

**Title:** Predicting Buyer Type using Random Forest Classifier

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## Introduction

In today's e-commerce and retail environment, understanding buyer behavior is crucial for enhancing user experience and increasing sales. This project aims to build a machine learning model that predicts whether a customer is a **bargain hunter** or a **premium buyer** based on their spending habits.

The dataset contains the following columns:

- **total\_spent:** Total money spent by the customer.
- **avg\_purchase\_value:** Average amount spent per purchase.
- **visits\_per\_month:** Number of times the customer visits per month.
- **buyer\_type:** The target variable (bargain\_hunter or premium\_buyer).

We used a **Random Forest Classifier** for this classification task due to its accuracy and robustness in handling tabular data.

# Methodology

## Step 1: Data Preprocessing

- Loaded the CSV file using pandas.
- Checked for missing values and cleaned the data.
- Encoded the target column `buyer_type` using label encoding:
  - `bargain_hunter` → 0
  - `premium_buyer` → 1

## Step 2: Feature Selection

- Selected `total_spent`, `avg_purchase_value`, and `visits_per_month` as input features (X).
- Used `buyer_type` as the output label (y).

## Step 3: Model Training

- Split the data into **training (80%)** and **testing (20%)** sets using `train_test_split`.
- Trained a **RandomForestClassifier** on the training data.

## Step 4: Evaluation

- Evaluated performance using:
  - **Confusion Matrix**
  - **Accuracy**
  - **Precision**
  - **Recall**
- Visualized the confusion matrix using `seaborn.heatmap`.

## CODE:

```
import pandas as pd

from sklearn.model_selection import train_test_split

from sklearn.ensemble import RandomForestClassifier

from sklearn.metrics import confusion_matrix, accuracy_score, precision_score, recall_score

import seaborn as sns

import matplotlib.pyplot as plt


# Load the dataset

df = pd.read_csv('/content/customer_behavior.csv')


# View data

print("Sample data:")

print(df.head())


# Check for missing values

print("\nChecking for missing values:")

print(df.isnull().sum())


# Encode the buyer_type column

df['buyer_type'] = df['buyer_type'].map({'bargain_hunter': 0, 'premium_buyer': 1})


# Features and labels

X = df[['total_spent', 'avg_purchase_value', 'visits_per_month']]

y = df['buyer_type']


# Train-test split

X_train, X_test, y_train, y_test = train_test_split(X, y, test_size=0.2, random_state=42)
```

```
# Model training

model = RandomForestClassifier(random_state=42)

model.fit(X_train, y_train)


# Predictions

y_pred = model.predict(X_test)


# Confusion matrix

cm = confusion_matrix(y_test, y_pred)

sns.heatmap(cm, annot=True, fmt='d', cmap='Blues',
            xticklabels=['Bargain', 'Premium'], yticklabels=['Bargain', 'Premium'])

plt.xlabel('Predicted Label')

plt.ylabel('Actual Label')

plt.title('Confusion Matrix Heatmap')

plt.show()


# Evaluation

accuracy = accuracy_score(y_test, y_pred)

precision = precision_score(y_test, y_pred)

recall = recall_score(y_test, y_pred)


print("\nEvaluation Metrics:")

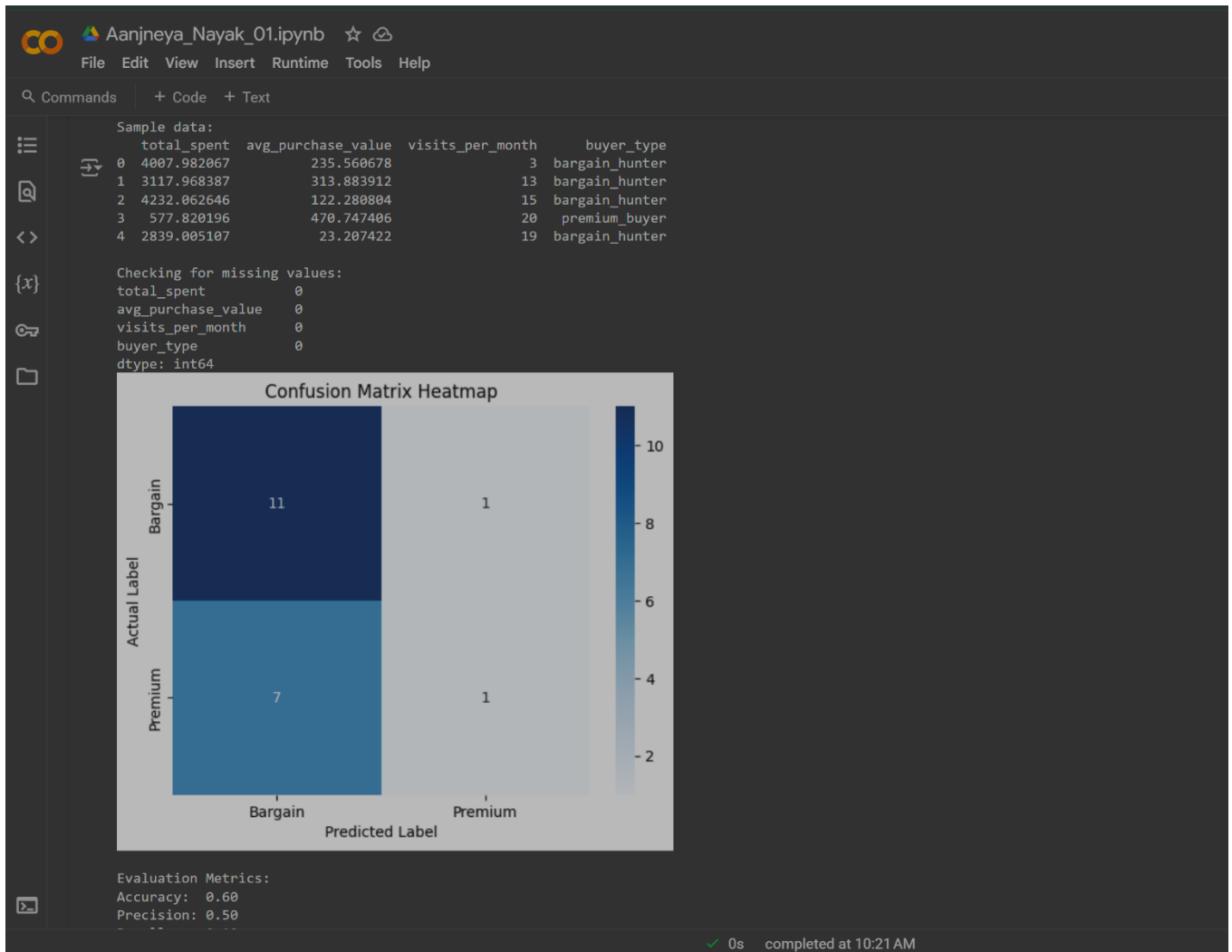
print(f"Accuracy: {accuracy:.2f}")

print(f"Precision: {precision:.2f}")

print(f"Recall: {recall:.2f}")
```

## Output/Result

### Sample Output Screenshot:



## References/Credits

- Dataset created manually based on hypothetical customer behavior.
- Scikit-learn documentation
- Pandas documentation
- Seaborn documentation