











Checkout Process Confusion and Implementation Plan





-  CEO
-  VP of Product
-  Executives
-    Stakeholders
-  Team Members

Summary



 **Issue Identified:** Returning consumers are confused by the current cart and checkout button placement.

 **Action Plan:** The **UX research team** is preparing and testing a new design, while the **backend team** works on implementation.

 **Impact:** This additional work will delay project completion by two weeks, pushing the timeline beyond the end-of-quarter target.










User Research Team



Backend Development Team

Thank You!



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