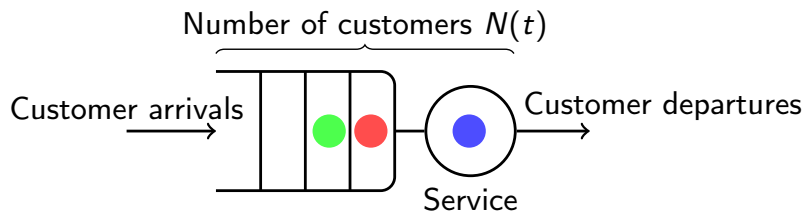


# M/M/1 queue

## Introduction to the M/M/1 queue

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## M/M/1 queue description



- Poisson arrivals ( $\lambda$ ),
- Exponential service times ( $\mu$ ),
- 1 server,
- infinite buffer capacity,
- FIFO (First In First Out) service discipline

Hello, my name is Hind. I propose to study the basic queueing system denoted by M/M/1.

First we begin with an introduction.

Here we can see the M/M/1 queue. It is described by the following specificities. Customer arrivals follow a Poisson process with rate  $\lambda$ . Service times are exponential with parameter  $\mu$ . One server. The capacity of the system is infinite. The service discipline is FIFO (First In First Out).

## Evolution of the number of customers

- ①  $N(t)$  is the number of customers at time  $t$
- ② Analyze evolution of  $N(t)$  in  $[t, t + \Delta t]$
- ③ Transition  $N(t) \rightarrow N(t + \Delta t)$ , according to different events:
  - ▶ 1 arrival
  - ▶ 1 service
  - ▶ no arrival, no service

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We denote by  $N(t)$  the number of customers in the system at time  $t$ . The analysis of the system consists in studying the evolution of the process  $N(t)$  in the time interval  $[t, t + \Delta t]$ . We have a transition from  $N(t)$  to  $N(t + \Delta t)$  according to different events: 1 arrival, 1 service, no arrival/no service.

## Probabilities of events occurring

- Probability of one arrival is proportional to  $\Delta t$ :

$$\text{prob. of 1 arrival in } [t, t + \Delta t] = \lambda \Delta t + o(\Delta t)$$

where  $o(\Delta t)$  is very small in comparison with  $\Delta t$ :

$$\lim_{\Delta t \rightarrow 0} \frac{o(\Delta t)}{\Delta t} = 0$$

- Probability of more than one arrival is negligible:

$$\text{prob. of } k \text{ arrivals in } [t, t + \Delta t] = o(\Delta t)$$

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We explain now how to compute the probabilities of events occurring during  $\Delta t$ . The probability of one arrival during  $\Delta t$  is proportional to  $\Delta t$ . So the probability of one arrival is the sum  $\lambda \Delta t + o(\Delta t)$ , where  $o(\Delta t)$  is very small in comparison with  $\Delta t$ . So the limit of  $o(\Delta t)/\Delta t$  when  $\Delta t$  tends to 0, is equal to 0. The probability of more than one arrival is negligible, so it is equal to  $o(\Delta t)$ .

## Probabilities of other events occurring

- Probability of one service:

$$\text{prob. of 1 service in } [t, t + \Delta t] = \mu \Delta t + o(\Delta t)$$

- Probability of no arrival, no service:

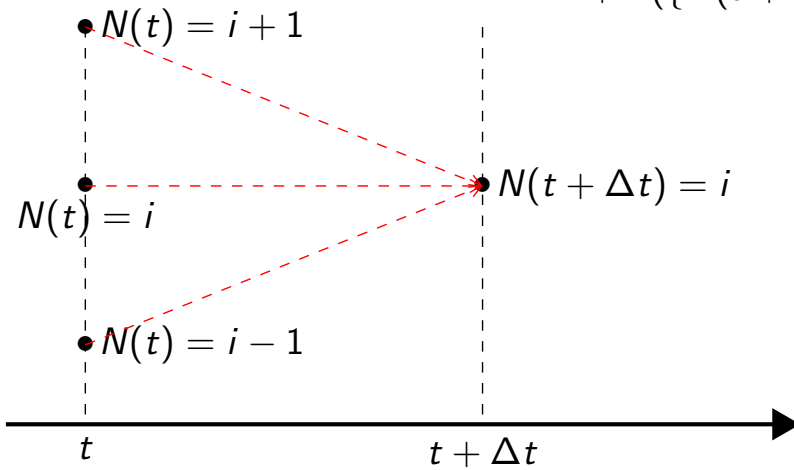
$$\text{prob. of no events} = 1 - (\lambda + \mu) \Delta t + o(\Delta t)$$

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For the other events we have the following probabilities: the probability of one service during  $\Delta t$  is the sum  $\mu \Delta t + o(\Delta t)$ , and the probability of no arrival and no service is  $1 - (\lambda + \mu) \Delta t + o(\Delta t)$ .

## Evolution of $N(t)$

$$\begin{aligned} \mathbf{P}(N(t + \Delta t) = i) &= \mathbf{P}(\{N(t + \Delta t) = i\} \cap \{N(t) = i - 1\}) \\ &+ \mathbf{P}(\{N(t + \Delta t) = i\} \cap \{N(t) = i\}) \\ &+ \mathbf{P}(\{N(t + \Delta t) = i\} \cap \{N(t) = i + 1\}) \end{aligned}$$

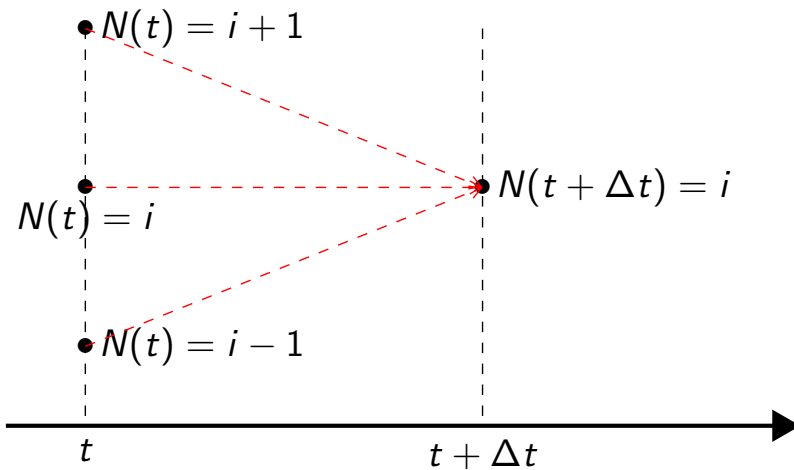


Now, we give the evolution equation of  $N(t)$ . The probability that  $N(t + \Delta t)$  equals  $i$  is the probability to have  $i$  customers at time  $t + \Delta t$ , and it is equal to the sum of three probabilities: the probability to have  $i$  customers at time  $t + \Delta t$  and to have  $i - 1$  customers at time  $t$ , plus the probability to have  $i$  customers at time  $t + \Delta t$  and to have  $i$  customers at time  $t$ , plus the probability to have  $i$  customers at time  $t + \Delta t$  and to have  $i + 1$  customers at time  $t$ .

## Evolution of $N(t)$

Then we obtain the following total probability formula:

$$\begin{aligned} \mathbf{P}(N(t + \Delta t) = i) &= \mathbf{P}(N(t) = i - 1) \mathbf{P}(N(t + \Delta t) = i | N(t) = i - 1) \\ &+ \mathbf{P}(N(t) = i) \mathbf{P}(N(t + \Delta t) = i | N(t) = i) \\ &+ \mathbf{P}(N(t) = i + 1) \mathbf{P}(N(t + \Delta t) = i | N(t) = i + 1) \end{aligned}$$

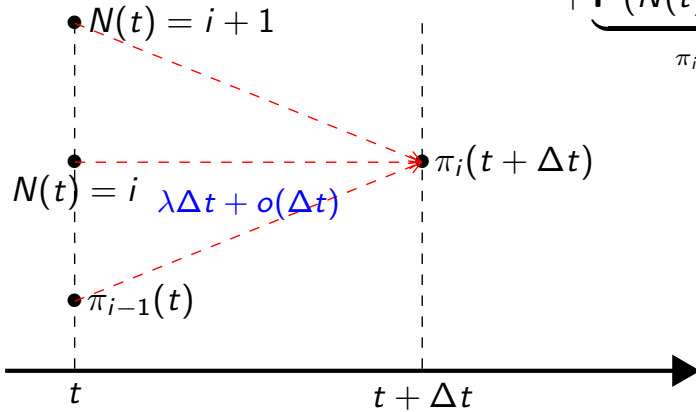


Now, we introduce the conditional probabilities for each term of the sum, and so we obtain the total probability formula for the equation evolution of  $N(t)$ , which gives the probability to have  $i$  customers at time  $t + \Delta t$  using the probabilities of the number of customers at time  $t$ , and the transition probabilities between  $t$  and  $t + \Delta t$ .

## Evolution of the number of customers

We define  $\pi_i(t)$  as  $\pi_i(t) = \mathbf{P}(N(t) = i)$ .

$$\begin{aligned} \text{Then, } \underbrace{\mathbf{P}(N(t + \Delta t) = i)}_{\pi_i(t + \Delta t)} &= \underbrace{\mathbf{P}(N(t) = i - 1)}_{\pi_{i-1}(t)} \underbrace{\mathbf{P}(N(t + \Delta t) = i | N(t) = i - 1)}_{\lambda \Delta t + o(\Delta t)} \\ &+ \underbrace{\mathbf{P}(N(t) = i)}_{\pi_i(t)} \underbrace{\mathbf{P}(N(t + \Delta t) = i | N(t) = i)}_{1 - (\lambda + \mu) \Delta t + o(\Delta t)} \\ &+ \underbrace{\mathbf{P}(N(t) = i + 1)}_{\pi_{i+1}(t)} \underbrace{\mathbf{P}(N(t + \Delta t) = i | N(t) = i + 1)}_{\mu \Delta t + o(\Delta t)} \end{aligned}$$



In order to simplify the equations, now we introduce the probability distribution  $\pi_i(t)$ , the probability of having  $i$  customers at time  $t$ . Then we replace in the previous total probability formula, and we obtain:  $\pi_i(t + \Delta t)$  equals the sum of three probabilities:  $\pi_{i-1}(t)$  multiplied by the probability  $\lambda \Delta t + o(\Delta t)$  of having one arrival, plus  $\pi_i(t)$  multiplied by the probability  $1 - (\lambda + \mu) \Delta t + o(\Delta t)$  of having no arrival and no service, plus  $\pi_{i+1}(t)$  multiplied by the probability  $\mu \Delta t + o(\Delta t)$  of having one service.



## Evolution of the number of customers

For  $i \geq 1$ , we obtain:

$$\begin{aligned}\pi_i(t + \Delta t) &= \pi_{i-1}(t) \lambda \Delta t \\ &\quad + \pi_i(t)(1 - (\lambda + \mu)\Delta t) \\ &\quad + \pi_{i+1}(t)\mu\Delta t + o(\Delta t)\end{aligned}$$

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So for  $i$  greater than 1, we obtain the following equations for the probabilities of the number of customers.

## Evolution of the number of customers

For  $i = 0$ , we have:

$$\underbrace{\mathbf{P}(N(t + \Delta t) = 0)}_{\pi_0(t + \Delta t)} = \underbrace{\mathbf{P}(N(t) = 0)}_{\pi_0(t)} \underbrace{\mathbf{P}(N(t + \Delta t) = 0 | N(t) = 0)}_{1 - \lambda \Delta t + o(\Delta t)} \\ + \underbrace{\mathbf{P}(N(t) = 1)}_{\pi_1(t)} \underbrace{\mathbf{P}(N(t + \Delta t) = 0 | N(t) = 1)}_{\mu \Delta t + o(\Delta t)}$$

So we obtain:

$$\pi_0(t + \Delta t) = \pi_0(t) (1 - \lambda \Delta t) \\ + \pi_1(t) \mu \Delta t + o(\Delta t)$$

For  $i = 0$ , the probability  $\pi_0(t + \Delta t)$  of having zero customers at time  $t + \Delta t$ , is the sum of only two probabilities: the probability  $\pi_0(t)$  of having 0 customers at time  $t$  multiplied by the probability of having no arrival during  $\Delta t$ ,  $(1 - \lambda \Delta t + o(\Delta t))$ , plus the probability  $\pi_1(t)$  of having 1 customer at time  $t$  multiplied by the probability of having one service during  $\Delta t$ ,  $(\mu \Delta t + o(\Delta t))$ .

## Chapman Kolmogorov equations

So the probabilities  $\pi_i(t)$ , for  $i \geq 0$  satisfy the following equations:

$$\begin{cases} \pi_i(t + \Delta t) = \pi_{i-1}(t) \lambda \Delta t + \pi_i(t) (1 - (\lambda + \mu)\Delta t) \\ \quad + \pi_{i+1}(t) \mu \Delta t + o(\Delta t), \quad i \geq 1 \\ \pi_0(t + \Delta t) = \pi_0(t)(1 - \lambda\Delta t) + \pi_1(t) \mu \Delta t + o(\Delta t) \end{cases}$$

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So we obtain the following system of equations for the probabilities  $\pi(t)$  called Chapman Kolmogorov equations.