August 19, 2025

From: ControlCase LLC
To: FedRAMP PMO
Subject: Transform9 FedRAMP 20x Validated Assessment

ControlCase LLC, an A2LA accredited FedRAMP 3PAO, was engaged by Transform9 to validate the results of their FedRAMP 20x Assessment of their Transform9 CSO. The purpose of the assessment is to demonstrate compliance with the Key Security Indicators (KSIs) established by FedRAMP for the 20x Phase One Pilot and to allow Transform9 to work towards FedRAMP authorization of the Transform9 CSO. Transform9 is a cloud-based SaaS application hosted in the FedRAMP authorized AWS US East/West environment that facilitates conversation AI services. It provides secure communication between patients and healthcare providers. The assessment was conducted remotely from 8/6/25 to 8/19/25.

The assessment was conducted using the Paramify web application to host the KSIs, evidence and automated scripts used to collect evidence. This application was used by Transform9 to demonstrate compliance with the FedRAMP 20x KSIs. Each of the KSIs is represented in the Paramify audit dashboard with supporting evidence attached to each KSI to demonstrate compliance.

The ControlCase methodology used to assess each of the KSIs for the Transform9 CSO included automated and manual review of evidence attached to each KSI within the Paramify audit dashboard. To ensure that the evidence provided was complete and accurate for each KSI, ControlCase used the details from the FedRAMP control mapping in the FedRAMP Key Security Indicators document, dated 06/28/2025, to evaluate the evidence and evidence collection scripts attached to each KSI by Transform9. Once evaluated, the status of each KSI was changed to True, False, Partial.

Using the Paramify application, ControlCase has detailed the status of each KSI validation as True, False, or Partial and included details on how each KSI was evaluated to determine the implementation status. All evidence was reviewed within the Paramify application.

Regards,

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