

## **NAWAZ HUSAIN BAGHDADI**

E mail: [nawazba48@gmail.com](mailto:nawazba48@gmail.com)

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Respected Sir,

I'm writing to express my interest in joining as "Store Manager" in your firm and have attached my resume for your consideration.

It is with your organization that I desire to offer my 16 years of experience including 11 years in gulf (Saudi Arabia) in various fields. Having a strong background in customer service, I'm certain that my skill and experience, will service to create profitable results.

I'm consistently energized by opportunities that help overcoming boundaries, as I continue to ensure that our lines receive the best representative having natural interpersonal communication abilities, I have acquired a solid reputation for effective networking and relationship building among various clients.

As a team member of an organization, I can provide,

- Efficiency and reliability in my work.
- Maturity, honesty and ability in my work.
- Ability to develop well, Effective and long lasting relationship with customers and help in customer retention.

My objective is to establish a time when we can meet to discuss how my talent and enthusiasm will add value to your firm.

Your consideration is greatly appreciated.

Cordially,

Nawaz Husain Baghdadi.

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## **Profile:**

Result oriented and depended able experience in customer service. Energized by opportunities and overcoming help me to increase productivity and company profitability.

## **Experience Highlights And Employment History**

### **Job Profile: Restaurant Manager**

- Currently working with **Mumbai Darbar** as Restaurant manager in Mumbai.
- Working from 02-09-2021 till date.

### **Job Profile: Store Manager**

- Worked with **SHAWARMER** (Innovative foods) in **K. S. A.** as **Store Manager**.
- Worked from 15<sup>th</sup> Nov 2015 to 14<sup>th</sup> Nov 2019. **4 years**.
- Setting sales target.
- Maximizing scales and profitability.
- Providing your team with a stimulating and supportive environment.
- Maintaining and increasing standards of customers' services.
- Driving team performance.
- Controlling the training and development of your staff.

### **Job Profile: Assistant Restaurant Manager**

- Worked with **K F C** (Al-Ahlia Restaurants) in **K.S.A.** as **Assistant Restaurant Manager**.
- Worked from 14<sup>th</sup> Nov. 2012 to 15 Dec. 2014.
- Creates a positive team atmosphere among Team Members
- Maintain budget and employee records, and pay bills, or monitor bookkeeping records.
- Meet with sales representatives to order supplies such as tableware, cooking utensils, and cleaning items
- Total receipts and balance against sales, deposit receipts, and lock facility at end of day
- Taking Ownership of issues or tasks and also give detail update of the F&B manager and the General Manager

### **Job Profile: Assistant Restaurant Manager-1 Year**

- Worked with **PIZZA HUT (Dodsai enterprises pvt. Ltd.)** in India for **(1 year)** as **Assistant Restaurant Manager**.
- Worked from 1<sup>st</sup> sep. 2011 to 31<sup>st</sup> August 2012.

- Oversea the dining area, supervises food and beverage service staff in accordance with operating policies that he or she may help establish
- Ensures product quality and great service
- Is flexible in dealing with changes/problems (e.g., being short staffed)
- Has effectively forecasted restaurant needs

#### **Job Profile: Shift Manager-5 Years**

- Worked with **THE PIZZA COMPANY (Food & Entertainment, Al-Hokair Groups) K.S.A. (5 years)** as a **Shift Manager**.
- Worked from 8<sup>th</sup> March 2006 to 18<sup>th</sup> March 2011.

#### **Job Profile: Senior Café Supervisor Cum Store Keeper-9months**

- Worked with **Cine Max Theatre** as a **Senior Café Supervisor Cum Store Keeper**.
- Worked from 6<sup>th</sup> March 2005 to 4<sup>th</sup> December 2005.

#### **Job Profile: Concierges Executive (Customer Service)- 2 Years**

- Worked with **Les Concierges** as a **Customer Care Executive**. i.e. providing information and solving queries and taking orders and booking from customers.
- Worked from 07-01-2003 to 10-01-2005.

#### **Qualification Summery**

Professional experience of working in fast paced environments demanding strong organizational and communication skill. Trustworthy, ethical, and discreet, committed to superior customer service. Confidential and poised in interaction with customers at all helps build an everlasting relationship between the company and the customers.

#### **Educational Qualification**

Completed S.S.C. from **M.H.Saboo Siddique Technical High School & Jr.College**.  
March 1997- 2<sup>nd</sup> Class.

#### **Technical Qualification**

Electronics course in **Radio & Advance Electronic Video Servicing- Saboo Siddique Technical Inst.**

#### **Computer Knowledge**

Ms- Dos, Windows, Internet, Ms-Office (Native word, Excel & PowerPoint )

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## Personal Information

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Present Address: Room No.24, 1<sup>st</sup> Floor, Shamji Morarji Building, Chapsi Bhimji Road,  
Mazgaon, Mumbai-400 010.

Contact No. (India) +91- 8879022207 / 9820846405

Date of Birth: 7<sup>th</sup> May 1981

Marital Status: Married

Passport Details:

Passport No. : **U7210424**

Date of Issue : 21/12/2020

Date of Expiry : 20/12/2030

Place of Issue : Mumbai.

KSA driving license no : 2223765930

Languages Known: English, Arabic, Hindi, Marathi & Urdu.

Hobbies: Playing Cricket, Watching news, Listening to music and travelling.

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