Aaron Petty

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Motivated and adaptable Digital Support Services student with a strong foundation in IT support and troubleshooting. Enthusiastic about practical problem-solving, teamwork, and continuous learning. Reliable, detail-oriented, and eager to contribute to a professional IT environment.

Experience

JULY 2022
Work Experience Placement, HDANYWHERE - Malvern, Worcestershire

- Gained awareness of workplace communication and teamwork in a professional IT environment.

Skills

- Technical: Windows Server Manager, Active Directory basics, PC setup & troubleshooting, hardware installation, software updates, Office 365, Virtual environments such as Proxmox.
- Transferable: Problem-solving, communication, teamwork, time management, customer service.

Education

T Level in Digital Support Services, Heart of Worcestershire College - Worcester (SEP 2024 - PRESENT)

- Predicted Grades: C
- Core learning includes Hardware/software troubleshooting, Cyber security basics, IT support processes and Occupational specialism.

GCSEs, Dyson Perrins C of E Academy - Malvern (SEP 2019 - JUL 2023)

- Computer Science - Grade 6
- Maths - Grade 5
- English - Grade 4
- Creative Imedia - Level 2 Pass

Achievements & Interest

- Completed online IT fundamentals course
- Interest in IT support and digital media

Additional Information

- Driver's License: None
- Eligible to work in the UK: Yes

References available on request