Project Design Phase-II Data Flow Diagram & User Stories

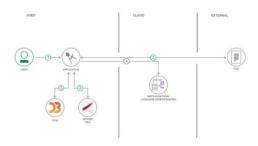
| Date | 22 October 2023 |
|---------------|---|
| Team ID | Team-592465 |
| Project Name | Project-Online shopper's intentions using Artificial Intelligence and Machine learning. |
| Maximum Marks | 4 Marks |

Data Flow Diagrams:

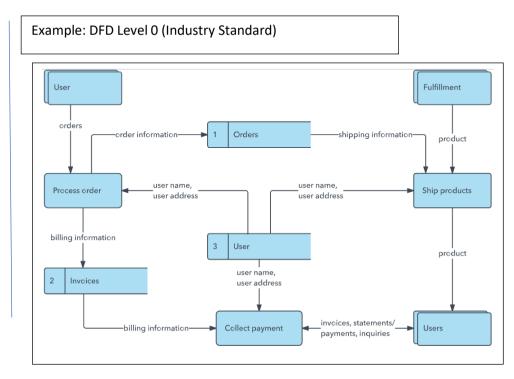
A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

Example: (Simplified)

Flow



- User configures credentials for the Watson Natural Language Understanding service and starts the app.
- 2. User selects data file to process and load.
- 3. Apache Tika extracts text from the data file.
- 4. Extracted text is passed to Watson NLU for enrichment.
- 5. Enriched data is visualized in the UI using the D3.js library.



Here is the proposed data flow diagram for our project:

External Entities:

- 1. **Customer:** Represents users interacting with the e-commerce system.
- 2. **Administrator:** Represents users with administrative privileges.
- 3. **Database Server:** Stores user data, product information, and more.
- 4. **Payment Gateway:** A third-party service for processing payments.

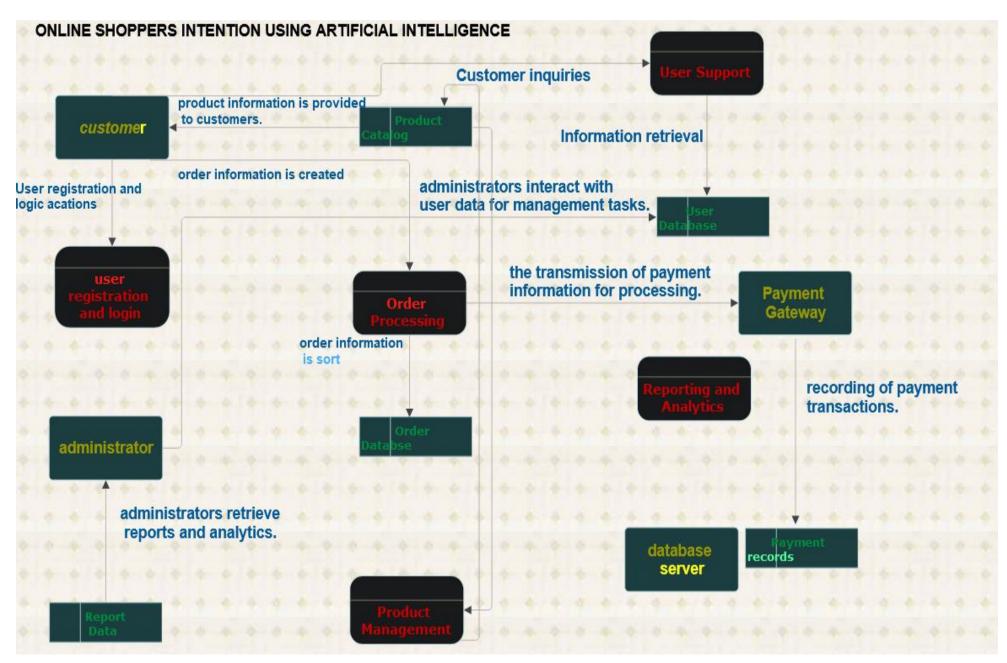
Processes:

- 1. User Registration and Login: Handles user registration, login, and authentication.
- 2. **Product Management:** Manages the addition, update, and removal of products.
- 3. Order Processing: Handles order creation, payment processing, and order fulfillment.
- 4. **Reporting and Analytics:** Generates reports and analytics for administrators.
- 5. User Support: Manages user inquiries and support requests.

Data Stores:

- 1. User Database: Stores user profiles, login credentials, and personal information.
- 2. **Product Catalog:** Contains information about available products.
- 3. **Order Database:** Stores order details and transaction history.
- 4. **Payment Records:** Keeps records of payment transactions.
- 5. **Report Data:** Stores data used for reporting and analytics.

Direction of data flow mentioned through the dfd:



User Stories

Use the below template to list all the user stories for the product.

| User Type | Functional Requirement (Epic) | User Story Number | User Story / Task | Acceptance criteria | Priority | Release |
|-------------------------|-------------------------------------|--|---|---|----------|----------|
| USN-3 USN-4 Login USN-5 | Registration | USN-1 | As a new customer, I want to register for an account using my mobile device so that I can start shopping online | The user can access the registration page. The user can enter their name, email, and password. | High | Sprint-1 |
| | | USN-2 | As a customer, I want the registration process to be simple and quick on my mobile device, allowing me to sign up with my Google or Facebook account. | The user is presented with the option to register using their Google or Facebook account. | Medium | Sprint-2 |
| | | USN-3 | As a customer, I want to receive a confirmation email or SMS with a one-time code during registration on my mobile device to verify my identity. | After registering, the user receives a confirmation email or SMS with a unique one-time verification code. | High | Sprint-2 |
| | | USN-4 | As a customer, I want to set up a secure and unique password during registration on my mobile device. | The registration process should include password creation with requirements for length, complexity, and security. | High | Sprint-2 |
| | USN-5 | As a mobile user, I want to be able to log in to the shopping application using my email and password. | □ The login screen should be accessible from the mobile app. □ Users should be able to enter their email and | High | Sprint-1 | |
| | Dashboard | USN-6 | As a mobile user, I want to view my recent purchase history on the dashboard. | password. The purchase history should update in real-time as new purchases are made. | High | Sprint-1 |

| Customer (Web | Profile | USN-7 | As a web user, I want to be able to update | Users should be able | High | Sprint-1 |
|---------------|-----------------|----------|--|---|--------|----------|
| user) | | | my user profile information. | to edit their profile | | |
| | | | | information, including | | |
| | | | | name, email, and profile | | |
| | | | | picture. | | |
| Customer Care | Help desk/user | USN-8 | As a customer care executive, I need | . The help desk should | High | Sprint-1 |
| Executive | support | | access to a help desk system to assist | provide a list of user | | |
| | | | users with their inquiries and issues. | inquiries and support | | |
| | | | | tickets with relevant | | |
| | | | | details. | | |
| Administrator | User management | USN-9 | As an administrator, I want the ability to | Administrators should be | High | Sprint-1 |
| | | | add and manage user accounts. | able to reset user | | |
| | | | | passwords and assign | | |
| | | 11011 10 | | roles. | | |
| | Reporting and | USN-10 | As an administrator, I want access to | The system should | Medium | Sprint-2 |
| | analytics | | reporting and analytics tools to monitor | generate automated | | |
| | | | system performance and user activity. | reports and provide real- time data updates. | | |
| Social Media | Post Sharing | USN-11 | As a social media user, I want to share | Users should be able to | High | Sprint-2 |
| User | | | posts with my followers. | create and publish posts | | |
| | | | | with text, images, and | | |
| | | | | links. | | |
| | | | | | | |
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