

## PASSENGER AMENITIES AT STATIONS

### Minimum Essential Amenities:

- Drinking water
- Waiting halls
- Seating arrangements
- Platform shelters
- Toilets and urinals
- Lighting
- Public address systems
- Clocks and signage

### Facilities for Persons with Disabilities:

- Ramps
- Reserved toilets
- Drinking water access
- Priority assistance

### Cleanliness:

- Regular cleaning of platforms and toilets
- Waste bins at stations
- No littering policy