



May 15, 2019
Account Number: 8345 78 055 0382471
Security Code: 8169
Service At: 6124 BEHLE AVE
FERGUSON MO 63135-3207

Auto Pay Notice

SPECTRUM NEWS

Have questions about your bill?

Visit us at spectrum.net/billing

Or, call us at 855-75-SPECTRUM (1-855-757-7328)

Summary

Service from 05/15/19 through 06/14/19
details on following pages

Previous Balance	65.99
Payments Received -Thank You!	-65.99
Remaining Balance	\$0.00
Spectrum Internet™	65.99
Current Charges	\$65.99
YOUR AUTO PAY WILL BE PROCESSED 06/02/19	
Total Due by Auto Pay	\$65.99

Enrolled in Auto Pay: Your Auto Pay payment will be deducted on your due date.

REMINDER – YOUR FINAL PAPER BILL: In an effort to provide you hassle-free billing that saves time and reduces clutter, we will begin sending you paperless bills. This is your last paper bill. All subsequent statements will be available online. When you receive the email telling you that your bill is ready, please go to Spectrum.net to view your statement. If you would like to continue receiving paper bill statements, visit Spectrum.net/paperless to update your billing delivery preferences.

Effective on or after June 23, 2019 and consistent with the Terms and Conditions of Service, Spectrum will no longer provide a pro rata credit for services sold on a monthly basis that are cancelled prior to the end of the current billing month.

Your Channels. Your Choice. With Spectrum TV® Choice, your favorites are always on. Take your pick of top channels and save — exclusive for Spectrum Internet® customers. **Call 1-866-980-3067 or visit Spectrum.com/tvchoice to sign up for Spectrum TV Choice.**

Stay connected to what you love most and save! Add Spectrum Mobile, which includes calls to Canada and texts to any country at no added charge. For only \$45 a month, you can enjoy an unlimited data plan with **FREE** talk and text on the nation's largest, most reliable LTE network. All with no added taxes and fees, so the price you see is the price you get. And you'll get the same low price for each and every line. Now is the best time to call to get the best value. **Call 1-855-440-8642 today to claim your exclusive offer.**

Thank you for choosing Spectrum.

We appreciate your prompt payment and value you as a customer.

Auto Pay. Thank you for signing up for auto pay. Please note your payment may be drafted and posted to your Spectrum account the day after your transaction is scheduled to be processed by your bank.



4145 S FALKENBURG RD RIVERVIEW FL 33578-8652
8634 0100 NO RP 15 05162019 YNNNNNNN 01 020280 0075

KATHARINE SETO
6124 BEHLE AVE
FERGUSON MO 63135-3207

May 15, 2019

KATHARINE SETO

Account Number: 8345 78 055 0382471
Service At: 6124 BEHLE AVE
FERGUSON MO 63135-3207

Total Due by Auto Pay **\$65.99**



CHARTER COMMUNICATIONS
PO BOX 790086
SAINT LOUIS MO 63179-0086



834578055038247100065995

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KATHARINE SETO

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Charge Details

Previous Balance		65.99
EFT Payment	05/02	-65.99
Remaining Balance		\$0.00

Payments received after 05/15/19 will appear on your next bill.

Service from 05/15/19 through 06/14/19

Spectrum Internet™

Spectrum Internet	65.99
	\$65.99

Spectrum Internet™ Total **\$65.99**Current Charges **\$65.99**Total Due by Auto Pay **\$65.99****Messages continued from page 1**

Own a small business? Learn more about Spectrum Business. You chose Spectrum to keep your home connected. Now, let us help keep your business running with Spectrum Business. You can get Internet Speeds up to 940Mbps, advanced business voice with unlimited long distance, and crystal-clear TV service. All with over 99.9% Network Reliability and NO CONTRACTS. Call 1-877-509-2326 to learn more about special offers available to new small business customers.

Past Due Fee / Late Fee Reminder - A late fee will be assessed for past due charges for service.

Insufficient Funds Payment Policy - Charter may charge an insufficient funds processing fee for all returned checks and bankcard charge-backs. If your check, bankcard (debit or credit) charge, or other instrument or electronic transfer transaction used to pay us is dishonored, refused or returned for any reason, we may electronically debit your account for the payment, plus an insufficient funds processing fee as set forth in your terms of service or on your Video Services rate card (up to the amount allowable by law and any applicable sales tax). Your bank account may be debited as early as the same day payment is dishonored, refused or returned. If your bank account is not debited, the returned check amount (plus fee) must be replaced by cash, cashier's check or money order.

Complaint Procedures - You have 60 days from the billing date to register a complaint if you disagree with your charges.

Timely Payment - If your payment is not received by the next billing statement, your account is subject to interruption of service. Charter equipment may be rendered non-functional prior to termination. You may be subject to a change of service charge to reinstate your digital channels and Internet service when function is restored.

Statements with Zero or Credit Balances - Customers with a zero or credit balance on their bill will not receive a paper statement.

**Billing Information**

Tax and Fees - This statement reflects the current taxes and fees for your area (including sales, excise, user taxes, etc.). These taxes and fees may change without notice. Visit spectrum.net/taxesandfees for more information.

Terms & Conditions - Spectrum's detailed standard terms and conditions for service are located at spectrum.com/policies.

Local Spectrum Store: 3300 Sunswept Park, Florissant MO 63033 Store Hours: Mon thru Fri - 9:00am to 6:00pm; Sat - 9:00am to 5:00pm

Visit Spectrum.com/stores for store locations. For questions or concerns, visit Spectrum.net/support or call 1-855-757-7328.



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Your Channels. Your Choice.

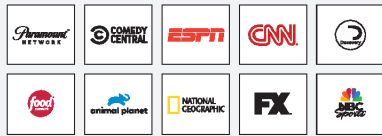
With Spectrum TV® Choice, your favorites are always on. Take your pick of top channels and save—exclusive for Spectrum Internet® customers.



HERE'S HOW IT WORKS:

1. PICK YOUR 10 CHANNELS

Choose 10 channels from 65+ popular networks to create your custom channel lineup.



and many more

Includes your local broadcast channels.



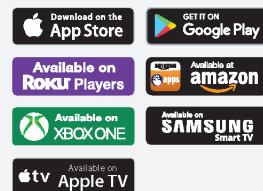
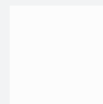
2. START YOUR FREE 7-DAY TRIAL**

Call **1-855-267-6040**
or visit **Spectrum.com/choice**.

- **NO** contracts.
- **NO** installation fees.
- **NO** cable box required.
- **NO** appointment needed.

3. STREAM LIVE TV

Download the **FREE** Spectrum TV App, log in with your credentials, then start streaming your channels on your devices, at home and on-the-go.



Call **1-855-267-6040**
or visit **Spectrum.com/choice**
to sign up for Spectrum TV Choice

Spectrum TV Choice

\$**24**⁹⁹
/mo for 2 years*

Try
FREE
for 7 days**

Plus, Spectrum now offers Mobile service. Ask how to **save up to 40%**** on your wireless bill. Visit SpectrumMobile.com to find a store near you.



Offer good through 06/30/19; subject to change; restrictions apply; valid only for named recipient; availability of offer based on service address and valid to qualified residential customers who have no outstanding obligation to Charter. *Price is \$24.99/mo. for yrs. 1-2; standard rates apply after yr. 2. **Credit will appear on your monthly bill statement. Taxes, fees and surcharges (bdcst surcharge up to \$5.00/mo.) extra. Channel availability based on level of service and not all channels available in all markets. Additional equipment may be required to access PEG channels. Spectrum TV App requires Spectrum TV. Account credentials may be required to stream some TV content online. SPECTRUM MOBILE: Spectrum Internet subscription required. Auto-pay required. For details, refer to Spectrum.com/policies/mobile-terms. **Savings based on comparison of single line unlimited data plans amongst major national carriers as of 12/27/18. Services subject to all applicable service terms and conditions, subject to change. Services not available in all areas. Restrictions apply. All trademarks are the property of their respective owners. ©2019 Charter Communications.

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EXCLUSIVE FOR SMALL BUSINESS OWNERS

YOU CHOSE US TO KEEP YOUR HOME CONNECTED,
NOW CHOOSE US TO KEEP YOUR BUSINESS RUNNING.



Spectrum
BUSINESS

CHOOSE THE SPEED
YOUR BUSINESS NEEDS:

- ✓ **Over 99.9%** network reliability[§]
- ✓ **24/7/365** U.S.-based customer service
- ✓ Business Internet with **FREE** desktop security, cloud backup, email addresses, modem and more
- ✓ Business Voice with **Unlimited** Long Distance and **advanced** calling features
- ✓ TV service that's **reliable** in any weather, unlike satellite TV
- ✓ **NO Contracts**

200Mbps
INTERNET

400Mbps
INTERNET

INTERNET **GIG***

SPEEDS
UP TO
940Mbps

BUSINESS OWNERS

CALL 1-855-286-6959

VISIT Spectrum.Business.com

**FOR SPECIAL OFFERS AVAILABLE
TO NEW BUSINESS CUSTOMERS**

Top Performing Internet Provider

delivering faster, more reliable
download speed.[°]

2018 FCC Broadband Report

Qualified new business customers only. Must not have subscribed to applicable services w/ in the last 30 days & have no outstanding obligation to Charter. *Spectrum Business Internet GIG includes speeds up to 940 Mbps. Internet speed may not be avail. in all areas. Actual speeds may vary. °Based on Eighth Measuring Broadband America Fixed Broadband report completed by the FCC, <https://www.fcc.gov/reports-research/reports/measuring-broadband-america/measuring-fixed-broadband-eighth-report>. §99% reliability based on average HFC Availability, January 2018 - December 2018. Wireless Internet speeds may vary. Services subject to all applicable service terms & conditions, which are subject to change. Services & promo. offers not avail. in all areas. Installation & other equipment taxes & fees may apply. Restrictions apply. Call for details. © 2019 Charter Communications, Inc.