1 JIRA TRAINING MODULE

Jira is a project management tool. This tool can be used by every member in the software development cycle to track issues, bugs and general workflow of a project. It is the central hub for coding and collaboration

1.1 LEARNING OBJECTIVES

- Overview of Jira
- What is a Project?
- What is an Issue?
- Create Issues
- Transition Issues
- Edit Created Issues

1.2 LEARNING RESOURCES

Atlassin University – Free training

Url - https://training.atlassian.com/free-training

Pre-requisite – User shall have an account registered.

1.3 COURSE FLOW

Course	Tutorials	Skip	Time Allocated
What's jira? Under Series – Learn Jira Basics	https://training.atlassian.com/Jira-basics	1. Caroline the IT Service Engineer 2. Feedback 3. Anything you want to tell us?	7 min
What's a project? Under Series – Learn Jira Basics	https://training.atlassian.com/Jira-basics	1. Jira Service Desk 2. Feedback 3. Anything you want to tell us? 4. Create Practice Project	15 min
What's an issue? Under Series – Learn Jira Basics	https://training.atlassian.com/Jira-basics	1. Business Project Issues 2. Service Desk Project Issues 3. Jira Service Desk Queues 4. Feedback 5. Anything you want to tell us? 6. Create Practice Project	10 min
How do I get Issues done? Under Series – Learn Jira Basics	https://training.atlassian.com/Jira-basics	1. Business Workflow Example 2. Service Desk Workflow Example 3. Feedback 4. Anything you want to tell us? 5. Create Practice Project	8 min

How do I find Issues? Under Series – Learn Jira Basics	https://training.atlassian.com/Jira-basics	1. Business Search Example 2. Service Search Example 3. Feedback 4. Anything you want to tell us?	10 min
Introducing Scrum and Kanban boards Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Feedback 2. Anything you want to tell us?	9 min
Configuring workflows and columns Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Adding a column 2. Customizing workflows 3. Feedback 4. Anything you want to tell us?	7 min
Creating an Issue Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Card Colours 2. Feedback 3. Anything you want to tell us?	4 min
Building up your issue Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Feedback 2. Anything you want to tell us?	6 min
Updating Issues Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Feedback 2. Anything you want to tell us?	3 min
Transitioning Issues Under Series – Go Agile with Jira	https://training.atlassian.com/agile-with-jira	1. Workflow Constraints 2. Simplified Workflow 3. Feedback 4. Anything you want to tell us?	4 min
Demo of current workflow by respective product managers			15 min
Total		**Approx. 1 hour 40 min**	