

# Aakriti Gupta

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A reliable, sincere and detail-oriented individual looking to work as Java Developer. Offering expertise in Java development and maintenance with adequate communication skills and proven history to proactively work and contribute in a team.

Strong object oriented skills along with sound knowledge of Java, J2EE, Spring REST, Spring MVC, Hibernate along with working knowledge in JavaScript, CSS, HTML, Bootstrap, Git, SVN, MySQL and Maven and willing to learn new technologies.

## EXPERIENCE

### Infosys (Contracted to Pfizer Inc.), Pune, Maharashtra— *Technology Analyst*

Aug 2021 - PRESENT

- Performance rated 'Commendable' for the year.
- Leading offshore team of 4, whilst working on application development and maintenance of Research Materials (RM) applications and automations.
- Google Certified Google Cloud Platform Associate Cloud Engineer; Credential Link : [bit.ly/3ApRyzq](https://bit.ly/3ApRyzq)

### Infosys (Contracted to Pfizer Inc.), Pune, Maharashtra — *Senior Systems Engineer*

Sep 2020 - Aug 2021

- Performance rated 'Commendable' for the year.
- Automated manual user work to take "Snapshot" of XAVO WFM application. Designed & developed the application.
- Achieved total reduction of 70% tickets for RM applications. Worked independently on frontend & backend for enhancements & bug fixes for RM web applications - CREST, HIPS, MTRT & EXTRACK. Handled calls with Clients, while delivering requirements on time.
- Eased user login and increased security by implementing SSL & OAuth2 (Authorization Code Grant) in MTRT and EXTRACK.
- Trained new members on boarded to team.

### Infosys (Contracted to Pfizer Inc.), Bangalore, Karnataka— *Systems Engineer*

Jul 2018 - Aug 2020

- Won "Insta Award" for exceptional performance at Infosys for the year 2019.
- Identified and resolved problematic areas in applications MTRT, ORCA, PBRs, EXTRACK, CREST, HIPS & PMT. Reduced support tickets by 80% and saved time by 40% for the year 2019-2020. Fixed frontend as well as backend enhancements & bug fixes for RM web apps. Executed planned deployments in all environments & carried out UAT for mentioned apps along with detailed documentation.
- Provided Zero Distance solution to users and developed BCOE Portal to help users fetch required data on their own.
- Presented weekly status updates for on-going issues and enhancements/bug fixes to Research Materials SME. Provided 2nd & 3rd level technical support and

## SKILLS

### Primary:

Java, Spring REST, Spring MVC, JavaScript, CSS, HTML, Bootstrap, Git, SVN, MySQL, Hibernate, Maven, PostMan, Tomcat, Eclipse

### Secondary:

GCP, SpringBoot, JQuery, JBoss, OracleDB, Toad, Windows commands, Linux commands, Apache

### Familiar With:

NodeJS, ReactJS, MongoDB (Mongoose), ROBOT, Gradle, AWS, SQL Developer, Python, Data Structures, AngularJS

troubleshooting to internal and external clients.

## EDUCATION

### **Bachelor of Engineering: Computer Science— *Institute of Technology and Management - Gwalior***

Jun 2014 - Jun 2018

Secured 8.1 CGPA.

#### **Major Project : Online Technical Discussion Forum [Jan 2018 – Apr 2018]**

It is an intranet portal for organization employees where users can post their questions related to a technology.

**Role:** Designer/Developer/Project Integrator & Technical documentation with team size of **6**.

#### **Minor Project : Knowledge Portal [Feb 2017 – Jun 2017]**

It is a web application which provides online study content to everyone at their fingertip.

**Role:** Developer/Designer/Project Integrator & Technical documentation with team size **2**.

### **12th: PCM + CS - K. V. No. 1 (CBSE Board) - Gwalior**

Mar 2013 - Mar 2014

Percentage: 83.80%. Secured more than 90% in CS.

### **10th: All subjects - K. V. No. 1 (CBSE Board) - Gwalior**

Mar 2011 - Mar 2012

CGPA: 9.4