



Call Center Trend Analysis

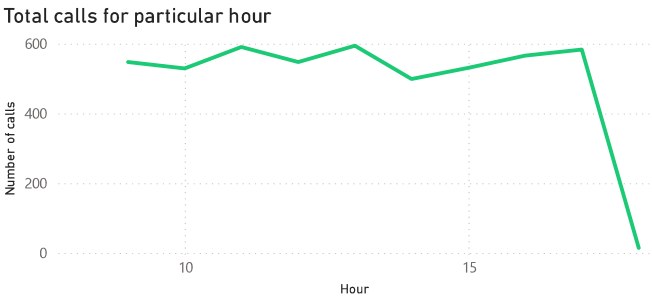
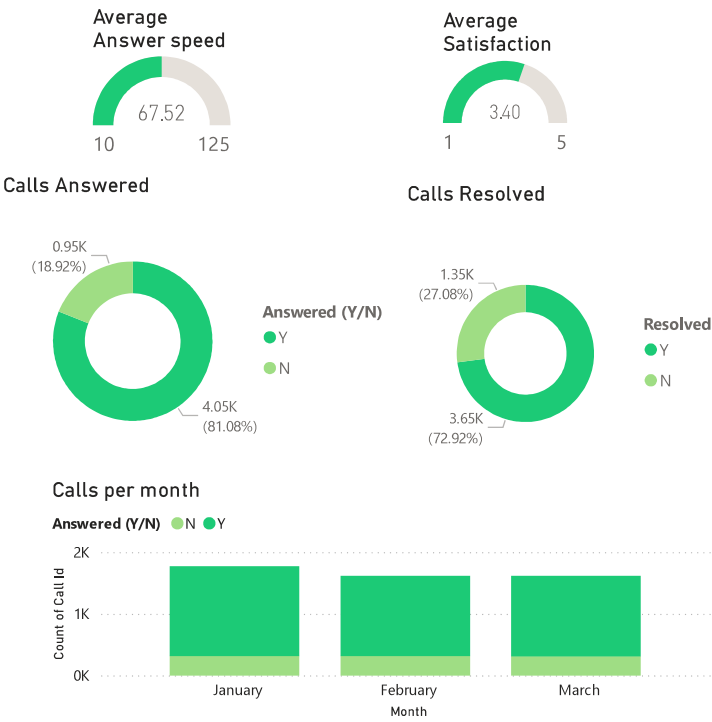
Date

1/1/2021

3/31/2021

Topic

All



Agent Statistics

Agent	CountYes	CountNo	Resolved_Ye	Count of AvgTalkDuration_second
Jim	536	130	485	536
Dan	523	110	471	523
Becky	517	114	462	517
Martha	514	124	461	514
Greg	502	122	455	502
Diane	501	132	452	501
Joe	484	109	436	484
Stewart	477	105	424	477
Total	4054	946	3646	4054