Organization Password Policy

Overview

Passwords are an important aspect of computer security. They are the front line of protection for user accounts. A poorly chosen password may result in a compromise of [agency name]'s entire network. As such, all employees (including contractors and vendors with access to our systems) are responsible for taking the appropriate steps, as outlined below, to select and secure their password.

Purpose

The purpose of this policy is to establish a standard for the creation of strong passwords, the protection of those passwords, and the frequency of change.

Scope

The scope of this policy includes all personnel who have or are responsible for an account (or any form of access that supports or requires a password) on any system that resides at any facility, has access to the network.

Policy

General

All systems-level passwords (e.g., root, enable, network administrator, application administration accounts, etc.) must be changed at least every 90 days.

• All production system-level passwords must be part of the Information Security administrated global password management database.

• All user-level passwords (e.g., email, web, desktop computer, etc.) must be changed at least every 90 days and cannot be reused the past 10 passwords.

• Passwords must not be inserted into email messages or other forms of electronic communication.

• All user-level, system-level, and LEIN/NCIC access level passwords must conform to the guidelines described below.

Guidelines

Password Construction Requirements

- **Be a minimum length of twelve characters on all systems**
- **Not be a dictionary word or proper name.**
- **Not be the same as the User ID.**
- **Expire within a maximum of 90 calendar days.**
- **Not be identical to the previous ten (3) passwords.**
- **Not be transmitted in the clear or plaintext outside the secure location.**
- **Not be displayed when entered.**
- **Ensure passwords are only reset for authorized user.**

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Password Deletion

All passwords that are no longer needed must be deleted or disabled immediately. This includes, but is not limited to, the following:

• When a user retires, quits, is reassigned, released, dismissed, etc.

• Default passwords shall be changed immediately on all equipment.

• Contractor accounts, when no longer needed to perform their duties

When a password is no longer needed, the following procedures should be followed (See User Account Access Validtion Policy for additional information/requirements): • Employee should notify his or her immediate supervisor.

• Contractor should inform his or her point-of-contact (POC).

• Supervisor or POC should fill out a password deletion form and send it to the POC.

• The POC will then delete the user's password and delete or suspend the user's account.

• A second individual from that department will check to ensure that the password has been deleted and user account was deleted or suspended.

• The password deletion form will be filed in a secure filing system.

Password Protection Standards

Do not use your User ID as your password. Do not share passwords with anyone, including administrative assistants or secretaries. All passwords are to be treated as sensitive, Confidential information. Here is a list of "do not's".

• Don't reveal a password over the phone to anyone.
• Don't reveal a password in an mail message.
• Don't reveal a password to the boss.
• Don' talk about a password in front of others.
• Don't hint at the format of a password (e.g., "my family name").
• Don't reveal a password on questionnaires or security forms.
• Don't share a password with family members.
• Don't reveal a password to a co-worker while on vacation.
• Don't use the "Remember Password" feature of applications.
• Don't write passwords down and store them anywhere in your office.
• Don't store passwords in a file on ANY computer system unencrypted.

If someone demands a password, refer them to this document or have them call [list name of Information Security Officer (ISO). If an account or password is suspected to have been compromised, report the incident to your ISO and change all passwords.

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Remote Access Users

Access to the company's networks via remote access is to be controlled by using either a Virtual Private Network (in which a password and user id are required) or a form of advanced authentication (i.e., Biometrics, Tokens, Public Key Infrastructure (PKI), Certificates, etc.).

Penalties

Any employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment. Other Related Resources:

• Physical Protection Policy (Required)

• User Account – Access Validation Policy (Required)