

Phase 6 : User Interface Development

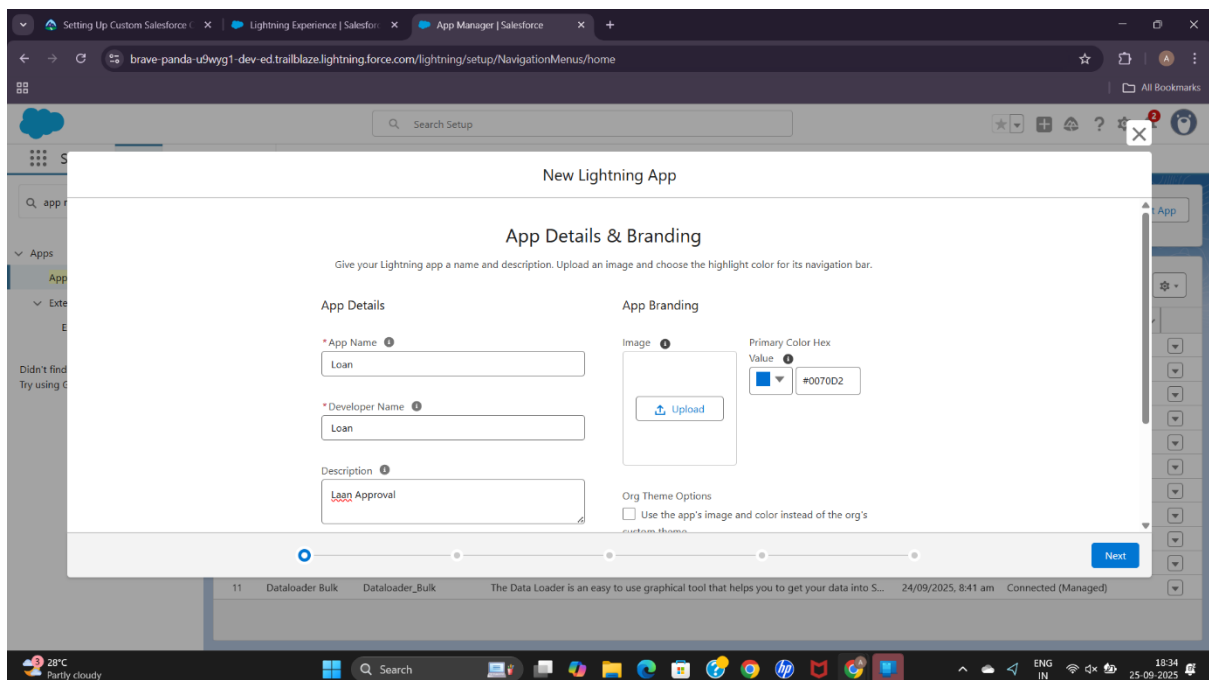
Problem Statement:

Banks and financial companies deal with a lot of customer information every day — things like loan applications, repayment schedules, KYC documents, and credit scores. Right now, the way employees see and use this information is often confusing.

1.Lightning App Builder:

- . Home Page: Loan pipeline chart + approvals due today.
- . Record Page: Loan details + KYC checklist + repayment schedule.

Lightning App Builder = a flexible page designer in Salesforce to make user-friendly CRM screens.

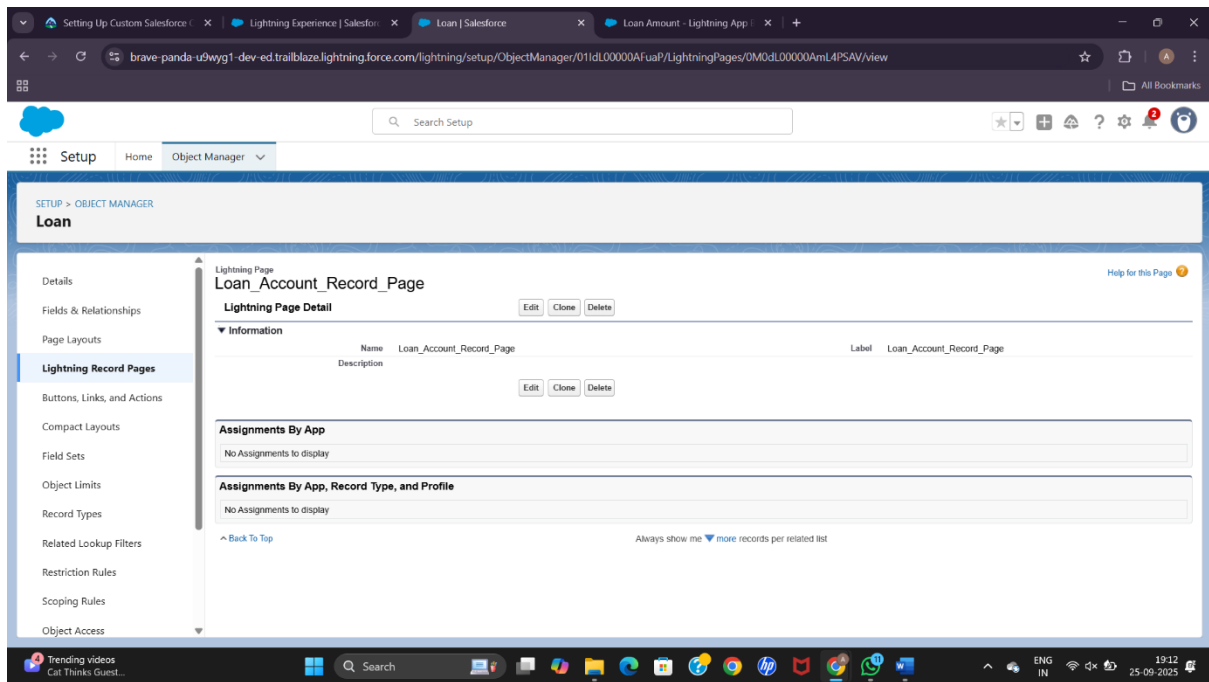


2.Record Pages:

A Record Page is the layout a user sees when they open a single record (e.g., one Loan Application, one Customer Account).

A **Loan Application Record Page** could show:

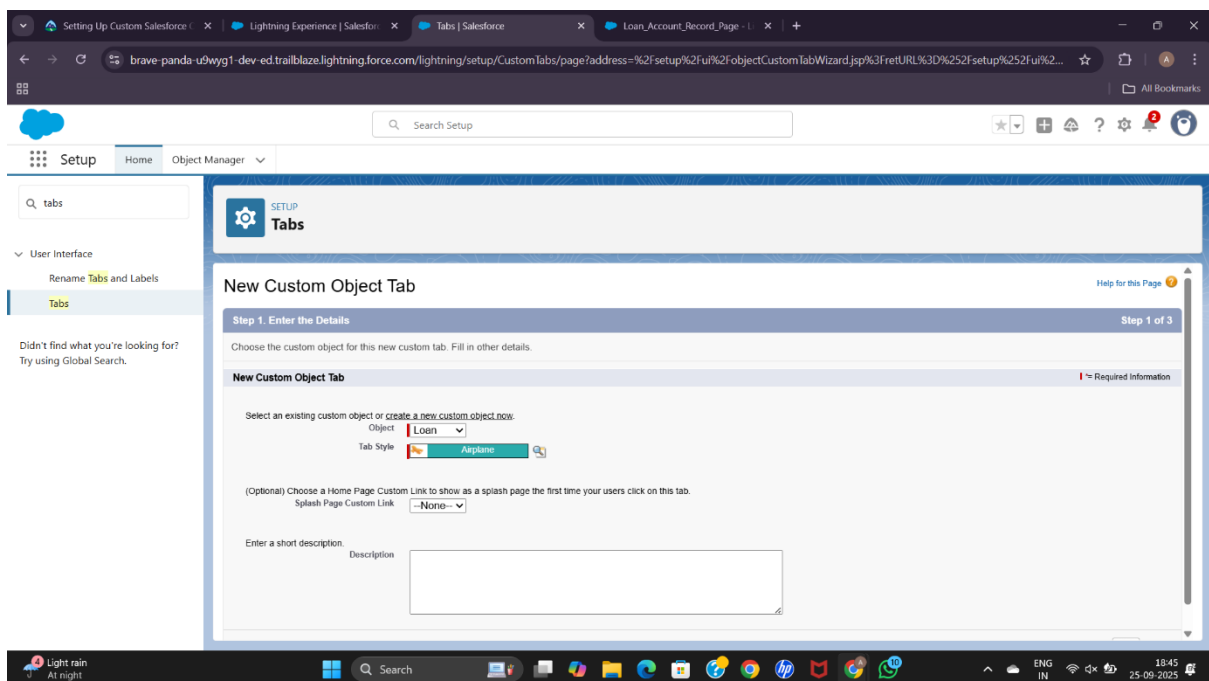
- Top (Highlights Panel): Loan ID, Status, Amount.

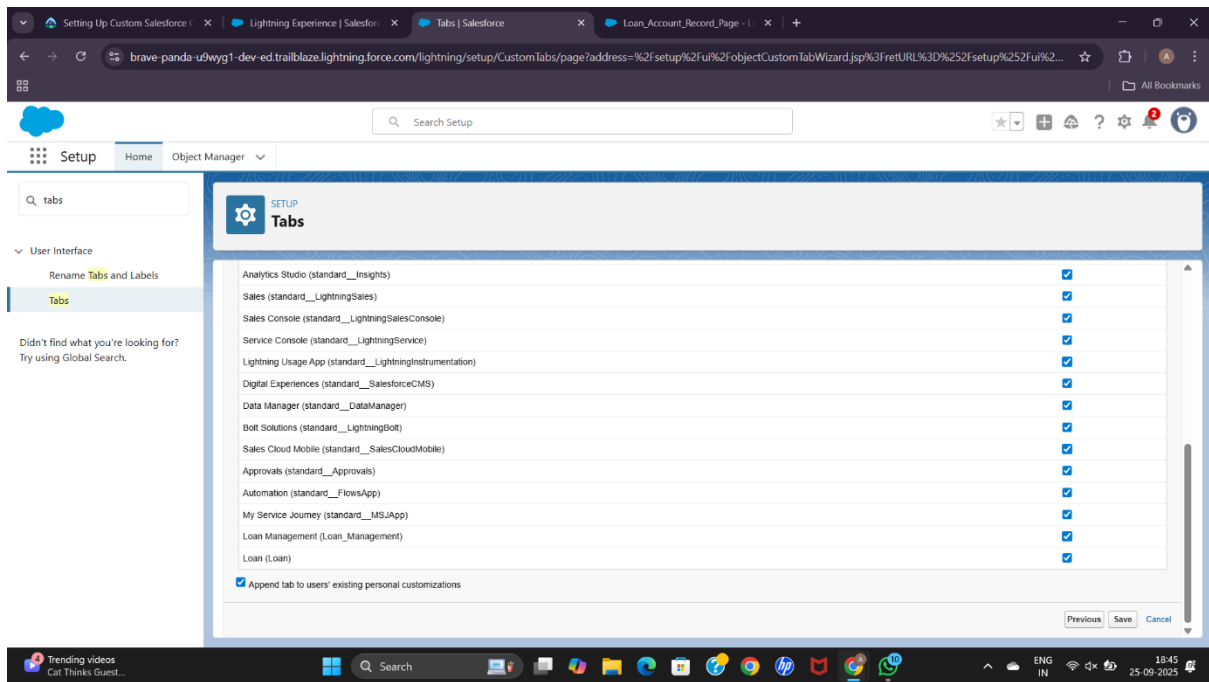


3.Tabs:

Tabs are navigation items that let users access objects, records, or custom pages in Salesforce.

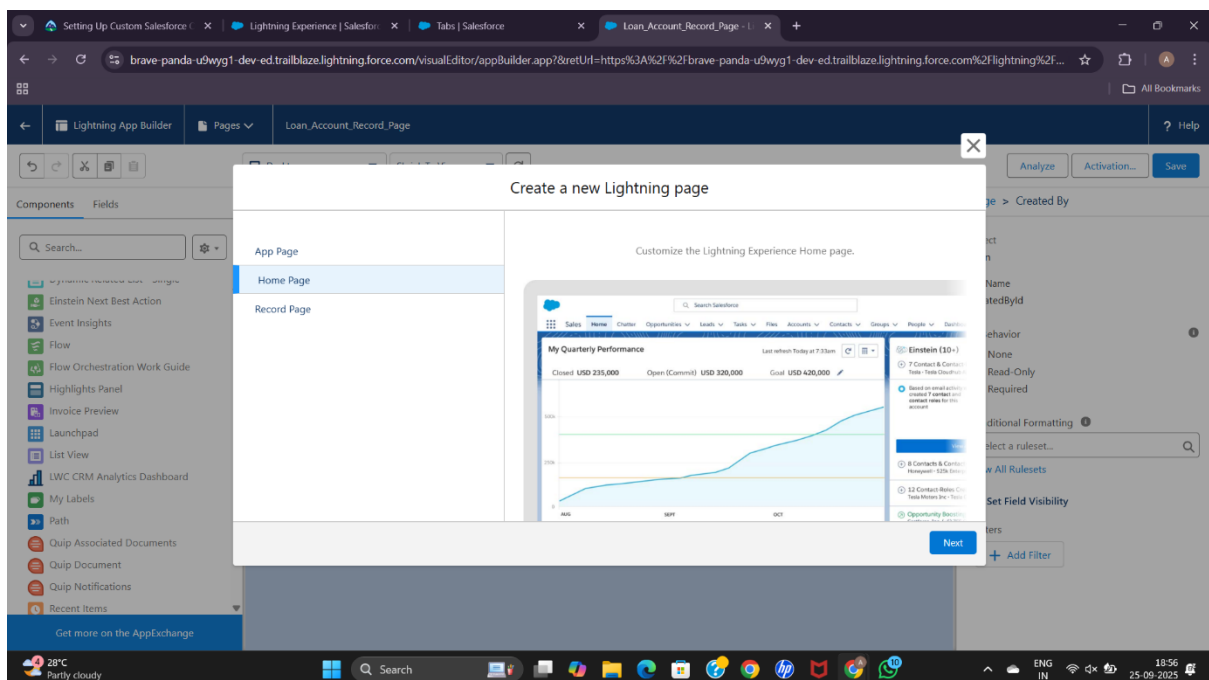
Loan Application Tab → Opens all loan application records.





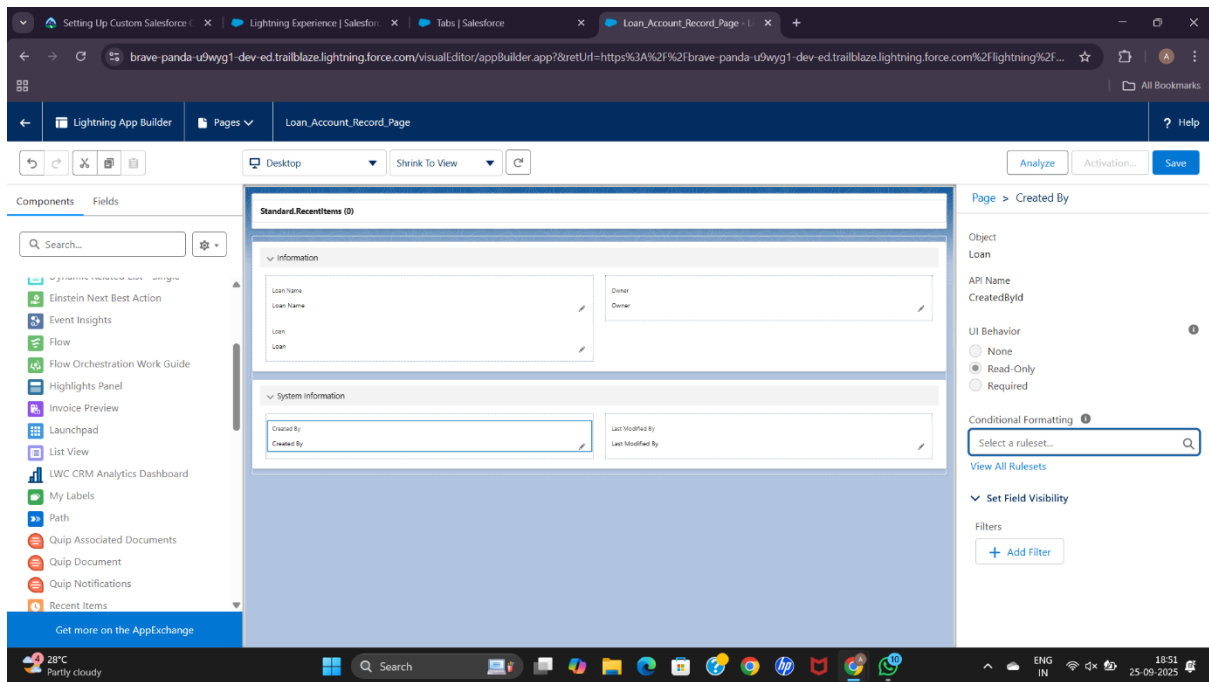
4.Home Page Layouts:

It's the first page a user sees after logging into Salesforce (like a dashboard or workspace).



5.LWC(Lightning Web Components):

- Faster Performance – Built on modern browser standards.
- Reusable – One component can be used on multiple pages.



6.Navigation Service:

- . In Lightning Web Components, Navigation Service lets you move users from one page to another without hardcoding URLs.
- . Example: From a Loan Application record, you can navigate to the Customer Account record or to a Loan Dashboard page.