Slack Certified Admin

QUESTION 1
Big Corp uses an IdP (Identity Provider) to manage access for its members to its Plus plan on Slack. Their security team wants to make suremembers will be automatically deactivated when they leave the company.
Which of the following must be true to ensure that members are automatically deactivated?
A. Each member's access must be set to expire after 90 days.
B. The member must not be a Workspace Admin or Owner.
C. The member who is leaving the company must have left all channels.
D. The IdP must support deprovisioning via SCIM.
Correct Answer: B

Explanation/Reference:

QUESTION 2
What would be the expected behavior if a team member in Enterprise Grid is added to an IdP (Identity Provider) group with auto-provisioningenabled to a workspace?
A. The member would be automatically added to the new workspace and would be unable to leave.
B. The member would be notified that they have a new workspace that they can join and would be unable to dismiss it until they have joined theworkspace.
C. There will be no changes to the member's workspace list.
D. The member would be automatically added to the new workspace unless it is a hidden workspace.
Correct Answer: D

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/115001435788-Connect-identity-provider-groups-to-your-Enterprise-Grid-org

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QUESTION 3
Which of the following statements describes the effect of configuring mandatory Two Factor authentication (2FA) in Slack?
A. Members must have a sophisticated and complex password that is updated regularly.
B. Members must use a biometric reader to authenticate with Slack.
C. Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
D. Members must submit a verification code along with their password each time they sign in.
Correct Answer: D

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/212221668-Mandatory-workspace-two-factor-authentication-
QUESTION 4
Tracy works on a marketing team and needs to collaborate with a marketing vendor for a new project being planned in various channels.To ensure the project is not delayed, Tracy must approve the new member invitations.
Which statement is true about roles in this scenario?
A. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role for themarketing vendor.
B. Tracy should use the Admin role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role for themarketing vendor.
C. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Multi-Channel Guest role forthe marketing vendor.
D. Tracy should use the Member role for the workspace invite and to approve new members, and she should use the Single-Channel Guest role forthe marketing vendor.
Correct Answer: A

Explanation/Reference:

Reference:
QUESTION 5
Andrew is the Primary Org Owner for this company's Enterprise Grid org, which consists of three workspaces. Frank, a new member of the ITdepartment, will be responsible for inviting guests and managing one of the three workspaces' settings.
Which role should Andrew give Frank in Slack?
A. Member
B. Workspace Admin
C. Multi-channel Guest
D. Primary Org Owner
Correct Answer: B

Explanation/Reference:
Reference:
QUESTION 6
Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates. However, it is nowfilled with requests for benefits help. Sometimes people even post sensitive personal information when asking questions.
Which TWO options, combined, present the best solution to reduce noise in this channel? (Choose two.)
A. Limit the posting permissions to Org Admins, plus specific people.
B. Create a private channel and implement a personal benefits workflow, which doesn't broadcast the sensitive information in channel.
C. Encourage employees to direct message the HR team with questions and confidential information.
D. Archive the channel and create a new channel to eliminate the noise.
Correct Answer: AB

Explanation/Reference:

QUESTION 7
Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org-wide channel for a cross-functional company project, buthe replies that he needs to create a cross-workspace channel instead.
Which of the following best describes why a multi-workspace channel is more appropriate than an org-wide channel in this scenario?
A. There is a limit of ten org-wide channels, and this project would not necessitate creating one.
B. Org-wide channels are created by default when Slack is first implemented and cannot be reconfigured afterwards.
C. Org-wide channels are discoverable by all workspaces in the same Grid org and should only be used for information that applies to all employees.
D. Multi-workspace channels can be archived at the end of the project, but org-wide channels cannot.
Correct Answer: C

Explanation/Reference:
QUESTION 8
The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notifythem of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.
The Operations team and the Security team both have alerting set up with popular software tools, and the alerts get sent to multiple, unrelatedteams.
What should Fire Extinguishers Ltd do to centralize their alerting identification and response?
A. Build custom apps for all the popular tools that send the alerts to one channel.
B. Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a #alerts-all channel for the relevant teams tomonitor.
C. Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
D. Send an announcement to the company reminding them to be more responsive when receiving alerts.
Correct Answer: A

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Explanation/Reference:

QUESTION 9
The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often andprioritizes time with customers. They don't have a lot of time to attend training. Which two of the four strategies would help increaseadoption on the Sales team? (Choose two.)
A. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.
B. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack afterthe two-month email campaign is finished.
C. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.
D. Survey the Sales team to understand what currently makes their job difficult and determine which apps/integrations and workflows to prioritize.
Correct Answer: CD

Explanation/Reference:

QUESTION 10
Cristina is evaluating a Slack app's security and notices that it has the following scopes present: channels:writeand chat:write:user.Based on those scopes, which TWO actions can the app perform in Slack? (Choose two.)
A. Modify public channels
B. Upload files
C. Send messages as a member
D. Access group direct messages

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Correct Answer: AC

Explanation/Reference:

QUESTION 11
Large Inc is launching Enterprise Grid. They have decided to create a workspace for each line of business, and one workspace for social channels.Members are assigned to two workspaces, but are allowed to join other workspaces if they want to.
What is the main benefit of this Grid design?
A. Workspace Administration efforts can be distributed to representatives from each line of business who know the needs of their business unitbest.
B. Members experience less context switching when they are given the chance to access several workspaces.
C. There is no added benefit to this Grid design because the Workspace Admin and member experience is the same regardless of how manyworkspaces you create.
D. Workspace Administration is centralized and therefore presents less of an opportunity for breaches in org-wide policy and process decisions.
Correct Answer: A

Explanation/Reference:

QUESTION 12
Which of the following would most make your company a good candidate to use Slack's Enterprise Key Management (EKM)?
A. Your company's employees primarily use unsecured mobile devices to access Slack.
B. Your company frequently shares personally identifiable information (PII).
C. You use Azure for all of your key management.
D. Your company is in the public sector.
Correct Answer: A

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/enterprise-key-management
QUESTION 13 Amy is an OrgOwner on an Enterprise Grid plan.
A workspace Admin informs Amy that a confidential file has been uploaded to a public channel by mistake.Amy needs to remove the file and determine who has downloaded it.
What should Amy do to accomplish this goal?
A. Using an integrated Data Loss Prevention (DLP) solution, delete the file, and then review the Audit Logs API to see who downloaded the file.
B. Using MDM, disable file downloads and then use session management to see who was logged in and downloaded the file.
C. Using a third-party eDiscovery app, delete the file and use data exports to determine who downloaded the file.
D. Using Slack Enterprise Key Management (EKM), revoke key access for the file, and review the EKM logs to see who downloaded the file.
Correct Answer: D

Explanation/Reference:

QUESTION 14
A 5,000-employee company with multiple international offices is planning to launch Slack to its entire organization. Their goal is to increase collaboration and build a stronger company culture. The CIO is hesitant to allow members to upload custom emoji to Slack, but she doesn't wantto burden her Workspace Admin team with requests for custom emoji uploads.
Which solution addresses the CIO's concerns?
A. Allow all members access to upload custom emoji, but communicate and document the appropriate emoji use and uploads.

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B. Prior to launch, pre-load a set of custom emoji voted on by a council of leaders, and do not allow anyone to request customer emoji uploads.
C. Do not allow any custom emoji creation to minimize the risk of members uploading inappropriate imagery.
D. Restrict custom emoji uploads to Workspace Owners and Admins, and do not allow anyone to request custom emoji uploads.
Correct Answer: D

Explanation/Reference:

QUESTION 15
When advising team members on the best practices of threading, what should you tell them is an effective way of using threads?
A. To use slash commands without disturbing the rest of the channel members
B. To add responses such as "thank you" or "I'm looking into it" without cluttering the channel needlessly
C. To make multiple discussions in the same channel easier to follow
D. To ensure that others in a channel will be notified of new messages
Correct Answer: C

Explanation/Reference:

QUESTION 16
In Large Inc's Enterprise Grid design, each business unit has its own workspace, and everyone is also a member of the Global workspace. TheSales team at Large Inc are slow adopters of Slack and have been using email instead of Slack to communicate with peers.
Which of these strategies should the Sales team AVOID using to connect cross-functionally more effectively with Slack?
A. Move their channels into the Global workspace and convert the default channels to private, to ease the Sales team's fears about privacy.
B. Create an org-wide #sales-wins channel so that account representatives can share updates on new customers and celebrate big deals.
C. Create a #customer-feedback channel for Sales to convey customer concerns to the Product and Engineering teams.
D. Create an org-wide #help-sales channel where cross-functional partners can turn to Sales with questions and requests for help.

Correct Answer: C

Explanation/Reference:

QUESTION 17
You are a Workspace Owner and the product manager for a snowboard manufacturing company based in Vancouver, Canada.
As product manager for the company's RebelX line, you are responsible for all aspects of production, including managing your supplier relationships. You have a connected channel called #supplier-bindings with one of your suppliers based in Osaka, Japan, and you use this channelto plan shipments of bindings and manage all interactions with this supplier.
Unfortunately, one of the supplier's deliveries has not arrived, and if you don't receive it by next week, your inventory and sales will be negativelyaffected.
Because of the timezone difference, you need to notify all channel members about the delay so they are aware as soon as possible or tomorrowmorning at the start of the business day.
What should you do?
A. Send a message that includes an @channel and @here to #supplier-bindings.
B. Send a message that includes an @channel and @everyone to #supplier-bindings.
C. Send an @everyone in a message to your workspace-wide #general channel.
D. Direct message your key contact who belongs to the connected channel, so they are directly informed.
Correct Answer: D

Explanation/Reference:

QUESTION 18

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Bella is a Workspace Admin at a company with 3,500 employees. She is receiving complaints from her colleagues that "Slack is too noisy". Herteam is bothered by frequent use of @here and @channel in public channels. She has never evaluated or changed the default settings, so shewants to change how those notifications work in her workspace.

How can Bella change her workspace's messaging restrictions to minimize disruption?

A. DM each user who uses the @here and @channel mentions and ask them not to do this in large channels.

B. Set @here and @channel to be used only in private channels, where membership is more limited.

C. Restrict @here and @channel usage to Owners and Admins only.

D. Restrict public channel posting to just Owners and Admins.

Correct Answer: D

Explanation/Reference:

QUESTION 19 Which TWO
statements are true about workflows?(Choose two.)

A. It is not possible to create a custom workflow for your team in fewer than five clicks.

B. Workspace Owners and Admins can view all published workflows created by members of their workspaces.

C. To see all workflows in a workspace, you need to be an Owner or Admin of that workspace.

D. It is currently possible for Org Owners and Admins to view all workflows created in an Enterprise Grid org.

Correct Answer: BC

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/360035822734-Manage-Workflow-Builder-access-and-permissions
QUESTION 20

A project team in charge of implementing Slack plans to check in with their executive team three months after the launch. The goal of this check-in meeting is to define the success of Slack at the organization.

What should the team do to prepare for this milestone most effectively?

A. Show the progress that has been made on configuring single sign-on (SSO) and training the IT help desk team on Slack's admin capabilities.

B. Meet with key business units to identify and measure opportunities to improve productivity using Slack.

C. Prepare to show the executive team the admin console so they understand the depth of settings and policies available in Slack.

D. Display the number of weekly active members in Slack, trending from the beginning of the launch to the three-month mark.

Correct Answer: C

Explanation/Reference:

QUESTION 21 Mayim, the Chief Human Resources Officer at Large Inc, is concerned that her team communicates mostly via direct messagesrather than channels. She wants to know if the HR workspace is lagging behind the rest of the organization.

What information should the Workspace Admin provide to help Mayim?

A. The percentage of messages sent via direct message in the HR workspace to the organization's overall percent of direct messages

B. The statistic that HR is typically a more confidential function than other teams and should expect to have more information in direct message

C. Instructions on how to conduct a poll in channel asking members if they've been using channels or direct messages, using emoji for responsesD.The number of messages posted in the #help-hr triage channel over the past 30 days

Correct Answer: A

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/360057638533-Understand-the-data-in-your-Slack-analytics-dashboard
QUESTION 22

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Anastasia is an Org Owner on the Enterprise plan. In the Sales Workspace, Anastasia has noticed a large drop in the percentage of views in publicchannels.

What should Anastasia do next?

A. Ask the Sales team to react with :eyes: when they have read a message.

B. Identify the most active members and ask them to post more in public channels.

C. Provide additional learning and host a Slack day.

D. Instruct Sales managers to use more @channel's and @here's in their announcements.

Correct Answer: C

Explanation/Reference:

QUESTION 23 Oleg is a Workspace Owner, and his company is on the Plusplan.

Oleg's company requires all messages to be saved for the history of the workspace. He has already ensured that only Owners and Admins candelete messages.

Which additional settings should be selected to maintain the message history of the workspace?

A. Message Retention & Deletion set to "Keep all messages but don't track revisions" for public channels, private channels, DMs, and allowingoverrides

B. Message Retention & Deletion set to "Keep everything" for public channels, private channels, DMs, and allowing overrides

C. Message Retention & Deletion set to "Keep everything" for public channels, private channels, DMs, and not allowing overrides

D. Message Retention & Deletion set to "Keep all messages but don't track revisions" for public channels, private channels, DMs, and not allowingoverrides

Correct Answer: B

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/203457187-Customize-message-and-file-retention#message-retention
QUESTION 24 Clint is a Workspace Owner on the Sales Workspace, and his organization is on Slack's Enterprise Grid plan.

Clint cannot find the option to make the #announcement-sales multi-workspace channel available to all Workspaces in the Org.Who can give Clint multi-workspace channel permissions?

A. Org Owners and Org Admins decide who can manage multi-workspace channels in this situation.
B. Only Org Owners can manage multi-workspace channels.
C. The Sales Workspace Primary Owner can give multi-workspace channel permissions to Clint.
D. A Workspace Owner, who already has multi-workspace channel permissions, can give them to Clint.
Correct Answer: A

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/115001399587-Create-multi-workspace-channels-on-Enterprise-Grid
QUESTION 25
GoodAdvertisements Inc works with several companies to support global advertising campaigns and are on a paid plan. They are preparing for acampaign launch that requires input from multiple companies.

GoodAdvertisements Inc wants the ability to coordinate effectively with the companies before and during their respective launch in a privatechannel, but it is not clear whether the companies use paid Slack plans. The Admins at the company want to take security precautions beforeinviting any outside individuals into their Slack workspace.

What is the best way for the Admins to have the individuals from the outside companies join the Slack workspace and ensure the process scalesfor future launches with other companies?

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A. Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders toinvite individuals from outside companies as Single-Channel Guests. Set expiry dates for theSingle-Channel Guests.

B. Require that invitations get approval via a #guest-invitation-approval channel so Admins can action the requests and inform project leaders toinvite individuals from outside companies as Multi-Channel Guests. Set expiry dates for theMultiChannel Guests.

C. Have the Admins individually send out Single-Channel Guest invitations.

D. Ask the outside companies to upgrade to the paid plan. Then, share the launch channel externally to the companies, and set a reminder to unsharethe channel when the launch is complete.

Correct Answer: A

Explanation/Reference:

QUESTION 26

Tam Corp sells 15 versions of their software to customers around the world. They have a global team (e.g., sales, engineering, support, andhuman resources) of 500 employees.

Tam Corp is moving to the Enterprise Grid plan from two workspaces on the Plus plan. On their current Plus plan, they organize one workspace byteam (e.g., #sales-team, #engineering-team, and #support-team), and the other workspace is primarily for recruiting discussions and the leadership team.

Leadership does not want the move from Plus to Grid to significantly impact how teams are communicating today.

When considering how to structure the Enterprise Grid, what is the structure that aligns with leadership and allows the teams to communicatemost effectively?

A. Create workspaces for each department and sub-department in the company.

B. Create workspaces for each product line sold, where each workspace is the "primary" workspace for the employee.

C. Create workspaces based on how information is shared, and where employees have one "primary" workspace where they spend 80% of theirtime.

D. Create one workspace, where each product line sold has its own channel.

Correct Answer: B

Explanation/Reference:

QUESTION 27
A user with a claimed email domain tries to create a new workspace. The user is redirected to the Enterprise Grid org's workspace directory and isasked to join an existing workspace or contact the Grid Org Owners for more details.
True or False: Claiming relevant domains for your Enterprise ensures that all workspaces are subject to the organization's Grid policies, such as
message retention, SSO/security settings, and eDiscovery/archiving.
A. True
B. False
Correct Answer: B

Explanation/Reference:
Reference: https://slack.com/intl/en-in/resources/why-use-slack/slack-enterprise-grid
QUESTION 28 At which point in the process should you claimyour relevant domains for your Enterprise Grid organization?
A. Any time. Workspaces created prior to domain claiming will be shut down automatically.
B. Never. Slack will automatically claim the domains for you when you purchase Enterprise Grid.
C. As soon as possible. This feature is not retroactive, so workspaces created prior to claiming the domain will continue to exist as standaloneworkspaces.
D. Before purchasing Enterprise Grid. It is important to claim domains while still on the free plan.
Correct Answer: C

Explanation/Reference:

QUESTION 29 How many integrations can beinstalled on a workspace on the Standard plan?
A. 25 integrations
B. 10 integrations
C. Unlimited
D. 5 integrations
Correct Answer: C

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/pricing
QUESTION 30 Brian, an Org Owner on Enterprise Grid, needs to ensurethat all Slack data is archived and stored outside of Slack.
What does Brian need to do?
A. Turn on Corporate exports to retrieve private data and store it elsewhere.
B. Contact Slack to set message and file retention policies at the Organization level to "Keep all messages".
C. Enable DLP and quarantine all messages and files that need to be archived.
D. Use a third-party eDiscovery app to retrieve and store data in a data warehouse.
Correct Answer: C

Explanation/Reference:

QUESTION 31 Your company is conducting an internal securityassessment of Slack prior to implementation.
Which of the following is true about security in Slack?
A. Workspace Admins can see all direct message content at any time through the Admin console.
B. Slack data is stored on your company's servers.
C. Slack data is encrypted at rest and in transit.
D. Slack members can only access Slack when on the corporate network.
Correct Answer: C

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/trust/security
QUESTION 32
Marianne, an Org Admin, hears feedback that it's difficult for her members to find channels. She regularly receives requests in the #help-slack channel from members who accidentally created duplicate channels because they weren't aware there was already a channel on a certain topic.
Which action should Marianne's team take first to address the problem?
A. Change her workspace settings to allow all members to archive channels.
B. Standardize and communicate channel naming conventions.
C. Encourage members to add a channel purpose and topic.
D. Restrict new channel creation to admins only.
Correct Answer: D

Explanation/Reference:

QUESTION 33

Asher manages a global workplace and facilities team. Currently, his team receives all global requests in a channel called #help-workplace. Because the channel now receives hundreds of requests per day, the support team asks Asher if they can create regional channels to maketriaging requests more manageable.

How should Asher respond to this request?

A. Allow each region to create new channels and name them after famous landmarks in their region, then assign regional team members to monitoreach channel.

B. Create a private channel for the global workplace team to triage requests from #help-workplace into the appropriate regions.

C. Create new regional channels and name them using the #help-workplace-region format, then assign regional team members to monitor eachchannel.

D. Continue to use one centralized channel to minimize confusion for channel members on where workplace requests should be submitted, butrequire that members start posts with the name of the region where they're requesting assistance.

Correct Answer: D

Explanation/Reference:

QUESTION 34 An IT administrator at Watch Corp is responsible for launching Slack to the company. The security team hasoutlined the importance of keeping all applications on all devices updated to the latest version.

How should the IT administrator roll out Slack?

A. Propose that users only use Slack in a browser, so employees only have to worry about updating their browser.

B. Install the Slack Desktop App to all of their employees' machines, disabling automatic updates.

C. Install the Slack Desktop App to all of their employees' machines, allowing automatic updates.

D. Send an announcement to the company, communicating the steps for how to download and update the Slack app, and outlining why it isimportant for the security team.

Correct Answer: C

Explanation/Reference:

QUESTION 35
Lydia, an Org Admin on Enterprise Grid, wants to appoint members from her company's corporate events team to invite external guests to Slack.However, these corporate events team members are regular Slack members, not Workspace Admins.
Where should Lydia go to allow these individuals to start inviting guests on Slack?
A. Workspace Transfer Ownership page
B. Organization Policies
C. Workspace Invitations page
D. Workspace Settings
Correct Answer: D

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/201330256-Invite-new-members-to-your-workspace
QUESTION 36
Britt is a Workspace Admin who created a public channel called #bread-buds for co-workers who enjoy bread-making. The company has had new team members join, and the conversation has become more general about all types of carbohydrates. Britt decides it'stime to expand the channel. Rather than rename it, Britt creates a new channel #carbohydrate-chats to be inclusive and start fresh with activity. At the same time, Britt want to keep #bread-buds so the team can referencebaking instructions that have been gathered over the past few years, but she doesn't want anyone posting in it.
What should Britt do?
A. Convert #bread-buds to private, archive it, and direct everyone to #carbohydrate-chats.
B. Delete #bread-buds, reference its messages as needed, and direct everyone to #carbohydrate-chats.
C. Remove all members from #bread-buds, and invite them to #carbohydrate-chats.

D. Post a message in #bread-buds redirecting everyone to #carbohydrate-chats, and archive #bread-buds.
Correct Answer: A

Explanation/Reference:

QUESTION 37
A few months ago, a team of developers at Blue Inc identified a new issue during testing and created a public channel called #bug-cricket to communicate about the issue. After some casual conversation back and forth in the channel, the team discovered that a problem with the oldarchitecture caused this bug.
They may need to reference the history in the future.
Of note, there has not been any new activity in #bug-cricket for months, and the bug case has been closed.What should the team do with #bug-cricket?
A. Convert the channel to private, and then archive it; members of the channel will retain access to the files.
B. Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.
C. Delete the channel; messages from a deleted channel are still available via search.
D. Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse thechannel history itself. **Correct Answer:** B

Explanation/Reference:

QUESTION 38
The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make surethat they have appropriately involved the Security team in any critical security decisions.
Which TWO of the following settings are most critical to discuss with their Security team? (Choose two.)

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A. Whether to enable admin-approved apps
B. Who is allowed to add custom emoji
C. Who can create and archive channels
D. Who can invite new members
Correct Answer: CD

Explanation/Reference:

QUESTION 39
Large Inc has a number of apps pre-approved in the App Directory for their teams to use, but their admins want to nominate a group of "App Approval Ambassadors" in addition to their Workspace Owners. These "Ambassadors" will be responsible for reviewing and approving or denyingapps in a #plz-app-request channel.
How can the Org Admin ensure that these "Ambassadors" are able to most efficiently approve or deny apps?
A. Have the "Ambassadors" conduct app review in the channel, using emoji to alert the Admins to whitelist the app.
B. Promote the "Ambassadors" to Workspace Owners in Slack.
C. Promote the "Ambassadors" to Workspace Admins in Slack.
D. Add the "Ambassadors" as "selected members or groups" to manage Approved Apps.
Correct Answer: A

Explanation/Reference:

QUESTION 40
Moshi is a Workspace Owner on the Plus plan. John is leaving the company on Friday, and Moshi will be deactivating John's IdP account.
What does Moshi need to do to ensure that John won't have access to Slack?

A. Change the email, and reset the password. Changing the email will end John's Slack session.
B. Deactivating the IdP account will automatically delete the Slack account that was bound to it via SSO.
C. Check that the IdP supports de-provisioning via SCIM and that the connector app is installed and configured correctly.
D. Activate "Just-in-Time" de-activations to automatically remove John and any users who are inactivate for more than 14 days.
Correct Answer: C

Explanation/Reference:

QUESTION 41 Camdin is a Workspace Owner whose last day with the company is Friday, April 1st. Cortez, a fellow Workspace Owner, plans to deactivate Camdin's account at the end of that day.
What will happen?
A. The account will be deactivated; Camdin will be signed out immediately and will not be able to log back in.
B. The account will change to "Inactive"; after 72 hours, Camdin will lose access to Slack.
C. Cortez will not be able to deactivate the account; he will need to ask a Workspace Admin to deactivate it for him.
D. Cortez will not be able to deactivate Camdin's account; only the Primary Owner can deactivate a Workspace Owner.
Correct Answer: C

Explanation/Reference:

QUESTION 42
Large Corp is shutting down its Marketing team based in Europe. Deprovisioning is supported through their IdP.When Large Corp removes users from their IdP, what will happen to their Slack accounts?
A. Their accounts will be deactivated, but they won't be signed out of their devices. A session reset is also required.
B. Their Slack accounts will be deleted permanently, and all messages and files will be deleted, as well, for compliance reasons.

C. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However,only their messages and files in direct messages will be deleted.
D. Their accounts will be deactivated, they will be signed out on all of their devices, and their accounts will be removed from channels. However,
their messages and files won't be deleted.
Correct Answer: C

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/help/articles/204475027-Deactivate-a-members-account
QUESTION 43
Jason, an Org Owner on the Enterprise Grid plan, wants to enable additional mobile security features for users who have unmanaged devices.Which of the following mobile security features is available to Jason?
A. Block Workspace access
B. Restrict access based on IP
C. Block message copying and the downloads
D. Make VPN mandatory
Correct Answer: C

Explanation/Reference:

QUESTION 44 Lindy leads aninternal communications team.
Her team wants to use public channels to gain more transparency in their internal communication. Employees currently tend to default to privatechannels/direct messages out of habit. Lindy needs to show employees the benefits of public channels. Which initiative should Lindy proceed with to drive behavioral change?

A. Temporarily disallow the creation of private channels through the admin settings, and share an announcement in Slack stating why and describing
the benefits of Slack's search capabilities.
B. Work closely with the executive team, and have them mandate public channel usage.
C. Encourage executives to model this behavior and communicate in public channels themselves.
D. Solicit the help of Slack admins and champions to plan a Slack Day focused on the benefits of public channels and how they unlock the power ofSlack's search capabilities.

Correct Answer:

Explanation/Reference:

B

QUESTION 45 Jose works at Globex andis a Slack administrator and Champion.
He receives several Slack direct messages per day from employees looking for more information on a range of topics, such as how to connectapps to their Slack workspace and where to find training materials.
Jose wants to encourage Slack best practices among employees.Which course of action should Jose take in this situation?
A. Ask the employees to search-first for the answer to their questions, and if they are still unable to find the answer, post their own questions in apublic #help channel, where Jose and his team will respond in thread.
B. Ask the employees to post their own questions in a public #help channel, where Jose and his team will respond in thread.
C. Post their questions on their behalf in a public #help channel and respond in thread.
D. Respond to each employee via direct message with the answer to their questions.
Correct Answer: A

Explanation/Reference:

QUESTION 46
Andrew is a Workspace Owner and head of HR for a government agency in Munich, Germany. As the head of HR, he manages all aspects ofhuman resources in order to create an engaged workforce and resilient organization.
The HR teams use a variety of technologies, and leadership is implementing a new integrated tool to improve collaboration and productivity.While the tool has many benefits, the adoption rate has been slow due to a lack of internal awareness.

Correct Answer:

Explanation/Reference:

Andrew wants to convince leadership that he needs internal Slack advocates who can lead and support co-workers through the transition. He has a few people in mind who he would nominate as Champions. Which options appropriately describe Champions?(Choose all that apply.)
A. They are Slack Administrators, so they have the correct permissions to help the company manage change.
B. They actively communicate and promote transparency to reinforce the purpose and value of the tool.
C. They model best practices, and they can rally the team toward common goals.
D. They identify and implement key use cases for the tool and modify them over time to improve the team's workflows.
Correct Answer: D

Explanation/Reference:

QUESTION 47
Brian, an HR manager, discovers an inappropriate custom emoji, and submits a request to Shonda, the Workspace Admin, to delete it.How should Shonda address this request?
A. Navigate to the "Customize Slack" page and disable the addition of custom emoji, which will also remove existing custom emoji.
B. Direct Brian to the "Customize Slack" page, where he can delete or replace the inappropriate emoji.
C. Navigate to the "Customize Slack" page, where Shonda can remove the custom emoji.
D. Inform Brian that you cannot delete an existing emoji, but can replace it with a more appropriate emoji.A

Correct Answer:

Explanation/Reference:

QUESTION 48
Anna, a Workspace Owner, has decided to restrict channel creation in her workspace to Workspace Admins only. This will allowher and the other Workspace Admins to enforce channel naming conventions. What are two best practices Workspace Admins should follow in this scenario? (Choose two.)
A. Keep up to date on all channel naming conventions to accurately process requests.
B. Prepare for a decrease in workload since channel requests will need to be processed less frequently.
C. Create a process for channel requests.
D. Appoint other members of their workspace to help with the workload.
Correct Answer: AC

Explanation/Reference:

QUESTION 49
Medium Inc is on a Standard Slack plan and has recently hired Preethi as a contractor to take care of their food & beverage service. Preethi is ona six-month contract, supporting many teams within the food & beverage department. Each team has set up a public channel to triage requests,and Preethi is responsible for responding to these requests.
What type of workspace access would be most suitable for Preethi?
A. Member with no deactivation time
B. Single-channel Guest with deactivation time in six months
C. Member with deactivation time in six months
D. Multi-channel Guest with deactivation time in six months

Correct Answer:

Explanation/Reference:

Correct Answer: B

Explanation/Reference:

QUESTION 50 The marketing team at ACME Ltd has 10 team members, and has a public channel called #marketing-discussion. The teamcollaborates and shares ideas on this channel. Now, other teams have joined, so the total channel membership is 50.
The marketing director has the following needs:
There is an urgent marketing idea that must be prioritized in tomorrow morning's planning meeting. The 10 team members are the only ones attending the planning meeting.The 10 team members need to be notified before the meeting.
Of note, the marketing director sends urgent re-prioritization messages weekly.How should the marketing director reach the marketing team?
A. Send a separate direct message to each of the 10 team members notifying them of the change.
B. Create an @marketing-team user group and use the @marketing-team user group in #marketing-discussion to communicate the change in
priority to the team that needs to be informed for tomorrow's team meting.
C. Post a message to #marketing-discussion, without notifying anyone.
D. Use @here and @channel to notify the entire channel of the change.B

Correct Answer:

Explanation/Reference:

QUESTION 51 What are the main benefitsof Workflow Builder? (Choose all that apply.)
A. It supports integration with various third-party apps for easy data transfer between services.
B. Non-developers can easily automate business processes.
C. Templates are available for download.
D. Developers and engineers can easily automate efficiencies in their development.
Correct Answer: CD

Explanation/Reference:
Reference: https://slack.com/intl/en-pk/blog/productivity/automate-tasks-in-slack-with-workflow-builder
QUESTION 52
The Customer Support team for Large Inc is now using Slack to access the tools and information they need to help
customers quickly.As an Admin, what should you do to set them up for success? (Choose all that apply.)
A. Allow everyone on the Customer Support team to approve and install the apps they need.
B. Approve and install apps to integrate their support tools with Slack.
C. Streamline an incident management workflow.
D. Organize and name channels in a way that makes information, procedures, and policies easier for people to find.
Correct Answer: CD

Explanation/Reference:

Correct Answer:

Explanation/Reference:

QUESTION 53 Nicole manages the global onboarding for new hires at hercompany.
Each time a user joins the company, Nicole ensures they have the correct training materials to get started on their team. She has noticed that new hires are posting in announcement channels on their first day. Hiring is quickly increasing. Nicole has her largest new-hire group starting nextweek, and an even larger one the week after.
What should she do to ensure she doesn't have to manage incorrectly-posted messages and to ensure she can manage the large number of newhires?
A. Create a "How to use Slack guide" and post it in all of the team-specific channels so that the new hires see it.
B. Create a custom Slackbot response that welcomes teammates to channels when the words "new hire" are used in Slack.
C. Email a "How to use Slack guide" to new hires before they start.
D. Use Workflow Builder to welcome teammates to channels with automatic onboarding messages, including a link to "How to use Slack" guides.
Correct Answer: D

Explanation/Reference:

QUESTION 54
Which of the following scenarios would best justify creating a channel in your company's existing workspace, rather than starting a directmessage?
A. When you need to confirm meeting times
B. When there is a new line of business at your company
C. When a few questions need to be answered quickly
D. When you need to let your manager know you are not feeling well
Correct Answer: C

Explanation/Reference:

QUESTION 55
Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message toplan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.
What should Chandler do next?
A. Create a public channel for co-ordination, but continue using group DMs, and DMs for content that needs to stay private.
B. Continue using the group DM, and invite the new members to it.
C. Start a new group DM with only the new members of the team.
D. Convert the group DM to a private channel, and then invite the new members.
Correct Answer: B

Explanation/Reference:

QUESTION 56 Paul leads an accounting team and isimplementing a new expense reporting system.
He wants to update employees on the status of the system's rollout to different offices. He also wants to post links to help articles and online trainings that the team can use as resources. However, he wants to maintain control over the flow of information for these updates and wouldlike to minimize off-topic discussion.
Which of the following would help him achieve his goal?
A. Create a new public workspace called "Expenses" with access granted to all employees.
B. Create a private channel called #expense-system-updates with all employees added.
C. Create a new invite-only workspace called "Expenses."
D. Create a public announce-only channel for the expense system.
Correct Answer: B

Explanation/Reference:

QUESTION 57
Kathleen is a Workspace Owner who leads the marketing department at a mid-sized company in Pune, India.
She keeps receiving new campaigns at her desk to review and approve, but she has never heard of these initiatives. Many of her colleagues are equally confused. She has a few key public channels where she has explained to her team that marketing conversations should take place, so shewonders where her team is communicating. Upon investigation, she discovers that users are creating their own unique channels for each marketing campaign. Subsequently, important employees have been excluded, duplicate projects exist, and information is fragmented.
To enhance transparency and collaboration, Kathleen emphasizes that users should discuss projects together in the agreed-upon channels, asthey often involve the same people.
Which settings and permissions should Kathleen change to reinforce this message?
A. Change the channel management permission for creating private and public channels to Workspace Admins/Owners only.

B. Change the setting for join and leave messages, so they do not show in channels when employees come and go.
C. Change the invitations permission to require Workspace Admins/Owners approval.
D. Change the channel management permission for managing posting permissions in all channels to Everyone.
Correct Answer: A

Explanation/Reference:

QUESTION 58
Teara is a Workspace Owner. She has discovered that projects and key decisions are being discussed via direct messages, because public channelmessage retention settings are set to delete messages after 20 days. The decision regarding this setting was made 2 years ago, and now the setting is no longer required.
Team members are experiencing difficulty creating channels. Teara is wondering if there are other settings she should review that might becontributing to the direct message conversations.
Which settings and permissions should Teara change to promote increased communication outside of direct messages?
A. Changing the workspace's message retention and deletion policy for all channels and direct messages to"Keep Everything" and allowing everyone to create channels B. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created
C. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention anddeletion policy to delete messages after 1 day, and restricting the creation of channels toOwners only
D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention anddeletion policy to delete messages after 1 day, and allowing everyone to create channels
Correct Answer: A

Explanation/Reference:

QUESTION 59
A company has recently implemented Slack, and many teams have started to use it instead of email. Admins want to help members be moreproductive in Slack without overwhelming them with too much training.
Which of the below would be the most effective way to increase members' productivity in Slack?
A. Show employees how they can request new apps to be installed in Slack.
B. Train everyone on how to create Slack integrations.
C. Allow employees to install social apps, like Giphy, that will help attract new Slack members.
D. Connect tools they are already using, like Google Calendar or Box, to Slack.
Correct Answer: A

Explanation/Reference:

QUESTION 60
Jorge is starting an Employee Resource Group for volunteers at his company to collaborate from across different business units. This grouprequires a workspace that is visible to all members of his organization, so that they can volunteer to join and follow the group's progress.
However, the group's leaders want the rights to approve any members before they join.
Which access level should Jorge set for this workspace?
A. Open
B. Invite Only
C. By Request
D. Hidden
Correct Answer: B

NEW QUESTION: 61
A project team in charge of implementing Slack plans to check in with their executive teamthree months after the launch.
The goal of this check-in meeting is to define the success ofSlack at the organization.
What should the team do to prepare for this milestone most effectively?
Prepare to show the executive team the admin console so they understand the depth ofsettings and policies available in Slack.
Meet with key business units to identify and measure opportunities to improveproductivity using Slack.
Display the number of weekly active members in Slack, trending from the beginning ofthe launch to the three-month mark.
Show the progress that has been made on configuring single sign-on (SSO) andtraining the IT help desk team on Slack's admin capabilities.
Answer: A

NEW QUESTION: 62
What are the main benefits of Workflow Builder? (Choose all that apply.)
Templates are available for download.
Non-developers can easily automate business processes.
It supports integration with various third-party apps for easy data transfer betweenservices.
Developers and engineers can easily automate efficiencies in their development.
Answer: A D

NEW QUESTION: 63
Nicole manages the global onboarding for new hires at her company.
Each time a user joins the company, Nicole ensures they have the correct training materials to get started on their team. She has noticed that new hires are posting in announcement channels on their first day. Hiring is quickly increasing. Nicole has herlargest new-hire group starting next week, and an even larger one the week after.
What should she do to ensure she doesn't have to manage incorrectly-posted messagesand to ensure she can manage the large number of new hires?
Create a "How to use Slack guide" and post it in all of the team-specific channels sothat the new hires see it.
Email a "How to use Slack guide" to new hires before they start.
Create a custom Slackbot response that welcomes teammates to channels when thewords "new hire" are used in Slack.
Use Workflow Builder to welcome teammates to channels with automatic onboardingmessages, including a link to "How to use Slack" guides.
Answer: D

NEW QUESTION: 64
How many integrations can be installed on a workspace on the Standard plan?
25 integrations
Unlimited
5 integrations
10 integrations
Answer: B

NEW QUESTION: 65
The Slack implementation team at Large Inc is confirming all of the settings on their new Enterprise Grid organization and wants to make sure that they have appropriately involvedthe Security team in any critical security decisions.
Which TWO of the following settings are most critical to discuss with their Security team?(Choose two.)
Who is allowed to add custom emoji
Who can create and archive channels
Who can invite new members
Whether to enable admin-approved apps
Answer: B,C

NEW QUESTION: 66
Paul leads an accounting team and is implementing a new expense reporting system.
He wants to update employees on the status of the system's rollout to different offices. Healso wants to post links to help articles and online trainings that the team can use as resources. However, he wants to maintain control over the flow of information for these updates and would like to minimize off-topic discussion.
Which of the following would help him achieve his goal?
Create a new public workspace called "Expenses" with access granted to allemployees.
Create a new invite-only workspace called "Expenses."
Create a private channel called #expense-system-updates with all employees added.
Create a public announce-only channel for the expense system.

Answer: C
NEW QUESTION: 67
Medium Inc's #hr-benefits channel is a default channel designed to educate employees on benefit information and updates.
However, it is now filled with requests for benefits help.
Sometimes people even post sensitive personal information when asking question:s. Which TWO options, combined, present the best solution to reduce noise in this channel?(Choose two.)
Limit the posting permissions to Org Admins, plus specific people.
Encourage employees to direct message the HR team with question:s and confidentialinformation.
Archive the channel and create a new channel to eliminate the noise.
Create a private channel and implement a personal benefits workflow, which doesn'tbroadcast the sensitive information in channel.
Answer: A D

NEW QUESTION: 68
Which TWO statements are true about workflows? (Choose two.)
Workspace Owners and Admins can view all published workflows created by membersof their workspaces.
It is currently possible for Org Owners and Admins to view all workflows created in anEnterprise Grid org.
To see all workflows in a workspace, you need to be an Owner or Admin of thatworkspace.
It is not possible to create a custom workflow for your team in fewer than five clicks.
Answer: A,C

NEW QUESTION: 69
What would be the expected behavior if a team member in Enterprise Grid is added to anIdP (Identity Provider) group with auto-provisioning enabled to a workspace?
There will be no changes to the member's workspace list.
The member would be automatically added to the new workspace unless it is a hiddenworkspace.
The member would be notified that they have a new workspace that they can join andwould be unable to dismiss it until they have joined the workspace.
The member would be automatically added to the new workspace and would be unableto leave.
Answer:B

NEW QUESTION: 70
Your company is conducting an internal security assessment of Slack prior toimplementation. Which of the following is true about security in Slack?
Slack data is stored on your company's servers.
Slack data is encrypted at rest and in transit.
Workspace Admins can see all direct message content at any time through the Adminconsole.
Slack members can only access Slack when on the corporate network.
Answer: B

NEW QUESTION: 71
Clint is a Workspace Owner on the Sales Workspace, and his organization is on Slack'sEnterprise Grid plan.
Clint cannot find the option to make the #announcement-sales multi-workspace channelavailable to all Workspaces in the Org.
Who can give Clint multi-workspace channel permissions?
Org Owners and Org Admins decide who can manage multi-workspace channels in thissituation.
A Workspace Owner, who already has multi-workspace channel permissions, can givethem to Clint.
The Sales Workspace Primary Owner can give multi-workspace channel permissions toClint.
Only Org Owners can manage multi-workspace channels.
Answer:A

NEW QUESTION: 72
Moshi is a Workspace Owner on the Plus plan. John is leaving the company on Friday,and Moshi will be deactivating John's IdP account.
What does Moshi need to do to ensure that John won't have access to Slack?
Change the email, and reset the password. Changing the email will end John's Slacksession.
Activate "Just-in-Time" de-activations to automatically remove John and any users whoare inactivate for more than 14 days.
Check that the IdP supports de-provisioning via SCIM and that the connector app isinstalled and configured correctly.
Deactivating the IdP account will automatically delete the Slack account that was boundto it via SSO.
Answer: C

NEW QUESTION: 73
Takeshi is an Org Admin on Enterprise Grid. A business leader asks him to create an org- wide channel for a cross-functional company project, but he replies that he needs to createa cross-workspace channel instead.

Which of the following best describes why a multi-workspace channel is more appropriatethan an org-wide channel in this scenario?

Multi-workspace channels can be archived at the end of the project, but org-widechannels cannot.

Org-wide channels are discoverable by all workspaces in the same Grid org and shouldonly be used for information that applies to all employees.

Org-wide channels are created by default when Slack is first implemented and cannotbe reconfigured afterwards.

There is a limit of ten org-wide channels, and this project would not necessitate creatingone.

Answer: B

NEW QUESTION: 74

Brian, an HR manager, discovers an inappropriate custom emoji, and submits a request toShonda, the Workspace Admin, to delete it.

How should Shonda address this request?

Inform Brian that you cannot delete an existing emoji, but can replace it with a moreappropriate emoji.

Navigate to the "Customize Slack" page, where Shonda can remove the custom emoji.

Direct Brian to the "Customize Slack" page, where he can delete or replace theinappropriate emoji.

Navigate to the "Customize Slack" page and disable the addition of custom emoji, whichwill also remove existing custom emoji.

Answer: D

NEW QUESTION: 75

GoodAdvertisements Inc works with several companies to support global advertising campaigns and are on a paid plan. They are preparing for a campaign launch that requiresinput from multiple companies.

GoodAdvertisements Inc wants the ability to coordinate effectively with the companies before and during their respective launch in a private channel, but it is not clear whetherthe companies use paid Slack plans. The Admins at the company want to take security precautions before inviting any outside individuals into their Slack workspace.What is the best way for the Admins to have the individuals from the outside companiesjoin the Slack workspace and ensure the process scales for future launches with other companies?

Ask the outside companies to upgrade to the paid plan. Then, share the launch channelexternally to the companies, and set a reminder to unshare the channel when the launch iscomplete.

Require that invitations get approval via a #guest-invitation-approval channel so Adminscan action the requests and inform project leaders to invite individuals from outside companies as Single-Channel Guests. Set expiry dates for the Single-Channel Guests.

Have the Admins individually send out Single-Channel Guest invitations.

Require that invitations get approval via a #guest-invitation-approval channel so Adminscan action the requests and inform project leaders to invite individuals from outside companies as Multi-Channel Guests. Set expiry dates for the Multi-Channel Guests.

Answer: B

NEW QUESTION: 76

Kathleen is a Workspace Owner who leads the marketing department at a mid-sizedcompany in Pune, India.

She keeps receiving new campaigns at her desk to review and approve, but she has neverheard of these initiatives. Many of her colleagues are equally confused. She has a few keypublic channels where she has explained to her team that marketing conversations shouldtake place, so she wonders where her team is communicating. Upon investigation, she discovers that users are creating their own unique channels for each marketing campaign. Subsequently, important employees have been excluded, duplicate projects exist, and information is fragmented.

To enhance transparency and collaboration, Kathleen emphasizes that users should discuss projects together in the agreed-upon channels, as they often involve the samepeople.

Which settings and permissions should Kathleen change to reinforce this message?

Change the channel management permission for managing posting permissions in allchannels to Everyone.

Change the invitations permission to require Workspace Admins/Owners approval.

Change the channel management permission for creating private and public channels toWorkspace Admins/Owners only.

Change the setting for join and leave messages, so they do not show in channels whenemployees come and go.

Answer:C

NEW QUESTION: 77

Jason, an Org Owner on the Enterprise Grid plan, wants to enable additional mobilesecurity features for users who have unmanaged devices.

Which of the following mobile security features is available to Jason?

Restrict access based on IP

Block Workspace access

Make VPN mandatory

Block message copying and the downloads

Answer: D

NEW QUESTION: 78
The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to better collaborate when internal alerting systems notify them of a failure. In the past, it wasdifficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.
The Operations team and the Security team both have alerting set up with popularsoftware tools, and the alerts get sent to multiple, unrelated teams.
What should Fire Extinguishers Ltd do to centralize their alerting identification andresponse?
Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used inSlack.
Install apps from the Slack App Directory for the tools they use, and have the apps postalerts in a
#alerts- all channel for the relevant teams to monitor.
Send an announcement to the company reminding them to be more responsive whenreceiving alerts.
Build custom apps for all the popular tools that send the alerts to one channel.
Answer: D

NEW QUESTION: 79
Andrew is the Primary Org Owner for this company's Enterprise Grid org, which consists ofthree workspaces. Frank, a new member of the IT department, will be responsible for inviting guests and managing one of the three workspaces' settings.
Which role should Andrew give Frank in Slack?
Primary Org Owner
Member
Multi-channel Guest
Workspace Admin
Answer: D

NEW QUESTION: 80
In Large Inc's Enterprise Grid design, each business unit has its own workspace, and everyone is also a member of the Global workspace. The Sales team at Large Inc are slowadopters of Slack and have been using email instead of Slack to communicate with peers. Which of these strategies should the Sales team AVOID using to connect cross- functionally more effectively with Slack?
Move their channels into the Global workspace and convert the default channels toprivate, to ease the Sales team's fears about privacy.
Create an org-wide #sales-wins channel so that account representatives can shareupdates on new customers and celebrate big deals.
Create a #customer-feedback channel for Sales to convey customer concerns to theProduct and Engineering teams.
Create an org-wide #help-sales channel where cross-functional partners can turn toSales with question:s and requests for help.
Answer:C

NEW QUESTION: 81
Which of the following would most make your company a good candidate to use Slack'sEnterprise Key Management (EKM)?
Your company is in the public sector.
You use Azure for all of your key management.
Your company's employees primarily use unsecured mobile devices to access Slack.
Your company frequently shares personally identifiable information (PII).
Answer: C

NO.82 The Operations team at Fire Extinguishers Ltd has recently launched Slack and wants to bettercollaborate when internal alerting systems notify them of a failure. In the past, it was difficult to identify where the alert was coming from and who was responding. Sometimes, the team even missed the alerts.
The Operations team and the Security team both have alerting set up with popular software tools,and the alerts get sent to multiple, unrelated teams.
What should Fire Extinguishers Ltd do to centralize their alerting identification and response?
Build custom apps for all the popular tools that send the alerts to one channel.
Install apps from the Slack App Directory for the tools they use, and have the apps post alerts in a#alerts- all channel for the relevant teams to monitor.
Set up Slackbot custom responses to trigger when the word "alert" or "failure" is used in Slack.
Send an announcement to the company reminding them to be more responsive when receivingalerts.
Answer: **A**

NO.83 A few months ago, a team of developers at Blue Inc identified a new issue during testing andcreated a public channel called #bug-cricket to communicate about the issue. After some casual conversation back and forth in the channel, the team discovered that a problem with the old architecture caused this bug.
They may need to reference the history in the future.
Of note, there has not been any new activity in #bug-cricket for months, and the bug case has beenclosed.

What should the team do with #bug-cricket?
Convert the channel to private, and then archive it; members of the channel will retain access to the files.
Remove all members from the channel, and then archive it; this way, members can find messages via search but will not be able to browse the channel history itself.
Delete the channel; messages from a deleted channel are still available via search.
Archive the public channel; anyone can still browse the conversation history in Slack, and messages will appear in search results.
Answer: **D**

NO.84 Which of the following statements describes the effect of configuring mandatory Two Factor authentication (2FA) in Slack?
Members must use a biometric reader to authenticate with Slack.
Members must submit a verification code along with their password each time they sign in.
Members use single sign-on (SSO) to handle the exchange of usernames and passwords on behalf of Slack.
Members must have a sophisticated and complex password that is updated regularly.
Answer: **B**

NO.85 Chandler, who works for Truck Inc, is in charge of developing a new certification program for Truck Inc's drivers. Chandler will be working with a small team of 4 employees, and details of the program must be kept private from the drivers. They are currently using a group direct message to
plan the certification program, but some people on the team will be going on vacation soon, and new members will be replacing them.
What should Chandler do next?
Start a new group DM with only the new members of the team.
Convert the group DM to a private channel, and then invite the new members.
Continue using the group DM, and invite the new members to it.
Create a public channel for co-ordination, but continue using group DMs, and DMs for content that needs to stay private.
Answer: **C**

NO.86 A company has recently implemented Slack, and many teams have started to use it instead of email. Admins want to help members be more productive in Slack without overwhelming them with too much training.
Which of the below would be the most effective way to increase members' productivity in Slack?
Connect tools they are already using, like Google Calendar or Box, to Slack.
Allow employees to install social apps, like Giphy, that will help attract new Slack members.
Train everyone on how to create Slack integrations.
Show employees how they can request new apps to be installed in Slack.
Answer: **D**

87. Brian, an Org Owner on Enterprise Grid, needs to ensure that all Slack data is archived and stored outside of

Slack. What does Brian need to do?

A. Turn on Corporate exports to retrieve private data and store it elsewhere.

B. Contact Slack to set message and file retention policies at the Organization level to "Keep all messages".

C. Enable DLP and quarantine all messages and files that need to be archived.

D. Use a third-party eDiscovery app to retrieve and store data in a data warehouse
Answer : C

88. The Sales team at Large Inc is having trouble figuring out the role Slack should play in their work day. The Sales team travels often and prioritizes time with customers. They don't have a lot of time to attend training.

Which two of the four strategies would help increase adoption on the Sales team? (Choose two.)

A. Install the Salesforce app in the Sales workspace immediately, as this is the number one integration for Sales teams using Slack.

B. Send out a weekly email campaign for two months to use Slack with the warning that Slack access will be denied to anyone that joins Slack after the two-month email campaign is finished.

C. Run a campaign promoting the Slack mobile app, so the Sales team understands the value of mobility and persistent communications.

D. Survey the Sales team to understand what currently makes their job difficult and determine which apps/integrations and workflows to prioritize.

Answer : CD

89. Teara is a Workspace Owner. She has discovered that projects and key decisions are being discussed via direct messages, because public channel message retention settings are set to delete messages after 20 days. The decision regarding this setting was made 2 years ago, and now the setting is no longer required.

Team members are experiencing difficulty creating channels. Teara is wondering if there are other settings she should review that might be contributing to the direct message conversations. Which settings and permissions should Teara change to promote increased communication outside of direct messages?

A. Changing the workspace's message retention and deletion policy for all channels and direct messages to "Keep Everything" and allowing everyone to create channels

B. Sending an announcement in the #general channel notifying everyone to move conversations to channels and to DM Teara if you need a channel created

C. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and restricting the creation of channels to Owners only

D. Changing the workspace's public channel message retention and deletion policy to "Keep Everything", changing the direct message retention and deletion policy to delete messages after 1 day, and allowing everyone to create channels
Answer : A