

# Aarav Jit

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## Professional summary

Digital Personal Shopper with a strong focus on enhancing customer satisfaction through precise order fulfillment and trend analysis. Demonstrates exceptional teamwork skills by collaborating with in-store teams to ensure inventory accuracy and resolve discrepancies, consistently exceeding order targets. Committed to leveraging critical thinking and empathetic communication to drive service optimization and customer loyalty.

## Employment history

### Walmart | Digital Personal Shopper | Sacramento

Jul 2024 - Present

- Fulfil online grocery orders with precision, boosting customer satisfaction and loyalty.
- Analyze shopping trends to enhance product selection, streamlining digital processes.
- Exceed order targets, driving positive feedback and customer retention for digital services.
- Inspect product quality and freshness, ensuring compliance with Walmart's standards.
- Collaborate with in-store teams to maintain inventory accuracy and resolve discrepancies.

### Target Corporation | Seasonal Fulfillment Expert | Roseville

Nov 2023 - Dec 2023

## Education

### Diploma | Foothill High School | Sacramento

Aug 2020 - Jun 2024

Graduated with a 3.2 GPA and with A-G's, received Diploma.

### Bachelor in Computer Science | California State University: Sacramento | Sacramento

Aug 2024 - Present

## Skills

Software Diagnostics

Service Optimization

Critical Thinking

Leadership

Customer Support

Teamwork

Attention to Detail

Microsoft 365

## Languages

Hindi (Expert)

Spanish (Beginner)

# Additional information

## Employment History | Seasonal Fullfillment Expert

Target Corporation, Roseville — Nov 2023 - Dec 2023

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