

#### GUIDELINES: CHANGING BOARDING STATION

1. If boarding station is changed within 24 hours of departure, no refund is allowed except in exceptional cases like train cancellation, coach non-attachment, or delay beyond 3 hours.

2. After changing boarding station, passenger loses the right to board from original station.

Unauthorized boarding attracts fare and penalty.

3. Boarding point change is not allowed if:

- Ticket is seized
- PNR has VIKALP option
- Ticket is I-Ticket
- Ticket is current booking

4. If boarding station was changed at booking time, one more change is allowed via Booked Ticket History.