

# 1) Hotel Management

1.1 Problem Statement: Design

1.2 Scope: To manage different requirements of customers

1.3 Problem Statement: It is difficult to manage offline booking

## 2. Functional Requirements

2.1) Room Service - System allows user to choose type of service

2.2) Booking Room - Users can book rooms through website

2.3. Party Hall Booking - Users can reserve party halls

2.4. Restaurant Access - Food can be ordered from restaurant

2.5) Vehicle parking - Parking slots are allocated to users

2.6) Gym, Swimming pool, Game Room - System allows booking

2.7) Inventory Management - Inventory stock is updated & checked for availability

## 3. General Description:

Hotel Management is designed to handle the operations of Room booking, Party Hall and other amenities, restaurant service, vehicle parking etc.

System increases efficiency & reduces human error.

## 4. Interface Requirements

4.1 User Interface: System should have a graphical interface for staff to view for staff, customers & manager

4.2 API Integration: Integrate external API for database of inventory and room & amenity bookings.

## 5. Non functional Requirements Performance

5.1 System should handle upto 1000 users at same time

5.2 Reservation & verification shouldn't take more than 3 s



17

## Hotel Management

### 6.) Design Constraints

- 6.1 System should be compatible with existing technology
- 6.2 It should follow security protocols

### 7.) Non functional Requirements

- 7.1 Security:- System should keep customer & order details private.
- 7.2 Reliability:- Ensure:- 99% uptime to avoid disruptions
- 7.3 Data Integrity:- Ensures room, party hall availability & updations are regular.

### 8.) Preliminary Schedule & Budget

Project is expected to take 5 months with a budget of \$ 2500