Mobile: +91 9663313554   **Email:** kulkarni.udaykumar@yahoo.com
Bangalore, Karnataka.

Objective:

Masters in computer science having over 8.7 years of experience in banking domain seeking a challenging and rewarding career in development and support projects

Key Specialization:

Application support, Project transition, application maintenance, agile methodology, training & coordination, project management, event management.

Profile Summary:

- ✓ Client driven and Quality focused professional having over **8.7 years** of progressive experience in banking domain in application support & QA.
- ✓ Responsible for providing best possible delivery of the project with strong leadership and innovative solutions while coordinating between client and project team.
- ✓ In-depth knowledge of Software Development Life Cycle (SDLC) methodologies like Agile & Waterfall.
- ✓ Experience in managing end-to-end SDLC of complex and large project deliveries.
- ✓ Status Reporting, Program Tracking, Risk and Issues Management.
- ✓ ITIL V3 Foundation certified from EXIN and Six Sigma Green Belt certified from RABSQA.
- ✓ Full ownership of projects handled to ensure they deliver business objectives
- ✓ Experience in leading Incident & Problem Management and QA.
- ✓ Hands on experience in project transition and have successfully done project transition from Paris by working at onshore and from other onshore like Houston, Hongkong.
- ✓ Responsible for the applying Six Sigma techniques in pursuit of continuous improvement and for delivering tangible results.
- ✓ Hands on experience on trouble shooting and bug fixing using UNIX, Oracle 10g and Java.
- ✓ Expertise in gathering, analyzing and documenting business requirements and developing Business Requirement Documents and Functional Requirement Specifications.

Technical Proficiencies:

Language's	:	Java, UNIX
Web Application	:	JavaScript, XML.
Database	:	Oracle 10g [SQL & PLSQL], Teradata
Tools	:	Toad, Remedy 7.1, Eclipse, servicenow.
Operating systems	:	Windows, UNIX & Linux

Performance Milestones:

- Recognized for standardizing the delivery process of the project, improving the productivity by 10% using Six Sigma methodology [Societe Generale].

Certifications:

- **Six Sigma Green Belt** certified from RABSQA (globally accepted).
- **ITIL V3** Foundation course certified from **EXIN**.

PROFESSIONAL EXPERIENCE:

Current project :

   Current Employer : Cap Gemini [ProjectLead – ETDWS -Royal Bank of Canada]
Period: June 2015 – till date
Environment : Java,Dotnet,Mainframes, Agile/Scrum, SDLC
Client : Royal Bank of Canada

Project Summary: The Royal Bank of Canada operating as RBC Financial Group is the largest financial institution in Canada. RBC is listed as largest Canadian company by revenue and market capitalizationl.ETDWS [Enterprise Technology Data Workflow Solutions] project is providing service for RBC Business operations which includes application support , Quality Assurance, Development & Maintanence for around 150 business critical applications of RBC.

Responsibilities:

- Working as project lead for team of 30 members
- Handling QA and Incident team working in different technologies.
- Project management activities.
- Ensuring that support is adhered to SLA and QA activities are performed meeting deadlines.
- Analyzing workflow's of various applications & business lines.
- Working closely with team to ensure production support and QA activities are meeting client expectations.
- Handling daily calls with clients for reporting ongoing issues updates.
- Writing SQL queries and reporting the results to the business team.
- Implementing various risk & compliance rules across organization to avoid
  money laundering and other risk's.
- Interacting with business users for simplification of Web Applications.
- Enhancement of existing work flows to sync with the organization compliance activities

Projects history

- ❖ Societe Generale [**DPR/CMP -Risk & Compliance**] **Oct 2011- June 2015**

Technologies: Java, Oracle SQL, UNIX.
Tools: Toad**,** Eclipse & putty

Platform: Window 7

Project Summary: Societe Generale is universal bank split into three main divisions, Retail Banking and Specialized Financial Services (particularly in France and Eastern Europe), Corporate and Investment Banking (Derivatives, Structured Finance and Euro Capital Markets) and Global Investment Management and Services.

Societe General's SERVAL [System of Electronic Report Validation & Alert Launch] is an internal application which avoids rogue trading by strict compliance. Every executed deal has to go through compliance process [set of rules & regulations]. Filtered deals have to follow configured validation process which involves teams from FO, MO & BO. Also this application raises alarm to SAFE [Security & Anti Fraud Expertise] for any deal which was not validated within stipulated time.

Highlights:

- Involved in successful transition of project from Paris and leading a team of 8 members.
- Handling Incident, Change & problem management.
- Provide functional and technical support for the issue reported using Java, SQL & UNIX.
- Strictly following ITIL processes to align IT services with needs of business.
- Monitor overall production systems performance and raise alarms to avoid production downtime.
- Updating and monitoring the project activities like issue tracking, dash board preparation.
- Initiating automation & enhancements on regular basis.
- Responsible for testing phase of application for every release.
- Applying Six Sigma methodology to achieve business process improvements.

❖ CSS Corp private limited [DPR/CMP -**Risk & Compliance**]   **Feb 2011–Sept 2011**
Client: Societe Generale GSC Pvt Ltd.

- Worked at client location on above project and got on payrolls of **client** within 6 months.

❖ Logica private limited, Bangalore **[HOTSCAN ISL]**   **June 2008** - **Feb 2011**

Technologies: SQL, Java
Tools: BMC Remedy 7.1, Toad, Eclipse

Project Summary: **Logica's Hot Scan ISL** sanctions screening solution provides a centralized, highly scalable and robust infrastructure that automates transaction filtering and customer scanning in real time with industry-leading accuracy. Its screening technology can be tailored to specific regulatory and organizational requirements to enable to scrutinize cross-border and domestic transactions, filter structured and unstructured messages, provide online inquiry and batch filtering of names, addresses and other biographical details, and support account opening and Know Your Customer (KYC) procedures.

Highlights:

- Review documentation to prevent fraud, money laundering, and identity theft losses.
- Functional and technical support to the reported issues using SQL & Java.

- Involved in incident , change & problem management
- Responsible for testing phase of application of every release.
- Document and report all findings in case management software.
- Prepare management reports on department activities and findings.
- Acted as scrum master adhering to agile by preparing Sprint, Story Point estimation and retrospect reports after every iteration.
- Support development of procedural improvements to maximize effectiveness.

Extracurricular activities & interests:

- Conducting team building activities.
- Sports ambassador of Employee club in previous employers.

Academic Credentials:

- Masters in Computer Applications (MCA) from Osmania University College of Engineering, [Osmania University, Hyderabad].
- Bachelor's degree in Computer Science (BSc Computers) from MNR degree college [Osmania University, Hyderabad].

Personal Profile:

- Date of Birth   **:** 22nd Feb 1984
- Languages Known **:** English, Hindi, Kannada, Telugu and Tamil.
- Address   **:** Hno 399, Ramamurthy Nagar. Bangalore.