

# Statistical Review and A/B Testing for New York City TLC Project

## Executive Summary Report

### Project Overview

The NYC Taxi & Limousine Commission has contracted with Automatidata to build a regression model that predicts taxi cab ride fares. Taxi cab drivers receive varying amount of tips. While examining the relationship between total fare amount and payment type, this project seeks to discover if customers who pay in credit card tend to pay a larger total fare amount than customers who pay in cash.

### Details

### Key Insights

#### A/B test results

There is a statistically significant difference in the average total fare between customers who use credit cards and customers who use cash. Customers who used credit cards showed a higher total amount compared to cash.

#### Steps conducted in the A/B test

1. Collected sample data from an experiment in which customers are randomly selected and divided into two groups:
  - a. Customers who are required to pay with credit card.
  - b. Customers who are required to pay with cash. This enables us to draw causal conclusions about how payment method affects fare amount.
2. Computed descriptive statistics to better understand the average total fare amount for each payment method available to the customer.
3. Conducted a two-sample t-test to determine if there is a statistically significant difference in average total fare between customers who use credit cards and customers who use cash.

### Next Steps

The Automatidata data team recommends that the New York City TLC encourages customers to pay with credit cards, and create strategies to promote credit card payments. For example, the New York City TLC can install signs that read “Credit card payments are preferred” in their cabs, and implement a protocol that requires cab drivers to verbally inform customers that credit card payments are preferred.