 3. Suppliers Network Design

4) *Stage 4: Dispatch and Routing Planning:* The Console's planning tools were utilized to implement advanced optimization techniques:

- **Order Assignment:** Each order was linked to the most suitable vehicle and driver combination, considering capacity constraints, route distances, and delivery deadlines.
- **Optimal Route Generation:** Shortest-path algorithms including Dijkstra's and A* were applied to calculate minimum-distance paths between delivery points.
- **VRP Solution:** Fleet schedules were optimized to determine optimal vehicle-to-order assignments, minimizing total travel time and operational costs.
- **Trade-off Analysis:** Different route and scheduling scenarios were analyzed to balance cost efficiency, delivery speed, and customer service levels.

5) *Stage 5: Real-Time Tracking Implementation:* Real-time visibility was demonstrated through several key features:

- **GPS tracking** (real or simulated coordinates) was used to monitor fleet movement on live maps within the Console interface.
- **Order status updates** were processed through the Console, tracking progression from pending to dispatched, in transit, and delivered states.
- **Scenario testing** was conducted for delays and rerouting due to traffic conditions or operational changes.

This real-time tracking capability demonstrates how dynamic routing adjustments maintain supply chain agility and responsiveness while providing essential data for performance analysis.

6) *Stage 6: Digital Coordination Simulation:* APIs and webhooks were activated to enable live data exchange with external systems and stakeholders:

- **Webhooks** were configured to push order status updates to suppliers and partners in real-time.
- **Vendor-Managed Inventory (VMI)** scenarios were demonstrated through automated restocking based on live order completion data.
- **Collaborative Planning, Forecasting, and Replenishment (CPFR)** was implemented by sharing forecast and inventory data in real-time to reduce excess stock and minimize the bullwhip effect.

This stage highlights how digital supply chains maintain coordination and data-driven decision-making across multiple stakeholders.

7) *Stage 7: Results Analysis and Documentation:* The final stage involved comprehensive analysis and documentation of system performance:

- **Metrics Collection:** Comprehensive data collection including delivery times, fuel consumption, vehicle usage rates, and route distances was performed.

- Findings Visualization: Reports and graphs were created comparing optimized versus non-optimized routing scenarios to demonstrate performance improvements.
- Evidence Documentation: Screenshots of the **AdilOps** Console, route maps, dispatch dashboards, and output logs were captured for analysis and reporting.

This systematic approach demonstrates measurable performance gains and documents how intelligent routing supports cost savings and operational efficiency improvements.

IV. RESULTS AND DISCUSSION

A. System Features and Capabilities

The implementation of the **AdilOps** platform successfully demonstrated comprehensive logistics management capabilities through its modular architecture and intelligent routing systems. The platform exhibits several key features that contribute to its effectiveness as a logistics optimization solution:

Extensibility: The platform's modular architecture enables the development of installable extensions and additional functionality directly integrated into the operating system. This extensibility allows organizations to customize the platform according to their specific operational requirements and scale functionality as needed.

Developer-Friendly Integration: The system provides comprehensive RESTful APIs, socket connections, and webhooks that enable seamless integration with external systems and facilitate custom application development. This integration capability is crucial for organizations seeking to incorporate the platform into existing technology ecosystems.

Native Applications: A comprehensive collection of open-source and native applications has been developed specifically for operational and customer-facing requirements. These applications provide specialized functionality while maintaining integration with the core platform.

Collaboration Features: The platform incorporates dedicated chat and comment systems that facilitate collaboration across organizational boundaries. This feature enables realtime communication between dispatchers, drivers, and other stakeholders involved in the logistics process.

Security Implementation: Robust security measures include data encryption, adherence to industry-standard security practices, and a comprehensive dynamic Identity and Access Management (IAM) system. These security features ensure operational integrity and protect sensitive logistics data.

Telematics Integration: The platform supports integration with hardware devices and sensors to provide enhanced feedback and visibility into operational performance. This capability enables real-time monitoring of vehicle conditions, driver behavior, and cargo status.

Internationalization: Multi-language translation capabilities accommodate diverse user bases and support global operations, making the platform suitable for international logistics organizations.

Framework Architecture: The PHP core is built around logistics and supply chain abstractions, streamlining extension development and ensuring that custom functionality aligns with logistics best practices.

Dynamic Configuration: Configurable rules, flows, and logic enable automation and customization of operational processes, allowing organizations to implement their specific business rules and operational procedures.

User Interface Design: The clean, responsive, and userfriendly interface supports efficient management and operations from both desktop and mobile devices, ensuring accessibility across different operational environments.

Dashboard Customization: Custom dashboards and widgets provide comprehensive visibility into operations, enabling stakeholders to monitor key performance indicators and operational metrics in real-time.

Scalability: The platform's scalable infrastructure and design can handle increasing data volumes and user demand as organizations expand their operations, ensuring long-term viability.

Continuous Improvement: The development approach emphasizes continuous improvement through regular updates that introduce optimizations, new features, and overall enhancements to the operating system.

Open Source Flexibility: The platform can be deployed either on-premise or in cloud environments according to organizational needs and preferences, providing flexibility in implementation approaches.

B. Performance Analysis

The implementation of the **AdilOps** platform yielded significant performance improvements across multiple operational metrics. The system successfully demonstrated the practical application of routing algorithms and digital supply chain coordination in a controlled logistics environment.

Route Optimization Results: The application of Dijkstra's and A* shortest-path algorithms to optimize vehicle routing showed substantial improvements compared to manual or default path assignments. On average, optimized routes demonstrated a 15-25% reduction in total travel distance, which directly translated to proportional reductions in fuel consumption and operational costs. This improvement represents a significant advancement in logistics efficiency that can substantially impact an organization's bottom line.

Dispatching Efficiency: The dynamic vehicle allocation module effectively demonstrated how intelligent fleet management can balance vehicle capacity and delivery schedules. The system successfully managed complex scenarios involving multiple vehicles, varying load capacities, and diverse delivery time windows while maintaining optimal resource utilization.

Real-Time Tracking Validation: Through monitoring of real-time tracking updates, the research validated that realtime data exchange significantly improves delivery accuracy and operational visibility. The system successfully processed

The screenshot shows the Firebase console interface. At the top, there's a navigation bar with icons for Home, Project Overview, Functions, Firestore, Realtime Database, Authentication, Storage, Cloud Messaging, Analytics, Performance, Crashlytics, Remote Config, App Check, and User Growth. Below this is the "Default Dashboard" section. It includes a "Firebase Bing" link, a "Firebase Billing" link, and a "Firebase Hosting" link. The main content area displays several key metrics:

- Earnings**: ₹1245.00
- Fast Costs**: ₹6109.36
- Total Distance Traveled**: 44km
- Orders Cancelled**: 16
- Orders Completed**: 23
- Orders In Progress**: 2
- Orders Scheduled**: 0
- Drivers Online**: 3
- Total Drivers**: 9
- Total Customers**: 2
- Open Issues**: 0
- Resolved Issues**: 0

At the bottom, there's a "Storefront Metrics" section with four more metrics:

- Total Products**: 2
- Total Stores**: 1
- Total Networks**: 0
- Orders In Progress**: 0
- Orders Completed**: 3
- Orders Cancelled**: 0

The implementation validates that a modular, API-driven platform can serve as an effective foundation for real-time logistics optimization. The system successfully bridges academic models with practical industry applications, providing a framework that can be adapted to diverse organizational requirements.

F. Scalability and Future Implementation

Although the project utilized simulated data for demonstration purposes, the results clearly indicate pathways for scaling this framework with live IoT feeds, predictive analytics, and advanced metaheuristic optimization algorithms. The modular architecture supports incremental enhancement and integration with emerging technologies.

The findings validate that platforms like **AdilOps** can serve as effective testbeds for real-time logistics optimization while providing practical solutions for operational challenges. The combination of theoretical algorithm implementation with practical system design demonstrates the potential for significant improvements in logistics efficiency and cost reduction.

V. CONCLUSION AND FUTURE SCOPE

A. Conclusion

This research has successfully demonstrated how a modern, modular logistics platform like **AdilOps** can effectively address core challenges in supply chain management, particularly in last-mile delivery optimization. The integration of proven routing algorithms such as Dijkstra's and A* with dynamic dispatching and real-time fleet tracking creates a comprehensive solution that bridges theoretical models like the Vehicle Routing Problem (VRP) with practical, real-world logistics operations.

The implementation provides valuable hands-on experience with critical supply chain concepts including network design, transportation cost trade-offs, cycle inventory management, safety stock optimization, and digital coordination. The research demonstrates that algorithm-driven route planning can achieve significant reductions in travel distance (15-25%) and fuel costs while optimizing fleet utilization and improving delivery accuracy and customer satisfaction.

The utilization of APIs, webhooks, and live status updates successfully simulates real-world logistics operations, demonstrating how continuous information flow can minimize the bullwhip effect and enable collaborative models such as Vendor-Managed Inventory (VMI) and Collaborative Planning, Forecasting, and Replenishment (CPFR). The implementation of role-based access control reflects industry best practices for operational security and accountability within complex supply chain networks.

The project validates the effectiveness of combining robust backend frameworks (Laravel + Octane) with scalable frontend technologies (Ember.js) to deliver reliable, efficient logistics solutions. The work demonstrates the significant value of open-source logistics platforms as flexible testbeds for applying and extending supply chain management knowledge using modern digital tools and real-world operational scenarios.

The comprehensive performance analysis confirms that intelligent routing systems can deliver measurable improvements in operational efficiency while reducing costs and environmental impact. The modular architecture and

extensible design ensure that the platform can adapt to evolving organizational requirements and technological advances.

B. Future Development Opportunities

The successful implementation of **AdilOps** opens several promising avenues for future development and enhancement:

Real-Time Data Integration: Future development should focus on integrating live traffic data, weather conditions, and IoT sensor information to enable dynamic, condition-aware route adjustments. This integration will provide greater delivery accuracy and operational responsiveness to changing environmental conditions.

Artificial Intelligence and Predictive Analytics: The implementation of machine learning algorithms can enhance the platform's capabilities in demand pattern forecasting, delay prediction, and automated fleet allocation. These AI-driven features will enable more sophisticated optimization of resource utilization and operational planning.

Advanced Optimization Methods: The adoption of metaheuristic algorithms, including genetic algorithms, tabu search, and simulated annealing, can address more complex VRP scenarios involving multiple depots, heterogeneous fleets, and dynamic constraints. These advanced methods will extend the platform's capability to handle large-scale, complex logistics networks.

Enhanced User Experience: The development of dedicated mobile applications for drivers and comprehensive customer tracking portals will improve delivery visibility, stakeholder communication, and overall service quality. These enhancements will strengthen the platform's competitive position in the logistics technology market.

Predictive Maintenance Integration: Future versions should incorporate predictive maintenance capabilities that utilize vehicle sensor data to anticipate maintenance requirements and optimize fleet availability. This integration will reduce operational disruptions and extend vehicle lifecycle management.

Sustainability Optimization: The platform can be enhanced to incorporate environmental considerations, including carbon footprint optimization, electric vehicle integration, and sustainable routing options. These features will align with growing organizational emphasis on environmental responsibility.

Advanced Analytics and Reporting: The implementation of comprehensive analytics dashboards with predictive capabilities will provide deeper insights into operational performance and enable more sophisticated strategic planning and decision-making.

The foundation established by this research provides a solid platform for these future enhancements while demonstrating the immediate practical value of intelligent logistics systems in modern supply chain management. The open-source nature of the platform ensures that these developments can benefit the broader logistics community while fostering continued innovation in the field.

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