

Aarav Jit

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Professional summary

Digital Personal Shopper with a strong focus on enhancing customer satisfaction through precise order fulfillment and trend analysis. Demonstrates exceptional teamwork skills by collaborating with in-store teams to ensure inventory accuracy and resolve discrepancies, consistently exceeding order targets. Committed to leveraging critical thinking and empathetic communication to drive service optimization and customer loyalty.

Employment history

Walmart | Digital Personal Shopper | Sacramento

Jul 2024 - Present

- Fulfil online grocery orders with precision, boosting customer satisfaction and loyalty.
- Analyze shopping trends to enhance product selection, streamlining digital processes.
- Exceed order targets, driving positive feedback and customer retention for digital services.
- Inspect product quality and freshness, ensuring compliance with Walmart's standards.
- Collaborate with in-store teams to maintain inventory accuracy and resolve discrepancies.

Target Corporation | Seasonal Fulfillment Expert | Roseville

Nov 2023 - Dec 2023

Education

Diploma | Foothill High School | Sacramento

Aug 2020 - Jun 2024

Graduated with a 3.2 GPA and with A-G's, received Diploma.

Bachelor in Computer Science | California State University: Sacramento | Sacramento

Aug 2024 - Present

Skills

Software Diagnostics

Customer Support

Service Optimization

Teamwork

Critical Thinking

Attention to Detail

Leadership

Microsoft 365

Languages

Hindi (*Expert*)

Spanish (*Beginner*)

Additional information

Employment History | Seasonal Fulfillment Expert

Target Corporation, Roseville — Nov 2023 - Dec 2023

Employment History | Digital Personal Shopper

Walmart, Sacramento — Jul 2024 - Present

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