

GUIDELINES: CHANGING BOARDING STATION

1. If boarding station is changed within 24 hours of departure, no refund is allowed except in exceptional cases like train cancellation, coach non-attachment, or delay beyond 3 hours.
2. After changing boarding station, passenger loses the right to board from original station.
Unauthorized boarding attracts fare and penalty.
3. Boarding point change is not allowed if:
 - Ticket is seized
 - PNR has VIKALP option
 - Ticket is I-Ticket
 - Ticket is current booking
4. If boarding station was changed at booking time, one more change is allowed via Booked Ticket History.